



Marion County

License Review Board

Meeting Agenda

Tuesday, April 9, 2024

5:30 PM

**Marion County Main Training
Room**

"MEMBERS OF THE PUBLIC ARE ADVISED THAT THIS MEETING / HEARING IS A PUBLIC PROCEEDING, AND THE CLERK TO THE BOARD IS MAKING AN AUDIO RECORDING OF THE PROCEEDINGS, AND ALL STATEMENTS MADE DURING THE PROCEEDINGS, WHICH RECORDING WILL BE A PUBLIC RECORD, SUBJECT TO DISCLOSURE UNDER THE PUBLIC RECORDS LAW OF FLORIDA. BE AWARE, HOWEVER, THAT THE AUDIO RECORDING MAY NOT SATISFY THE REQUIREMENT FOR A VERBATIM TRANSCRIPT OF THE PROCEEDINGS, DESCRIBED IN THE NOTICE OF THIS MEETING, IN THE EVENT YOU DESIRE TO APPEAL ANY DECISION ADOPTED IN THIS PROCEEDING."

- 1. Invocation**
- 2. Pledge of Allegiance**
- 3. Roll Call**
- 4. Adoption of Minutes of Previous Meeting**
 - 4.1. Marion County License Review Board Minutes - March 12, 2024**
- 5. License Review - Contractors - Incoming Exam & Reciprocity**
 - 5.1. Locksley Beckford - Exam - Carpentry**
 - 5.2. Charles Martin - Exam - Journeyman Electrician**
 - 5.3. Sean Adair - Reciprocity - Registered Electric**
 - 5.4. Sheldon Carroll - Reciprocity - Registered Plumbing**
 - 5.5. Joseph Frank Cotroneo III - Reciprocity - Irrigation**
 - 5.6. Dustin Matthews - Reciprocity - Registered Electric**
- 6. Unlicensed & Licensed Contractors - Liens**
- 7. Old Business**
 - 7.1. LRB 2023-9 - Bert Wampler v. Victor Lee Lecouris / A & R Heating and Air Inc**

- 7.2. LRB 2024-3 Ana Ortiz v. George M. Beck / Ecoview Windows & Doors of North Florida

8. New Business

- 8.1. LRB 2024-4 Marion County Building Dept. v. Rickie Earl Glass / Ecoview Construction LLC
- 8.2. LRB 2024-5 Marion County Building Dept. v. Mark Clifton Norman / Mark Norman Construction Inc.
- 8.3. LRB 2024-6 Marion County Building Dept. v. Rickie Earl Glass / Ecoview Construction LLC
- 8.4. LRB 2024-7 Marion County Building Dept. v. Philip Thomas Dolfi / Custom Vinyl Systems Inc.

9. Other

10. NOTATION FOR RECORD

11. PUBLIC COMMENT



Marion County License Review Board

Agenda Item

File No.: 2024-14572

Agenda Date: 4/9/2024

Agenda No.: 4.1.

SUBJECT:

Marion County License Review Board Minutes - March 12, 2024



Marion County Board of County Commissioners

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

Marion County License Review Board Minutes March 12, 2024

The monthly meeting of the Marion County License Review Board was held at the Growth Management Building, 2710 E. Silver Springs Blvd., Ocala, FL 34470.

The Vice Chairman called the meeting to order at 5:30 pm. An official recording of the meeting was made by the Marion County Building Safety Department with BIS recording software.

1. INVOCATION

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL:

Board members present were: Jeremiah Bennett – 1st Chair, James Duryea, Fawn Singletary, Roger Sandor, John “Mike” Gartner, Jr., Zachary Curry
Alternates – Alan O’Cull

Board members absent were: Lee Kitzmiller and Charles Stokes

Also attending: Antoinette Hernandez - Board Secretary; Ryan Arbuckle, Supervisor of Investigations/Licensing for Marion County Building Department; Michael Savage-Marion County Building Official; Michael Biganzoli – Manager – Inspections, Marion County Building Department; Valdoson Shealey, Assistant County Attorney for Marion County.

4. ADOPTION OF MINUTES FROM PREVIOUS MEETING:

James Duryea moved to adopt February 13, 2024 Minutes. Roger Sandor seconds. All in favor. Motion passed unanimously.

5. LICENSE REVIEW OF CONTRACTORS:

Incoming Contractors through Letter of Reciprocity: James Duryea moved and Roger Sandor seconds to approve the list as presented. Motion passed unanimously.

Applicants to take G.I.T.S Exam: James Duryea moved and Roger Sandor seconds to approve the list as presented. Motion passed unanimously.

6. LIENS FOR UNLICENSED & LICENSED CONTRACTORS: None.

7. OLD BUSINESS:

LRB 2023-9 Bert Wampler v. Victor Lecouris / A & R Heating and Air Inc.

Ryan Arbuckle – present - sworn, provides update.

Complainant - Bert Wampler – present – sworn – provides update.

Contractor – Victor Lecouris – not present.

Final not completed as of yet.

James Duryea motions to postpone final decision to the next License Review Board Hearing in April. Roger Sandor seconds the motion.

The motion passed unanimously.

Case postponed to April 9, 2024 License Review Board Docket.

8. NEW BUSINESS:

LRB 2024-3 Ana Ortiz v. George M. Beck / Ecoview Window and Doors of North Florida

Ryan Arbuckle present – sworn – presents case.

Complainant – Ana Ortiz – present – sworn - provides testimony.

Contractor - George Beck – present – sworn – provides testimony

Chris Monk – witness for contractor – sworn - provides testimony.

Joseph Snowden – witness for contractor – sworn - provides testimony.

Complainant stated she will allow George Beck / Ecoview Window and Doors of North Florida to come back on her property to fix, have final inspections completed, and permit COED before the next License Review Board Meeting. Ana Ortiz states she does not want Joseph Snowden on her property.

Contractor stated that he will be able to meet with the Building Department for instruction on what is needed to be completed. In addition, will able to fix, have final inspections completed, and permit COED before the next License Review Board Meeting.

James Duryea moves to hold final decision for a period of 30 days to have contractor meet with the Building Department for direction, fix, have final inspections completed, and permit COED before the next License Review Board Hearing.

Roger Sandor seconds the motion.

The motion passed unanimously. The case is continued to the April 9, 2024 License Review Board Hearing.

9. OTHER BUSINESS:

Michael Savage – Building Official states for the record that Marion County will no longer be conducting RVI (Remote Video Inspections) Inspections for windows.

The meeting adjourned at approximately 6:58 P.M.

The next scheduled meeting will be Tuesday, April 9th, 2024 at 5:30 p.m.

10. NOTATION FOR RECORD: None.

11. PUBLIC COMMENT: None.

Respectfully submitted,

Lee Kitzmiller / Chair

Antoinette Hernandez / Secretary

cc: Marion County Board of County Commissioners - Assistant County Attorney
Marion County Board of County Commissioners Record Clerk



Marion County License Review Board

Agenda Item

File No.: 2024-14561

Agenda Date: 4/9/2024

Agenda No.: 5.1.

SUBJECT:
Locksley Beckford - Exam - Carpentry



Marion County License Review Board

Agenda Item

File No.: 2024-14563

Agenda Date: 4/9/2024

Agenda No.: 5.2.

SUBJECT:
Charles Martin - Exam - Journeyman Electrician



Marion County License Review Board

Agenda Item

File No.: 2024-14557

Agenda Date: 4/9/2024

Agenda No.: 5.3.

SUBJECT:
Sean Adair - Reciprocity - Registered Electric



Marion County

License Review Board

Agenda Item

File No.: 2024-14559

Agenda Date: 4/9/2024

Agenda No.: 5.4.

SUBJECT:
Sheldon Carroll - Reciprocity - Registered Plumbing



Marion County License Review Board

Agenda Item

File No.: 2024-14678

Agenda Date: 4/9/2024

Agenda No.: 5.5.

SUBJECT:
Joseph Frank Cotroneo III - Reciprocity - Irrigation



Marion County License Review Board

Agenda Item

File No.: 2024-14558

Agenda Date: 4/9/2024

Agenda No.: 5.6.

SUBJECT:
Dustin Matthews - Reciprocity - Registered Electric



Marion County License Review Board

Agenda Item

File No.: 2024-14565

Agenda Date: 4/9/2024

Agenda No.: 7.1.

SUBJECT:

LRB 2023-9 - Bert Wampler v. Victor Lee Lecouris / A & R Heating and Air Inc



Marion County License Review Board

Agenda Item

File No.: 2024-14567

Agenda Date: 4/9/2024

Agenda No.: 7.2.

SUBJECT:

LRB 2024-3 Ana Ortiz v. George M. Beck / Ecoview Windows & Doors of North Florida



Marion County

License Review Board

Agenda Item

File No.: 2024-14209

Agenda Date: 3/12/2024

Agenda No.: 8.1.

SUBJECT:

LRB 2024-3 Ana Ortiz v. George Beck / Ecoview Windows and Doors of North Florida

COMPLAINT

Package 1 of 1 - opening

Additional packages (3)

Filed by:

Ana Ortiz

352-454-2300



**Marion County
Board of County Commissioners**

LRB 2024-3

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

Action Order # <u>659557</u>	FOR OFFICE USE: LRB Case # <u>2024-3</u>
Code Case # _____	

COMPLAINT FORM - PART I

- ☒ Building Code Issues/Permitting Issues Fill out Part I
- ☒ Contractor/Licensing Issues Fill out Part I and Part II

COMPLAINANT INFORMATION:

DATE OF YOUR CALL or VISIT: 11-21-23
1530 hrs

Name: Ana Ortiz

Address: 8870 SW 115th St, Ocala FL 34481

Daytime (8am-5pm) Phone Number: _____ Cell Phone Number: 352-454-2300

Email (if you would prefer electronic correspondence): loboguma@aol.com

Address or Parcel ID that your complaint refers to: 8870 SW 115th St Ocala FL 34481

Complaint is about: (circle)

Mobile Home

Building Addition

Department Staff Member

Shed

Contractor

Other: _____



**Marion County
Board of County Commissioners**

Building Safety • Licensing

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NATURE OF COMPLAINT

NOTE: If the subject of your complaint is a contractor licensed by the State of Florida, a copy of this form will be sent to them, pursuant to 455.225(1) Florida Statutes.

Please provide the date(s) of occurrence and as much detail of the incident as you can. If applicable, provide copies of any quotes, invoices, or correspondence.

Please see attached complaint and supporting documents
and photos and contract

IF FILING A COMPLAINT AGAINST A LICENSED CONTRACTOR:

You must sign and date that you have read and understood the following statement:

Florida Statute (837.06) False Official Statements: Whoever knowingly makes a false statement, in writing, with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

Signature (Required to file complaint)

Date

11-23-23



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Phone: 352-438-2400

CONTRACTOR COMPLAINT FORM - PART II

SUBJECT OF COMPLAINT: (Fill in only if complaint is against a Licensed Contractor)

Name: Ecoview Windows and Doors of NFL (Chris Monk)

Business Name: 5105 Philips Hwy #5

Address: Jacksonville FL 32207

Phone: 904-281-0067

License Number: ?

In addition to your written statement in **PART I**, please document your contractual relationship with the Contractor and provide evidence of supporting allegations. Answer as many questions below as possible to assist us in investigating your complaint.

PROVIDE COPIES OF ANY OF THE FOLLOWING IF AVAILABLE:

1. Proof of the contract between you and the contractor
2. Proof of payment to the contractor – cancelled checks (front and back), receipts, closing statements, etc.
3. Liens, judgments and notices to owner, including copies of related work orders, bills, and subcontracts Warranties.

I am complaining in my capacity as the:

☒ Homeowner ☐ Subcontractor ☐ Building Department ☐ Contractor

Check the category that best summarizes the work that was performed or what the contractor did for you:

- ☐ Built house ☐ Remodeled house ☐ Built addition to a house ☐ Commercial roof work
☐ Re-roofed the entire house ☐ Built a commercial structure
☐ Remodeled or built an addition to a commercial structure ☐ A/C or heating work at the residence
☐ Installed a pool ☒ other, please explain Windows

Please circle the letter(s) for the category that best describes your basic complaint:

- ☒ A. Poor workmanship by contractor
☐ B. Job finished, but contractor will not correct problems
☐ C. Roof leaks, and contractor will not repair
☐ D. Contractor failed to pay subcontractors/suppliers
☒ E. Contractor taking an unreasonably long time to do the job
☐ F. Contractor abandoned job
☒ G. Financial dishonesty/misconduct by contractor
☐ H. Contractor exceeded the scope of his/her license



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PLEASE ANSWER ALL OF THE FOLLOWING QUESTIONS IN THIS SECTION. IF A QUESTION DOES NOT APPLY TO YOUR COMPLAINT, WRITE "N/A".

BASIC BACKGROUND DATA:

1. Is the work site located inside [] City limits or [✓] County limits?

2. What is the street address and city of the work site? 8870 SW 115th St Ocala FL 34481

3. These questions may relate to the contractor's building code compliance:

Was the contract in writing? [✓] YES [] NO

Contract Price: \$ 11,128⁰⁰ Date of Contract: 4-6-23

Approximate Date that Work Began: 6-16-23

Approximate Date that Work Ended: Not finished

4. Was the permit obtained from the Marion County Building Department? [✓] YES [] NO
If NO, was a permit required? [] YES [] NO

5. What was the name of the person who pulled the permit? George M. Beck

6. What was the permit number? 2023052164

7. Was the permit obtained on time? [✓] YES [] NO

8. Was the Certificate of Occupancy issued? [] YES [] NO ??

9. If the Certificate of Occupancy was not issued, explain why. _____

10. Were any inspections missed or performed late? [] YES [✓] NO

11. Was the Final Inspection passed? [] YES [✓] NO



**Marion County
Board of County Commissioners**

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FINANCIAL QUESTIONNAIRE:

1. What was the total contract price? \$ 11,128.⁰⁰
2. What was the total price paid to the contractor? \$ Down payment 1500.⁰⁰ + 366⁰⁰ material
3. If you hire another contractor what is the estimated cost to finish the job? \$ 25,000 - 30,000
(Attach estimates from licensed contractor(s))
4. Were you obligated to pay any subcontractors or suppliers that the contractor was required to pay?
[] YES [☒] NO
5. Are there any unpaid bills owed to subcontractors or suppliers which the contractor was responsible to pay for? [] YES [☒] NO
6. What is the total amount of the unpaid bills? \$ _____
7. Did the contractor sign any statements stating that the bills had been paid? [] YES [] NO ?
8. Has the contractor been terminated? [] YES [] NO not yet - Legal matters
9. Has the job been finished by you or a new contractor? [] YES [☒] NO

WORKMANSHIP:

1. List the three (3) most serious items of your complaint and/or those which your contractor will not repair. Use a separate sheet of paper if necessary.
Wrong size windows - Style inside mount used
Sealed improper - Subpar workmanship - Damage to my home vinyl
2. Has the contractor offered to repair any and all damage that was caused? [] YES [☒] NO
3. Has the contractor made an attempt to repair the damage? [☒] YES [] NO 7 times
If YES, how many times? Keep getting worst
4. Have you had another licensed contractor, architect, or engineer inspect the work?
[☒] YES [] NO
If YES, list the name of the other licensed contractor, architect, or engineer who performed the inspection: See reports enclosed

MARION COUNTY
Building Safety Department
BUILDING PERMIT

PERMIT #: 2023052164

ISSUED: 05-18-2023

PERMIT TYPE: M18WDM18 WINDOW/DOOR C/O-REMODE

EXPIRATION: 11-14-2023

JOB DESCRIPTION: REPLACING 12 WINDOWS SIZE FOR SIZE FL5167.13/5179.15

JOB ADDRESS: 8870 SW 115TH ST

OWNER INFORMATION:

ORTIZ ANA

8870 SW 115TH ST

Ocala FL 344815039

PARCEL NUMBER: 7008-005-008

CONTRACTOR INFORMATION:

ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA

5105 PHILIPS HWY

STE 5

JACKSONVILLE FL 32207

SUBDIVISION: OAK RUN NEIGHBORHOOD 08B

LOT: 8

BLOCK: 5

RANGE-TOWNSHIP-SECTION: 20 - 16 - 36

TOTAL SQFT:

NOC: AFFIDAVIT SUBMITTED

SETBACKS FRONT:

REAR:

LEFT:

RIGHT:

This permit will become null and void if construction is not started and a passing inspection obtained within six (6) months.

Notice: Demolition Permits are active for only (60) sixty days from the date of issuance.

In addition to the requirements in this permit, there may be additional restrictions applicable to this property that may be found in the records of this county, and there may be additional permits required from other governmental entities such as water management districts, state agencies, or federal agencies. s:553.79(10),F.S.

It is the responsibility of the owner or Asbestos contractor to comply with the provisions of s.469.003 of the Florida Statutes and to notify the Department of Environmental Regulation of his/her intentions to remove asbestos, when applicable, in accordance with state and federal laws.

CALL BEFORE YOU DIG: 1-800-432-4770

WARNING TO OWNER: YOUR FAILURE TO RECORD A NOTICE OF COMMENCEMENT MAY RESULT IN YOUR PAYING TWICE FOR IMPROVEMENTS TO YOUR PROPERTY. A NOTICE OF COMMENCEMENT MUST BE RECORDED AT THE MARION COUNTY CLERK OF COURTS AND A CERTIFIED COPY FILED AT THE BUILDING DEPARTMENT, BEFORE THE FIRST INSPECTION. IF YOU INTEND TO OBTAIN FINANCING, CONSULT WITH YOUR LENDER OR AN ATTORNEY BEFORE RECORDING YOUR NOTICE OF COMMENCEMENT. (F.S. 713.135)

ADDITIONAL PERMIT INFORMATION:

5/16/23 SENT PAYSLIP FOR DEPOSIT ONLY-AH

For Inspections schedule online: <https://www.marioncountyfl.org/inspections>
or call (352) 438-2400

INSPECTION JOB CARD - MARION COUNTY, FLORIDA
TO SCHEDULE AN INSPECTION, PLEASE VISIT OUR WEBSITE AT
WWW.MARIONCOUNTYFL.ORG/INSPECTIONS
TO SCHEDULE A PARTIAL INSPECTION PLEASE CALL 352-438-2400 TO SPEAK WITH A PERMIT TECHNICIAN

PERMIT NBR: 2023052164 **MASTER NBR:** 2023052164 **ISSUED:** 5/18/2023

JOB DESC.: REPLACING 12 WINDOWS SIZE FOR SIZE FL5167.1 **PERMIT TYPE:** M18WDS M18 WINDOW/DOOR
JOB LOCATION: 8870 SW 115TH ST C/O-REMODEL (RES)

SUBDIVISION: 1332 OAK RUN NEIGHBORHOOD 08B **LOT** 8 **BLOCK** 5

CONTACT NAME: **PHONE:** 904-281-0067

D.B.A. ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA **NOC:** AFFIDAVIT

SETBACKS

FRONT:	REAR:	LEFT:	RIGHT:
SPECIAL:		FLOOD ZONE:	X

ELEC. UTIL:

REQ	DESCRIPTION	<u>RESULT</u>	REQ	DESCRIPTION	<u>RESULT</u>
108	108 FINAL STRUCTURAL	_____			
113	113 FRAMING	_____			

CALL BEFORE YOU DIG: 1-800-432-4770

NOTICE: Your property may be subject to private deed restrictions which may affect construction

**WARNING TO OWNER: YOUR FAILURE TO RECORD A NOTICE OF
COMMENCEMENT MAY RESULT IN YOUR PAYING TWICE FOR
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YOUR LENDER OR AN ATTORNEY BEFORE RECORDING YOUR NOTICE OF
COMMENCEMENT. FS 713.135**

MARION COUNTY

Transaction Number	Transaction Date	Posting Date	Payment Slip Number	Status
1200702	5/18/2023	5/18/2023	PT 2023052164	POSTED

Address: 8870 SW 115TH ST

PAYOR:

Owner: ORTIZ ANA COA #:

Permit Type: M18WDS Job Desc: REPLACING 12 WINDOWS SIZE FOR SIZE FL5167.13/51

Applicant: GEORGE M BECK

DBA: ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA

Cust. WO#:

Swr Meter: Wtr Meter:

Fee Information

Fee Code	Description	GL Account	Amount	Waived
BD20-48	BD20 PERMIT FEE (048)	EP318322-322010	\$48.00	
DCAFEE	DCA SURCHARGE 2010	EP000000-208303	\$2.00	
DPRFEE	DBPR SURCHARGE 2017	EP000000-208303	\$2.00	
B093	PERMIT DEPOSIT CREDIT	EP318322-322010	\$-45.00	

Total Fees

\$7.00

Payment Information

Pay Code	Account / Check Number	Amount
MC	9841	\$7.00

Total Cash

\$0.00

Total Non Cash

\$7.00

Grand Total

\$7.00

User: Cashier: BU341CM3 Location: 1 Station: DP20210492

Memo:

Ecoview Windows & Doors PRE-EXISTING CONDITIONS

This form must be signed by the customer

Customer Name: A. Ortiz Prosp #: _____ Sale Date: _____

The purpose of this form is to identify any conditions or damage to the customer's home or property that was existing PRIOR to the commencement of work.

- Inspect the driveway and any walls (exterior and interior) that will be impacted by the installation
- In each instance, list the location and description of the damage in the space below
- Record the results of the Lead Paint Tests in the space provided below

IDENTIFY DAMAGE & Photo With Company Cam	
DRIVEWAY	(Description of Damage; e.g. cracks, indentations, paint stains, etc.)
	No
EXTERIOR WALLS	(Description of Damage; e.g. broken or damaged fixtures, paint on foundation, etc.)
FOLIAGE	No
INTERIOR WALLS	(Description of Damage; e.g. cracks, nail pops, water stains, etc.)
	No

LEAD PAINT TESTING			
Test Kit Manufacturer	Test Kit Lot # <small>if applicable</small>	Test Date	Test Site <small>(Window # / Specific area of home)</small>
Test Results: Is Lead Present?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	<small>check appropriate box above</small>
Test Kit Manufacturer	Test Kit Lot # <small>if applicable</small>	Test Date	Test Site <small>(Window # / Specific area of home)</small>
Test Results: Is Lead Present?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	<small>check appropriate box above</small>
Test Kit Manufacturer	Test Kit Lot # <small>if applicable</small>	Test Date	Test Site <small>(Window # / Specific area of home)</small>
Test Results: Is Lead Present?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	<small>check appropriate box above</small>

By my signature below, I acknowledge that the conditions listed above existed prior to the commencement of my project.

Refuse, this 75g MMS
CUSTOMER SIGNATURE

6-16-23
DATE

INSTALLER SIGNATURE

DATE



5105 Philips Hwy. STE 5 Jacksonville FL 32207

904-281-0067 Fax 904-374-1636 www.EcoViewNFL.com

Certificate of Completion

Please read before signing:

EcoView Windows & Doors of North Florida obligation after execution of this statement shall be limited to the terms of the labor and material warranty. After signing this completion statement, EcoView Windows will not make any cosmetic changes on this job. Do not sign unless the job is completed and cleaned to your satisfaction!!! This is to certify that all labor was completed satisfactory to the conditions of the contract at the residence of:

Homeowner: Ana Ortiz

Job #: 2012216

Address: 8870 SW 115th St
Ocala, FL 34481

Contact #: (352)454-2300

For Installs(s): Ariol Doku

Were there any parts damage that needs to be ordered? ☐ Yes ☒ No

If yes, please take a picture of the sticker(s) and email it to: YourEcoViewTeam@EcoViewNFL.com

Were there any other issues during installation that we need to know about? ☒ Yes ☐ No

If yes, did you correct them? ☒ Yes ☐ No

Did you take after completion pictures? ☒ Yes ☐ No

Did you show the customer how their windows operate? ☒ Yes ☒ No

Job Contract: \$10,023.00

Deposit: \$1,000.00

Due at Completion: \$9,023.00

Payment of balance Due: ☐ Check ☐ Financed ☐ Cash \$ _____

☐ Credit Card on File. Verify Last 4: _____

☐ Charge a different Card (Installer: Call the office with the card info and office will process.)

Called Chris Swiler - Joe install mgr said HE WAS OK with this mess seen on photos. Refused to sign - NO draw of money until

all damages are corrected. And

Installer Signature _____

Comments This job is a mess - damaged triming, trim not cut even
tracks misaligned and checked over amount of work to be done

COMPLAINT

Package 1 of 3

From Ana Ortiz

352-454-2300

COMPLAINANT: ANA ORTIZ WARGA
8870 SW 115TH ST
OCALA FL, 34481
LOBOYUMA@AOL.COM
352-454-2300



DATE: 11/22/23

DATE: 11/23/2023

COMPLAINT AGAINST:

CHRIS MONK & DARYL PHILLIPS-ECOVIEW WINDOWS AND DOORS OF NFL
5105 PHILIPS HWY #5, JACKSONVILLE, FL 32207
904-281-0067
#PERMIT #2023052164 ISSUED: 05/18/23 LICENSE #L15000082633
ECOVIEW CONTRACT #2012216

Dear Consumer Complaint Division,

On April 18, 2023, I signed a contract to have (8) windows replaced in my home. My home originally had outside mount nail fin windows and the home has vinyl sided with J-Chanel and framed window exterior. ECOVIEW Windows & Doors, NFL, (Brandon) came to my home and measured the inside opening of my window and selected the window he pointed out as an upgrade FL 5167.13 & FL5179.15 and that would add to the home's esthetics and value. He stated that another employee would schedule a date and time and to conduct a confirmation measurement prior to windows being ordered. He gave me a time frame of 6-weeks to complete the project minus any delays with the ordering/receiving of the windows from their supplier and obtaining permits. Unfortunately, this did not occur. Some four weeks passed and I had not heard from the company I reached out to their office inquiring when the process would begin. Communication with this company consisted of leaving messages and being told someone will call me back. I left Brandon numerous messages and several time spoke with him. He stated he forwarded the information to his office scheduler. Again several weeks passed and I elevated my inquiry and spoke to Chris Monk, who I later learned was one of the owners. He scheduled a date and time to dispatch an installer to verify the measurements, however on that date no one showed up. I again called the office and asked what was going on. Finally, he scheduled another date and Brandon the sales representative arrived. Again he measured the windows from the inside except for the garage window because he could not gain access from the inside. (Note: Brandon is a sales man with little to no training in window installation.)

On June 16, 2023, a crew of installers came to my home. They spread out and began pulling out every window, I tried to speak with them, but none of them claimed they spoke English. I was unable to keep track of that many workers in different areas. I later learned this crew were sub-contractors, not employees of ECOVIEW.

I heard pounding from inside my home and exited to see what was going on. I observed one worker using a pry bar at the bottom of the windows. Both from the outside and inside, trying to get the window out. They had laid open the entire surrounding areas of my windows by using a utility knife to cut the chalking and the water membrane barrier that protected the exterior wood wall from moisture. I also observed them pulling out all the window insulation. I assumed at the time that this would be replaced. I observed large amounts of exposed wood at this point and asked about this, as this process repeated window to window throughout my home. After they began putting the new windows I saw the vinyl J-channel twisted, torn and large gaps under the windows. In some place the gaps were in excess of 2 inches. I saw screws through these excessive gaps not secured into wood but passing through the large voided areas between the window frame and the exterior house frame. Again I questioned the integrity of the window and the large gaps. I was told that it meets industry standards, no worries we will do a good job. I walked to the side of my home to take garbage out and noticed a worker in the process of adding metal flashing around the garage window. The window had large gaps around the window and was crooked by 3/8 inch. I brought this to his attention and he also stated, industry standards, no worries. He continued to frame in the crooked window. I stopped him and told the worker that this was not acceptable. I immediately called the office and reported what was going on. About ½ hour later an individual identifying himself as Joe called and stated the reason this happened is because of the drywall on the inside would not allow the window to go in level and his crew are not permitted to cut or trim the dry on the inside of the home. I again called the main office to seek further assistance. By this time the worker had framed in the crooked window and was on to another window. I'm not sure who finally became involved from their office, but someone called and I later saw the worker inside the garage and he cut the dry wall back and reinstalled the window, still not level at this point. Later I learned that Joe was the installation supervisor for this job. He was not on the job site but making the calls behind the scene. Throughout the process I took photos of what I was seeing and voiced my concerns.

I reached out to my neighbor Marshall Landesman and asked him to come over and observe what was going on and explained that I was concerned. Marshall came over and he too expressed his concerns to me and the crew. He remained here until the crew stated they were finished and we all walked around. The absolute mess at every window was obvious. Bad framing, damaged framing, excessive caulking, debris all over, damaged J-Channel, windows too small for the openings. I told the crew that this was unacceptable. They showed no concern and said the job met industry standards. Then the crew spokesperson stated they were finished and then presented me with a Certificate of Completion form to sign. I refused to sign the form and made notes at the bottom of what I saw that was unacceptable ***that I understood at the time***. By this time they had covered over the windows with large metal flashing, bent, dinged, scrapped, twisted and then added an additional plastic 1 inch strips trying to fill the large gaps. (Note: they did not call for a frame inspection) My neighbor Marshall was here when this occurred and he too walked around and pointed out a host of issues with the workmanship and issues concerning the gaps, and that the windows do not fit, the framing and damage to my home. At this point it became apparent that the windows were too small for the openings creating the hideous mess at my home. I called and spoke to Chris Monk regarding the window size and other defects and

damages seen. He stated that these are replacement windows not new installs so it's different that I do not need all the house wrap that the frame acts as the water barrier. I reached out to Marion County Building Department at this point.

Later Chris Monk called and told me he would resolve the items seen in the photos that I sent him via text, and that he was sending his very best installer (Joe). Shortly thereafter Joe called me to arrange a date and time. He said it would not take him but a quick minute to make corrections. I asked him if he saw the photos sent to Chris Monk, he replied, "I did, they did a great install." I called Chris Monk back and told him what his best installer said and that was not any assurance that he would correct this mess. He assured me he would talk to Joe and we would all be on the same page.

On July 5, 2023, Joe the supervisory installer arrived and said that overall the job was great. He walked around and then recommended that he just extend further the metal flashing to cover all the cosmetic issues and that would be better for me as it's an additional layer of water protection. He spent the remaining of the day here and only added wider metal flashing over defected metal flashing and the defect areas. This only increased the eye sore without addressing the concerns ECOVIEW and now Joe their best installer continued to conceal the deficiencies behind the flashing.

Throughout the process I reiterated my concerns to Chris Monk and Joe. Joe kept insisting that all protocols were taken according to the FL Product approval number and they went above and beyond by adding additional screw. He tried to convince me window replacement have different requirements and they had exceeded the requirements. Again, I reached out to Marion County Building Department and sent them photos. ECOVIEW called for an inspection of the job. On July 12, 2023, inspector Cook failed (2) both the frame and structure inspection, as ECOVIEW failed to call for a frame inspection prior to sealing the windows. Note: Joe and all the workers **stated they have never called for frame inspections for any of their jobs** and that this is "Bull**it." They expressed that this was ridiculous and over kill and their company would deal with this inspection issue at a later date. Joe also insinuated the only reason that the inspection failed was due to my unreasonable demands and involvement and not letting them do their jobs.

This behavior and the condition of my home urged me to reach out to the Marion County Building Department yet again. I also reached out to Building Department in Tallahassee. I began to research the Windows' product approval requirements to better understand what I was seeing and what I was told by ECOVIEW. I again forwarded photos to Chris Monk the owner of ECOVIEW, Marion County Inspector and the Engineer who certified the Product Approval Code. I quickly discovered that ECOVIEW installed an inside mount window to replace my outside mount windows which reduced the size of the window pane and was the reason for the large gaps around the exterior windows and why ECOVIEW put in excessive oversized white metal flashing to conceal all the deficiencies.

In addition, the photos I took from the original installation revealed that ECOVIEW failed to add bucking strips and shim to provide adequate fastening (screw in wood) strength as required in the Product Approval Code. Also, that gaps exceeded what is required by code. The chalking they used to seal the windows was in excess of 2 inches to cover the gaps and then they pressed in a piece of 1 inch plastic strip in the center of the gap and used more caulking to keep it attached. The gaps were so large that their standard 1 inch fill strip wasn't large enough. Caulking oozed out the sides of the strip and smeared on the vinyl j-channel and house vinyl. I was livid at this point and began to send photos of every window to Chris Monk. My home looked terrible. The quality of work was below contract requirements and homeowners' expectations and below trade standards and building code requirements. I also reached out to Marion County Building & Permits and spoke with a woman. She told me to forward the photos to the manager. Later, Mike Biganzoli the manager reviewed the photos and I had an opportunity to speak with him. He stated that the inspection failed and they must correct the issues noted by the inspector. The only problem is, when the inspector came, he could not see inside the frame area, as ECOVIEW had already sealed the window to conceal the gaps.

To date, I have provided seven opportunities to ECOVIEW properly identify the cause of the gaps and make correct defective work. After numerous attempts on the part of ECOVIEW Windows and Doors, they have failed or refused to properly identify and correct deficiencies. They continued to performed subpar installation, insulation, and below standard workmanship, they installed the wrong size and style mounted windows creating a host of other issues/damages. They refused to order the proper style and mounted window claiming their installation was within guidelines.

On August 25, 2023, Marion County Inspector Vogt came to my home and with an ECOVIEW employee. Joe from ECOVIEW was supposed to be there and did not call me. Chris Monk later told me Joe was sick and he was sending someone else. The ECOVIEW company sent another employee out to meet with the inspector. This was his first day on the job and had no idea what he was doing as he had no experience (Per Him) in the window field. The inspector had him remove the metal flashing to expose yet another layer of metal flashing. When the 1st layer of metal flashing was removed water was observed dripping inside and also revealed yet another layer of metal flashing which the water was collecting and dripping from. The ECOVIEW employee turned and stated to the inspector, 'I didn't do this job, this is my first day on the job.' He then removed the second metal flashing to expose the frame for the inspector, This inspection failed because of in excessive 1/8 gaps (Gaps were 2-2 1/2 inches), no filler wood, no shims and improper installation.

On 9/28/2023, ECOVIEW Window again came to my home and Joe was supervising the job and a two man crew. From the very beginning he instructed his crew that they were not pulling any window regardless what the homeowner or the Building Department said. He remained on the job for about 1 hour and left the job site. He was annoyed about the gaps and the missing house wrap and insisted that only the bottom inner ledge needs sealed and that the remaining wood did not need any covering and that's the directions he gave his crew. Note the exposed wood around

the window was damaged when original crew cut the wrap off the house to remove the window up to the J-Channel. In addition he instructed them to add bucking strips in the attempt to fill the large gaps without removing the window. Note: Joe the site supervisor at this point still refused to pull the windows to correctly add the bucking strips. The purpose of the bucking strips and shims are to provide a solid foundation for the screws to properly be embedded in enough wood to provide stability and integrity. What they did was cut short pieces of board and slide them into the gap butting up against the screw that held the window in. I took a video of this and it clearly shows the improper methods and poor workmanship. In the video it shows Joe using a nail gun securing the buck strips to the exterior inner frame. The screws securing the window had over a 1 ½ inch voided area between the window and the frame. I brought this to Joe's attention and he flew off the handle. I called Jessie the inspector who had told me Joe and he already did a remote inspection and it looked ok. I told him what I saw and asked him to come physically to my home. When Jessie the Marion County Inspector arrived to my home we went to the livingroom window and he was able to pull out the short cut bucking strip. He verified that what Joe was doing is not the proper way to install a bucking strip. After that Jessie called Joe, and instructed him that the windows need pulled and a full width bucking strip and shims need to be added and then the screw through the window frame through the bucking into the house frame was the proper installation method. At that point Joe already left the job site to get moisture barrier tape. I was standing next to Joe's crew when he called and heard him yell, pull the damn Fu**ing windows. This was now about 2:30 in the afternoon. His crew began to pull every window out at one time exposing my entire home to the elements at this late time. When Joe arrived back I asked him not to pull windows at one time, just two and complete. He yelled at me that if they were here until midnight that's what is going to happen, because he's done with this and he wasn't coming back. I had to call my neighbor Representative to get permission to have workers here after 7:00 p.m. There shortly after night fall and his crew were forced to work using their cell phone flashlights to install my windows, frame and caulk. Note the photos that show a horrific mess. In addition, the next morning I noticed tobacco spit on my house just outside my bedroom door. Joe was the only one chewing tobacco. The inspection Jessie preformed that day also failed because Joe added the flashing framing the window in again. I specifically asked him about the frame inspection. He told me he knew what he was doing and did not need me to tell him how to do his job.

On 10/3/2023, Mike Biganzoli came to inspect the job and failed it for framing and structure, because ECOVIEW sealed the windows again and Joe refused to come back out.

On November 2, 2023, the inspection was canceled by Mike Biganzoli. To date the project has failed 6 inspections by the County for framing and structure defects.

On November 12-13, 2023, Chris Monk, Travis and Zack came to my home to make repairs. From the onset Zack who is a sub-contractor stated that he could only work with what he has. He also told Chris Monk and me that the installation defects were because the windows were the wrong size and mount. It was noted that when they pulled the windows the excessive amount of caulking around the frame squirted into the interior of my house. Zack worked two days with

Chris and Travis to reinstall the water membrane and try to correct the hideous framing and gaps. However, he did not pull back or loosen the J-channel so in many areas the water membrane only butts up against the house wrap, not ½ inch overlap as required. Also, it is noted that the windows are installed on top of the marble windowsill and pushed back into the opening in order to get an acceptable inner seal. He also told Chris Monk that because of the previous damage from the installers the J-channel and some vinyl should be replaced it would save time and money and be a better looking finished product. I heard Chris Monk tell him, no we are not doing that, not our job. Efforts made to restore my home were fruitless because of the wrong windows and the previous damages by initial installers and subsequent installers.

On November 14, 2023, the permit expired.

Consequently, because of the ongoing issues and ECOVIEWS refusal to take appropriate actions, I made final notice to ECOVIEW and demanded completion of the job properly and repair all damages. Since November 2, 2023, I have hired three independent inspectors to perform inspections to document installation defects and show causation of all the damages to my home and property and the quality of workmanship/installation. I have attached three inspections all indicating the windows ECOVIEW ordered and installed are the wrong size and style window. They concurred the damages seen were caused when the window company pulled the original windows and subsequent damage occurred because they tried to make the window fit and when they tried to coverup the subpar workmanship and damages they produced.

Scope of Deficiencies discovered during ongoing installation: Replacement windows are too small for the openings, wrong style and mount (inside-not exterior) set which directly caused the large gaps on every window installed, damage to window marble windowsills, windows are mounted directly on top of the windowsill, improperly sealed exterior and interior seals to windows, no insulation, destroyed anethetics, reduction of window size, framing not plum/even, framing not correctly mitered and not leveled and nailed properly, frame is recessed on some windows and protrudes out of the J-channel on others. There is also damage to some of the exterior windows caused when installers cut away the old metal flashing cutting into the window frame creating large gashes, damage to all vinyl J-Chanel and some vinyl siding and drywall damage to interior walls around the window openings. Openings are improperly sealed allows moisture and pest to access my home. Note: To date, the enormous amount of caulking they used is still wet. The independent inspectors noted the wrong caulking was used and improperly applied.

The problem is rooted from the original measuring process failing to take into consideration the existing window mount & finish (Vinyl.) He measured from inside the home, not exterior nor the depth. ECOVIEW did not conduct a second verification of size and style by an installer/but a sales man prior to ordering windows. It was noted during three independent inspections that the current windows are mounted on top of my window seal, raising the gap on the exterior and reducing require seal specifications for this installation. Also, damage to vinyl, drywall, marble window seals by workmen during removal of windows occurred, failure to follow standards for

installation of windows throughout the process (see photos and videos), and numerous half hearted efforts by ECOVIEW not to correct, but to conceal defects. In addition, damages incurred to the house water barrier wrap when initial Installers used a utility knife to cut away the house wrap to the edge of the j-channel. There has been less than acceptable efforts made to properly replace water barriers as the tape does not overlap the house wrap in many areas because they did not remove the J-Chanel to allow ample overlap to provide water barrier protection, as well as the insulation was previously removed and was not reinstalled around every window. On the 4th attempt, Joe stated that it wasn't necessary to add insulation that the tape was ample and that his nozzle was to large to use expanded foam, They have failed six inspections to date.

To restore my home to its original value, the proper size and style windows need to be installed, repair/adjust house wall vinyl and replace J-chanal, drywall damage repaired and painted, 2 new window seals and replacement of broken window treatments front bedroom that the workers damaged. The estimated cost is between \$25,000.00 - \$30, 000.00 to make necessary repairs. This does not include my current loss wages and future loss wages, three independent inspector fees, contractor engineer fees, attorney and court cost fees. Should ECOVIEW not complete this job properly, all cost mentioned above will be sought.

It is my opinion, that this company took advantage of an elderly disabled single female. I make this statement because of how ECOVIEW staff talked to me, their delay in communication, their actions, their misrepresentations, their defective work, their inability to properly measure and select proper replacement windows, their out and out lies and their ongoing attempts to coverup the defects.

I have enclosed photos, contract, inspection reports and estimated repair cost. It should be noted, with each inspection the inspectors are identifying other defects. And this process is ongoing. The final complaint may need to be updated at the conclusion of this process and especially, when the General Contractor begins to pull this hideous mess apart to restore my home to it's original state.

PLEASE SEE ATTACHED DOCUMENTS.

CONTRACT
PHOTOS
INSPECTION
EMAILS
SETTLEMENT OFFER
OTHERS

PLEASE SEE ATTACHED DOCUMENTS.

CONTRACT

PHOTOS

INSPECTIONS

EMAILS

SETTLEMENT OFFER

OTHERS

My original home before New Vinyl Siding, roof & Windows

Note: Windows are flush with the house.



LRB 2024-3

Complaint

Package 2 of 3

From Anna Grit2
352-454-2300

(2) INDEPENDENT INSPECTIONS



Window Installation Inspection at 8870 SW 115th St., Ocala FL 34481

On November 20, 2023, a visual inspection was performed of the completed window installation at the request of the homeowner Ana Ortiz. Numerous deficiencies were observed with the installation practices at 8870 SW 115th St Ocala, FL 34481. It is the belief of this inspector that improper steps were taken from the very beginning of this replacement process. First and foremost, it seems that the proper measuring of the rough opening for these windows was not performed. It appears that the window installers performed a retrofit install, rather than a complete tear-out. A complete tear-out is recommended to get the most efficiency out of the new window installation. This method will allow for a nearly airtight seal between the new window and the existing structure. The complete tear-out is often recommended as the best method of installation by industry professionals.

As a result of the retrofit installation, gaps in the interior and exterior were observed. These gaps will be avenues of moisture infiltration due to improperly connecting the window to the building envelope. As a result of this installation method, caulking is primarily used as a means to create a seal. The caulking used to create this seal appears to not be a proper exterior caulking, as it had not cured and was still soft and tacky at the time of the inspection.

Proper installation of the window for a vinyl siding home would be to remove the siding around the area, remove any rotten material, and replace it with new wood for attachment. Installing a properly sized window with a nailing fin/flange. While securing the flange installer needs to ensure the window remains properly centered, level, plumb, and square. Once the fin/flange is secured it should be sealed to restore a properly weather-tight seal.

The installers on this home cut the nailing fin/flange (area to attach to the window to the exterior of the home) using an inside mount method. By doing this the weatherproofing exterior envelope has been broken and will lead to future leaking and moisture infiltration. Additionally, the marble sill plate was not removed, instead, the windows were installed directly on top of this.

In conclusion, the installation of these new windows was wrong from the start of the process. As an attempt to compensate for the initial installation shortcomings, more damage to the property was incurred. As a result, vinyl siding repair/replacement is needed for the siding, trim, j-channel, waterproof barrier, etc... Interior damage to drywall, sills, window trim, and corner beads was noted at all windows.

Julie Cain
Owner, Strategic Inspection Service
Home Inspector 15941

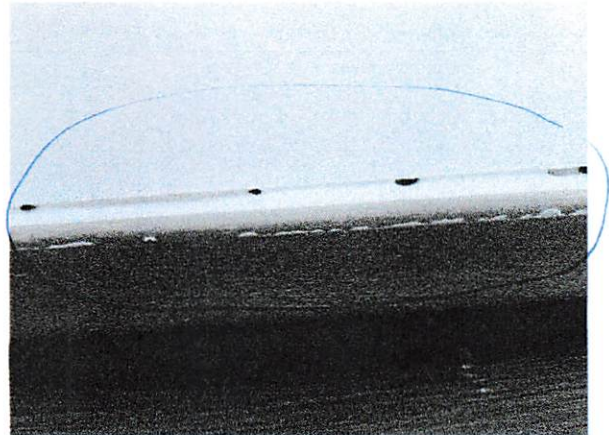
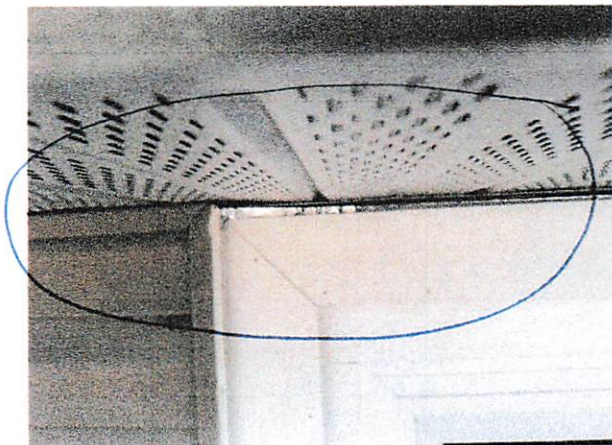
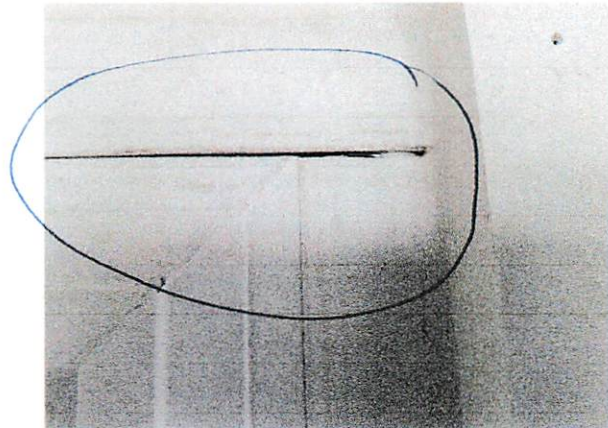
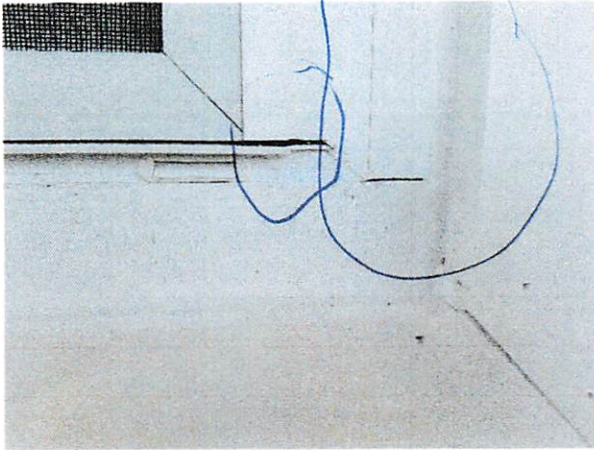
Julie Cain

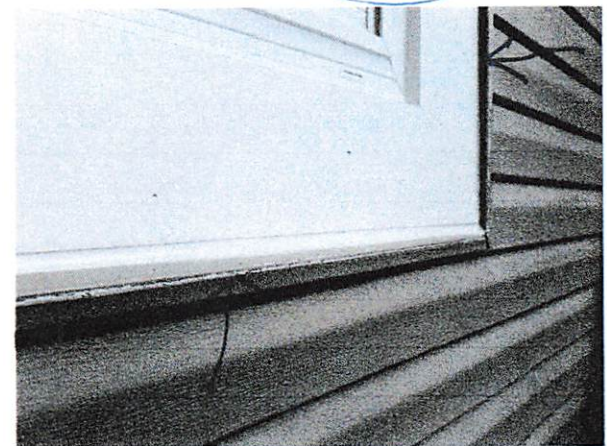
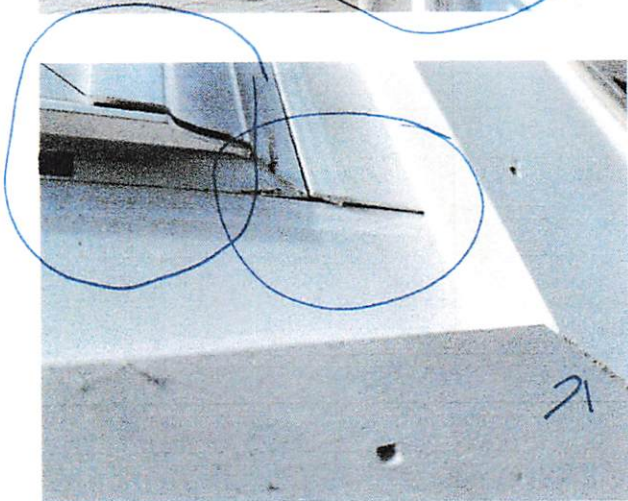
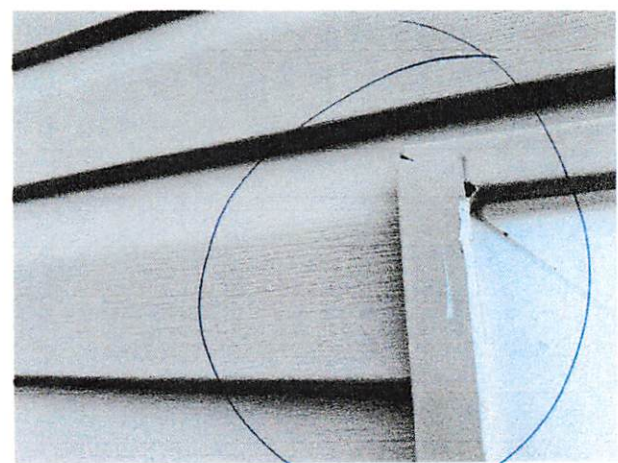
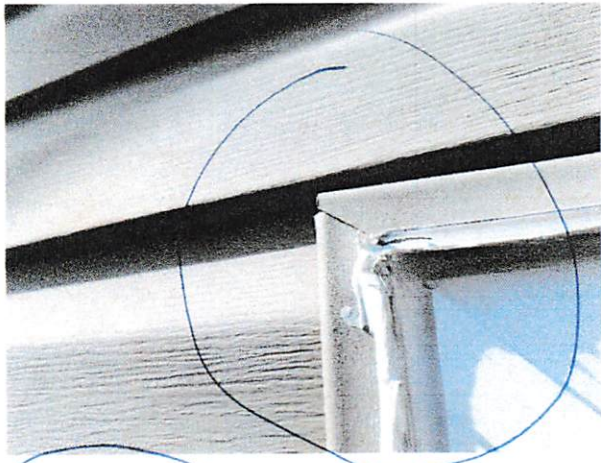
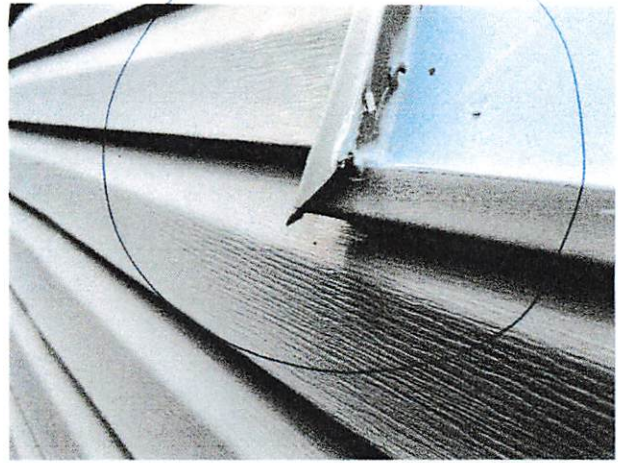
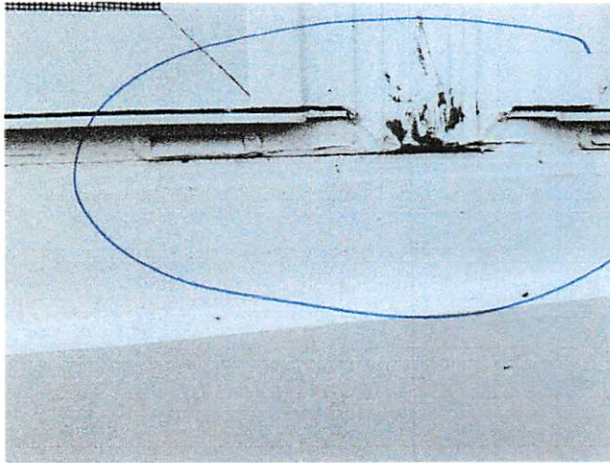
Julie Cain, Owner, Strategic Inspection Service

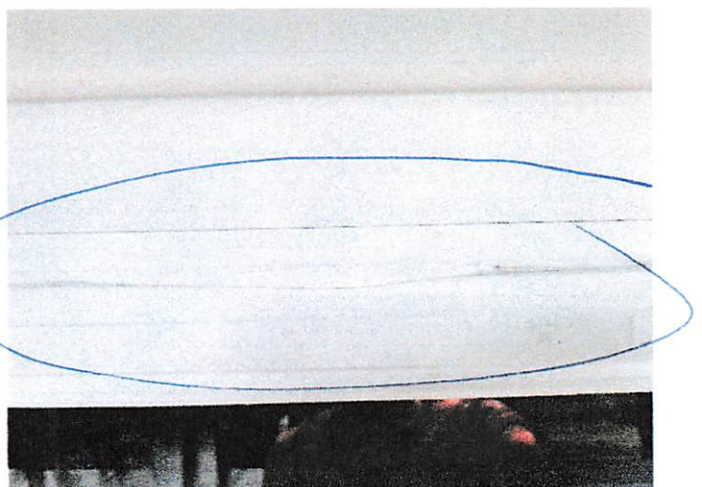
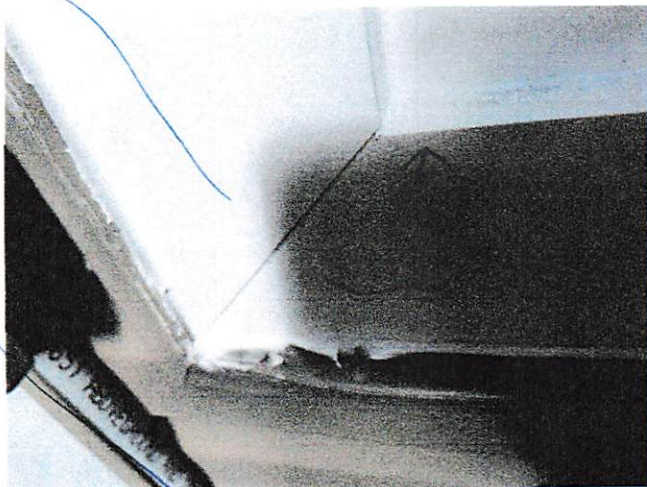
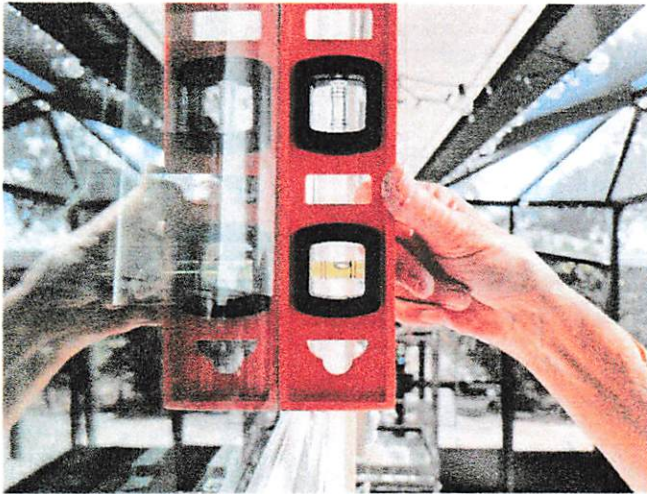
11705 Boyette Rd, Riverview, FL 33569
352.867.7625 ph | 352.789.9286 cell
www.strategicinspectionsservice.com

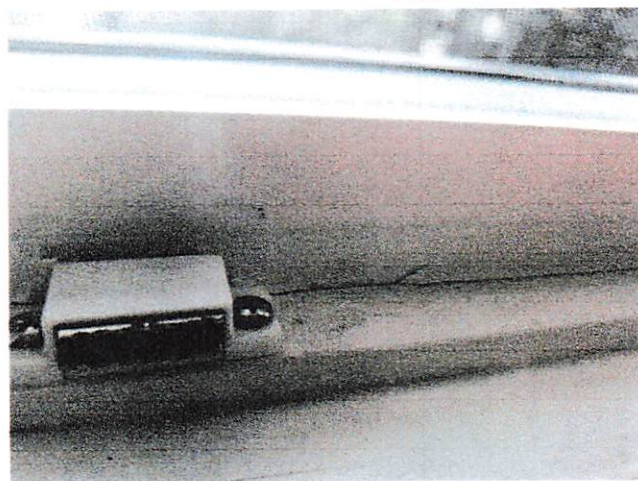
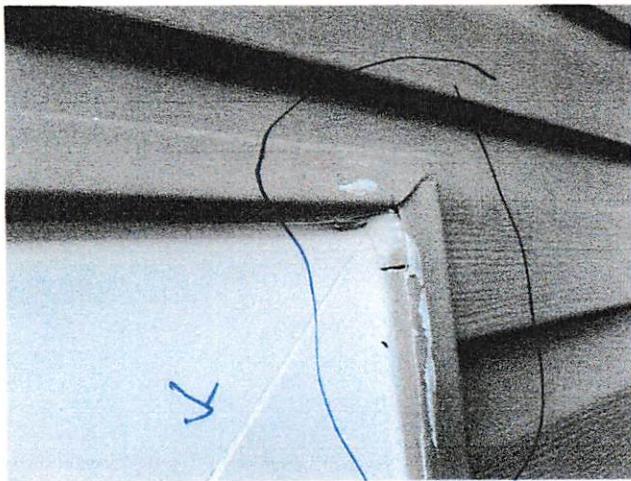
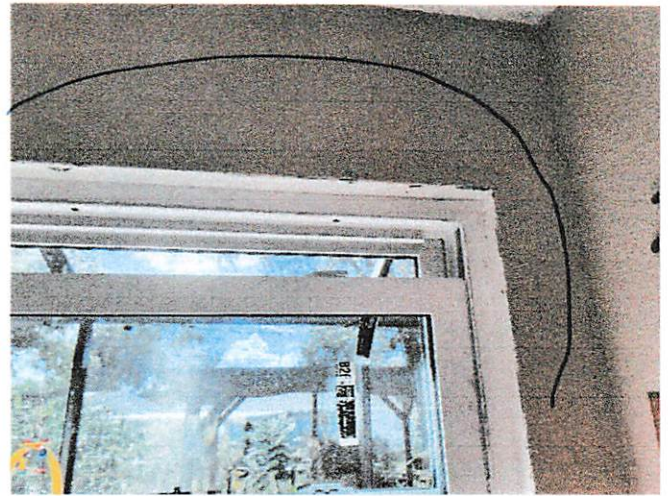
Inspection Photos:

LRB 2024-3LR













QUOTE

Fitzroy Home Improvement Inc.
For All Your Home Improvement Needs!

DATE: NOVEMBER 26, 2023

4430 SW 98 Street Ocala, FL 34476
Phone: 352-667-1176
Website: Frhomeimprove.com * Email: Fitzroyhomeimprove@gmail.com

PROPERTY Ana M Megahan - Warga Ortiz
ADDRESS 8870 SW 115th ST
Ocala FL 34476
Telephone:
Email: loboyuma@aol.com

License # P21000002218
Service Type: Basic

CONTRACTOR	JOB	START DATE	END DATE	PAYMENT TERMS	DUE DATE OF COMPLETE PAYMENT
Fitzroy				As per Contract	

AREA	DESCRIPTION	SIZE	ESTIMATE	TOTAL (\$)
	<p>After inspecting the home at 8870 SW 115th Street, Ocala FL, I determined that the original measurements for the replacement windows were incorrect and the direct cause of the host of issues seen. The overall installation is below acceptable trade standards. The incorrect size and style window installed should have been an outside mounted unit with fin. Because of windows small size and style of windows installed, it created very large gaps around the exterior rough openings in excess 2 inches. This in turn caused damage to Vinyl Siding and J channel. Other property damage was noted during the house inspection to the Master Bedroom window, Spare bedroom, living-room, garage and bathroom. The drywall underneath several window ledges has been broken and several windowsills are damaged from what appeared to be the use of a tool used to pry the windows out. Windows are not properly installed as the frame is mounted on top of the marble sill, not butted against the sill. This appears to be an effort to get a acceptable rear seal space. This reduced the inside windowsill space and adding to the larger gap to the exterior of home. Also, noted one window is leaking. Vinyl Siding needs repaired/adjusted; new J Channel added after proper sized/style windows</p>			

reinstalled. This must be done to every wall containing wrong sized/style window installed.

All windows need to be removed and replaced with the proper size and style window to restore house to its previous state.

Total labor Cost

Quotation prepared by Fitzroy

Please Note: This estimate is for visible areas ONLY. Due to lack of active utilities, not all damages may be identifiable. The price quoted is subject to change if any further damages are noticed and/or if the owners' desires change.

To accept this quotation, sign here and return: _____

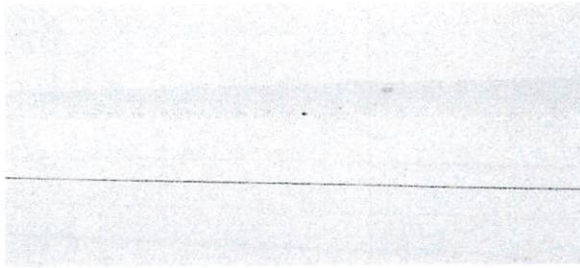
THANK YOU FOR YOUR BUSINESS!

Revised Date: November 26, 2023

Photos of Install
over (7) visits.

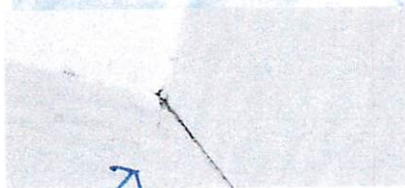
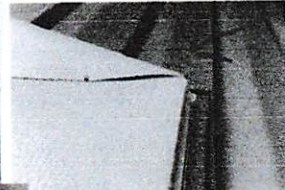
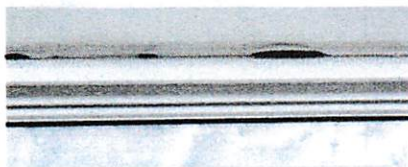
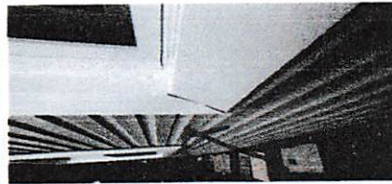
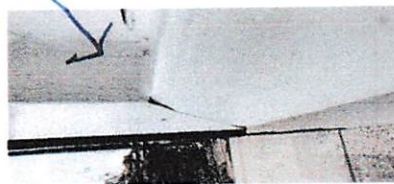
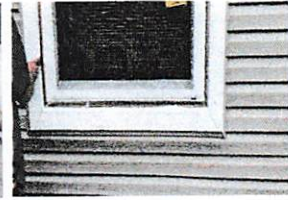
I ALSO HAVE Video Evidence
of workers Performing improper
Install of Windows and Intentional
deviation of Standards.

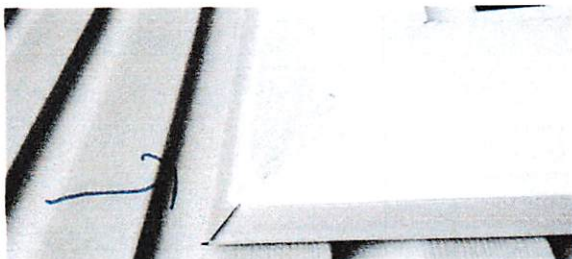
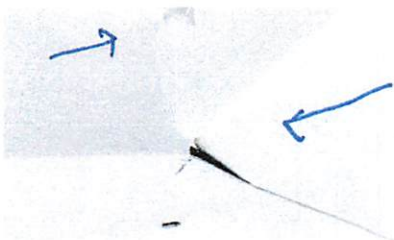
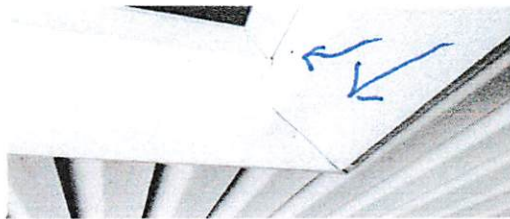
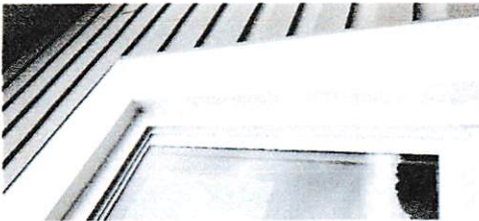
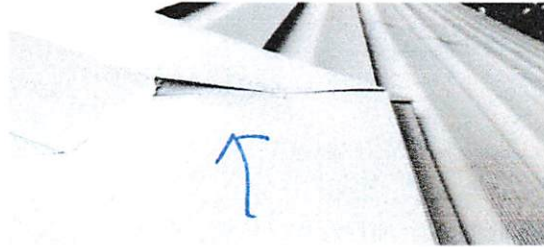
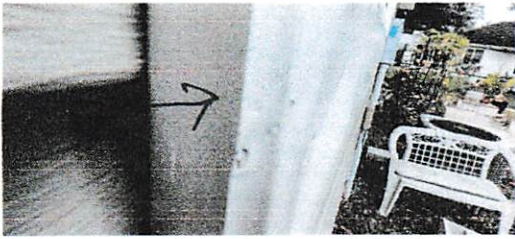
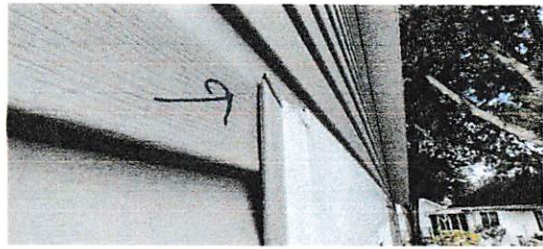
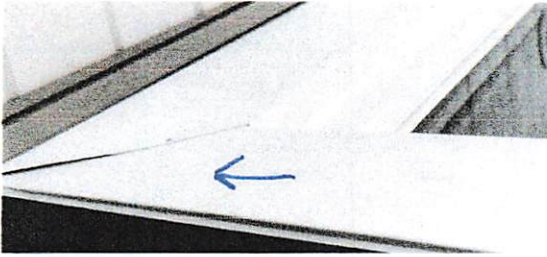
PHOTOS OF 3RD VISIT WITH INSPECTOR. FLASHING REMOVED AND BEHIND IT WAS WATER.



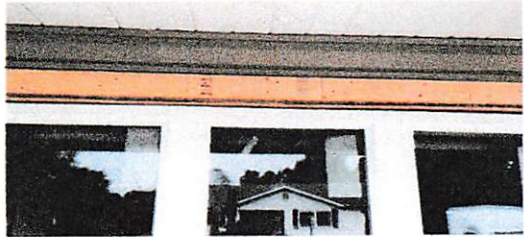
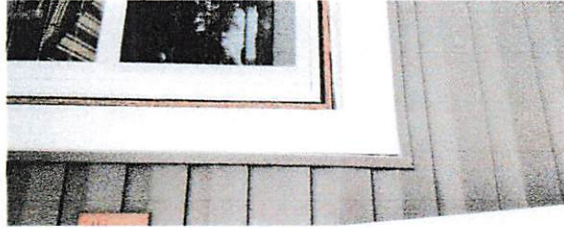
Water inside Frame

PHOTOS OF 4TH VISIT, PHOTO 1 SHOWS THAT THERE WAS INSULATION IN WINDOWS AND THEY REMOVED IT. 2ND PHOTO SHOWS IMPROPER INSTALL OF BUCKING. CUT SHORT TO BUT AGAINST THE SCREWS IN WINDOW FRAME. THEY REFUSED TO PULL WINDOWS AND PROPERLY INSTALL BACKING AND PROVIDE PROPER SCREW PLACEMENT FOR STRENGTH IN ACCORDANCE WITH PRODUCT APPROVAL CODE. REMAINING PHOTOS CLEARLY SHOW SUBPAR WORKMANSHIP.





— Good photo frame protrudes the J-track and house



Size
of
opening

COMPLAINT

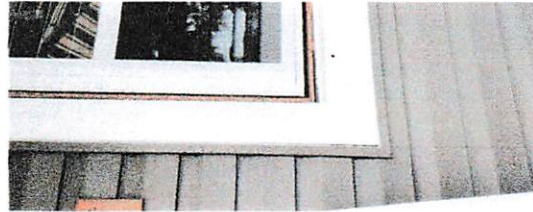
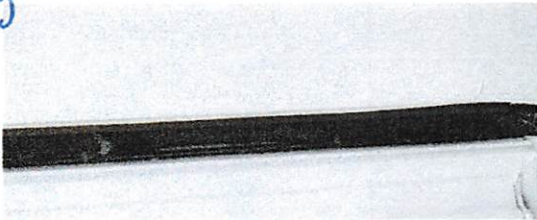
Package 3 of 3

From Ana Ortiz
352 454-2300

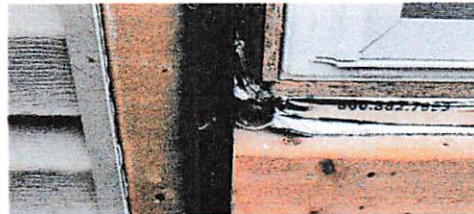
Photo Display from beginning thru 11-13-23

← screws not proper

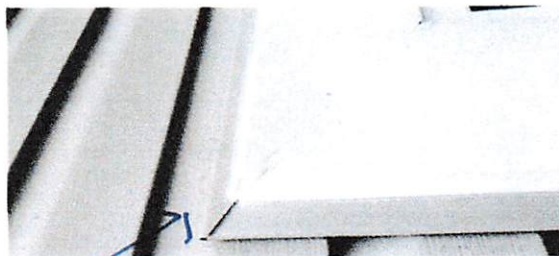
→ size of opening



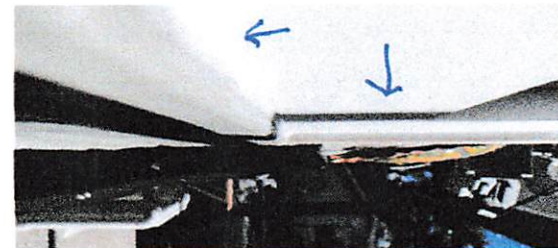
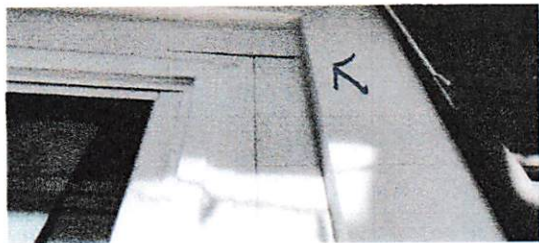
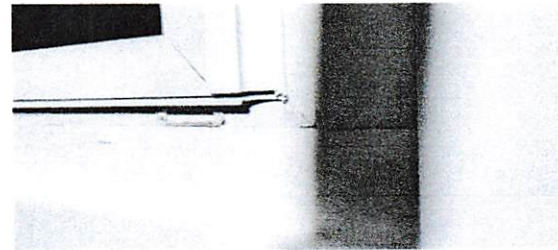
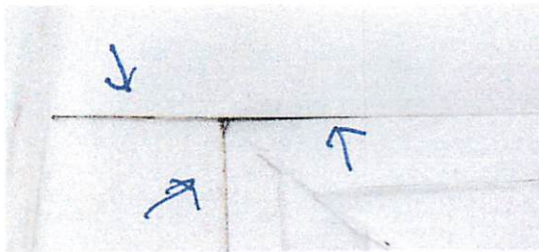
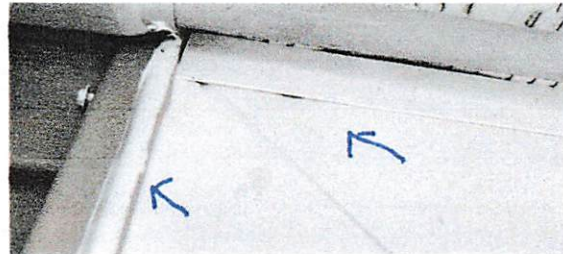
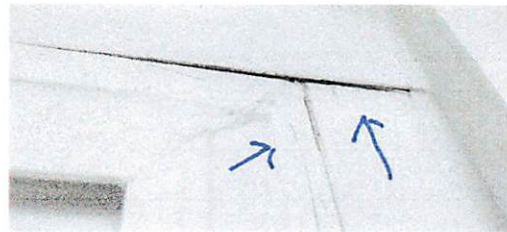
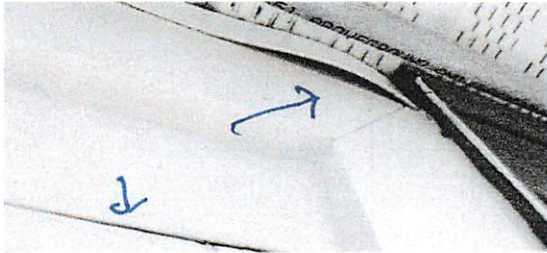
← size of opening



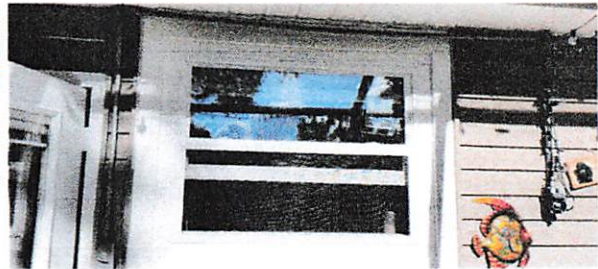
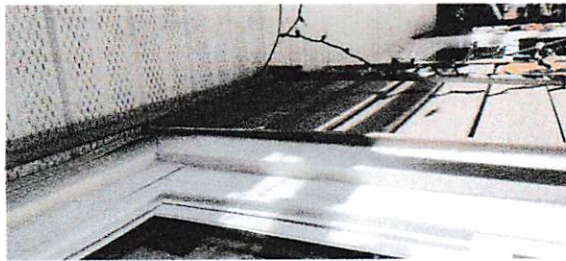
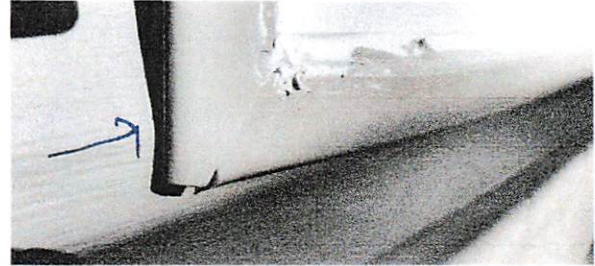
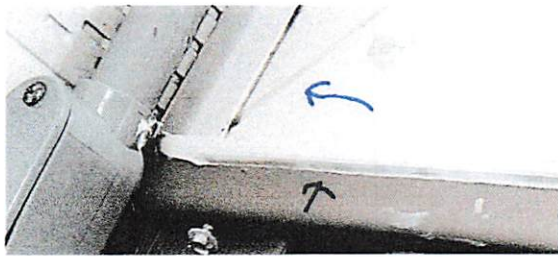
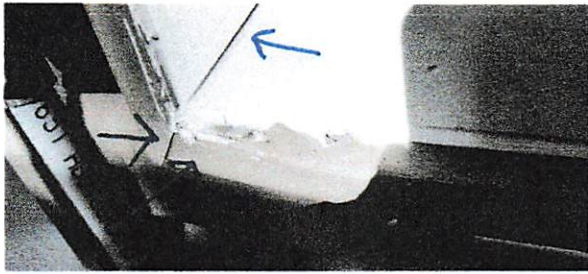
← their attempt of water barrier



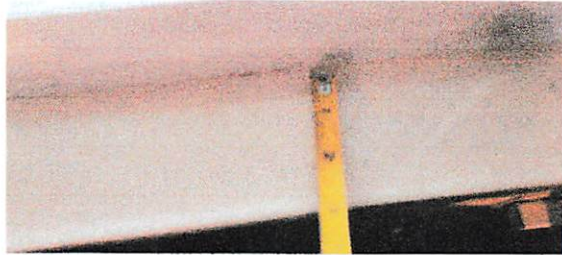
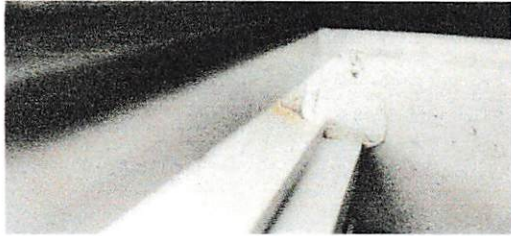
KITCHEN WINDOW LEFT SIDE BACK PORCH
AFTER 11-13-23-COMPLETION



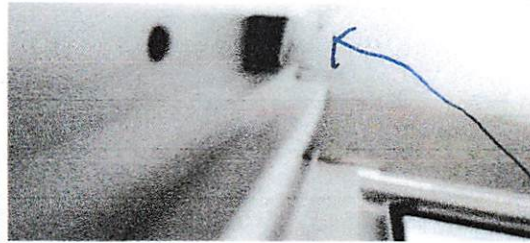
←
size
of
caulking
lines



PHOTOS OF WINDOW INSTALLED DIRECTLY ON TOP OF THE MARBLE WINDOWSILL

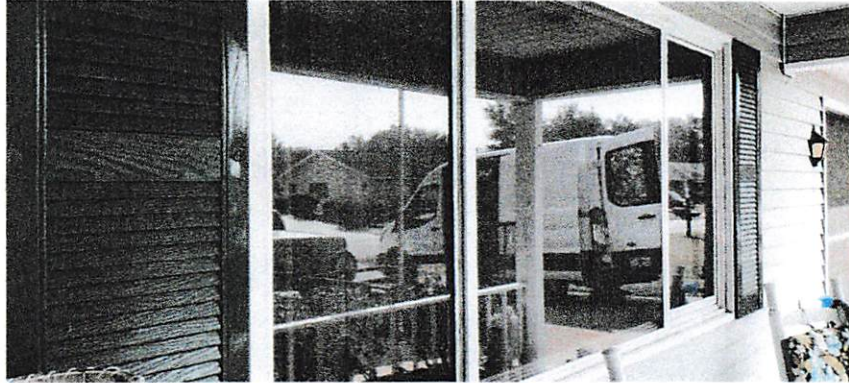


← reduce
size
of
sill



Can see windowsill thru opening

THIS IS A PHOTO OF THE ORIGINAL STYLE WINDOWS INSTALLED IN THE WOOD
FRAMED HOMES THROUGHOUT OAKRUN. NOTE THE FLUSH MOUNT WITH THE
HOUSE AND THE WINDOW IS AN EXTERIOR MOUNT FRAME UNIT.



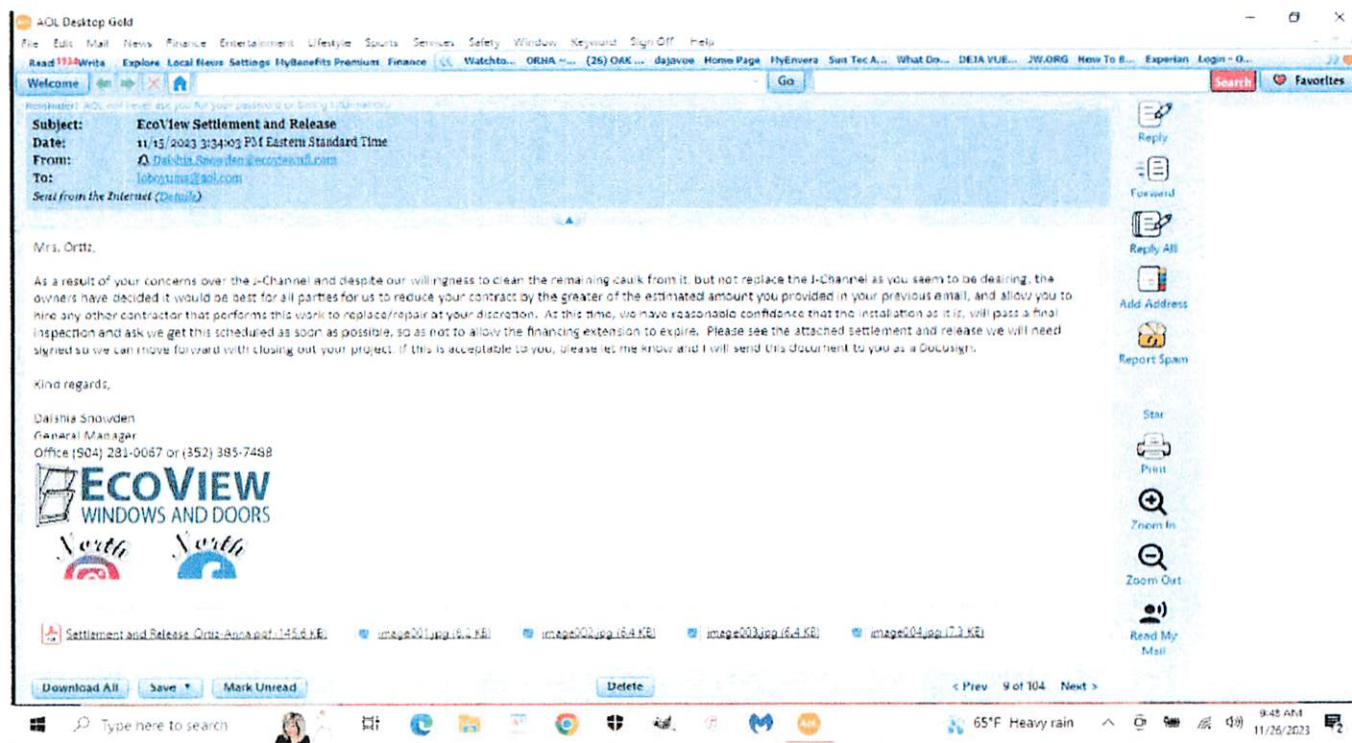
EcoView

Settlement

Agreement. (2) pages

NOTE they are not taking any
responsibility for damages and
improper install nor wrong window
size.

EcoView Contract





November 15, 2023

SETTLEMENT AND RELEASE AGREEMENT

This Settlement and Release Agreement ("Agreement") is entered into by EcoView Windows & Doors ("EcoView") and Anna Ortiz ("Customer") on the 15th day of NOVEMBER 2023.

Disputes have arisen between EcoView and Customer regarding The installation of replacement windows and the damaged J-Channel (referred to as the "Transaction" below).

In consideration of the payment, releases and agreements listed below, the parties agree to the following settlement:

1. As a result of EcoView reducing the agreement and balance by \$1,500, Customer agrees to pay Seven Thousand Five Hundred Twenty-Three Dollars & 00/100 (\$7,523.00) to EcoView upon execution of this Agreement via UpGrade Finance or other forms of payment if unable to utilize UpGrade Finance.
2. EcoView will ensure a final inspection conducted by the Marion County Building Department will pass per Florida Building Code.
3. In Exchange for the \$1,500 Reduction, Customer will resolve all J-Channel issues at her will with a siding company of her choice.
4. Customer fully releases and discharges EcoView, and its officers, employees, and authorized service providers, from any and all claims, actions, damages, losses, and liability of every kind relating to the Transaction.
5. EcoView fully releases and discharges Customer from any and all claims, actions, damages, losses, and liability of every kind relating to the Transaction. EcoView does not release any defense it might have to claims of Customer relating to any manufacturer's warranty for products purchased by Customer as part of the Transaction.
6. This Agreement constitutes the entire agreement between the parties and supersedes all prior negotiations and discussions which are merged in this document.
7. The parties acknowledge that they have read and fully understand this Agreement and that each has executed this binding agreement freely and without compulsion.
8. This Agreement is to be construed and enforced under the laws of the State of Florida.
9. Additionally, Customer agrees to refrain from any and all disparaging or otherwise negative statements in any public forum such as but not limited to Review Forums or sites, social media, news media, etc. that could in any way potentially, whether intentional or otherwise, harm EcoView from its ability to earn financially or its reputation.

CUSTOMER

By _____
(Signature)

(Printed) (Date)

EcoView Windows & Doors

By _____
(Signature)

(Printed) (Date)

2200 NE 36th Avenue, Suite 508
Ocala, FL 34470
(352) 385-7488
Information@EcoViewNFL.com



201
61

Customer: <u>Ana Ortiz</u>		Primary Phone: <u>(352) 454-2830</u>
Address: <u>B870 Southwest 115th Street</u>		Secondary Phone _____
City: <u>Orlando</u>		Primary Email: <u>oiboyumia@aol.com</u>
State: <u>FL</u>	Zip: <u>32844</u>	NOTIFICATION PREFERENCE: <u>EMAIL</u>

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL
WINDOWS				DOORS			
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS			
	Double Hung (80")	\$480			Maxview 3000 - 30" x 8'0" (80" x 96")	\$2,640	
	Two Lite Slider (80")	\$480			Maxview 3000 - 48" x 8'0" (48" x 96")	\$2,640	
	Picture Window (36")	\$480			Maxview 3000 - 60" x 8'0" (60" x 96")	\$2,640	
12	Double Hung (80")	\$608	\$7,296		Maxview 7000 - 30" x 8'0" (30" x 96")	\$2,775	
	Two Lite Slider (80")				Maxview 7000 - 48" x 8'0" (48" x 96")	\$4,865	
	Picture Window (36")	\$608		9700 SERIES ECOVIEW IMPROVING SLIDING GLASS DOORS			
	Complete Thermal INSULATION (1/2" MIN. IRI, C-100) (100")	\$15.12			Ecoview 9700 3600 - 30" x 8'0" (30" x 96")	\$4,320	
					Ecoview 9700 5000 - 50" x 8'0" (50" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,305	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$4,805	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$4,805	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
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					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
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					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96")	\$5,205	
					Ecoview 9700 5600 - 56" x 8'0" (56" x 96		

Customer agrees to the terms of payment as follows:											
TOTAL FIRM/BIDDERS:		\$11,108	factor interest	AMOUNT FINANCED:		\$9,027	FINANCED BY:		UPGRADE	PROGRAM:	GO SAL
PROMOTIONS/ADJUSTMENTS:		\$0		PAYMENT DUE TODAY:		\$1,000	FORM OF PAYMENT:		CHECK	APPLICANT:	SIDCO
		13.5%	\$1,500	W	(25% CREDIT ON DOWN PAYMENT)		(FORM OF PAYMENT)			AMOUNT:	
ADMIN/ DISPOSAL/ PERMIT:		\$85		TOTAL AMOUNT RECEIVED (FINANCED & PAYMENTS)				\$10,027			
TOTAL PROJECT:		\$10,029		BALANCE DUE TO INSTALLER AT COMPLETION				\$0			

Project Information: Undersigned ("Customer(s)"), the owner(s) of the property located at the above installation address, agree to buy, and EcoView Windows & Floors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached material sheet, all of which are incorporated into this contract by this reference, along with applicable state and local laws and regulations, and any other documents (collectively, "Contract").



Customer agrees that immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and hold harmless.

It/View Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if It/View Windows or its authorized service provider determines that It cannot perform its obligations due to a structural problem with the frame, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

NOTICE TO CUSTOMER: You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER

Agreement and Authorization: Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and Ecoline Windows with regards to the Products and installation services and supersedes all prior discussions, negotiations, and contracts that have been made, understood, or agreed to in writing or otherwise, in any form, including but not limited to, oral, written, or electronic.

Assigned by: 		Submitted by: 	
Customer's Signature	Date: 4/2/2021	Customer Representative's Signature	Date: 4/2/2021
Customer's Name	Date:	Phone Number	Email Address

NOTICE OF CANCELLATION: CUSTOMER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY BY DELIVERING WRITTEN NOTICE TO ECOVIEW WINDOWS BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNING THIS AGREEMENT. THE STATE SUPPLEMENT ATTACHED HERETO CONTAINS A FORM TO USE IF ONE IS SPECIFICALLY PRESCRIBED BY LAW IN CUSTOMER'S STATE.

NOTICE: ADDITIONAL TERMS AND CONDITIONS ARE STATED ON THE FOLLOWING PAGE AND ARE A PART OF THIS CONTRACT

0.1629

with the same name, and arrange proper references. Users otherwise explicitly provided for privacy, (c) when Windows will obtain required permits and provide permit holders.

on a regular basis. The company's management team is composed of experienced professionals who are committed to providing the highest quality of service to our clients. We are currently seeking experienced individuals to join our team. If you are interested in this opportunity, please contact us at [phone number] or [email address]. We look forward to hearing from you.

1. **Identify the problem.** The first step in the problem-solving process is to identify the problem. This involves understanding the situation, gathering information, and defining the problem in clear, specific terms.

[illegible][illegible]

Customer terminates the Contract after the Contract Period has ended	15th required date
The materials are ordered. Customers will pay a service charge equal to the greater of 10% of the Contract amount or the actual amount of the Contract.	15th required date

Customer agrees that if payment is not received within the requisite time period that the Cardholder reserves the right to charge the account through the account. Payment through the account is not required.

1. **Vertragsgegenstand:** Der Auftraggeber beauftragt den Auftragnehmer mit der Erstellung eines detaillierten Projektschreibens für ein IT-Projekt, das die Entwicklung und Implementierung einer neuen Softwareanwendung umfasst. Das Projekt soll innerhalb von 12 Monaten abgeschlossen sein.

2. **Leistungsbeschreibung:** Der Auftragnehmer ist verpflichtet, alle notwendigen Aufgaben und Tätigkeiten zu erbringen, die zur Realisierung des Projekts erforderlich sind. Dies umfasst die Analyse der Anforderungen, die Planung, die Entwicklung, das Testen und die Implementierung der Softwareanwendung.

3. **Preis und Zahlungsbedingungen:** Der Gesamtpreis des Auftrags beträgt 100.000 Euro. Der Preis ist fix und umfasst alle Kosten für Material, Personal und Verwaltung. Die Zahlung erfolgt in drei Raten: 30.000 Euro bei Vertragsunterzeichnung, 40.000 Euro nach Fertigstellung der Entwicklung und 30.000 Euro nach erfolgreicher Implementierung.

4. **Rechtsnachfolge:** Im Falle der Übertragung der Auftragsgegenstände auf einen anderen Auftragnehmer ist der ursprüngliche Auftragnehmer für die Erfüllung der Vertragspflichten weiterhin verantwortlich.

5. **Haftung:** Der Auftragnehmer haftet für die Erfüllung der Vertragspflichten. Im Falle einer Nichterfüllung oder Verzögerung ist der Auftragnehmer verpflichtet, Schadensersatz zu leisten.

6. **Streitschlichtung:** Im Falle von Streitigkeiten zwischen den Parteien ist das Schiedsgericht in Berlin zuständig.

7. **Schlussbestimmungen:** Der Vertrag ist in fünf Fassungssprachen abgefasst. Im Falle von Widersprüchen gilt die deutsche Fassung als maßgebend.

Thank you for choosing Ecoview Windows and Doors

Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.

- 1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.
- 2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.
- 3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.
- 4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.
- 5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.
- 6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.
- 7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.
- 8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.
- 9) **Pre-Existing & Incidental Damage:** Our installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. If the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.
- 10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.
- 11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total costs exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

CUSTOMER SIGNATURE _____



CUSTOMER SIGNATURE _____

**HOME IMPROVEMENT CONTRACT
PLEASE READ THIS**

Florida Construction Lien Law:

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

Florida Recovery Fund:

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2202
Phone 850.487.1395

Construction Defects:

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE:



CUSTOMER SIGNATURE:



**IN HOME SALE OR SERVICE
NOTICE OF CANCELLATION**

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

4/10/2023

*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

4/6/2023

DATE

Customer Signature

I HEREBY CANCEL THIS TRANSACTION:

Customer Signature

DATE



The items listed below are our opinion on the windows that were installed.

1. When replacing windows measurements should be taken from the interior and exterior of the house. It should be taken into consideration what type of windows exist. Also need to know that this house had vinyl siding.
2. Windows installed were interior mount, which does not appear to be the correct size since the original windows were exterior mount.
3. The new windows did not fit the opening correctly as from the outside now they had to install a 4-to-6-inch trim around the windows which were not there before.
4. The 2x4 bucks were removed from the windows when new windows were installed which created gaps. Photo shown to us by customer revealed that large gap with screw that was not into a buck.
5. There is damage to the vinyl J trim. See photos.
6. There is damage to drywall and windowsills where the windows were installed.
7. Portion of the vinyl siding will need to be removed and re-installed when new windows are to be installed as it appears that it is not in the J trim track.
8. There are gaps around the windows that can be seen in the photos, which should have been insulated.
9. Insulation and house wrap should have been done prior of installation of windows to unsure no water penetration would happen.
10. Further inspection revealed that new windows were installed on top of the windowsill. The existing windows were not, because they were exterior mount.
11. Per our interview with the customer, Marion County Building Inspector has not passed the installation of the windows.
12. In our opinion the windows were the wrong size and style to fit in with the existing openings. The look of the house has been changed with the trim that was added. Shutters were on both sides of the windows prior to installation. They have been removed and not put back as the size has changed with the installation of the trim around the windows.
13. To make corrections:
 - New windows will need to be ordered.
 - Install 2x4 bucks as needed.
 - Install house wrap and insulation as needed per code.
 - Repair and paint damage to interior drywall
 - Remove and replace any damaged windowsill.
 - Remove and replace vinyl J trim.
 - Repair vinyl siding
 - Install existing shutters.

Attached is the estimate for repairs.



Advanced Restoration Services, LLC

Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

Client: Ana Ortiz
Property: 8870 SW 115th St
Ocala, FL 34481

Home: (352) 454-2300

Operator: L.OZCEL

Estimator: Lee Ozcel
Business: 18885 NW 88th Ave Rd
Reddick, FL 32686

Business: (352) 804-0300
E-mail: lee.ozcel@arsflo.com

Type of Estimate: Other

Date Entered: 11/20/2023

Date Assigned:

Price List: FLOC8X_NOV23

Labor Efficiency: Restoration/Service/Remodel

Estimate: ORTIZ-ANA

This is only an estimate. When windows are removed additional cost and labor is possible for vinyl siding.



Advanced Restoration Services, LLC

Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

ORTIZ-ANA

ORTIZ-ANA

DESCRIPTION	QTY	UNIT PRICE	TOTAL
1. Tandem axle dump trailer - per load - including dump fees	1.00 EA @	212.78 =	212.78

Exterior

Exterior

DESCRIPTION	QTY	UNIT PRICE	TOTAL
2. Final cleaning - construction - Residential	1,560.71 SF @	0.35 =	546.25

Ext_Surfaces

DESCRIPTION	QTY	UNIT PRICE	TOTAL
3. Siding Installer - per hour	48.00 HR @	77.09 =	3,700.32
Remove and re-install vinyl siding by window areas			
4. R&R Vinyl J trim	14.00 LF @	4.55 =	63.70
5. House wrap (air/moisture barrier)	200.00 SF @	0.34 =	68.00
6. Rigid foam insulation board - 1"	200.00 SF @	1.12 =	224.00
7. Material Only 2" x 4" lumber (.667 BF per LF)	64.00 LF @	0.67 =	42.88
8. Carpenter - General Framer - per hour	8.00 HR @	76.49 =	611.92
9. Caulking - silicone	164.37 LF @	2.53 =	415.86

Main Level

Garage

Height: 8'

DESCRIPTION	QTY	UNIT PRICE	TOTAL
10. R&R Vinyl window - double hung, 9-12 sf	1.00 EA @	391.79 =	391.79
11. Additional charge for a retrofit window, 3-11 sf	1.00 EA @	101.60 =	101.60
12. Contents - move out then reset - Large room	1.00 EA @	114.76 =	114.76
13. Floor protection - heavy paper and tape	392.67 SF @	0.46 =	180.63
14. Mask and prep for paint - paper and tape (per LF)	81.67 LF @	0.85 =	69.42
15. Paint the walls - one coat	653.33 SF @	0.73 =	476.93

Main

Height: 8'

DESCRIPTION	QTY	UNIT PRICE	TOTAL
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ORTIZ-ANA

11/26/2023

Page: 2



Advanced Restoration Services, LLC

Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

CONTINUED - Main

DESCRIPTION	QTY	UNIT PRICE	TOTAL
16. R&R Vinyl window - double hung, 13-19 sf	9.00 EA @	444.19 =	3,997.71
17. R&R Vinyl window - double hung, 9-12 sf	1.00 EA @	391.79 =	391.79
18. Additional charge for a retrofit window, 12-23 sf	10.00 EA @	143.49 =	1,434.90
19. Additional charge for vinyl window mullion - per LF	16.00 LF @	12.89 =	206.24
20. R&R Window sill	34.00 LF @	4.32 =	146.88
21. Drywall Installer / Finisher - per hour	16.00 HR @	98.94 =	1,583.04
22. Content Manipulation charge - per hour	8.00 HR @	52.13 =	417.04
23. Floor protection - heavy paper and tape	1,168.04 SF @	0.46 =	537.30
24. Mask and prep for paint - paper and tape (per LF)	154.50 LF @	0.85 =	131.33
25. Paint the walls - one coat	1,236.00 SF @	0.73 =	902.28

Grand Total Areas:

3,581.33 SF Walls	1,560.71 SF Ceiling	5,142.04 SF Walls and Ceiling
1,560.71 SF Floor	173.41 SY Flooring	424.17 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	236.17 LF Ceil. Perimeter
1,560.71 Floor Area	1,631.65 Total Area	1,889.33 Interior Wall Area
3,391.50 Exterior Wall Area	376.83 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	



Advanced Restoration Services, LLC

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Reddick, FL 32686

Summary

Line Item Total	16,969.35
Overhead	1,696.93
Profit	1,696.93
Material Sales Tax	330.18
	<hr/>
Replacement Cost Value	\$20,693.39
Net Claim	\$20,693.39
	<hr/> <hr/>

Lee Ozel



Advanced Restoration Services, LLC

Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

- 1 1-Neighbors house
Date Taken: 11/22/2023

Original look of windows as it was
same as neighbor



- 2 2-Neighbors house
Date Taken: 11/22/2023

Original look of windows as it was
same as neighbor





Advanced Restoration Services, LLC

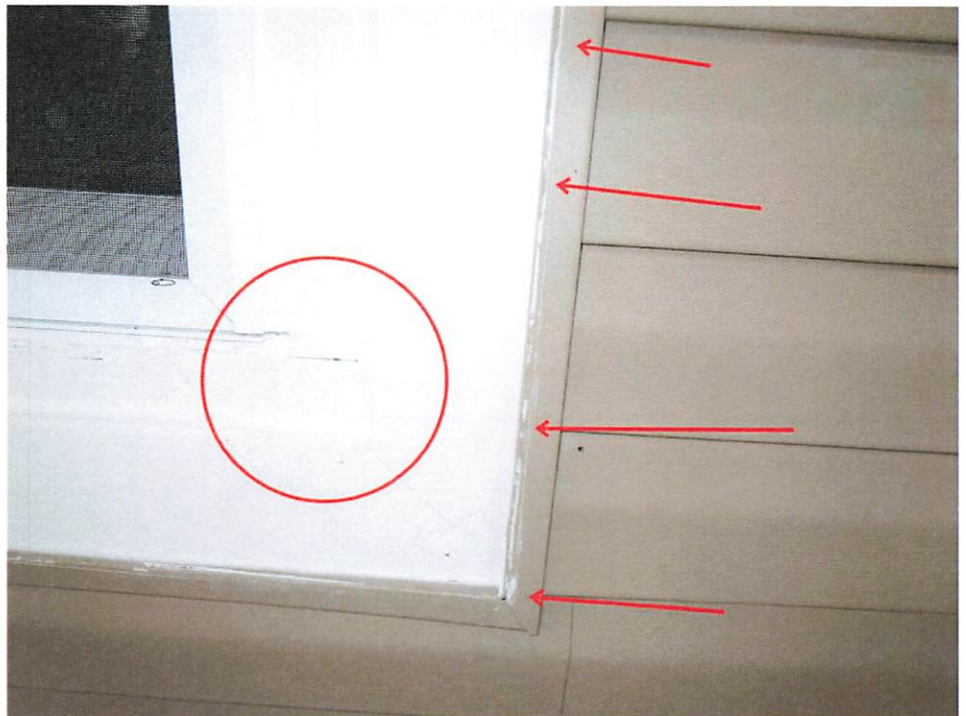
Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

- 3 3-Front window
Date Taken: 11/22/2023



- 4 4-Front window
Date Taken: 11/22/2023

Gap in window, appears to be caulk or
paint on the J trim



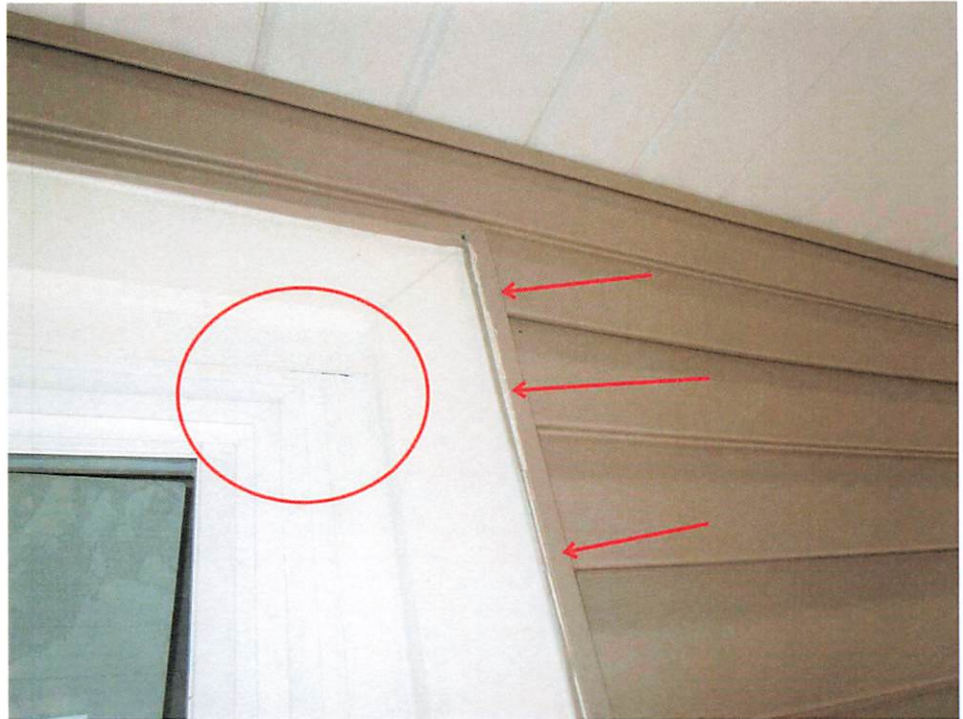


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Reddick, FL 32686

- 5 5-Front window
Date Taken: 11/22/2023

Same



- 6 6-Front window
Date Taken: 11/22/2023

same





Advanced Restoration Services, LLC

Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

- 7 7-Window not replaced
Date Taken: 11/22/2023



- 8 8-Window front master bedroom
Date Taken: 11/22/2023



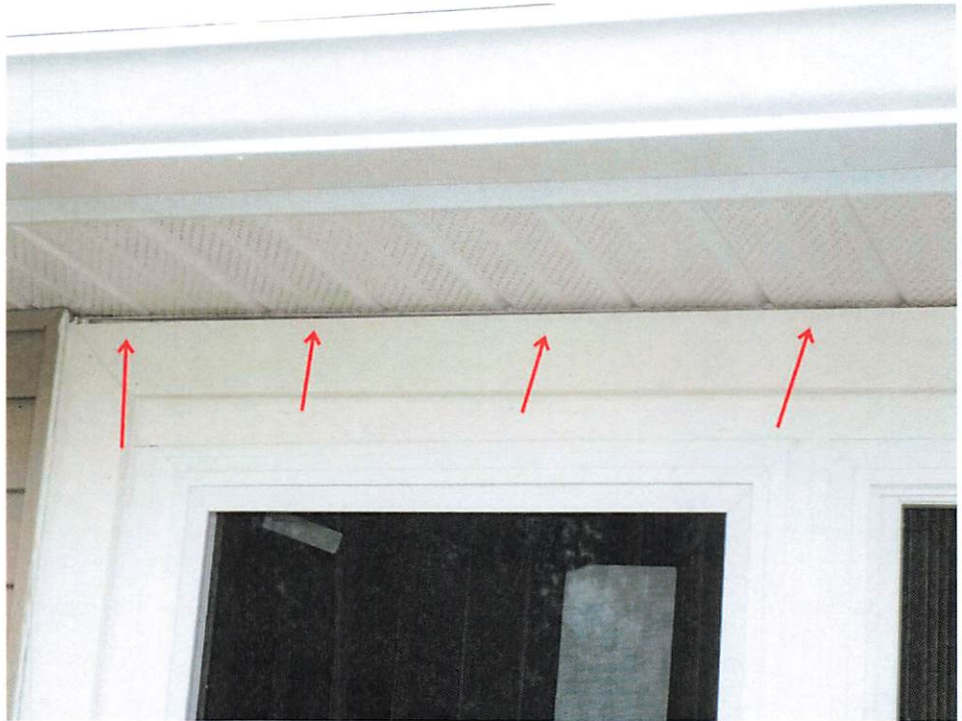


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18885 NW 88th Ave Rd
Reddick, FL 32686

- 9 9-Window front master bedroom
Date Taken: 11/22/2023

Vinyl J trim missing



- 10 10-Window front master bedroom
Date Taken: 11/22/2023

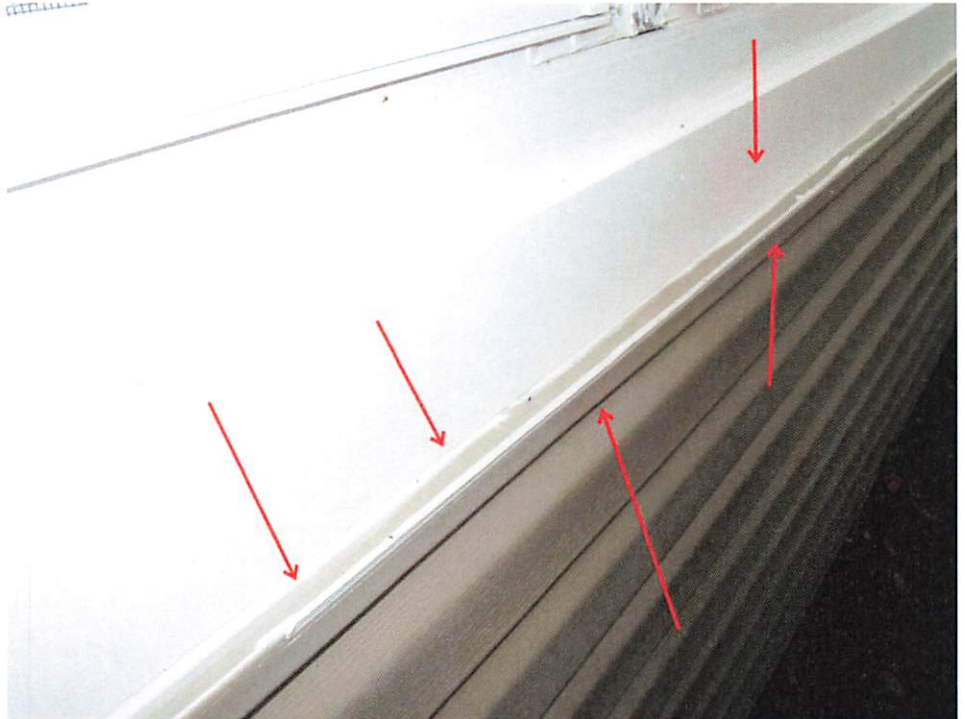




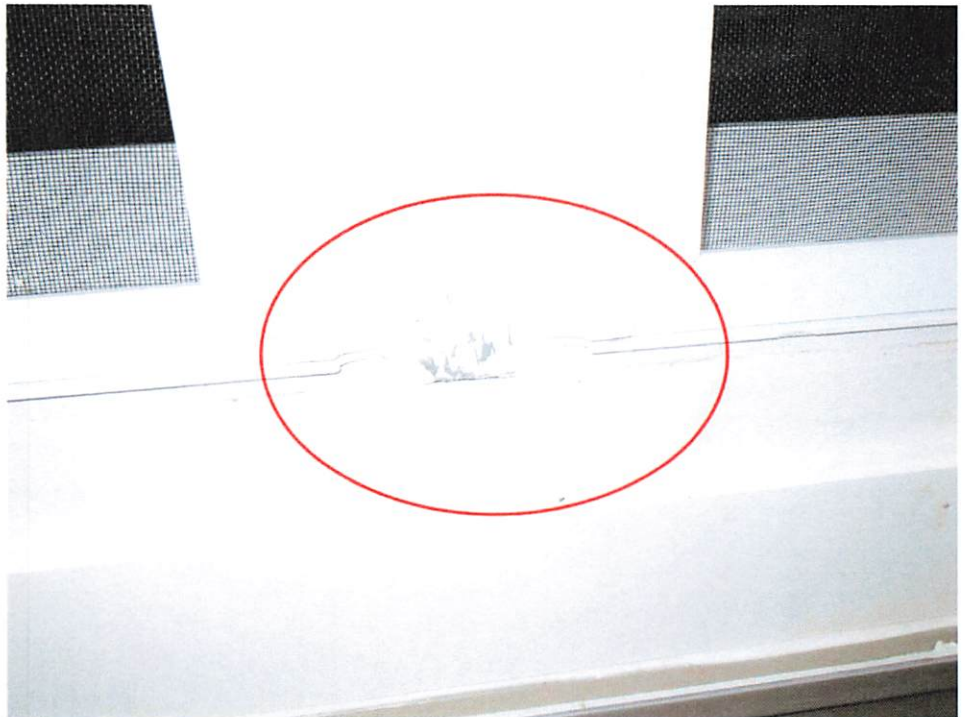
Advanced Restoration Services, LLC

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18885 NW 88th Ave Rd
Reddick, FL 32686

- 11 11-Window front master bedroom
Date Taken: 11/22/2023



- 12 12-Window front master bedroom
Date Taken: 11/22/2023





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Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

- 13 13-Window front master bedroom
Date Taken: 11/22/2023



- 14 14-Left side of house
Date Taken: 11/22/2023





Advanced Restoration Services, LLC

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18885 NW 88th Ave Rd
Reddick, FL 32686

- 15 15-Side master bedroom window
Date Taken: 11/22/2023



- 16 16-Side master bedroom window
Date Taken: 11/22/2023

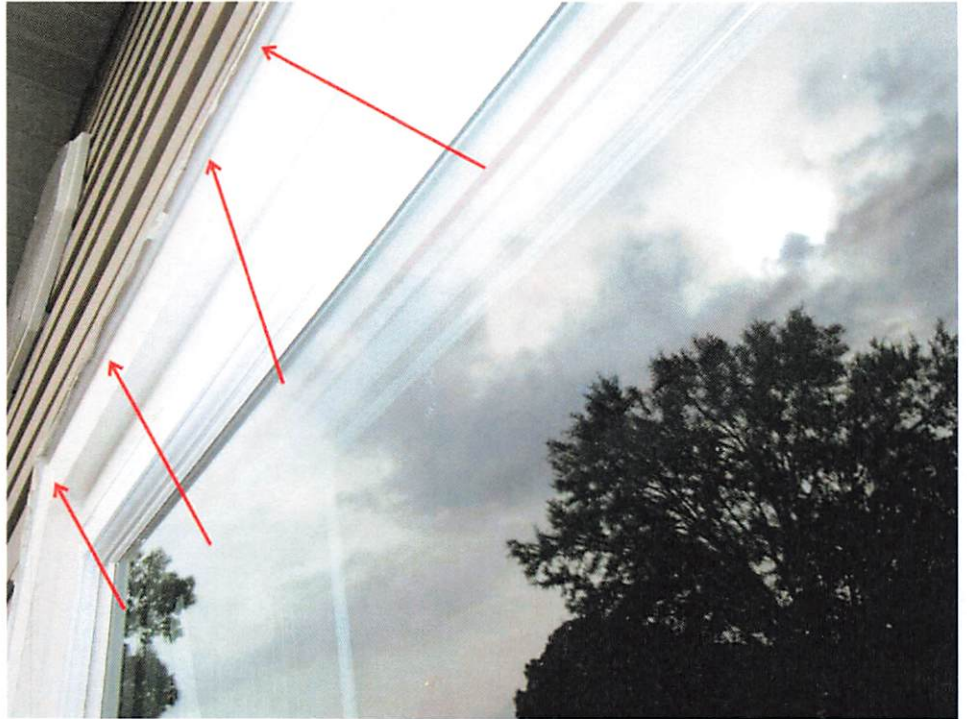




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18885 NW 88th Ave Rd
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- 17 17-Side master bedroom window
Date Taken: 11/22/2023



- 18 18-Side master bedroom window
Date Taken: 11/22/2023





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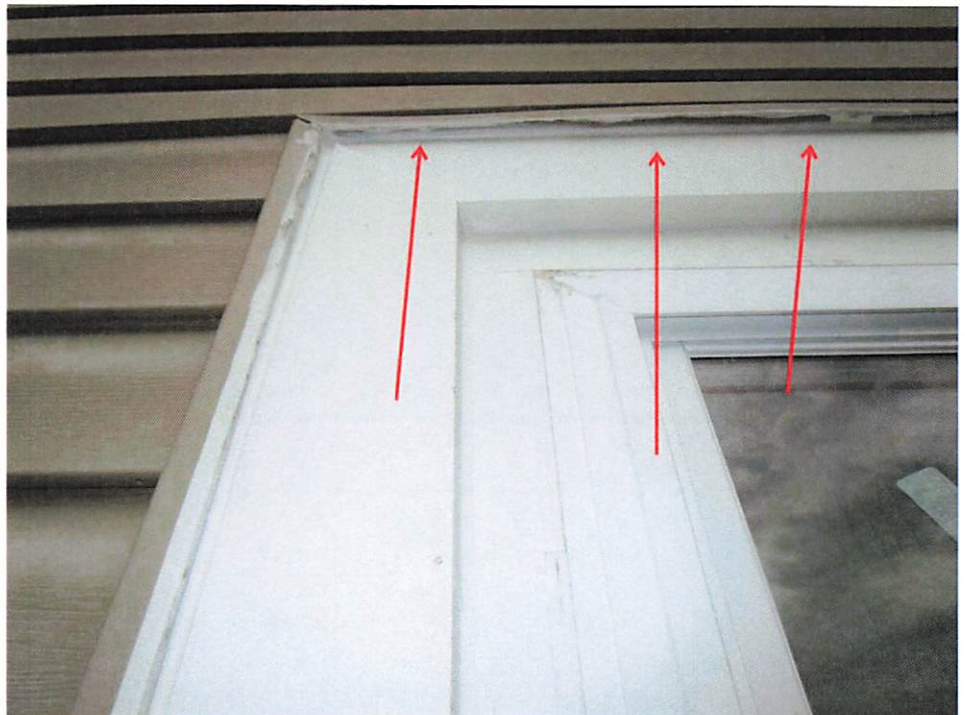
Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

- 19 19-Side master bedroom window
Date Taken: 11/22/2023



- 20 20-Side master bedroom window
Date Taken: 11/22/2023

Damaged J trim





Advanced Restoration Services, LLC

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18885 NW 88th Ave Rd
Reddick, FL 32686

- 21 21-Side master bedroom window
Date Taken: 11/22/2023

Vinyl siding that is existing and trim
that was added to cover it



- 22 22-2nd side window
Date Taken: 11/22/2023





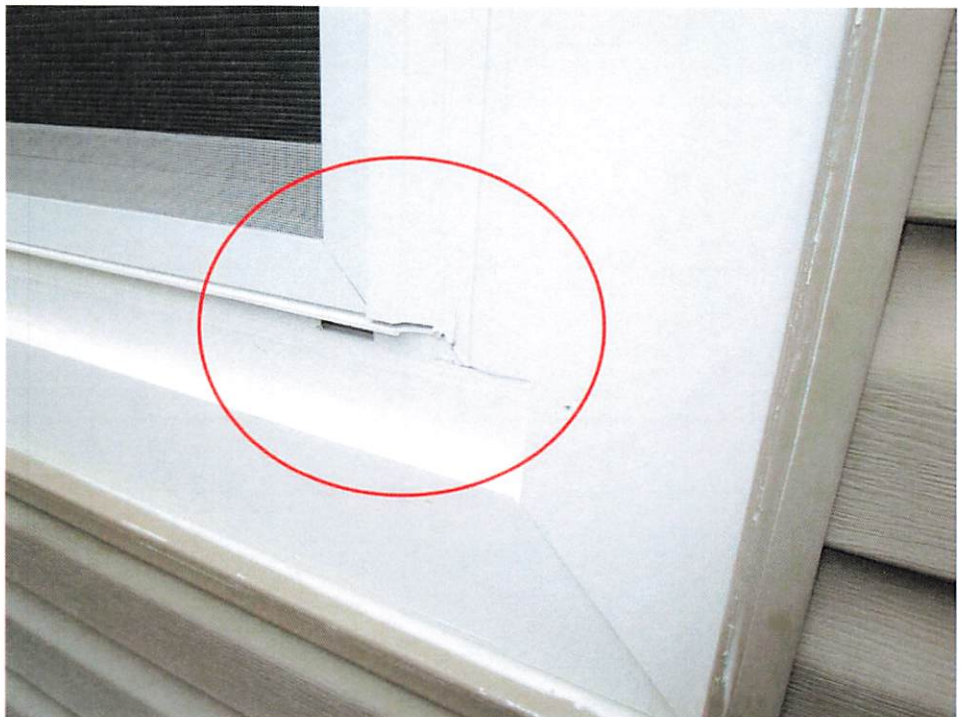
Advanced Restoration Services, LLC

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Reddick, FL 32686

- 23 23-2nd side window
Date Taken: 11/22/2023



- 24 24-2nd side window
Date Taken: 11/22/2023





Advanced Restoration Services, LLC

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Reddick, FL 32686

- 25 25-Rear window
Date Taken: 11/22/2023



- 26 26-Rear window
Date Taken: 11/22/2023

No J trim





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18885 NW 88th Ave Rd
Reddick, FL 32686

- 27 27-Rear window on the rear right
Date Taken: 11/22/2023

No J trim, instead its been caulked



- 28 28-Rear window on the rear right
Date Taken: 11/22/2023

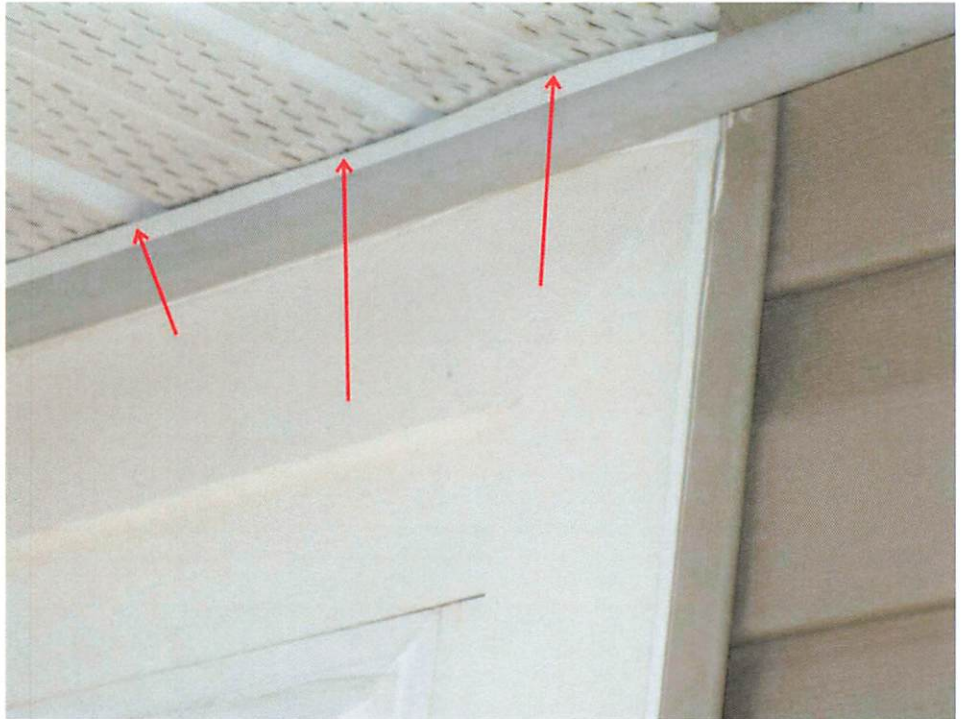




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- 29 29-Rear window on the rear right
Date Taken: 11/22/2023



- 30 30-Garage window
Date Taken: 11/22/2023





Advanced Restoration Services, LLC

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Reddick, FL 32686

- 31 31-Garage window
Date Taken: 11/22/2023



- 32 32-Garage window
Date Taken: 11/22/2023





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Reddick, FL 32686

- 33 33-Garage window
Date Taken: 11/22/2023



- 34 34-Garage window
Date Taken: 11/22/2023

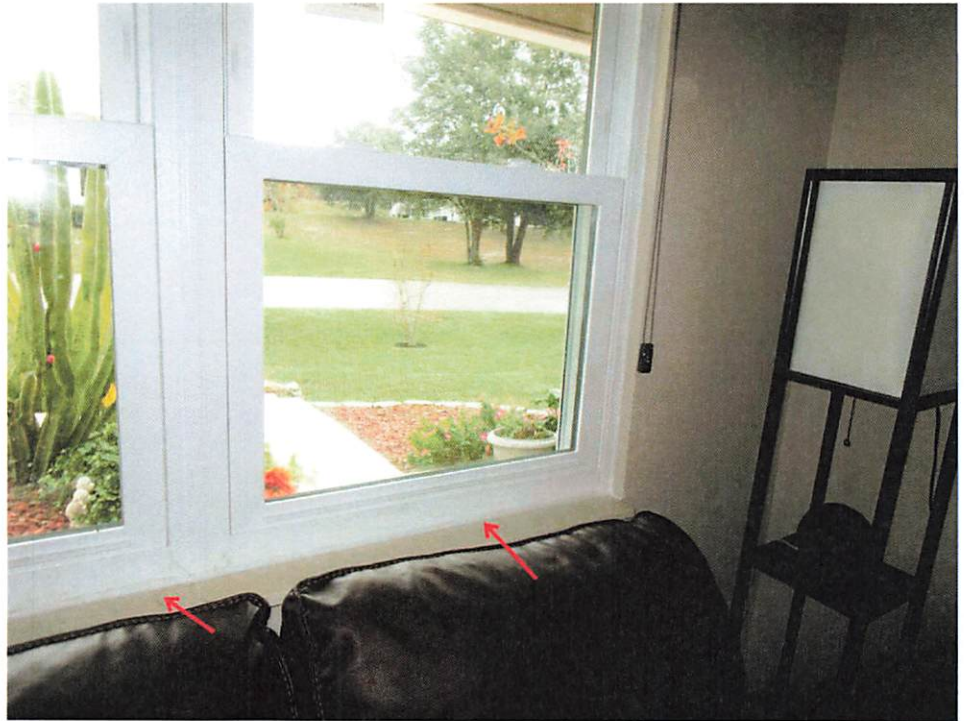




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18885 NW 88th Ave Rd
Reddick, FL 32686

- 35 35-Living room window
Date Taken: 11/22/2023



- 36 36-Bedroom window
Date Taken: 11/22/2023





Advanced Restoration Services, LLC

Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

- 37 37-Bedroom window
Date Taken: 11/22/2023



- 38 38-Bedroom window
Date Taken: 11/22/2023





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18885 NW 88th Ave Rd
Reddick, FL 32686

- 39 39-Bedroom window
Date Taken: 11/22/2023



- 40 40-Bedroom window
Date Taken: 11/22/2023





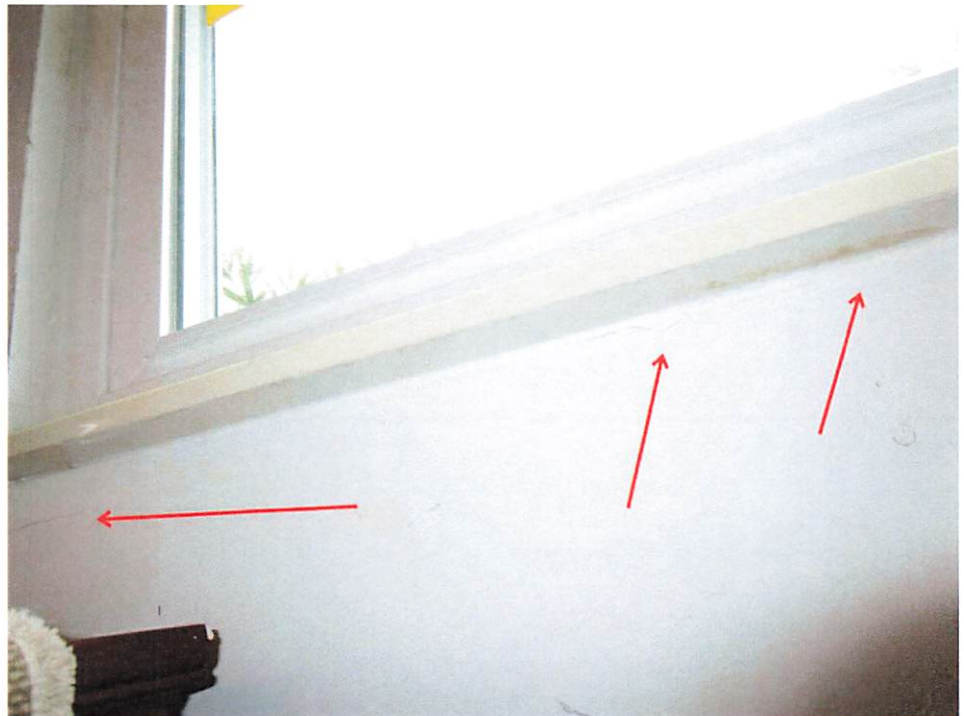
Advanced Restoration Services, LLC

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18885 NW 88th Ave Rd
Reddick, FL 32686

- 41 41-Bedroom window
Date Taken: 11/22/2023



- 42 42-Bedroom window
Date Taken: 11/22/2023

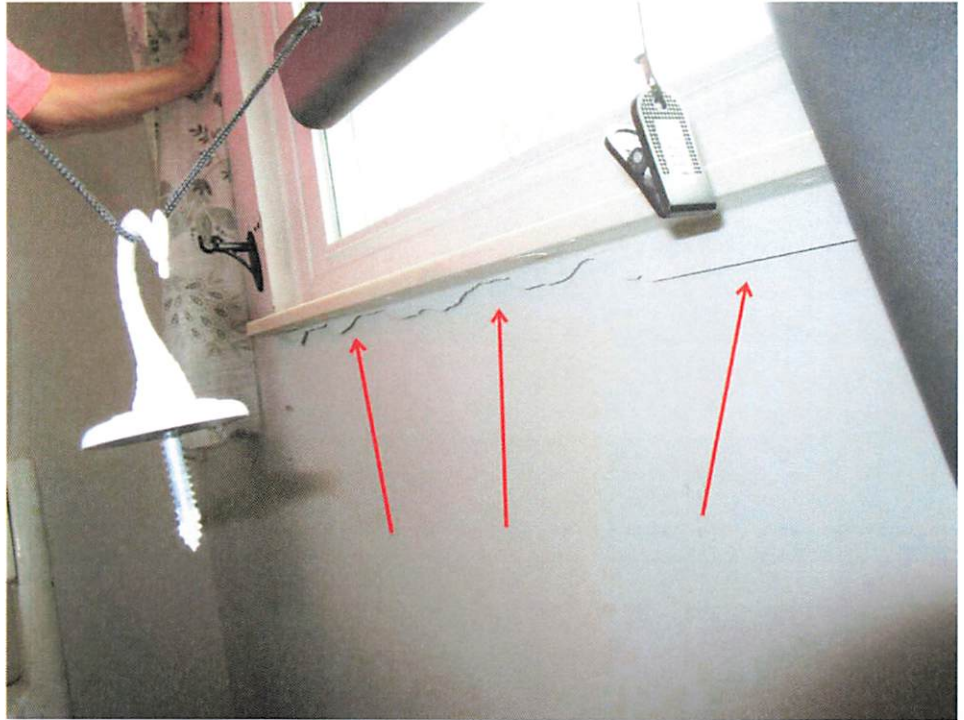




Advanced Restoration Services, LLC

Advanced Restoration Services, LLC
18885 NW 88th Ave Rd
Reddick, FL 32686

- 43 43-Bedroom window
Date Taken: 11/22/2023



- 44 44-Bathroom window
Date Taken: 11/22/2023





**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

January 26, 2024

CERTIFIED # 7020 2450 0000 1094 2978

CERTIFIED # 7020 2450 0000 1094 2985

**ANA ORTIZ
8870 SW 115TH ST
OCALA, FL 34481**

Dear Ana Ortiz;

Please be advised your formal complaint, **Case #LRB 2024-3** has been received against:
Contractors Name:

**GEORGE M BECK
ECOVIEV WINDOWS & DOORS OF NORTH FLORIDA
5105 PHILIPS HWY
STE 5
JACKSONVILLE, FL 32207**

Before the Marion County License Review Board at their meeting on **Tuesday, March 12th, 2024 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at, 2710 E. Silver Springs Blvd. A copy of the complaint has been sent to the contractor.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 438-2429 on **Monday, March 11th, 2024** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,


Antoinette Hernandez
License Review Board Secretary



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

January 26, 2024

CERTIFIED MAIL #7020 2450 00001094 2978

CERTIFIED MAIL #7020 2450 00001094 2985

GEORGE M BECK /
ECOVUE WINDOWS & DOORS OF NORTH FLORIDA
5105 PHILIPS HWY
STE 5
JACKSONVILLE, FL 32207

Dear Mr. Beck;

Please be advised a formal complaint, Case # LRB 2024-3 has been brought against you by:

Complainant's Name: ANA ORTIZ
8870 SW 115TH ST
OCALA, FL 34481

Before the Marion County License Review Board at their meeting on **Tuesday, March 12th, 2024 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 438-2429 on **Monday, March 11th, 2024** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

Antoinette Hernandez
License Review Board Secretary

AO# 659557

LRB 2024-3

7020 2450 0000 1094 2978

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT
Domestic Mail Only

For delivery information, visit our website at www.usps.com.

LRB 2024-3 AO 659557 AH

Certified Mail Fee \$

Extra Services & Fees (check box, add fee as appropriate)

<input type="checkbox"/> Return Receipt (hardcopy)	\$
<input type="checkbox"/> Return Receipt (electronic)	\$
<input type="checkbox"/> Certified Mail Restricted Delivery	\$
<input type="checkbox"/> Adult Signature Required	\$
<input type="checkbox"/> Adult Signature Restricted Delivery	\$

Postage \$

Total Postage and Fees \$

Sent To ANA ORTIZ
Street and Apt. No. 8870 SW 115TH ST
City, State, ZIP+4® OCALA, FL 34481

Postmark Here JAN 29 2024

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions

7020 2450 0000 1094 2985

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT
Domestic Mail Only

For delivery information, visit our website at www.usps.com.

LRB 2024-3 AO 659557 AH

Certified Mail Fee \$

Extra Services & Fees (check box, add fee as appropriate)

<input type="checkbox"/> Return Receipt (hardcopy)	\$
<input type="checkbox"/> Return Receipt (electronic)	\$
<input type="checkbox"/> Certified Mail Restricted Delivery	\$
<input type="checkbox"/> Adult Signature Required	\$
<input type="checkbox"/> Adult Signature Restricted Delivery	\$

Postage \$

Total Postage and Fees \$

Sent To GEORGE M BECK /
Street and Apt. No. ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA
City, State, ZIP+4® 5105 PHILIPS HWY
JACKSONVILLE, FL 32207

Postmark Here JAN 29 2024

USPS

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions

USPS Tracking®

FAQs >

Tracking Number:

Remove X

70202450000010942985

Copy

Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item was delivered to an individual at the address at 11:56 am on January 31, 2024 in JACKSONVILLE, FL 32207.

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivered

Delivered, Left with Individual

JACKSONVILLE, FL 32207

January 31, 2024, 11:56 am

[See All Tracking History](#)

What Do USPS Tracking Statuses Mean? (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates



USPS Tracking Plus®



Product Information



See Less ^

Track Another Package

Enter tracking or barcode numbers

Feedback

Need More Help?

Contact USPS Tracking support for further assistance.

FAQs

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<p>■ Complete items 1, 2, and 3.</p> <p>■ Print your name and address on the reverse so that we can return the card to you.</p> <p>■ Attach this card to the back of the mailpiece, or on the front if space permits.</p> <p>1. Article Addressed to: GEORGE M BECK / ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA 5105 PHILIPS HWY STE 5 JACKSONVILLE, FL 32207</p>	<p>A. Signature X <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) C. Date of Delivery</p> <p>Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>2. Article Number (Transfer from service label) 7020 2450 0000 1094 2985 PS Form 3811, July 2015 PSN 7530-02-000-9053</p>	<p>3. Service Type <input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input checked="" type="checkbox"/> Certified Mail® <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Collect on Delivery Restricted Delivery <input type="checkbox"/> Insured Mail <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</p> <p><input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input checked="" type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery</p> <p>Domestic Return Receipt</p>

USPS TRACKING #	First-Class Mail Postage & Fees Paid USPS Permit No. G-10
<p>JACKSONVILLE FL 320 31 JAN 2024 PM 12 L 9590 9402 5886 0038 4457 48</p>	
<p>United States Postal Service</p>	<p>• Sender: Please print your name, address, and ZIP+4® in this box®</p> <p>Marion County Board of County Commissioners Building Department 2710 East Silver Springs Blvd. Ocala, FL 34470</p>

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

ANA ORTIZ
8870 SW 115TH ST
OCALA, FL 34481



9590 9402 5886 0038 4457 55

2. Article Number (Transfer from service label)

7020 2450 0000 1094 2978

PS Form 3811, July 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

- ☐ Agent
☐ Addressee

B. Received by (Printed Name)

Ana Ortiz

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
☐ Adult Signature Restricted Delivery
☒ Certified Mail®
☐ Certified Mail Restricted Delivery
☐ Collect on Delivery
☐ Collect on Delivery Restricted Delivery
☐ Insured Mail
☐ Insured Mail Restricted Delivery (over \$500)

- ☐ Priority Mail Express®
☐ Registered Mail™
☐ Registered Mail Restricted Delivery
☒ Return Receipt for Merchandise
☐ Signature Confirmation™
☐ Signature Confirmation Restricted Delivery

239

Domestic Return Receipt

USPS TRACKING #



9590 9402 5886 0038 4457 55

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

United States
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box •

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

Atty Gen



240



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

CONTRACTOR INFORMATION FORM

☒ ACTIVE

☐ INACTIVE

DATE:

2/29/24

LRB CASE # 2024-

APPEAL #

DATE COMPLAINT /APPEAL RECEIVED: 11/27/23

PERMIT REQUIRED: ☒ YES OR ☐ NO PERMIT # 2023052164

SPECIFY PERMIT TYPE: window/door
(i.e.: pool, SFR, shed, etc.)

PERMIT FINALED ☐ YES OR ☒ NO DATE FINALED
☐ Double fee permit

CONTRACTOR: George M. Beck

DBA: ECO VIEW WINDOW DOORS OF NORTH FLORIDA

MARION COUNTY CERTIFICATE #: 21872

☐ CERTIFIED STATE #: CRC 1330954
☐ REGISTERED STATE #:
☐ COMP CARD #:

LIABILITY INSURANCE: ☒ YES OR ☐ NO EX DATE: 9/27/24
WORKERS COMP. INSURANCE: ☐ YES OR ☒ NO EX DATE:
WORKERS COMP. EXEMPT: ☒ YES OR ☐ NO EX DATE: 12/5/25

PREVIOUS COMPLAINTS: ☐ YES OR ☒ NO HOW MANY:
PREVIOUS CITATIONS: ☐ YES OR ☒ NO HOW MANY:

ADDITIONAL NOTES:

<input type="checkbox"/> Pull Contractors file	<input type="checkbox"/> Pull permit file
<input type="checkbox"/> Contractors Certificate Detail	<input type="checkbox"/> Complete Permit History
<input type="checkbox"/> Comments	<input type="checkbox"/> DBPR print out (to verify status)
<input type="checkbox"/> Work Comp exempt printout if exempt	<input type="checkbox"/> Corporation papers (verify if in file)

Certificate Detail Report

CDPR2305 - Certificate Detail Report

CERT NBR QUALIFIER NAME
21872 GEORGE M BECK

DBA STATUS
ECOVVIEW WINDOWS & DOORS OF NORTH FL ACTIVE

DETAIL

CLASS CODE CLASS DESC
CRC CERTIFIED RESIDENTIAL BUILDING CONTRA

STATE NBR
CRC1330954

ORIG ISSD DATE
8/23/2022

STATE EXP DATE
8/31/2024

RENEWAL DATE

EXPIRE DATE COUNTY COMP CARD COUNTY EXP DATE
8/31/2024 21872 8/31/2024

OTH OL NBR

CNCL DATE COUNTY OL EXEMPT N

REINSTATE DATE COUNTY OL NBR COUNTY OL EXP DATE OTH OL EXP DATE
NO FILE

DBA

PHONE
904-281-0067

FAX

MAILING ADDRESS
5105 PHILIPS HWY
STE 5
JACKSONVILLE FL 32207

PHYSICAL ADDRESS
5105 PHILIPS HWY
STE 5
JACKSONVILLE FL 32207

LIABILITY INSURANCE

COMPANY
CLEAR BLUE INSURANCE COMPANY

EXP DATE
9/27/2024

PHONE
850-438-9169

EFFECTIVE DATE
9/27/2023

POLICY NUMBER
BGFL0020053803

CNCL DATE

INSURANCE LIMITS
2,000,000

WORKERS COMPENSATION INSURANCE

WC EXEMPT Y

COMPANY
EXEMPT/AFFIDAVT

EXP DATE

PHONE

EFFECTIVE DATE

POLICY

CNCL DATE

BOND INSURANCE

COMPANY

EXP DATE

PHONE

EFFECTIVE DATE

POLICY

CNCL DATE

INSURANCE LIMITS

LAST UPDATE DATE
11/27/2023

LAST UPDATE USER
BU341KH02

PREV UPDATE DATE
9/28/2023

PREV UPDATE USER
BU341SL2

2024-03

OUT OF POCKET LOSS/HOME DAMAGE REPAIR COST

Deposit to ECOVIEW:\$1000.00
Material Cost: \$400.00
Attorney Fee: \$250.00
Inspector Cunningham Fee-\$200.00
Inspector Ozcel Fee \$-350.00
Inspector Strategic Inspection Service Fee \$125.00
Paralegal Fee:\$1500.00
Handyman Fee: 150.00-Clean up
Handyman Fee: 60.00-Dry Wall initial patch
Handyman Fee: 350.00-Repair Dry Wall under and around master Bedroom Window & Paint (1) wall
Court Cost: Unknown/in process
Processor Cost: Unknown/in process
Filing Fees: Unknown/in process
Server Fees: Unknown/in process

Total to date: \$4385.00

Home Repair estimated Cost based on estimates

Vinyl Siding, House wrap, J-Channel, soffit and additional dry wall repair and paint \$ 25,533.77

Replace windows with proper size and style.
Exterior mount with flange. \$10,884.46

Replace broken and marred window sills. \$1076.00

Total to date: \$37, 494.23

GRAND TOTAL: \$41,879.23

LIVING ROOM
WINDOW PANE

OVERALL FRAME SIZE

PANE ONLY

LOSS OF

MINE	OVAF 95"W X 45.25"H	72" W X 36" H	24"W X 7"H
ORIGINAL	OVAF 98"W X 47' H	96" W X 43"H	

FRONT BEDROOM

MINE	OVAF 95"W X 45.25"H	72" W X 36" H	24"W X 7"H
ORIGINAL	OVAF 98"W X 47' H	96" W X 43"H	

FRONT SIDE BEDROOM WINDOW

MINE	OVAF 44"W X 45.5H	39"W X 37.5" H	5.5"W X 9.5" H
ORIGINAL	OVAF 49"W X 51.25 H	44.5"W X 47" H	

BATHROOM

MINE	OVAF 45"W X 21" H	18.75"W X 14.5" H	3.5"W X 7.5 H
ORIGINAL	OVAF 52.25" W X 27.25"H	22.25"W X 23" H	

KITCHEN WINDOW 1

MINE	OVAF 44.5" W X 34.25" H	39.25"W X 25.5" H	5.25"W X 9.5" H
ORIGINAL	OVAF 51.25" W X 39.25" H	44.5"W X 35" H	

GARAGE

MINE	OVAF 46"W X 22.5H	38"W X 16" H	6.5" W X 6.75"H
ORIGINAL	OVAF 49"W X 25 H	44.5" W X 22.75"H	



Marion County License Review Board

Agenda Item

File No.: 2024-14568

Agenda Date: 4/9/2024

Agenda No.: 8.1.

SUBJECT:

LRB 2024-4 Marion County Building Dept. v. Rickie Earl Glass / Ecoview Construction LLC



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

February 15, 2024

CERTIFIED MAIL #7020 2450 0000 1094 3074

**RICKIE EARL GLASS /
ECOVUE CONSTRUCTION LLC
3355 COPTER RD
UNIT 4
PENSACOLA, FL 32514
CT # 17390**

Dear Mr. Glass;

Please be advised a formal complaint, Case # **LRB 2024-4** has been brought against you by:

Complainant's Name:

**MARION COUNTY BUILDING DEPARTMENT
2710 E. SILVER SPRINGS BLVD
OCALA, FL 34470**

Before the Marion County License Review Board at their meeting on **Tuesday, April 9th, 2024** **at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 438-2429 on **Monday, April 8th, 2024** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

Antoinette Hernandez
License Review Board Secretary



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

**ADMINISTRATIVE REVIEW
MARION COUNTY LICENSE REVIEW BOARD**

LRB# 2024-4

COMPLAINANT/PETITIONER:

Marion County Licensing Division - Building Official
2710 East Silver Springs Boulevard
Ocala, FL 34470
(352) 438-2429

CONTRACTOR/RESPONDENT

RICKIE EARL GLASS
DBA / ECOVIEW CONSTRUCTION LLC
Certificate # 17390
3355 COPTER RD UNIT 4
Pensacola, FL 32514
(850) 500-4937

Contractor is in violation of Florida Building Code 105.4 and Marion County Code of Ordinances 5.5-33(i)(1) by having allowed to expire and/or exhausted all extensions without obtaining a passing inspection within a 180-day period, on permits 2018041444 and 2022120004, constituting abandonment of the job.

COMPLAINT CERTIFICATION, PLEASE READ CAREFULLY BEFORE SIGNING.

I HEREBY CERTIFY AND/OR AFFIRM THAT ALL INFORMATION FURNISHED IN THIS COMPLAINT IS TO THE BEST OF MY KNOWLEDGE, TRUE AND CORRECT.

Signature of Investigator: James Rye

Date: 2/13/24

CODE ENFORCEMENT SERVICES

Marion County, Florida

CDPR4205 - Action Order Detail Report

OPEN DATE: February 01, 2024

TIME: 09:36 PM

ACTION ORDER NBR: 661311

OPENED BY: BU341MF1

DUE DATE 2/1/2024

DISPATCHED BY

COMPLAINANT:

Date/Time:

TYPE:
CTZN

NAME: LMF

ADDRESS:

PHONE:

FAX:

LRB 2024-4

Marion County

v.

Rickie Earl Glass / Ecoview Construction LLC

Certificate # 17390

AO 661311

ALLEGED VIOLATORS:

- ☐ Property Owner
☐ Tenant

NAME:

ADDRESS:

PHONE:

FAX:

ALLEGED VIOLATION(S):

CON-PERMIT CON - PERMITS

CONTRACTOR HAS PERMITTED JOB 2 TIMES AND HAS NOT OBTAIN INSPECTIONS. PLEASE SEE ME ON THIS - THANK YOU MICHELLE F

LOCATION OF VIOLATION(S):

5232 SE 15TH AVE OCALA

RANGE: 22 TOWNSHIP: 16 SECTION: 04

DIRECTIONS / NOTES:

REFERRED TO LRB FOR ADMIN REVIEW

PROPERTY INFORMATION: LEGAL: ALTERNATE KEY: ZONING:

INSPECTION DATE: CODE OFFICER: ROGERS, JAMES

INSPECTION STATUS: VALID: INVALID: REFERRED: CLEARED:

VIOLATION CODE / REMARKS:

NOTICE OF HEARING DATE: RESULTS: FINE LEVIED:

CASE REVIEWED BY: APPROVAL DATE:

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Rickie Earl Glass
Ecoview Construction LLC
3355 Copter Rd.
Unit 4
Penasacola, FL 32514



9590 9402 5367 9189 0556 60

2. Article Number (Transfer from service label)

7020 2450 0000 1094 3098

COMPLETE THIS SECTION ON DELIVERY**A. Signature****X***Rickie Glass*☐ Agent☐ Addressee**B. Received by (Printed Name)***Rickie Glass***C. Date of Delivery***2/22/24***D. Is delivery address different from item 1? ☐ Yes**If YES, enter delivery address below: ☐ No**3. Service Type**

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)

- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☒ Return Receipt for Merchandise
- ☐ Signature Confirmation™
- ☐ Signature Confirmation Restricted Delivery

110

USPS TRACKING #



PENSACOLA FL 325

22 FEB 2024 PM 1 L

9590 9402 5367 9189 0556 60

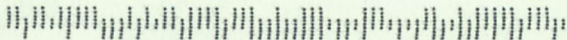
United States
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box •

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

LB2024-4
AO# 6661310

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10



111



Marion County License Review Board

Agenda Item

File No.: 2024-14569

Agenda Date: 4/9/2024

Agenda No.: 8.2.

SUBJECT:

LRB 2024-5 Marion County Building Dept. v. Mark Clifton Norman / Mark Norman Construction Inc.



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

February 15, 2024

CERTIFIED MAIL #7020 2450 0000 1094 3081

**MARK CLIFTON NORMAN /
MARK NORMAN CONSTRUCTION INC
5540 NE 2ND LANE
OCALA, FL 34470
CT # 12398**

Dear Mr. Norman;

Please be advised a formal complaint, Case # **LRB 2024-5** has been brought against you by:

Complainant's Name:

**MARION COUNTY BUILDING DEPARTMENT
2710 E. SILVER SPRINGS BLVD
OCALA, FL 34470**

Before the Marion County License Review Board at their meeting on **Tuesday, April 9th, 2024 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

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Sincerely,

Antoinette Hernandez
License Review Board Secretary

CODE ENFORCEMENT SERVICES

Marion County, Florida

CDPR4205 - Action Order Detail Report

OPEN DATE: February 12, 2024 TIME: 12:12 AM ACTION ORDER NBR: 661570

OPENED BY: BU341MF1 DUE DATE 2/12/2024 DISPATCHED BY

COMPLAINANT: Date/Time:

TYPE:
CTZN

NAME: LMF

ADDRESS:

PHONE:

FAX:

LRB 2024-5
Marion County
v.
Mark Clifton Norman / Mark Norman Construction Inc.
Certificate # 12398
AO 661570

ALLEGED VIOLATORS:

- ☐ Property Owner
☐ Tenant

NAME:

ADDRESS:

PHONE:

FAX:

ALLEGED VIOLATION(S):

CON-PERMIT CON - PERMITS

PERMIT EXPIRED 2022011570, RENEWED AND EXPIRED AGAIN 2023020881 - CONTRACTOR IS TRYING TO RENEW AGIAN, AS HE WANTS MORE PERMITS.

LOCATION OF VIOLATION(S):

12303 SE 177TH LOOP SUMMERFIELD

RANGE: 24 TOWNSHIP: 17 SECTION: 31

DIRECTIONS / NOTES:

REFERRED TO LRB FOR ADMIN REVIEW

PROPERTY INFORMATION: LEGAL: ALTERNATE KEY: ZONING:

INSPECTION DATE: CODE OFFICER: ROGERS, JAMES

INSPECTION STATUS: VALID: INVALID: REFERRED: CLEARED:

VIOLATION CODE / REMARKS:

NOTICE OF HEARING DATE: RESULTS: FINE LEVIED:

CASE REVIEWED BY: APPROVAL DATE:



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

**ADMINISTRATIVE REVIEW
MARION COUNTY LICENSE REVIEW BOARD**

LRB# 2024-5

COMPLAINANT/PETITIONER:

Marion County Licensing Division - Building Official
2710 East Silver Springs Boulevard
Ocala, FL 34470
(352) 438-2429

CONTRACTOR/RESPONDENT

MARK CLIFTON NORMAN
DBA / MARK NORMAN CONSTRUCTION INC
Certificate # 12398
5540 NE 2ND LANE
Ocala, FL 34470
(352) 572-3030

Contractor is in violation of Florida Building Code 105.4 and Marion County Code of Ordinances 5.5-33(i)(1) by having allowed to expire and/or exhausted all extensions without obtaining a passing inspection within a 180-day period, on permits 2022011570 and 2023020881, constituting abandonment of the job.

COMPLAINT CERTIFICATION, PLEASE READ CAREFULLY BEFORE SIGNING.

I HEREBY CERTIFY AND/OR AFFIRM THAT ALL INFORMATION FURNISHED IN THIS COMPLAINT IS TO THE BEST OF MY KNOWLEDGE, TRUE AND CORRECT.

Signature of Investigator: James Rogers

Date: 2/13/24

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Mark Clifton Norman
Mark Norman Construction Inc
5540 NE 2nd Lane
Ocala, FL 34470



9590 9402 5367 9189 0555 92

2. Article Number (Transfer from service label)

7020 2450 0000 1094 3081

PS Form 3811, July 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

Pam Norman

☐ Agent

☐ Addressee

B. Received by (Printed Name)

Pam Norman

C. Date of Delivery

2/22

D. Is delivery address different from item 1?

If YES, enter delivery address below:

☐ Yes

☐ No

3. Service Type

☐ Adult Signature

☐ Adult Signature Restricted Delivery

☒ Certified Mail®

☐ Certified Mail Restricted Delivery

☐ Collect on Delivery

☐ Collect on Delivery Restricted Delivery

☐ Insured Mail

☐ Insured Mail Restricted Delivery
(over \$500)

☐ Priority Mail Express®

☐ Registered Mail™

☐ Registered Mail Restricted
Delivery

☒ Return Receipt for
Merchandise

☐ Signature Confirmation™

☐ Signature Confirmation
Restricted C

116

Domestic Return Receipt

USPS TRACKING #



First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

9590 9402 5367 9189 0555 92

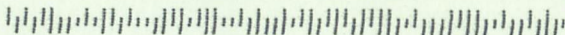
United States
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box•

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

AD# 661570
LRB 2024-5

Att 2
BLDG



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Marion County License Review Board

Agenda Item

File No.: 2024-14570

Agenda Date: 4/9/2024

Agenda No.: 8.3.

SUBJECT:

LRB 2024-6 Marion County Building Dept. v. Rickie Earl Glass / Ecoview Construction LLC



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

February 15, 2024

CERTIFIED MAIL #7020 2450 0000 1094 3098

**RICKIE EARL GLASS /
ECOVIEV CONSTRUCTION LLC
3355 COPTER RD
UNIT 4
PENSACOLA, FL 32514
CT # 17390**

Dear Mr. Glass;

Please be advised a formal complaint, Case # **LRB 2024-6** has been brought against you by:

Complainant's Name:

**MARION COUNTY BUILDING DEPARTMENT
2710 E. SILVER SPRINGS BLVD
OCALA, FL 34470**

Before the Marion County License Review Board at their meeting on **Tuesday, April 9th, 2024** **at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 438-2429 on **Monday, April 8th, 2024** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,


Antoinette Hernandez
License Review Board Secretary

Empowering Marion for Success

marionfl.org

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CODE ENFORCEMENT SERVICES

Marion County, Florida

CDPR4205 - Action Order Detail Report

OPEN DATE: February 01, 2024 TIME: 09:33 PM ACTION ORDER NBR: 661310

OPENED BY: BU341MF1 DUE DATE 2/1/2024 DISPATCHED BY

COMPLAINANT: Date/Time:

TYPE: NAME: LMF
CTZN ADDRESS:

PHONE:

FAX:

LRB 2024-6
Marion County
v.
Rickie Earl Glass / Ecoview Construction LLC
Certificate # 17390
AO 661310

ALLEGED VIOLATORS:

☐ Property Owner

☐ Tenant

NAME:

ADDRESS:

PHONE:

FAX:

ALLEGED VIOLATION(S):

CON-PERMIT CON - PERMITS

CONTRACTOR HAS PERMITTED JOB 3 TIMES AND HAS NOT OBTAIN INSPECTIONS. PLEASE SEE ME ON THIS - THANK YOU MICHELLE F WINDOWS

LOCATION OF VIOLATION(S):

10989 SW 78TH AVE OCALA

RANGE: 21 TOWNSHIP: 16 SECTION: 30

DIRECTIONS / NOTES:

REFERRED TO LRB FOR ADMIN REVIEW

EARL MATTHEWS OWNER POC 352-362-1244

PROPERTY INFORMATION: LEGAL: ALTERNATE KEY: ZONING:

INSPECTION DATE: CODE OFFICER: ARBUCKLE.RYAN

INSPECTION STATUS: VALID: INVALID: REFERRED: CLEARED:

VIOLATION CODE / REMARKS:

NOTICE OF HEARING DATE: RESULTS: FINE LEVIED:

CASE REVIEWED BY: APPROVAL DATE:



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

**ADMINISTRATIVE REVIEW
MARION COUNTY LICENSE REVIEW BOARD**

LRB# 2024-6

COMPLAINANT/PETITIONER:

Marion County Licensing Division - Building Official
2710 East Silver Springs Boulevard
Ocala, FL 34470
(352) 438-2429

CONTRACTOR/RESPONDENT

RICKIE EARL GLASS
DBA / ECOVIEW CONSTRUCTION LLC
Certificate # 17390
3355 COPTER RD UNIT 4
Pensacola, FL 32514
(850) 500-4937

Contractor is in violation of Florida Building Code 105.4 and Marion County Code of Ordinances 5.5-33(i)(1) by having allowed to expire and/or exhausted all extensions without obtaining a passing inspection within a 180-day period, on permits 2018061580, 2020062104 and 2022120006, constituting abandonment of the job.

COMPLAINT CERTIFICATION, PLEASE READ CAREFULLY BEFORE SIGNING.

I HEREBY CERTIFY AND/OR AFFIRM THAT ALL INFORMATION FURNISHED IN THIS COMPLAINT IS TO THE BEST OF MY KNOWLEDGE, TRUE AND CORRECT.

Signature of Investigator: 

Date: 2-13-24



Marion County License Review Board

Agenda Item

File No.: 2024-14571

Agenda Date: 4/9/2024

Agenda No.: 8.4.

SUBJECT:

LRB 2024-7 Marion County Building Dept. v. Philip Thomas Dolfi / Custom Vinyl Systems Inc.



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

February 15, 2024

CERTIFIED MAIL #7020 2450 0000 1094 2589

**PHILIP THOMAS DOLFI /
CUSTOM VINYL SYSTEMS INC
2110 SW 7TH AVE
STE 103
OCALA, FL 34471
CT # 14827**

Dear Mr. Dolfi;

Please be advised a formal complaint, Case # **LRB 2024-7** has been brought against you by:

Complainant's Name:

**MARION COUNTY BUILDING DEPARTMENT
2710 E. SILVER SPRINGS BLVD
OCALA, FL 34470**

Before the Marion County License Review Board at their meeting on **Tuesday, April 9th, 2024 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 438-2429 on **Monday, April 8th, 2024** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,


Antoinette Hernandez
License Review Board Secretary

Empowering Marion for Success

marionfl.org

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CODE ENFORCEMENT SERVICES

Marion County, Florida

CDPR4205 - Action Order Detail Report

OPEN DATE: February 12, 2024 TIME: 03:08 PM ACTION ORDER NBR: 661614

OPENED BY: BU341MF1 DUE DATE 2/12/2024 DISPATCHED BY

COMPLAINANT: Date/Time:

TYPE:
CTZN

NAME: LMF

ADDRESS:

PHONE:

FAX:

LRB 2024-7

Marion County

v.

Phillip Thomas Dolfi / Custom Vinyl Systems Inc.

Certificate # 14827

AO 661614

ALLEGED VIOLATORS:

- ☐ Property Owner
☐ Tenant

NAME:

ADDRESS:

PHONE:

FAX:

ALLEGED VIOLATION(S):

CON-PERMIT CON - PERMITS

permitted 2021092673, repermited 2022121077 - wanting to permit a 3rd time.

LOCATION OF VIOLATION(S):

9268 SW 56TH LOOP OCALA

RANGE: 20 TOWNSHIP: 16 SECTION: 02

DIRECTIONS / NOTES:

REFERRED TO LRB FOR ADMIN REVIEW

PROPERTY INFORMATION: LEGAL: ALTERNATE KEY: ZONING:

INSPECTION DATE: CODE OFFICER: ARBUCKLE,RYAN

INSPECTION STATUS: VALID: INVALID: REFERRED: CLEARED:

VIOLATION CODE / REMARKS:

NOTICE OF HEARING DATE: RESULTS: FINE LEVIED:

CASE REVIEWED BY: APPROVAL DATE:



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

**ADMINISTRATIVE REVIEW
MARION COUNTY LICENSE REVIEW BOARD**

LRB# 2024-7

COMPLAINANT/PETITIONER:

Marion County Licensing Division - Building Official
2710 East Silver Springs Boulevard
Ocala, FL 34470
(352) 438-2429

CONTRACTOR/RESPONDENT

PHILIP THOMAS DOLFI
DBA / CUSTOM VINYL SYSTEMS INC
Certificate # 14827
2110 SW 7TH AVE STE 103
Ocala FL 34471
(352) 237-3088

Contractor is in violation of Florida Building Code 105.4 and Marion County Code of Ordinances 5.5-33(i)(1) by having allowed to expire and/or exhausted all extensions without obtaining a passing inspection within a 180-day period, on permits 2021092673 and 2022121077, constituting abandonment of the job.

COMPLAINT CERTIFICATION, PLEASE READ CAREFULLY BEFORE SIGNING.

I HEREBY CERTIFY AND/OR AFFIRM THAT ALL INFORMATION FURNISHED IN THIS COMPLAINT IS TO THE BEST OF MY KNOWLEDGE, TRUE AND CORRECT.

Signature of Investigator: _____

Date: _____

2-13-24