



# **Marion County**

## **License Review Board**

### **Meeting Agenda**

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**Tuesday, September 9, 2025**

**5:30 PM**

**Marion County Main Training  
Room**

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- 1. Invocation**
- 2. Pledge of Allegiance**
- 3. Roll Call**
- 4. Adoption of Minutes of Previous Meeting**
  - 4.1. Marion County License Review Board Minutes – August 12, 2025**
- 5. License Review - Contractors - Exam & Reciprocity**
  - 5.1. Eliyah Bennoon – Exam – Residential Journey Electrician**
  - 5.2. Steven William Dzawala – Exam - Concrete**
  - 5.3. Steven Pereira – Exam – Journeyman Electrician**
- 6. Unlicensed & Licensed Contractors - Liens**
  - 6.1. Ruben Morales Mota – Citation 986009 – Issue Lien**
  - 6.2. Hector G Tello / H & R Concrete – Citations 986922 & 986922-A – Issue Liens**
  - 6.3. Jerald White / Frank Gay Services – Citation 986441 – Issue Lien**
- 7. Old Business**
- 8. New Business**
  - 8.1. LRB 2025-6 – Brenda Williams v. Michah Joseph Ray / CG Consulting & Design, Inc.**
- 9. Other**
  - 9.1. Election of Officers**
- 10. Notation for Record**
- 11. Public Comment**



# Marion County License Review Board

## Agenda Item

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**File No.:** 2025-20466

**Agenda Date:** 9/9/2025

**Agenda No.:** 4.1.

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**SUBJECT:**

**Marion County License Review Board Minutes - August 12, 2025**



## Marion County Board of County Commissioners

### Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.  
Ocala, FL 34470  
Phone: 352-438-2400  
buildinglicensing@marionfl.org

## Marion County License Review Board Minutes August 12, 2025

The monthly meeting of the Marion County License Review Board was held at the Growth Management Building, 2710 E. Silver Springs Blvd., Ocala, FL 34470.

James Duryea on behalf of the Chairman called the meeting to order at 5:30 pm. An official recording of the meeting was made by the Marion County Building Safety Department with BIS recording software.

#### 1. INVOCATION

#### 2. PLEDGE OF ALLEGIANCE

#### 3. ROLL CALL:

**Board members present were:** Fawn Singletary, James Duryea, Roger Sandor, John Michael Gartner Jr., Zachary Curry

**Alternates Absent were** – Charles Stokes, Alan O’Cull

**Board members absent were:** Lee Kitzmiller, Jeremiah Bennett

**Also attending:** Antoinette Monticello, Marion County Board Secretary; Ryan Arbuckle, Marion County Supervisor of Licensing & Investigations, Valdoson Shealy, Assistant County Attorney for Marion County.

#### 4. ADOPTION OF MINUTES FROM PREVIOUS MEETING:

Roger Sandor moves to adopt July 8, 2025 minutes. John Michael Gartner Jr seconds. All in favor. The motion passed unanimously.

#### 5. LICENSE REVIEW OF CONTRACTORS:

**Incoming Contractors through Letter of Reciprocity:** None.

#### **Applicants to take G.I.T.S Exam:**

Roger Sandor moves to accept list of applicants for exam as presented on agenda. John Michael Gartner Jr seconds. All in favor. The motion passed unanimously

6. **LIENS FOR UNLICENSED & LICENSED CONTRACTORS:**

Roger Sandor moves to accept list of liens to be issued as presented on agenda. Zachary Curry seconds. All in favor. The motion passed unanimously

7. **OLD BUSINESS:** None.

8. **NEW BUSINESS:** None.

9. **OTHER BUSINESS:**

The meeting adjourned at approx. 5:34 PM.

The next scheduled meeting will be Tuesday, September 9, 2025 at 5:30 PM.

10. **NOTATION FOR RECORD:** None.

11. **PUBLIC COMMENT:** None.

Respectfully submitted,

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Lee Kitzmiller / Chair

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Antoinette Monticello / Secretary

cc: Marion County Board of County Commissioners - Assistant County Attorney  
Marion County Board of County Commissioners Record Clerk





# Marion County License Review Board

## Agenda Item

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**File No.:** 2025-20457

**Agenda Date:** 9/9/2025

**Agenda No.:** 5.1.

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**SUBJECT:**  
**Elijah Bennoon - Exam - Residential Journey Electrician**



# Marion County License Review Board

## Agenda Item

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**File No.:** 2025-20459

**Agenda Date:** 9/9/2025

**Agenda No.:** 5.2.

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**SUBJECT:**  
**Steven William Dzawala - Exam - Concrete**



# Marion County License Review Board

## Agenda Item

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**File No.:** 2025-20456

**Agenda Date:** 9/9/2025

**Agenda No.:** 5.3.

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**SUBJECT:**  
**Steven Pereira - Exam - Journeyman Electrician**



# Marion County

## License Review Board

### Agenda Item

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**File No.:** 2025-20461

**Agenda Date:** 9/9/2025

**Agenda No.:** 6.1.

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**SUBJECT:**  
**Ruben Morales Mota - Citation 986009 - Issue Lien**



# Marion County License Review Board

## Agenda Item

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**File No.:** 2025-20460

**Agenda Date:** 9/9/2025

**Agenda No.:** 6.2.

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**SUBJECT:**

**Hector G Tello / H & R Concrete - Citations 986922 & 986922-A - Issue Liens**



# Marion County License Review Board

## Agenda Item

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**File No.:** 2025-20462

**Agenda Date:** 9/9/2025

**Agenda No.:** 6.3.

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**SUBJECT:**

**Jerald White / Frank Gay Services - Citation 986441 - Issue Lien**



# Marion County License Review Board

## Agenda Item

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**File No.:** 2025-20455

**Agenda Date:** 9/9/2025

**Agenda No.:** 8.1.

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**SUBJECT:**

**LRB 2025-6 - Brenda Williams v. Michah Joseph Ray / CG Consulting & Design, Inc.**



**Marion County  
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.  
Ocala, FL 34470  
Phone: 352-438-2400

Action Order # 672681

Action Order # 208072 FOR OFFICE USE: LRB Case # 2025-6  
Code Case # \_\_\_\_\_

**COMPLAINT FORM - PART I**

- ☒ Building Code Issues/Permitting Issues Fill out Part I  
☐ Contractor/Licensing Issues Fill out Part I and Part II

**COMPLAINANT INFORMATION:**

DATE OF YOUR CALL or VISIT: 5/6/25

Name: Brenda Williams

Address: 8917 SW 103rd Place Ocala, FL 34481

Daytime (8am-5pm) Phone Number: 931-214-9101 Cell Phone Number: 931-214-9101

Email (if you would prefer electronic correspondence): brelee57.bw@gmail.com

Address or Parcel ID that your complaint refers to: 8917 SW 103rd Place  
(Pine Run)

Complaint is about: (circle)

Mobile Home

Building Addition

Department Staff Member

Shed

Contractor

Other:

Windows were installed  
and the company has not  
permitted. Also, one  
window has buckled  
at the top. Leaving a  
space for water to  
get in.





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**NATURE OF COMPLAINT**

**NOTE:** If the subject of your complaint is a contractor licensed by the State of Florida, a copy of this form will be sent to them, pursuant to 455.225(1) Florida Statutes.

Please provide the date(s) of occurrence and as much detail of the incident as you can. If applicable, provide copies of any quotes, invoices, or correspondence.

June 14th paid \$3,000 to Eco view for windows (6) to be installed. During June thru Oct. no windows were installed & the people I paid the deposit to left the company or that is what I was told. After emailing, calling every week, Eco view finally came out & put windows in. When I asked about the permit, they stated they had applied for it & were working with Marion County. This was March of 2025. I also paid the remaining balance of the windows \$3,000, & I went out of town for a week & was told the permit would be scheduled. When I returned, one of the windows in the back bedroom

**IF FILING A COMPLAINT AGAINST A LICENSED CONTRACTOR:**

You must sign and date that you have read and understood the following statement:

**Florida Statute (837.06) False Official Statements:** Whoever knowingly makes a false statement, in writing, with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

Brenda L. Williams  
Signature (Required to file complaint)

5/7/2025  
Date

They still have not come out & keep lying to me.



**Marion County  
Board of County Commissioners**

**Building Safety • Licensing**

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**CONTRACTOR COMPLAINT FORM - PART II**

**SUBJECT OF COMPLAINT: (Fill in only if complaint is against a Licensed Contractor)**

Name: George Beck - Carry Grim - Beverly Dorsett  
Business Name: Eco View Windows + Doors North Florida  
Address: 5105 Philips Highway <sup>Suite 5</sup> Jacksonville, FL 71  
Phone: 904-281-0067 - 904-463-3275 - Beverly Dorsett  
License Number: ~~CR1330954~~ CRC1330954

In addition to your written statement in **PART I**, please document your contractual relationship with the Contractor and provide evidence of supporting allegations. Answer as many questions below as possible to assist us in investigating your complaint.

**PROVIDE COPIES OF ANY OF THE FOLLOWING IF AVAILABLE:**

1. Proof of the contract between you and the contractor
2. Proof of payment to the contractor – cancelled checks (front and back), receipts, closing statements, etc.
3. Liens, judgments and notices to owner, including copies of related work orders, bills, and subcontracts Warranties.

I am complaining in my capacity as the:

☒ Homeowner [ ] Subcontractor [ ] Building Department [ ] Contractor

Check the category that best summarizes the work that was performed or what the contractor did for you:

- [ ] Built house [ ] Remodeled house [ ] Built addition to a house [ ] Commercial roof work  
[ ] Re-roofed the entire house [ ] Built a commercial structure  
[ ] Remodeled or built an addition to a commercial structure [ ] A/C or heating work at the residence  
[ ] Installed a pool ☒ other, please explain Replaced 6 windows

Please circle the letter(s) for the category that best describes your basic complaint:

- ☒ A. Poor workmanship by contractor  
☒ B. Job finished, but contractor will not correct problems  
C. Roof leaks, and contractor will not repair  
D. Contractor failed to pay subcontractors/suppliers  
☒ E. Contractor taking an unreasonably long time to do the job did not get permit  
F. Contractor abandoned job  
G. Financial dishonesty/misconduct by contractor  
H. Contractor exceeded the scope of his/her license





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**PLEASE ANSWER ALL OF THE FOLLOWING QUESTIONS IN THIS SECTION. IF A QUESTION DOES NOT APPLY TO YOUR COMPLAINT, WRITE "N/A".**

**BASIC BACKGROUND DATA:**

1. Is the work site located inside ☐ City limits or ☒ County limits?

2. What is the street address and city of the work site? 8917 SW 103rd Place Ocala, FL

3. These questions may relate to the contractor's building code compliance:

Was the contract in writing? ☒ YES ☐ NO

Contract Price: \$ 6,000 Date of Contract: June 10, 2024

Approximate Date that Work Began: March 14, 2025

Approximate Date that Work Ended: March 14, 2025

4. Was the permit obtained from the Marion County Building Department? ☐ YES ☒ NO  
If NO, was a permit required? ☒ YES ☐ NO

5. What was the name of the person who pulled the permit? EcoView was supposed to

6. What was the permit number? NA

7. Was the permit obtained on time? ☐ YES ☒ NO

8. Was the Certificate of Occupancy issued? ☐ YES ☒ NO

9. If the Certificate of Occupancy was not issued, explain why. Didn't know  
about any.

10. Were any inspections missed or performed late? ☐ YES ☒ NO

11. Was the Final Inspection passed? ☐ YES ☒ NO



## Marion County Board of County Commissioners

### Building Safety • Licensing

2710 E. Silver Springs Blvd.  
Ocala, FL 34470  
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### FINANCIAL QUESTIONNAIRE:

1. What was the total contract price? \$ 6,000
2. What was the total price paid to the contractor? \$ 6,000
3. If you hire another contractor what is the estimated cost to finish the job? \$ NA  
(Attach estimates from licensed contractor(s))
4. Were you obligated to pay any subcontractors or suppliers that the contractor was required to pay?  
[ ] YES [X] NO
5. Are there any unpaid bills owed to subcontractors or suppliers which the contractor was responsible to pay for? [ ] YES [X] NO
6. What is the total amount of the unpaid bills? \$ NA
7. Did the contractor sign any statements stating that the bills had been paid? [X] YES [ ] NO
8. Has the contractor been terminated? [ ] YES [X] NO
9. Has the job been finished by you or a new contractor? [ ] YES [X] NO

### WORKMANSHIP:

1. List the three (3) most serious items of your complaint and/or those which your contractor will not repair. Use a separate sheet of paper if necessary.  
no permit  
bedroom window hasn't been fixed  
they keep lying about the permit status
2. Has the contractor offered to repair any and all damage that was caused? [X] YES [ ] NO But haven't
3. Has the contractor made an attempt to repair the damage? [ ] YES [X] NO  
If YES, how many times? NA
4. Have you had another licensed contractor, architect, or engineer inspect the work?  
[ ] YES [X] NO  
If YES, list the name of the other licensed contractor, architect, or engineer who performed the inspection: \_\_\_\_\_

Pine Run Operations  
55+ Adult Community  
10379 SW 88<sup>th</sup> Ter.  
352-292-6449

June 11, 2024

Brenda Williams  
8917 SW 103<sup>rd</sup> Place  
Ocala, FL 34481

Dear Ms. Williams,

We have received and reviewed your request to replace your Windows. Based on the specs you provided, Contractor Ecoview Windows & Doors, with Vinyl Replacement Windows and no change to structure is made. You are approved to proceed.

Sincerely,

Wayne Royce  
Manager  
Pine Run Estates

CC: File



## 2023 - 2024 LOCAL BUSINESS TAX RECEIPT

JIM OVERTON, DUVAL COUNTY TAX COLLECTOR

231 E. Forsyth Street, Suite 130, Jacksonville, FL 32202-3370  
Phone: (904) 255-5700, option 3 Fax: (904) 255-8403  
<https://taxcollector.coj.net/>

Note – A penalty is imposed for failure to keep this receipt exhibited conspicuously at your place of business. This business tax receipt is furnished pursuant to Municipal Ordinance Code, Chapters 770-772, for the period October 01, 2023 through September 30, 2024 .

ECOVIEV WINDOWS & DOORS OF NORTH FLORIDA  
5105 PHILIPS HIGHWAY  
SUITE 5  
JACKSONVILLE, FL 32207

ACCOUNT NUMBER: 281790  
BUSINESS NAME: ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA  
PHYSICAL ADDRESS: 5105 PHILIPS HIGHWAY  
SUITE 5  
JACKSONVILLE, FL 32207  
CLASSIFICATION CODE: 309001 CONTRACTOR - ALL TYPES

STATE LICENSE NO: CRC1330954

COUNTY TAX:	11.25
MUNICIPAL TAX:	36.25
COUNTY LATE PENALTY:	0.00
MUNICIPAL LATE PENALTY:	0.00
TOTAL TAX:	0.00

VETERAN/MILITARY OR SPOUSE  
RENEWAL

VALID UNTIL September 30, 2024

# 2023 - 2024

### \*\*\*ATTENTION\*\*\*

THIS RECEIPT IS FOR BUSINESS TAX RECEIPT ONLY.  
CERTAIN BUSINESSES MAY REQUIRE ADDITIONAL STATE LICENSING.

This is a business tax receipt only. It does not permit the receipt holder to violate any existing regulatory or zoning laws of the County or City. It does not exempt the receipt holder from any other license or permit required by law. This is not a certification of the receipt holder's qualifications.

JIM OVERTON, TAX COLLECTOR

THIS BECOMES A RECEIPT AFTER VALIDATION.

Paid INT-24-00599152

08/04/2023 \$ 0.00





CUSTOMER NAME: Brenda Williams  
JOB SITE ADDRESS: 8917 Southwest 103rd Place  
CITY: Ocala  
STATE: FL  
ZIP: 34481  
SHEET NO: 1 OF 1  
(931) 214-9101  
DATE: 6/10/2024  
PRIMARY PHONE: 34481  
SECONDARY PHONE: 34481  
EMAIL ADDRESS: brennawilliams@ecoview.com  
HOME BUILT PRE-1978  
PROSPECT/JOB # 10534  
DOES ASSN REQUIRE A MEETING? NO  
HOW OFTEN DO THEY MEET? HOA  
WHEN DO THEY MEET NEXT? 2 WEEKS  
AUG TIME FOR APPROVAL?

LINE #	EXISTING WINDOW				NEW WINDOW or SLIDING GLASS DOOR										NEW WINDOW or SLIDING GLASS DOOR																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																										
	LOCATION		STYLE	CODE	Existing Material Aluminum Wood Steel Vinyl	Opening Back Stucco Wood Vinyl Hardie	INSTALLATION METHOD (BOX, NAIL FIN, NAIL+STUCCO, NAIL+PVC)				NEW WINDOW or SLIDING GLASS DOOR				MEASUREMENTS				WINDOW OPTIONS				GRID				DOOR OPTIONS				LABOR OPTIONS		MEASUREMENTS																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																								
	FLOOR	ROOM					STYLE CODE	STYLE CODE	SERIES	OPERATING DIRECTION AL.S STYLE ORNL SPLIT	INTERIOR	EXTERIOR	WIDTH	HEIGHT	LEG	UI	MULL TO PREVIOUS LINE?				SCREEN - H, HE or F				TEMPERED LOCATION				OBSURED LOCATION				SOUND & SECURITY (9000)				GLASS TINT - BZ, GR, TU				TYPE (FLAT or SCULPT, 1" SCULPT)				PATTERN (C, PE, PR, etc)				TOP BOT ENDS or ALL				# VERTICAL or SPOKES				# HORIZONTAL				GRID LINES				GRID LINES				# VERTICAL or SPOKES				# HORIZONTAL				HANDLE COLOR				FOOTBOLT				BLINDS BETWEEN GLASS				GLASS TINT - BZ, GR, TU				COASTAL HARDWARE				MISC ITEM CODE		WIDTH		HEIGHT		LEG		UI																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
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Special Considerations:

CUSTOMER SIGNATURE: Brenda Williams

FUTURE INTEREST: NONE

# REMOVALS: 6

# WIN TO BE INSTALLED: 6

# SOLD TO BE INSTALLED: 6

SALES REP SIGNATURE: B. Giv

DATE: 06/10/24

Customer: Brenda Williams  
Address: 8917 Southwest 103rd Place  
City: Ocala  
State: FL Zip: 34481Primary Phone: (931) 214-9101  
Secondary Phone:  
Primary Email: brelec57.bw@gmail.com  
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL
WINDOWS				DOORS			
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS			
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754	
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984	
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388	
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130	
ECO 7000 Series					MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)	\$5,556	
	Double Hung (304)	PER UI		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS			
5	Two Lite Slider (305)	PER UI	\$3,641		EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447	
	Picture Window (306)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766	
	Geometric Shapes (NON OPERATING HRL, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599	
ECO 9000 Series					EcoView INOVO SGD - 5'0" x 8'0" (409)	\$4,883	
	Double Hung (308)	PER UI			EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022	
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014	
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 9'0" x 8'0" (3 Panel - OXO) (412)	\$6,448	
	Picture Window (311)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXO) (413)	\$10,400	
	Fixed Geometric Shapes (312)	PER UI		9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS			
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545	
	Casements/Awning - Single (314)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126	
ECO 9050 Series					EcoView IMPACT SGD - 8'0" x 6'8" (416)	\$9,432	
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990	
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659	
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145	
ECO 9500 IMPACT Series					EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)	\$13,678	
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551	
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653	
	Three Lite Slider (317)	PER UI			SPR Sliding Glass Door (400)	Mgmt Provided	
	Picture Window (318)	PER UI		SLIDING DOOR OPTIONS			
	Fixed Geometric Shapes (320)	PER UI			Colonial Grids - FLAT (423)	PER UI	
	Casements - Single (319)	PER UI			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI	
	Awning - Single (319)	PER UI			Diamond Grids - FLAT (438)	PER UI	
	Casement Picture (354)	PER UI			Colonial Grids - SCULPTURED (439)	PER UI	
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI	
Window Options					Handle Color Upgrade - (9700 & 9750 Only) (428)	\$325	
	Oriel (add per window) (328)	\$65			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150	
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Exterior Painted Colors (Includes Handle Color Upgrade) (431)	\$1,775	
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Secondary Lock/Foot bolt (432)	\$45	
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210	
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Blinds Between Glass (9700 Only-5'0,6'0 & 9'0 x 6'8 Only) (434)	\$945/Panel	
	Geometric Specialty Grids - FLAT (335S)	\$562			Turtle Glass (9750 Only) (435)	\$150	
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125	
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336S)	ADD \$109			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PANEL ONLY (437)	\$750	
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375		LABOR OPTIONS			
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85		6	Metal Window Removal/Wood Frame Modification (501)	\$99	\$594
	Obscured Glass (337)	\$1/Ui			Mullion (502)	\$225	
	Tempered Glass (338)	\$2.50/Ui			2nd & 3rd Story Installs (515)	\$25	
	Tinted Glass (339)	\$1.50/Ui			Steel Casement Cutouts (IN ADDITION TO MWR) (504)	\$59	
	Turtle Glass (340)	\$2.50/Ui			Shuco Frame Cut (IN ADDITION TO MWR) (509)	\$79	
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			Shuco Cut Back/Repair (Avg Price) (IN ADDITION TO MWR) (507)	\$895	
	Interior Laminate Colors (343)	\$185			Shuco Cut Back/PVC Trim (IN ADDITION TO MWR) (507)	PER LF	
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449		6	Specialty Trim/Wraps (Per WINDOW Removed-2x for Door) (503)	\$125	\$750
	Full Screen Upgrade(Extruded Frame-7000 & 9000 only) (345)	\$40			Remove A/C Unit (Remove ONLY) (505)	\$50	
	Sound & Security Glass Package (9000 Only) (347)	\$4/Ui			Remove ONLY Burglar Bars (510)	\$40	
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Miscellaneous Labor - Amount to be provided by ISM (500)	TBD	
ENTRY DOORS							
QTY SOLD	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS SOLD	Desc. Of Misc Labor				
		\$0					
		\$0					

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM
PROMOTIONS/ADJUSTMENTS:	-50	NONE	PAYMENT DUE TODAY	FORM OF PAYMENT	AMOUNT
	25.1%			CHECK	\$3,000
ADMIN/DISPOSAL/PERMIT:	\$395			FORM OF PAYMENT	
TOTAL PROJECT:	\$6,000		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000	
			BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000	

**Project Information:** Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").



Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

**NOTICE TO CUSTOMER:** You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

**Acceptance and Authorization:** Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understands and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronically.

Accepted by: 	Submitted by: 
Customer's Signature	EcoView Representative Signature
Date: 6/10/2024	Date: 6/10/2024
Customer's Signature	Phone Number
Date	Email Address

**NOTICE OF CANCELLATION:** CUSTOMER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY BY DELIVERING WRITTEN NOTICE TO ECOVIEW WINDOWS BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNED THIS AGREEMENT. THE STATE SUPPLEMENT ATTACHED HERETO CONTAINS A FORM TO USE IF ONE IS SPECIFICALLY PRESCRIBED BY LAW IN CUSTOMER'S STATE.



**HOME IMPROVEMENT CONTRACT**  
**PLEASE READ THIS**

**Responsibilities:**

EcoView Windows will provide the Products Identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

**CUSTOMER:** will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the installation services prior to the installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused to installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

**START and COMPLETION:** Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

**Pre-Existing & Incidental Damage:** Our installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

**CHANGES and CHANGE ORDERS:** Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

**FINAL INSPECTIONS:** As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-Inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer, and must be paid to EcoView Windows immediately.

INITIAL 

**LIENS; SECURITY INTERESTS:** As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

**LIMITED WARRANTY:** TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

**WAIVER OF CERTAIN DAMAGES:** EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

**TERMINATION:** If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

**FINAL PAYMENT:** Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a/are missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL 

**NON-PAYMENT:** Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all pre-judgment and post-judgment collections efforts.

**COMMUNICATION:** Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including pre-recorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

**RESOLUTION OF DISPUTES:** If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

04212024

## Thank you for choosing Ecoview Windows and Doors

**Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.**

- 1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.
- 2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.
- 3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.
- 4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.
- 5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.
- 6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.
- 7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.
- 8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.
- 9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.
- 10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.
- 11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total costs exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

CUSTOMER SIGNATURE

*Brenda L. Williams*

CUSTOMER SIGNATURE \_\_\_\_\_

**HOME IMPROVEMENT CONTRACT  
PLEASE READ THIS**

**Florida Construction Lien Law:**

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

**Florida Recovery Fund:**

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board  
1940 North Monroe Street, Suite 42  
Tallahassee, Florida 32399-2202  
Phone 850.487.1395

**Construction Defects:**

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE



CUSTOMER SIGNATURE:



IN HOME SALE OR SERVICE  
NOTICE OF CANCELLATION

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

\*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

*Brenda Williams*

I HEREBY CANCEL THIS TRANSACTION:

Customer Signature

DATE

5:58

5GUC 67%

×
(931) 214-9101
Edit

**FIRST HORIZON**

P.O. BOX 84

MEMPHIS, TN 38101

BRENDA L WILLIAMS

BRENDA L WILLIAMS

1374

OK 1374 REF 4000436550 PD 06/16 AMT \$3,000.00

**FIRST HORIZON**

OK 1374 REF 4000436550 PD 06/16 AMT \$3,000.00

BRENDA L WILLIAMS

1374

OK 1374 REF 4000436550 PD 06/16 AMT \$3,000.00

**FIRST HORIZON**

OK 1374 REF 4000436550 PD 06/16 AMT \$3,000.00

BRENDA L WILLIAMS

1374

OK 1374 REF 4000436550 PD 06/16 AMT \$3,000.00

**FIRST HORIZON**

OK 1374 REF 4000436550 PD 06/16 AMT \$3,000.00

9:59

5G UC 91%



Payment receipt

[Manage payment](#)**You paid \$3000.00**to CG Consulting -Ecoview Windows  
and Doors DBA on 03/14/2025

## Payment details

Request date 03/14/2025

Payment method VISA\*\*\*\*69

Authorization ID MU02416249

Total amount \$3000.00

Description of goods or services

Windows

Please don't reply to this email, if you need  
any help regarding this message, please  
contact the business directly.

Thank you,

**CG Consulting -Ecoview Windows  
And Doors DBA**

+19044633275

[accounting@cgconsultinganddesign.com](mailto:accounting@cgconsultinganddesign.com)

7999 Philips Hwy, Jacksonville, FL, 32256, US







Kasey C &lt;kaslynn1117@gmail.com&gt;

**Fwd: Window installation**

1 message

Brenda Williams <bree57.bw@gmail.com>  
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <bree57.bw@gmail.com> wrote:  
To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that AmeriHome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,  
Brenda Williams  
8917 SW 103rd Pl, Ocala, FL 34481  
931-214-9101



Kasey C <kaslynn1117@gmail.com>

Fwd: WILLIAMS\_BRENDA\_DOCS.pdf  
1 message

Brenda Williams <bree57.bw@gmail.com>  
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:12 PM

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <bree57.bw@gmail.com> wrote:  
Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.  
  
Thank you for responding,  
Brenda Williams

 WILLIAMS\_BRENDA\_DOCS.pdf  
779K





Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



Kasey C <kaslynn1117@gmail.com>


Fwd: EcoView Windows  
1 message

Brenda Williams <brelee57.bw@gmail.com>  
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <brelee57.bw@gmail.com> wrote:  
Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.  
I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.  
I would like for the company to refund my full 3,000 dollars.  
Please make the wrong right and we can move forward.

Sincerely,  
Brenda Williams  
8917 SW 103rd Pl, Ocala, FL 34481  
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:  
 A letter to a customer Description automatically generated

2 attachments


image001.jpg  
564K


Image001.jpg  
564K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



~~James Cantrell <jwcan27@gmail.com>~~

## Fwd: FW: EcoView issue

1 message

Kasey C <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:12 AM

To: ~~Jw <jwcan27@gmail.com>~~

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 8, 2025 at 10:28 AM

Subject: Fwd: FW: EcoView issue

To: ~~Kasey C <kaslynn1117@gmail.com>~~

On Wed, Apr 16, 2025, 4:03 PM <bdorsett@ecoviewwindows.com> wrote:

Hi Brenda,

In the process of scheduling your final inspection, we were made aware that the previous Ecoview

had requested to close your permit. Marion County is working with us to get this reinstated

as quickly as possible, with a forecasted date as early as April 18th.

Barring any unforeseen circumstances,

we should have the final inspection completed by the beginning of next week &

will reach to you with all updates.

I know you're as eager as we are to get this taken care of & as always, we appreciate your patience.

thank you again,  
Beverly Dorsett

On 2025-04-16 14:56, cmarshall@Ecoview.com wrote:

> From: Brenda Williams <brelee57.bw@gmail.com>

> Sent: Wednesday, April 16, 2025 9:54 AM

> To: cmarshall@ecoview.com

> Subject: Re: EcoView issue

>

> I am still waiting on my windows to be inspected. It is required in

> Marion County for the windows to be permitted. I haven't heard back

> from anyone. Please let me know when this will be taken care of. The

> permitting was in my original contract.

>

> You can reach me at 9312149101. Address is 8917 SW 103rd PI, Ocala, FL 34481.

>

> Thank you,

>

> Brenda Williams

>

> On Wed, Mar 5, 2025, 12:00 PM Brenda Williams

> <brelee57.bw@gmail.com> wrote:

>  
>> Hello,  
>>  
>> I still have not heard from anyone about my windows being installed.  
>>  
>> I have asked for someone to call me to let me know. I have  
>> attempted to contact Beverly but her voicemail is full.  
>>  
>> Will someone please let me know when to expect my window install?  
>>  
>> I was told that Eco view is making this right.  
>>  
>> Thank you,  
>>  
>> Brenda Williams  
>>  
>> 931-214-9101  
>>  
>> On Wed, Feb 12, 2025, 1:50 PM Brenda Williams  
>> <[brelee57.bw@gmail.com](mailto:brelee57.bw@gmail.com)> wrote:  
>>  
>> Thank you!  
>>  
>> On Wed, Feb 12, 2025, 10:50 AM <[cmarshall@ecoview.com](mailto:cmarshall@ecoview.com)> wrote:  
>>  
>> I am forwarding this to Beverly and copying you in it.  
>>  
>> Candace  
>>  
>> From: Brenda Williams <[brelee57.bw@gmail.com](mailto:brelee57.bw@gmail.com)>  
>> Sent: Wednesday, February 12, 2025 9:44 AM  
>> To: [cmarshall@ecoview.com](mailto:cmarshall@ecoview.com)  
>> Subject: Re: EcoView issue  
>>  
>> Good morning! I am trying to speak to Beverly about my windows.  
>>  
>> I would like an update on when to expect them to be installed.  
>>  
>> Thank you,  
>>  
>> Brenda Williams  
>>  
>> [8917 SW 103rd Pl, Ocala, FL 34481](#) [1]  
>>  
>> 931-214-9101  
>>  
>> On Tue, Jan 7, 2025, 2:27 PM <[cmarshall@ecoview.com](mailto:cmarshall@ecoview.com)> wrote:  
>>  
>> Thank you for reaching out to EcoView. I apologize that you are in  
>> this situation.  
>>  
>> If you could send me a copy of your agreement with your best contact  
  
>> phone number, I can see what we can do to assist.  
>>  
>> Candace Marshall  
>>  
>> EcoView America, LLC  
>>  
>> Business Development Assistant  
>>

>> 251-621-1616

>

>

> Links:

> -----

> [1]

> <https://www.google.com/maps/search/8917+SW+103rd+PI,+Ocala,+FL+34481?entry=gmail&source=g>





James Cantrell &lt;jwcan27@gmail.com&gt;

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**Fwd: Window installation**

1 message

**Kasey C** <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:31 AM

To: Jw &lt;jwcan27@gmail.com&gt;

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 1, 2025 at 10:11 PM

Subject: Fwd: Window installation

To: Kasey C &lt;kaslynn1117@gmail.com&gt;

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <brelee57.bw@gmail.com> wrote:

To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that AmeriHome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,  
Brenda Williams  
8917 SW 103rd Pl, Ocala, FL 34481  
931-214-9101



James Cantrell &lt;jwcan27@gmail.com&gt;

---

**Fwd: EcoView Windows**

1 message

**Kasey C** <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:31 AM

To: Jw &lt;jwcan27@gmail.com&gt;

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 1, 2025 at 10:12 PM

Subject: Fwd: EcoView Windows

To: Kasey C &lt;kaslynn1117@gmail.com&gt;

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <brelee57.bw@gmail.com> wrote:

Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.

I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.

I would like for the company to refund my full 3,000 dollars.

Please make the wrong right and we can move forward.

Sincerely,  
Brenda Williams  
8917 SW 103rd Pl, Ocala, FL 34481  
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:

 A letter to a customer Description automatically generated

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**2 attachments**





James Cantrell &lt;jwcan27@gmail.com&gt;

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**Fwd: Thank you for your submission**

1 message

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**Kasey C** <kaslynn1117@gmail.com>  
To: Jw <jwcan27@gmail.com>

Thu, May 8, 2025 at 11:31 AM

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>  
Date: Thu, May 1, 2025 at 10:12 PM  
Subject: Fwd: Thank you for your submission  
To: Kasey C <kaslynn1117@gmail.com>

On Wed, Jan 1, 2025, 2:50 PM form-processor <no-reply@multiscreensite.com> wrote:  
We've received your message - thank you. One of our team members will get back to you soon.

Please don't reply to this email, as it's sent from a no-reply inbox.

-----  
We've included a copy of your submitted form response below.

**First Name:** Brenda  
**Last Name:** Williams  
**Email:** brelee57.bw@gmail.com  
**Phone:** 9312149101

**Message:** I paid a 3,000 dollar deposit for windows to Eco view windows back in June of 2024 and still do not have my windows. I was told that your company took over the company and have not heard from anyone since October. I have asked for my full refund since I don't have the windows installed. Can someone please contact me?

Thank you,  
Brenda Williams



James Cantrell &lt;jwcan27@gmail.com&gt;

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**Fwd: WILLIAMS\_BRENDA\_DOCS.pdf**

1 message

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**Kasey C** <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:31 AM

To: Jw &lt;jwcan27@gmail.com&gt;

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 1, 2025 at 10:13 PM

Subject: Fwd: WILLIAMS\_BRENDA\_DOCS.pdf

To: Kasey C &lt;kaslynn1117@gmail.com&gt;

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <brelee57.bw@gmail.com> wrote:

Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.

Thank you for responding,  
Brenda Williams

**WILLIAMS\_BRENDA\_DOCS.pdf**

779K



James Cantrell &lt;jwcan27@gmail.com&gt;

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**Fwd: FW: EcoView issue**

1 message

**Kasey C** <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:12 AM

To: Jw &lt;jwcan27@gmail.com&gt;

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 8, 2025 at 10:28 AM

Subject: Fwd: FW: EcoView issue

To: Kasey C &lt;kaslynn1117@gmail.com&gt;

On Wed, Apr 16, 2025, 4:03 PM &lt;bdorsett@ecoviewwindows.com&gt; wrote:

Hi Brenda,

In the process of scheduling your final inspection, we were made aware that the previous Ecoview

had requested to close your permit. Marion County is working with us to get this reinstated

as quickly as possible, with a forecasted date as early as April 18th.

Barring any unforeseen circumstances,

we should have the final inspection completed by the beginning of next week &amp;

will reach to you with all updates.

I know you're as eager as we are to get this taken care of &amp;

as always, we appreciate your patience.

thank you again,

Beverly Dorsett

On 2025-04-16 14:56, cmarshall@Ecoview.com wrote:

&gt; From: Brenda Williams &lt;brelee57.bw@gmail.com&gt;

&gt; Sent: Wednesday, April 16, 2025 9:54 AM

&gt; To: cmarshall@ecoview.com

&gt; Subject: Re: EcoView issue

&gt;

&gt; I am still waiting on my windows to be inspected. It is required in

&gt; Marion County for the windows to be permitted. I haven't heard back

&gt; from anyone. Please let me know when this will be taken care of. The

&gt; permitting was in my original contract.

&gt;

&gt; You can reach me at 9312149101. Address is 8917 SW 103rd Pl, Ocala, FL

&gt; 34481.

&gt;

&gt; Thank you,

&gt;

&gt; Brenda Williams

&gt;

&gt; On Wed, Mar 5, 2025, 12:00 PM Brenda Williams

> <[brelee57.bw@gmail.com](mailto:brelee57.bw@gmail.com)> wrote:  
>  
>> Hello,  
>>  
>> I still have not heard from anyone about my windows being installed.  
>>  
>> I have asked for someone to call me to let me know. I have  
>> attempted to contact Beverly but her voicemail is full.  
>>  
>> Will someone please let me know when to expect my window install?  
>>  
>> I was told that Eco view is making this right.  
>>  
>> Thank you,  
>>  
>> Brenda Williams  
>>  
>> 931-214-9101  
>>  
>> On Wed, Feb 12, 2025, 1:50 PM Brenda Williams  
>> <[brelee57.bw@gmail.com](mailto:brelee57.bw@gmail.com)> wrote:  
>>  
>> Thank you!  
>>  
>> On Wed, Feb 12, 2025, 10:50 AM <[cmarshall@ecoview.com](mailto:cmarshall@ecoview.com)> wrote:  
>>  
>> I am forwarding this to Beverly and copying you in it.  
>>  
>> Candace  
>>  
>> From: Brenda Williams <[brelee57.bw@gmail.com](mailto:brelee57.bw@gmail.com)>  
>> Sent: Wednesday, February 12, 2025 9:44 AM  
>> To: [cmarshall@ecoview.com](mailto:cmarshall@ecoview.com)  
>> Subject: Re: EcoView issue  
>>  
>> Good morning! I am trying to speak to Beverly about my windows.  
>>  
>> I would like an update on when to expect them to be installed.  
>>  
>> Thank you,  
>>  
>> Brenda Williams  
>>  
>> 8917 SW 103rd Pl, Ocala, FL 34481 [1]  
>>  
>> 931-214-9101  
>>  
>> On Tue, Jan 7, 2025, 2:27 PM <[cmarshall@ecoview.com](mailto:cmarshall@ecoview.com)> wrote:  
>>  
>> Thank you for reaching out to EcoView. I apologize that you are in  
>> this situation.  
>>  
>> If you could send me a copy of your agreement with your best contact  
  
>> phone number, I can see what we can do to assist.  
>>  
>> Candace Marshall  
>>  
>> EcoView America, LLC  
>>

>> Business Development Assistant

>>

>> 251-621-1616

>

>

> Links:

> -----

> [1]

> <https://www.google.com/maps/search/8917+SW+103rd+PI,+Ocala,+FL+34481?entry=gmail&source=g>



image001.jpg  
564K



image001.jpg  
564K





CUSTOMER NAME: Brenda Williams  
JOB SITE ADDRESS: 8917 Southwest 103rd Place  
CITY: Ocala STATE: FL ZIP: 34481  
GATE CODE: No HOA OR COA NEEDED: HOA  
DOES ASSN REQUIRE A MEETING? NO HOW OFTEN DO THEY MEET?  
PRIMARY PHONE: (931) 214-9101  
SECONDARY PHONE: [brenda321jw@ecoview.com](mailto:brenda321jw@ecoview.com)  
DATE: 6/10/2024  
HOME BUILT PRE-1978 NO PROSPECT/DOB # 10534  
WHEN DO THEY MEET NEXT? AVG TIME FOR APPROVAL? 2 WEEKS

LINE #	EXISTING WINDOW				NEW WINDOW or SLIDING GLASS DOOR										NEW WINDOW or SLIDING GLASS DOOR										LABOR OPTIONS				MEASUREMENTS																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
	LOCATION		STYLE CODE	EXISTING MATERIAL Aluminum Wood Steel Vinyl	Opening Brick Block Stucco Stucco Cda Wood Vinyl Hardie	INSTALLATION METHOD (BOX, NAIL FIN, NAIL+STUCCO, NAIL+PVC)	STYLE CODE	SERIES	OPERATING DIRECTION 215 STILE DRBL SPLIT	COLOR		ROUGH OPENING			MULL TO PREVIOUS LINE?	WINDOW OPTIONS					GRID LINES					DOOR OPTIONS				MISC. ITEM CODE	FINAL																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																															
										INTERIOR	EXTERIOR	WIDTH	HEIGHT	LEG		IN	PREM. PKG. UPGRADE	SCREEN - HR, HE or F	TEMPERED LOCATION	OBSCURED LOCATION	SOUND & SECURITY (9900)	GLASS TINT - BZ, GR, TU	TYPE (FLAT or SCULPT, 1" SCULPT)	PATTERN (C, PE, PR, etc)	GRID LINES		GRID LINES		HANDLE COLOR		FOOTBOLT	BLINDS BETWEEN GLASS	GLASS TINT - BZ, GR, TU	COASTAL HARDWARE	WIDTH	HEIGHT	LEG	IN																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																								
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Special Considerations:

CUSTOMER SIGNATURE: *Brenda Williams* FUTURE INTEREST: NONE # WIN TO BE INSTALLED: 6 # SGL TO BE INSTALLED: 6 SALES REP SIGNATURE: *B. Giv* DATE: 06/10/2024

Customer: Brenda Williams  
Address: 8917 Southwest 103rd Place  
City: Ocala  
State: FL Zip: 34481Primary Phone: (931) 214-9101  
Secondary Phone:  
Primary Email: brelee57.bw@gmail.com  
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL
WINDOWS				DOORS			
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS			
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754	
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984	
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388	
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130	
ECO 7000 Series					MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)	\$5,556	
	Double Hung (304)	PER UI		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS			
5	Two Lite Slider (305)	PER UI	\$3,641		EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447	
	Picture Window (306)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766	
	Geometric Shapes (NON OPERATING HR, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599	
ECO 9000 Series					EcoView INOVO SGD - 5'0" x 8'0" (409)	\$4,883	
	Double Hung (308)	PER UI			EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022	
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014	
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 9'0" x 6'8" (3 Panel - OXO) (412)	\$6,448	
	Picture Window (311)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXO) (413)	\$10,400	
	Fixed Geometric Shapes (312)	PER UI		9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS			
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545	
	Casements/Awning - Single (314)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126	
ECO 9050 Series					EcoView IMPACT SGD - 8'0" x 6'8" (416)	\$9,432	
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990	
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659	
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145	
ECO 9500 IMPACT Series					EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)	\$13,678	
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551	
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653	
	Three Lite Slider (317)	PER UI			SPR Sliding Glass Door (400)	Mgmt Provided	
	Picture Window (318)	PER UI		SLIDING DOOR OPTIONS			
	Fixed Geometric Shapes (320)	PER UI			Colonial Grids - FLAT (423)	PER UI	
	Casements - Single (319)	PER UI			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI	
	Awning - Single (319)	PER UI			Diamond Grids - FLAT (438)	PER UI	
	Casement Picture (354)	PER UI			Colonial Grids - SCULPTURED (439)	PER UI	
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI	
Window Options					Handle Color Upgrade - (9700 & 9750 Only) (428)	\$325	
	Oriel (add per window) (328)	\$65			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150	
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Exterior Painted Colors (includes Handle Color Upgrade) (431)	\$1,775	
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Secondary Lock/Foot bolt (432)	\$45	
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210	
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Blinds Between Glass (9700 Only-5'0,6'0 & 9'0 X 6'8 Only) (434)	\$945/Panel	
	Geometric Specialty Grids - FLAT (335S)	\$562			Turtle Glass (9750 Only) (435)	\$150	
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125	
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336S)	ADD \$109			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PNL ONLY (437)	\$750	
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375		LABOR OPTIONS			
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85		6	Metal Window Removal/Wood Frame Modification (501)	\$99	\$594
	Obscured Glass (337)	\$1/Ui			Mullion (502)	\$225	
	Tempered Glass (338)	\$2.50/Ui			2nd & 3rd Story Installs (515)	\$25	
	Tinted Glass (339)	\$1.50/Ui			Steel Casement Cutouts (IN ADDITION TO MWR) (504)	\$59	
	Turtle Glass (340)	\$2.50/Ui			Stucco Frame Cut (IN ADDITION TO MWR) (509)	\$79	
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			Stucco Cut Back/Repair (Avg Price) (IN ADDITION TO MWR) (507)	\$895	
	Interior Laminate Colors (343)	\$185			Stucco Cut Back/PVC Trim (IN ADDITION TO MWR)	PER LF	
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449		6	Specialty Trim/Wraps (Per WINDOW Removed-2x for Door) (503)	\$125	\$750
	Full Screen Upgrade (Extruded Frame-7000 & 9000 only) (345)	\$40			Remove A/C Unit (Remove ONLY) (505)	\$50	
	Sound & Security Glass Package (9000 Only) (347)	\$4/Ui			Remove ONLY Burglar Bars (510)	\$40	
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Miscellaneous Labor - Amount to be provided by ISM (500)	TBD	
ENTRY DOORS							
QTY	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS SOLD		Desc. Of Misc Labor			
		\$0					
		\$0					

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM
PROMOTIONS/ADJUSTMENTS:		NONE	PAYMENT DUE TODAY	FORM OF PAYMENT	AMOUNT
	25.1%		\$3,000	CHECK	\$3,000
			(50% DEPOSIT OR DOWN PAYMENT)	FORM OF PAYMENT	AMOUNT
ADMIN/ DISPOSAL/PERMIT:	\$395		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000	
TOTAL PROJECT:	\$6,000		BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000	

**Project Information:** Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").

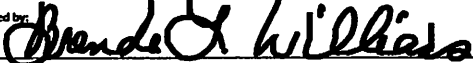
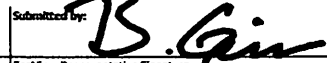
Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

**NOTICE TO CUSTOMER:** You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

**Acceptance and Authorization:** Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understands and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronic.

Accepted by: 	Submitted by: 
Customer's Signature	EcoView Representative Signature
Date: 6/10/2024	Date: 6/10/2024
Customer's Signature	Phone Number
Date	Email Address

**HOME IMPROVEMENT CONTRACT**  
**PLEASE READ THIS**

**Responsibilities:**

**EcoView Windows:** will provide the Products identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the Installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

**CUSTOMER:** will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the installation services prior to the installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused to installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

**START and COMPLETION:** Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

**Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. If the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

**CHANGES and CHANGE ORDERS:** Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

**FINAL INSPECTIONS:** As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer and must be paid to EcoView Windows immediately.

INITIAL 

**LIENS; SECURITY INTERESTS:** As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

**LIMITED WARRANTY:** TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

**WAIVER OF CERTAIN DAMAGES:** EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

**TERMINATION:** If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

**FINAL PAYMENT:** Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a/are missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL 

**NON-PAYMENT:** Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all pre-judgment and post-judgment collections efforts.

**COMMUNICATION:** Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including prerecorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

**RESOLUTION OF DISPUTES:** If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

# Thank you for choosing Ecoview Windows and Doors

**Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.**

- 1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.
- 2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.
- 3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.
- 4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.
- 5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.
- 6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.
- 7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.
- 8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.
- 9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.
- 10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.
- 11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total cost exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

**HOME IMPROVEMENT CONTRACT  
PLEASE READ THIS**

**Florida Construction Lien Law:**

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

**Florida Recovery Fund:**

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board  
1940 North Monroe Street, Suite 42  
Tallahassee, Florida 32399-2202  
Phone 850.487.1395

**Construction Defects:**

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE Brenda Williams CUSTOMER SIGNATURE: \_\_\_\_\_





IN HOME SALE OR SERVICE  
NOTICE OF CANCELLATION

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

\*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

*Brenda Williams*

I HEREBY CANCEL THIS TRANSACTION:

Customer Signature

DATE



Pine Run Operations  
55+ Adult Community  
10379 SW 88<sup>th</sup> Ter.  
352-292-6449

June 11, 2024

Brenda Williams  
8917 SW 103<sup>rd</sup> Place  
Ocala, FL 34481

Dear Ms. Williams,

We have received and reviewed your request to replace your Windows. Based on the specs you provided, Contractor Ecoview Windows & Doors, with Vinyl Replacement Windows and no change to structure is made. You are approved to proceed.

Sincerely,

Wayne Royce  
Manager  
Pine Run Estates

CC: File



## 2023 - 2024 LOCAL BUSINESS TAX RECEIPT

JIM OVERTON, DUVAL COUNTY TAX COLLECTOR

231 E. Forsyth Street, Suite 130, Jacksonville, FL 32202-3370  
Phone: (904) 255-5700, option 3 Fax: (904) 255-8403  
<https://taxcollector.coj.net/>

Note – A penalty is imposed for failure to keep this receipt exhibited conspicuously at your place of business. This business tax receipt is furnished pursuant to Municipal Ordinance Code, Chapters 770-772, for the period October 01, 2023 through September 30, 2024 .

ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA  
5105 PHILIPS HIGHWAY  
SUITE 5  
JACKSONVILLE, FL 32207

ACCOUNT NUMBER: 281790  
BUSINESS NAME: ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA  
PHYSICAL ADDRESS: 5105 PHILIPS HIGHWAY  
SUITE 5  
JACKSONVILLE, FL 32207

CLASSIFICATION CODE: 309001 CONTRACTOR - ALL TYPES

STATE LICENSE NO: CRC1330954

COUNTY TAX:	11.25
MUNICIPAL TAX:	36.25
COUNTY LATE PENALTY:	0.00
MUNICIPAL LATE PENALTY:	0.00
TOTAL TAX:	0.00

VETERAN/MILITARY OR SPOUSE  
RENEWAL

VALID UNTIL September 30, 2024

# 2023 - 2024

### \*\*\*ATTENTION\*\*\*

THIS RECEIPT IS FOR BUSINESS TAX RECEIPT ONLY.  
CERTAIN BUSINESSES MAY REQUIRE ADDITIONAL STATE LICENSING.

This is a business tax receipt only. It does not permit the receipt holder to violate any existing regulatory or zoning laws of the County or City. It does not exempt the receipt holder from any other license or permit required by law. This is not a certification of the receipt holder's qualifications.

JIM OVERTON, TAX COLLECTOR

THIS BECOMES A RECEIPT AFTER VALIDATION.

Paid INT-24-00599152

08/04/2023 \$ 0.00

CUSTOMER NAME:	Brenda Williams		SHEET: 1 of 1	
IDENTIFY ADDRESS:	8917 Southwest 13th Ave			
CITY:	Ocala			
	STATE:	FL		
	ZIP:	34481		
	SECORDARY PHONE:	(931) 214-9101		
	SECORDARY PHONE:			
	EMAIL ADDRESS:	<a href="mailto:brw@cs2.net">brw@cs2.net</a>		
	DATE:	6/10/2024		

EXISTING WINDOW										NEW WINDOW - SLIDING GLASS DOOR																							
LOCATION				EXISTING MATERIAL		OPERATING METHOD		COLOR		MEASUREMENTS		WINDOW OPTIONS		GRID		DOOR OPTIONS		LABOR		FINAL													
FLOOR	ROOM	STYLE	Material	Brick	Block	Stucco	Stucco Cut	INTERIOR	EXTERIOR	WIDTH	HEIGHT	LEG	PREM. PKG. UPGRADE	TEMPERED LOCATION	OBSCURED LOCATION	SOUND & SECURITY (9000)	GLASS TINT - BZ, GRAY, TU	TYPE (FLAT or SCULPT, 1" SCULPT)	PATTERN (C, PE, PR, etc)	TOP BOT ENDS or ALL	# VERTICAL or SPOKES	GRID LINES	HANDLE COLOR	FOOTBOLT	BLINDS BETWEEN GLASS	GLASS TINT - BZ, GRAY, TU	COASTAL HARDWARE	MISC. ITEM CODE	WIDTH	HEIGHT	LEG	U	
1	1	ERT	ALUM	VINYL	BOX	215	7000	XO	WH	WH	36	35	71	Y	HE																		
2	1	EV	ALUM	VINYL	BOX	315	9000	1/4 1/2 1/4	WH	WH	84	47	131	Y	HE																		
3	1	BEET	ALUM	VINYL	BOX	215	7000		WH	WH	52	37	89	Y	HE																		
4	1	MABED	ALUM	VINYL	BOX	215	7000		WH	WH	52	37	89	Y	HE																		
5	1	MABED	ALUM	VINYL	BOX	215	7000		WH	WH	52	37	89	Y	HE																		
6	1	ONE	ALUM	VINYL	BOX	215	7000		WH	WH	52	37	89	Y	HE																		
7																																	
8																																	
9																																	
10																																	
11																																	
12																																	
13																																	
14																																	
15																																	

Special Considerations:

CUSTOMER SIGNATURE

FUTURE INTEREST  
 NONE

# REMOVALS  
 # WIN TO BE INSTALLED  
 # GCD TO BE INSTALLED

6

SALES REP SIGNATURE

004212024

Customer: Brenda Williams  
Address: 8917 Southwest 103rd Place  
City: Ocala  
State: FL Zip: 34481Primary Phone: (931) 214-9101  
Secondary Phone:  
Primary Email: brelee57.bw@gmail.com  
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL
WINDOWS				DOORS			
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS			
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754	
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984	
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388	
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130	
ECO 7000 Series					MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)	\$5,556	
	Double Hung (304)	PER UI		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS			
5	Two Lite Slider (305)	PER UI	\$3,641		EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447	
	Picture Window (306)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766	
	Geometric Shapes (NON OPERATING HR, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599	
ECO 9000 Series					EcoView INOVO SGD - 5'0" x 8'0" (409)	\$4,883	
	Double Hung (308)	PER UI			EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022	
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014	
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 9'0" x 6'8" (3 Panel - OXO) (412)	\$6,448	
	Picture Window (311)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXO) (413)	\$10,400	
	Fixed Geometric Shapes (312)	PER UI		9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS			
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545	
	Casements/Awning - Single (314)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126	
ECO 9050 Series					EcoView IMPACT SGD - 8'0" x 6'8" (416)	\$9,432	
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990	
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659	
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145	
ECO 9500 IMPACT Series					EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)	\$13,678	
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551	
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653	
	Three Lite Slider (317)	PER UI			SPR Sliding Glass Door (400)	Mgmt Provided	
	Picture Window (318)	PER UI		SLIDING DOOR OPTIONS			
	Fixed Geometric Shapes (320)	PER UI			Colonial Grids - FLAT (423)	PER UI	
	Casements - Single (319)	PER UI			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI	
	Awning - Single (319)	PER UI			Diamond Grids - FLAT (438)	PER UI	
	Casement Picture (354)	PER UI			Colonial Grids - SCULPTURED (439)	PER UI	
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI	
Window Options					Handle Color Upgrade - (9700 & 9750 Only) (428)	\$325	
	Oriel (add per window) (328)	\$65			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150	
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Exterior Painted Colors (Includes Handle Color Upgrade) (431)	\$1,775	
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Secondary Lock/Foot bolt (432)	\$45	
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210	
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Blinds Between Glass (9700 Only-5'0,6'0 & 9'0 X 6'8 Only) (434)	\$945/Panel	
	Geometric Specialty Grids - FLAT (335S)	\$562			Turtle Glass (9750 Only) (435)	\$150	
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125	
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336G)	ADD \$109			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PNI ONLY (437)	\$750	
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375		LABOR OPTIONS			
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85		6	Metal Window Removal/Wood Frame Modification (501)	\$99	\$594
	Obscured Glass (337)	\$1/Ui			Mullion (502)	\$225	
	Tempered Glass (338)	\$2.50/Ui			2nd & 3rd Story Installs (515)	\$25	
	Tinted Glass (339)	\$1.50/Ui			Steel Casement Cutouts (IN ADDITION TO MWR) (504)	\$59	
	Turtle Glass (340)	\$2.50/Ui			Stucco Frame Cut (IN ADDITION TO MWR) (509)	\$79	
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			Stucco Cut Back/Repair (Avg Price) (IN ADDITION TO MWR) (507)	\$895	
	Interior Laminate Colors (343)	\$185			Stucco Cut Back/PVC Trim (IN ADDITION TO MWR)	PER LF	
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449		6	Specialty Trim/Wraps(Per WINDOW Removed-2x for Door) (503)	\$125	\$750
	Full Screen Upgrade(Extruded Frame-7000 & 9000 only) (345)	\$40			Remove A/C Unit (Remove ONLY) (505)	\$50	
	Sound & Security Glass Package (9000 only) (347)	\$4/Ui			Remove ONLY Burglar Bars (510)	\$40	
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Miscellaneous Labor - Amount to be provided by ISM (500)	TBD	
ENTRY DOORS							
QTY SOLD	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS SOLD		Desc. Of Misc Labor			
		\$0					
		\$0					

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM
PROMOTIONS/ADJUSTMENTS:	\$0	NONE	PAYMENT DUE TODAY	\$3,000	FORM OF PAYMENT CHECK
	25.1%	-\$1,882	(50% DEPOSIT OR DOWN PAYMENT)	FORM OF PAYMENT	AMOUNT \$3,000
ADMIN/DISPOSAL/PERMIT:	\$395		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000	
TOTAL PROJECT:	\$6,000		BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000	

**Project Information:** Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").



Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

**NOTICE TO CUSTOMER:** You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

**Acceptance and Authorization:** Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understood and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronically.

Accepted by: 	6/10/2024	Submitted by: 	6/10/2024
Customer's Signature	Date	EcoView Representative Signature	Date
Customer's Signature	Date	Phone Number	Email Address

**NOTICE OF CANCELLATION:** CUSTOMER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY BY DELIVERING WRITTEN NOTICE TO ECOVIEW WINDOWS BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNED THIS AGREEMENT. THE STATE SUPPLEMENT ATTACHED HERETO CONTAINS A FORM TO USE IF ONE IS SPECIFICALLY PRESCRIBED BY LAW IN CUSTOMER'S STATE.

**HOME IMPROVEMENT CONTRACT**  
**PLEASE READ THIS**

**Responsibilities:**

**EcoView Windows:** will provide the Products Identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the Installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

**CUSTOMER:** will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the Installation services prior to the Installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused to Installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

**START and COMPLETION:** Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

**Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. If the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

**CHANGES and CHANGE ORDERS:** Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the Installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

**FINAL INSPECTIONS:** As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-Inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer, and must be paid to EcoView Windows immediately.

INITIAL 

**LIENS; SECURITY INTERESTS:** As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

**LIMITED WARRANTY:** TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

**WAIVER OF CERTAIN DAMAGES:** EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

**TERMINATION:** If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

**FINAL PAYMENT:** Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a/are missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL 

**NON-PAYMENT:** Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all pre-judgment and post-judgment collections efforts.

**COMMUNICATION:** Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including prerecorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

**RESOLUTION OF DISPUTES:** If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

04212024

## Thank you for choosing Ecoview Windows and Doors

**Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.**

- 1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.
- 2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.
- 3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.
- 4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.
- 5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.
- 6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.
- 7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.
- 8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.
- 9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.
- 10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.
- 11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total costs exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

CUSTOMER SIGNATURE

*Brenda Williams*

CUSTOMER SIGNATURE \_\_\_\_\_



**HOME IMPROVEMENT CONTRACT  
PLEASE READ THIS**

**Florida Construction Lien Law:**

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

**Florida Recovery Fund:**

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board  
1940 North Monroe Street, Suite 42  
Tallahassee, Florida 32399-2202  
Phone 850.487.1395

**Construction Defects:**

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE  CUSTOMER SIGNATURE:

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**IN HOME SALE OR SERVICE  
NOTICE OF CANCELLATION**

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

\*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

**ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION**

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

*Brenda Williams*

I HEREBY CANCEL THIS TRANSACTION:

Customer Signature

DATE

5:58 

🔋 ⌚ 5G UC 📶 67% 🔒

(931) 214-9101

Now

**FIRST HORIZON**  
P.O. BOX 84  
MEMPHIS, TN 38101

BRENDA L WILLIAMS

[illegible][illegible][illegible]

9:59

5G UC 91%



Payment receipt

[Manage payment](#)**You paid \$3000.00**to CG Consulting -Ecoview Windows  
and Doors DBA on 03/14/2025

## Payment details

Request date	03/14/20
Payment method	VISA****69
Authorization ID	MU02416249
Total amount	\$3000.00

Description of goods or services

Windows

Please don't reply to this email, if you need  
any help regarding this message, please  
contact the business directly.

Thank you,

**CG Consulting -Ecoview Windows  
And Doors DBA**

+19044633275

[accounting@cgconsultinganddesign.com](mailto:accounting@cgconsultinganddesign.com)

7999 Philips Hwy, Jacksonville, FL, 32256, US





Kasey C <kaslynn1117@gmail.com>

Fwd: Window installation

1 message

Brenda Williams <breelee57.bw@gmail.com>  
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <breelee57.bw@gmail.com> wrote:  
To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that Amerihome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,  
Brenda Williams  
8917 SW 103rd Pl, Ocala, FL 34481  
931-214-9101



Kasey C <kaslynn1117@gmail.com>

Fwd: WILLIAMS\_BRENDA\_DOCS.pdf

1 message

Brenda Williams <breelee57.bw@gmail.com>  
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:12 PM

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <breelee57.bw@gmail.com> wrote:  
Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.  
  
Thank you for responding,  
Brenda Williams

 WILLIAMS\_BRENDA\_DOCS.pdf  
779K





Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



Kasey C <kaslynn1117@gmail.com>

Fwd: EcoView Windows  
1 message

Brenda Williams <breelee57.bw@gmail.com>  
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <breelee57.bw@gmail.com> wrote:  
Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.  
I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.  
I would like for the company to refund my full 3,000 dollars.  
Please make the wrong right and we can move forward.  
Sincerely,  
Brenda Williams  
8917 SW 103rd Pl, Ocala, FL 34481  
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:  
 A letter to a customer Description automatically generated

2 attachments

image001.jpg  
564K

image001.jpg  
564K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

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Thank you for allowing us the opportunity to serve you better under new ownership.



**Marion County  
Board of County Commissioners**

**Building Safety ▪ Licensing**

2710 E. Silver Springs Blvd.  
Ocala, FL 34470  
Phone: 352-438-2400  
buildinglicensing@marionfl.org

**August 12, 2025**

**CERTIFIED # 7020 2450 0002 0559 1257**

**BRENDA WILLIAMS  
8917 SW 103RD PL  
OCALA, FL 34481**

**Dear Brenda Williams;**

Please be advised your formal complaint, **Case #LRB 2025-6** has been received against:  
Contractors Name:

**MICAH JOSEPH RAY  
CG CONSULTING AND DESIGN, INC  
6593 POWERS AVE  
SUITE 2  
JACKSONVILLE, FL 32256**

Before the Marion County License Review Board at their meeting on **Tuesday, September 9<sup>th</sup>, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at, 2710 E. Silver Springs Blvd. A copy of the complaint has been sent to the contractor.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 352-438-2429 on **Monday, September 8<sup>th</sup>, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

**Please be advised,** if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

Antoinette Monticello  
License Review Board Secretary





## Marion County Board of County Commissioners

### Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.  
Ocala, FL 34470  
Phone: 352-438-2400  
buildinglicensing@marionfl.org

August 12, 2025

CERTIFIED MAIL #7020 2450 0002 0559 1264

MICAH JOSEPH RAY  
CG CONSULTING AND DESIGN, INC  
6593 POWERS AVE  
SUITE 2  
JACKSONVILLE, FL 32256  
CT# 25683

Dear Mr. Ray;

Please be advised a formal complaint, Case # **LRB 2025-6** has been brought against you by:

Complainant's Name:

**BRENDA WILLIAMS**  
8917 SW 103RD PL  
OCALA, FL 34481

Before the Marion County License Review Board at their meeting on **Tuesday, September 9<sup>th</sup>, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 352-438-2429 on **Monday, September 8<sup>th</sup>, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

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Sincerely,

A handwritten signature in blue ink, reading "Antoinette Monticello".

Antoinette Monticello  
License Review Board Secretary

U.S. Postal Service™  
**CERTIFIED MAIL® RECEIPT**

Domestic Mail Only

amr

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®.

AO# 472681 ALB 2025-10

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- |  |    |       |
|--|----|-------|
| <input type="checkbox"/> Return Receipt (hardcopy)           | \$ | _____ |
| <input type="checkbox"/> Return Receipt (electronic)         | \$ | _____ |
| <input type="checkbox"/> Certified Mail Restricted Delivery  | \$ | _____ |
| <input type="checkbox"/> Adult Signature Required            | \$ | _____ |
| <input type="checkbox"/> Adult Signature Restricted Delivery | \$ | _____ |

Postage

\$

Total Postage and Fees

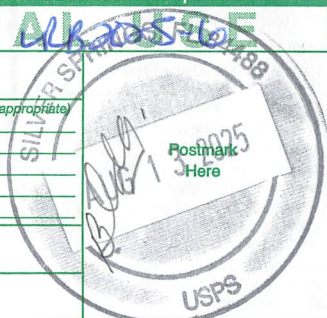
\$

Sent To

Street

City,

**BRENDA WILLIAMS  
8917 SW 103RD PL  
OCALA, FL 34481**



**66**

PS F

See Reverse for Instructions

7020 2450 0002 0559 1257



## Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
- A unique identifier for your mailpiece.
- Electronic verification of delivery or attempted delivery.
- A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.

### Important Reminders:

- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
- Certified Mail service is *not* available for international mail.
- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
  - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

- Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
- Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

**67**

**IMPORTANT: Save this receipt for your records.**

U.S. Postal Service™  
**CERTIFIED MAIL® RECEIPT**

Domestic Mail Only

amz

For delivery information, visit our website at [www.usps.com](http://www.usps.com)®.

AO# 6072681 URB 200506

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- ☐ Return Receipt (hardcopy) \$ \_\_\_\_\_
- ☐ Return Receipt (electronic) \$ \_\_\_\_\_
- ☐ Certified Mail Restricted Delivery \$ \_\_\_\_\_
- ☐ Adult Signature Required \$ \_\_\_\_\_
- ☐ Adult Signature Restricted Delivery \$ \_\_\_\_\_

Postage

\$

**Total Postage and Fees**

\$

Sen

Stre

City

Michah Joseph Ray  
CG Consulting And Design, Inc.  
6593 Powers Ave  
Suite 2  
Jacksonville, FL 32256



68

See Reverse for Instructions

492T 6550 2000 0542 0202

PS

## Certified Mail service provides the following benefits:

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  - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

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- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

**BRENDA WILLIAMS**  
**8917 SW 103RD PL**  
**OCALA, FL 34481**



9590 9402 5886 0038 4453 97

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1257

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

**X**

B. Received by (Printed Name)

☐ Agent☐ Addressee

C. Date of Delivery

D. Is delivery address different from item 1? ☐ YesIf YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery

☒ Certified Mail®☐ Certified Mail Restricted Delivery☐ Collect on Delivery☐ Collect on Delivery Restricted Delivery☐ Insured MailInsured Mail Restricted Delivery  
(over \$500)☐ Priority Mail Express®☐ Registered Mail™☐ Registered Mail Restricted  
Delivery☒ Return Receipt for  
Merchandise☒ Signature Confirmation™☐ Signature Confirmation

Restricted Del

**70**

USPS TRACKING#



First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

9590 9402 5886 0038 4453 97

United States  
Postal Service

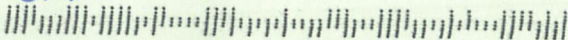
• Sender: Please print your name, address, and ZIP+4® in this box•

Marion County  
Board of County Commissioners  
Building Department  
2710 East Silver Springs Blvd.  
Ocala, FL 34470

AD # 1672681

Qmr

UKB 2025-6



700610

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# Marion County

## License Review Board

### Agenda Item

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**File No.:** 2025-20467

**Agenda Date:** 9/9/2025

**Agenda No.:** 9.1.

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**SUBJECT:**  
**Election of Officers**