



EMPOWERING MARION FOR SUCCESS II

Veterans Services

FY 24/25 – 1st Quarter Accomplishments (October - December):

Organizational Experience

1. **Advance Security Measures to Prevent Cybersecurity Threats**
 - a. The office staff basically took responsibility for each other when the training Emails were received. As the training was accomplished successfully that person approached their co-worker to be sure the entire staff including Supervisor & director did there's.
 - b. Staff continues to respond and report possible "Phishing" emails and keeps co-workers and keep Supervisor informed.
 - c. We have installed a sound alert devise on the front entry and back entry doorways so we are aware when an employee enters our building and we have and continue to approach other department co-workers to assure they are employees and are here for business purposes.

Resources and Facilities

1. **Identifying Future Needs**
 - a. Staff meetings continue on weekly basis to discuss needs of the office as we continue to evolve with the changing times.
 - b. We continue to reach out to surrounding resources, making sure we have correct Information, such as telephone numbers, location etc., being responsible to making sure they are guided in the right direction.as best we can.
 - c. This office continues to make sure our resource information and new resources is shared as the need arises for our Veterans and their families.

FY 25/26 – 2nd Quarter Goals (January - March):

Organization Experience

1. Employee Experience – Work Environment
 - a. With changes in staff members, our newest staff members will be coached and trained on office procedures, encouraged to participate and share their goals and Ideas.

Resources and Facilities

- 1, Staff Development
 - b. Staff/ co-workers will mentor new positioned co-workers, coach, and offer solutions to questions., including shadowing, offsite location, etc.