



Marion County

License Review Board

Meeting Agenda

Tuesday, December 9, 2025

5:30 PM

**Marion County Main Training
Room**

"MEMBERS OF THE PUBLIC ARE ADVISED THAT THIS MEETING / HEARING IS A PUBLIC PROCEEDING, AND THE CLERK TO THE BOARD IS MAKING AN AUDIO RECORDING OF THE PROCEEDINGS, AND ALL STATEMENTS MADE DURING THE PROCEEDINGS, WHICH RECORDING WILL BE A PUBLIC RECORD, SUBJECT TO DISCLOSURE UNDER THE PUBLIC RECORDS LAW OF FLORIDA. BE AWARE, HOWEVER, THAT THE AUDIO RECORDING MAY NOT SATISFY THE REQUIREMENT FOR A VERBATIM TRANSCRIPT OF THE PROCEEDINGS, DESCRIBED IN THE NOTICE OF THIS MEETING, IN THE EVENT YOU DESIRE TO APPEAL ANY DECISION ADOPTED IN THIS PROCEEDING."

- 1. Invocation**
- 2. Pledge of Allegiance**
- 3. Roll Call**
- 4. Adoption of Minutes of Previous Meeting - October 14, 2025**
 - 4.1. Marion County License Review Board Minutes - October 14, 2025**
- 5. License Review - Contractors - Exam & Reciprocity**
 - 5.1. Gerardo A. Bello Ramos - Exam - Journeyman Electrician**
- 6. Unlicensed & Licensed Contractors - Liens**
 - 6.1. Gabriel Aviles / Varela's Aluminum & Screen Repairs, Inc. - 991763**
 - 6.2. Brandi Miller - Citation 996010**
- 7. Old Business**
 - 7.1. LRB 2025-6 Brenda Williams v. Micah Joseph Ray / CG Consulting and Design, Inc**
- 8. New Business**
 - 8.1. LRB 2025-7 Douglas & Penny Norkus v. Andrea Hope Samuel / Ray's Construction of Ocala Inc**
- 9. Other**

10. Notation for Record

11. Public Comment



Marion County License Review Board

Agenda Item

File No.: 2025-21422

Agenda Date: 12/9/2025

Agenda No.: 4.1.

SUBJECT:

Marion County License Review Board Minutes - October 14, 2025



Marion County Board of County Commissioners

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

Marion County License Review Board Minutes October 14, 2025

The monthly meeting of the Marion County License Review Board was held at the Growth Management Building, 2710 E. Silver Springs Blvd., Ocala, FL 34470.

James Duryea on behalf of the Chairman called the meeting to order at 5:30 pm. An official recording of the meeting was made by the Marion County Building Safety Department with BIS recording software.

1. INVOCATION

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL:

Board members present: Lee Kitzmiller, Jeremiah Bennett, Fawn Singletary, James Duryea, Roger Sandor, Zachary Curry, John Michael Gartner, Jr.

Alternates present: Charles Stokes, Alan O'Cull

Also attending: Antoinette Monticello, Marion County License Review Board Secretary; Ryan Arbuckle, Marion County Building Safety Supervisor of Licensing & Investigations, Michael Savage, Marion County Building Safety Director; Valdosen Shealy, Assistant County Attorney for Marion County.

4. ADOPTION OF MINUTES FROM PREVIOUS MEETING:

James Duryea moves to adopt September 9, 2025 minutes. Roger Sandor seconds. All in favor. The motion passed unanimously.

5. LICENSE REVIEW OF CONTRACTORS:

Incoming Contractors through Letter of Reciprocity:

James Duryea moves to accept list of applicants for reciprocity as presented on agenda. Roger Sandor seconds. All in favor. The motion passed unanimously

Applicants to take G.I.T.S Exam:

James Duryea moves to accept list of applicants for exam as presented on agenda. Roger Sandor seconds. All in favor. The motion passed unanimously

6. LIENS FOR UNLICENSED & LICENSED CONTRACTORS: None.

7. OLD BUSINESS:

LRB 2025-6 Brenda Wilson v. Micah Joseph Ray / CG Consulting and Design Inc

Ryan Arbuckle – Marion County Investigator – present and sworn.

Complainant – Brenda Williams – not able to be present. County to present case.

Contractor – not present, was noticed to 3 different addresses and Notice to Appear run in the Star Banner Newspaper.

James Duryea motions to hear case. Roger Sandor seconds. All in favor.

The County is intending that the contractor abandoned the job and completed the work without pulling the proper permit. In addition, the County recommends that the Board find that the contractor performed work which is in violation of the Marion County Licensing Code, 5.5-3 (i) (1) and Florida Statute, 489.533 (1) (p) and order a Letter of Reprimand for cited activity and to withhold any permitting privileges.

James Duryea moves that the Board find as fact that Micah Joseph Ray / CG Consulting and Design, Inc. has Performed work which is in violation of Marion County Licensing Code 5.5-33 (i) (1) and Florida Statute 489.533 (1) (p). Roger Sandor Seconds the motion. All in favor.

The Board is directing the Building Official to temporarily withhold Micah Joseph Ray / CG Consulting and Design, Inc.'s permitting privileges until this case has a final decision and is reserving on a restitution amount to be presented by the homeowner before the Board at the next available meeting on December 9, 2025 @ 5:30 p.m.

8. NEW BUSINESS: None.

9. OTHER BUSINESS:

Ryan Arbuckle, Marion County Supervisor of Licensing and Investigation advises the Board that the next Board meeting's date is Veteran's Day, a Federal Holiday, November 12, 2025.

Mike Gartner moves that we postpone the November Board meeting to the December meeting date. Chuck Stokes seconds the motion. All in favor. The next regular meeting date will be on December 9, 2025

Michael Savage, Building Safety Director states that the Building Department will be working on the Federal Holiday. We will be implementing our new computer system.

The meeting adjourned at approx. 6:12 PM.

The next scheduled meeting will be Tuesday, December 9, 2025 at 5:30 PM.

10. NOTATION FOR RECORD: None.

11. PUBLIC COMMENT: None.

Respectfully submitted,

Lee Kitzmiller / Chair

Antoinette Monticello / Secretary

cc: Marion County Board of County Commissioners - Assistant County Attorney
Marion County Board of County Commissioners Record Clerk



Marion County License Review Board

Agenda Item

File No.: 2025-21419

Agenda Date: 12/9/2025

Agenda No.: 5.1.

SUBJECT:

Gerardo A. Bello Ramos - Exam - Journeyman Electrician



Marion County License Review Board

Agenda Item

File No.: 2025-21180

Agenda Date: 12/9/2025

Agenda No.: 6.1.

SUBJECT:

Gabriel Aviles / Varela's Aluminum & Screen Repairs, Inc. - 991763



Marion County License Review Board

Agenda Item

File No.: 2025-21181

Agenda Date: 12/9/2025

Agenda No.: 6.2.

SUBJECT:
Brandi Miller - Citation 996010



Marion County License Review Board

Agenda Item

File No.: 2025-21151

Agenda Date: 12/9/2025

Agenda No.: 7.1.

SUBJECT:

LRB 2025-6 Brenda Williams v. Micah Joseph Ray / CG Consulting and Design, Inc



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

Action Order # 672681

Action Order # 208072 FOR OFFICE USE: LRB Case # 2025-6
Code Case # _____

COMPLAINT FORM - PART I

- ☒ Building Code Issues/Permitting Issues Fill out Part I
☐ Contractor/Licensing Issues Fill out Part I and Part II

COMPLAINANT INFORMATION:

DATE OF YOUR CALL or VISIT: 5/6/25

Name: Brenda Williams

Address: 8917 SW 103rd Place Ocala, FL 34481

Daytime (8am-5pm) Phone Number: 931-214-9101 Cell Phone Number: 931-214-9101

Email (if you would prefer electronic correspondence): brelee57.bw@gmail.com

Address or Parcel ID that your complaint refers to: 8917 SW 103rd Place
(Pine Run)

Complaint is about: (circle)

Mobile Home

Building Addition

Department Staff Member

Shed

Contractor

Other:

Windows were installed
and the company has not
permitted. Also, one
window has buckled
at the top. Leaving a
space for water to
get in.



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NATURE OF COMPLAINT

NOTE: If the subject of your complaint is a contractor licensed by the State of Florida, a copy of this form will be sent to them, pursuant to 455.225(1) Florida Statutes.

Please provide the date(s) of occurrence and as much detail of the incident as you can. If applicable, provide copies of any quotes, invoices, or correspondence.

June 14th paid \$3,000 to Eco view for windows (6) to be installed. During June thru Oct. no windows were installed & the people I paid the deposit to left the company or that is what I was told. After emailing, calling every week, Eco view finally came out & put windows in. When I asked about the permit, they stated they had applied for it & were working with Marion County. This was March of 2025. I also paid the remaining balance of the windows \$3,000, & I went out of town for a week & was told the permit would be scheduled. When I returned, one of the windows in the back bedroom

IF FILING A COMPLAINT AGAINST A LICENSED CONTRACTOR:

You must sign and date that you have read and understood the following statement:

Florida Statute (837.06) False Official Statements: Whoever knowingly makes a false statement, in writing, with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

Brenda L. Williams
Signature (Required to file complaint)

5/7/2025
Date

They still have not come out & keep lying to me.



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CONTRACTOR COMPLAINT FORM - PART II

SUBJECT OF COMPLAINT: (Fill in only if complaint is against a Licensed Contractor)

Name: George Beck - Carry Grim - Beverly Dorsett
Business Name: Eco View Windows + Doors North Florida
Address: 5105 Philips Highway ^{suite 5} Jacksonville, FL 71
Phone: 904-281-0067 - 904-463-3275 - Beverly Dorsett
License Number: ~~CR1330954~~ CRC1330954

In addition to your written statement in **PART I**, please document your contractual relationship with the Contractor and provide evidence of supporting allegations. Answer as many questions below as possible to assist us in investigating your complaint.

PROVIDE COPIES OF ANY OF THE FOLLOWING IF AVAILABLE:

1. Proof of the contract between you and the contractor
2. Proof of payment to the contractor – cancelled checks (front and back), receipts, closing statements, etc.
3. Liens, judgments and notices to owner, including copies of related work orders, bills, and subcontracts Warranties.

I am complaining in my capacity as the:

☒ Homeowner [] Subcontractor [] Building Department [] Contractor

Check the category that best summarizes the work that was performed or what the contractor did for you:

- [] Built house [] Remodeled house [] Built addition to a house [] Commercial roof work
[] Re-roofed the entire house [] Built a commercial structure
[] Remodeled or built an addition to a commercial structure [] A/C or heating work at the residence
[] Installed a pool ☒ other, please explain Replaced 6 windows

Please circle the letter(s) for the category that best describes your basic complaint:

- ☒ A. Poor workmanship by contractor
☒ B. Job finished, but contractor will not correct problems
C. Roof leaks, and contractor will not repair
D. Contractor failed to pay subcontractors/suppliers
☒ E. Contractor taking an unreasonably long time to do the job did not get permit
F. Contractor abandoned job
G. Financial dishonesty/misconduct by contractor
H. Contractor exceeded the scope of his/her license



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PLEASE ANSWER ALL OF THE FOLLOWING QUESTIONS IN THIS SECTION. IF A QUESTION DOES NOT APPLY TO YOUR COMPLAINT, WRITE "N/A".

BASIC BACKGROUND DATA:

1. Is the work site located inside ☐ City limits or ☒ County limits?

2. What is the street address and city of the work site? 8917 SW 103rd Place Ocala, FL

3. These questions may relate to the contractor's building code compliance:

Was the contract in writing? ☒ YES ☐ NO

Contract Price: \$ 6,000 Date of Contract: June 10, 2024

Approximate Date that Work Began: March 14, 2025

Approximate Date that Work Ended: March 14, 2025

4. Was the permit obtained from the Marion County Building Department? ☐ YES ☒ NO
If NO, was a permit required? ☒ YES ☐ NO

5. What was the name of the person who pulled the permit? EcoView was supposed to

6. What was the permit number? NA

7. Was the permit obtained on time? ☐ YES ☒ NO

8. Was the Certificate of Occupancy issued? ☐ YES ☒ NO

9. If the Certificate of Occupancy was not issued, explain why. Didn't know
about any.

10. Were any inspections missed or performed late? ☐ YES ☒ NO

11. Was the Final Inspection passed? ☐ YES ☒ NO



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FINANCIAL QUESTIONNAIRE:

1. What was the total contract price? \$ 6,000
2. What was the total price paid to the contractor? \$ 6,000
3. If you hire another contractor what is the estimated cost to finish the job? \$ NA
(Attach estimates from licensed contractor(s))
4. Were you obligated to pay any subcontractors or suppliers that the contractor was required to pay?
[] YES [X] NO
5. Are there any unpaid bills owed to subcontractors or suppliers which the contractor was responsible to pay for? [] YES [X] NO
6. What is the total amount of the unpaid bills? \$ NA
7. Did the contractor sign any statements stating that the bills had been paid? [X] YES [] NO
8. Has the contractor been terminated? [] YES [X] NO
9. Has the job been finished by you or a new contractor? [] YES [X] NO

WORKMANSHIP:

1. List the three (3) most serious items of your complaint and/or those which your contractor will not repair. Use a separate sheet of paper if necessary.
no permit
bedroom window hasn't been fixed
they keep lying about the permit status
2. Has the contractor offered to repair any and all damage that was caused? [X] YES [] NO But haven't
3. Has the contractor made an attempt to repair the damage? [] YES [X] NO
If YES, how many times? NA
4. Have you had another licensed contractor, architect, or engineer inspect the work?
[] YES [X] NO
If YES, list the name of the other licensed contractor, architect, or engineer who performed the inspection: _____

Pine Run Operations
55+ Adult Community
10379 SW 88th Ter.
352-292-6449

June 11, 2024

Brenda Williams
8917 SW 103rd Place
Ocala, FL 34481

Dear Ms. Williams,

We have received and reviewed your request to replace your Windows. Based on the specs you provided, Contractor Ecoview Windows & Doors, with Vinyl Replacement Windows and no change to structure is made. You are approved to proceed.

Sincerely,

Wayne Royce
Manager
Pine Run Estates

CC: File



2023 - 2024 LOCAL BUSINESS TAX RECEIPT

JIM OVERTON, DUVAL COUNTY TAX COLLECTOR

231 E. Forsyth Street, Suite 130, Jacksonville, FL 32202-3370
Phone: (904) 255-5700, option 3 Fax: (904) 255-8403
<https://taxcollector.coj.net/>

Note – A penalty is imposed for failure to keep this receipt exhibited conspicuously at your place of business. This business tax receipt is furnished pursuant to Municipal Ordinance Code, Chapters 770-772, for the period October 01, 2023 through September 30, 2024 .

ECOVIEV WINDOWS & DOORS OF NORTH FLORIDA
5105 PHILIPS HIGHWAY
SUITE 5
JACKSONVILLE, FL 32207

ACCOUNT NUMBER: 281790
BUSINESS NAME: ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA
PHYSICAL ADDRESS: 5105 PHILIPS HIGHWAY
SUITE 5
JACKSONVILLE, FL 32207
CLASSIFICATION CODE: 309001 CONTRACTOR - ALL TYPES

STATE LICENSE NO: CRC1330954

COUNTY TAX:	11.25
MUNICIPAL TAX:	36.25
COUNTY LATE PENALTY:	0.00
MUNICIPAL LATE PENALTY:	0.00
TOTAL TAX:	0.00

VETERAN/MILITARY OR SPOUSE
RENEWAL

VALID UNTIL September 30, 2024

2023 - 2024

ATTENTION

THIS RECEIPT IS FOR BUSINESS TAX RECEIPT ONLY.
CERTAIN BUSINESSES MAY REQUIRE ADDITIONAL STATE LICENSING.

This is a business tax receipt only. It does not permit the receipt holder to violate any existing regulatory or zoning laws of the County or City. It does not exempt the receipt holder from any other license or permit required by law. This is not a certification of the receipt holder's qualifications.

JIM OVERTON, TAX COLLECTOR

THIS BECOMES A RECEIPT AFTER VALIDATION.

Paid INT-24-00599152

08/04/2023 \$ 0.00

[illegible]

Customer: Brenda Williams
Address: 8917 Southwest 103rd Place
City: Ocala
State: FL Zip: 34481Primary Phone: (931) 214-9101
Secondary Phone:
Primary Email: brelec57.bw@gmail.com
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL
WINDOWS				DOORS			
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS			
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754	
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984	
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388	
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130	
ECO 7000 Series					MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)	\$5,556	
	Double Hung (304)	PER UI		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS			
5	Two Lite Slider (305)	PER UI	\$3,641		EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447	
	Picture Window (306)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766	
	Geometric Shapes (NON OPERATING HRL, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599	
ECO 9000 Series					EcoView INOVO SGD - 5'0" x 8'0" (409)	\$4,883	
	Double Hung (308)	PER UI			EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022	
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014	
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 9'0" x 8'0" (3 Panel - OXO) (412)	\$6,448	
	Picture Window (311)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXO) (413)	\$10,400	
	Fixed Geometric Shapes (312)	PER UI		9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS			
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545	
	Casements/Awning - Single (314)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126	
ECO 9050 Series					EcoView IMPACT SGD - 8'0" x 6'8" (416)	\$9,432	
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990	
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659	
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145	
ECO 9500 IMPACT Series					EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)	\$13,678	
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551	
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653	
	Three Lite Slider (317)	PER UI			SPR Sliding Glass Door (400)	Mgmt Provided	
	Picture Window (318)	PER UI		SLIDING DOOR OPTIONS			
	Fixed Geometric Shapes (320)	PER UI			Colonial Grids - FLAT (423)	PER UI	
	Casements - Single (319)	PER UI			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI	
	Awning - Single (319)	PER UI			Diamond Grids - FLAT (438)	PER UI	
	Casement Picture (354)	PER UI			Colonial Grids - SCULPTURED (439)	PER UI	
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI	
Window Options					Handle Color Upgrade - (9700 & 9750 Only) (428)	\$325	
	Oriel (add per window) (328)	\$65			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150	
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Exterior Painted Colors (Includes Handle Color Upgrade) (431)	\$1,775	
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Secondary Lock/Foot bolt (432)	\$45	
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210	
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Blinds Between Glass (9700 Only-5'0,6'0 & 9'0 x 6'8 Only) (434)	\$945/Panel	
	Geometric Specialty Grids - FLAT (335S)	\$562			Turtle Glass (9750 Only) (435)	\$150	
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125	
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336S)	ADD \$109			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PANEL ONLY (437)	\$750	
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375		LABOR OPTIONS			
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85		6	Metal Window Removal/Wood Frame Modification (501)	\$99	\$594
	Obscured Glass (337)	\$1/Ui			Mullion (502)	\$225	
	Tempered Glass (338)	\$2.50/Ui			2nd & 3rd Story Installs (515)	\$25	
	Tinted Glass (339)	\$1.50/Ui			Steel Casement Cutouts (IN ADDITION TO MWR) (504)	\$59	
	Turtle Glass (340)	\$2.50/Ui			Shuco Frame Cut (IN ADDITION TO MWR) (509)	\$79	
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			Shuco Cut Back/Repair (Avg Price) (IN ADDITION TO MWR) (507)	\$895	
	Interior Laminate Colors (343)	\$185			Shuco Cut Back/PVC Trim (IN ADDITION TO MWR) (507)	PER LF	
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449		6	Specialty Trim/Wraps (Per WINDOW Removed-2x for Door) (503)	\$125	\$750
	Full Screen Upgrade(Extruded Frame-7000 & 9000 only) (345)	\$40			Remove A/C Unit (Remove ONLY) (505)	\$50	
	Sound & Security Glass Package (9000 Only) (347)	\$4/Ui			Remove ONLY Burglar Bars (510)	\$40	
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Miscellaneous Labor - Amount to be provided by ISM (500)	TBD	
ENTRY DOORS							
QTY SOLD	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS SOLD	Desc. Of Misc Labor				
		\$0					
		\$0					

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM
PROMOTIONS/ADJUSTMENTS:		NONE	PAYMENT DUE TODAY	FORM OF PAYMENT	AMOUNT
	25.1%		\$3,000	CHECK	\$3,000
ADMIN/DISPOSAL/PERMIT:	\$395		(50% DEPOSIT OR DOWN PAYMENT)	FORM OF PAYMENT	AMOUNT
TOTAL PROJECT:	\$6,000		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000	
			BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000	

Project Information: Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").

Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

NOTICE TO CUSTOMER: You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

Acceptance and Authorization: Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understands and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronically.

Accepted by:  6/10/2024
Customer's Signature Date
Submitted by:  6/10/2024
EcoView Representative Signature Date
Customer's Signature Date
Phone Number
Email Address

NOTICE OF CANCELLATION: CUSTOMER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY BY DELIVERING WRITTEN NOTICE TO ECOVIEW WINDOWS BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNED THIS AGREEMENT. THE STATE SUPPLEMENT ATTACHED HERETO CONTAINS A FORM TO USE IF ONE IS SPECIFICALLY PRESCRIBED BY LAW IN CUSTOMER'S STATE.

HOME IMPROVEMENT CONTRACT
PLEASE READ THIS

Responsibilities:

EcoView Windows will provide the Products Identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

CUSTOMER: will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the installation services prior to the installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused to installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

START and COMPLETION: Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

Pre-Existing & Incidental Damage: Our installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

CHANGES and CHANGE ORDERS: Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

FINAL INSPECTIONS: As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-Inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer, and must be paid to EcoView Windows immediately.

INITIAL 

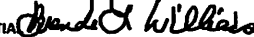
LIENS; SECURITY INTERESTS: As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

LIMITED WARRANTY: TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

WAIVER OF CERTAIN DAMAGES: EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

TERMINATION: If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

FINAL PAYMENT: Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL 

NON-PAYMENT: Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all pre-judgment and post-judgment collections efforts.

COMMUNICATION: Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including pre-recorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

RESOLUTION OF DISPUTES: If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

04212024

Thank you for choosing Ecoview Windows and Doors

Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.

- 1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.
- 2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.
- 3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.
- 4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.
- 5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.
- 6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.
- 7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.
- 8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.
- 9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.
- 10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.
- 11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total costs exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

CUSTOMER SIGNATURE

Brenda Williams

CUSTOMER SIGNATURE _____

**HOME IMPROVEMENT CONTRACT
PLEASE READ THIS**

Florida Construction Lien Law:

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

Florida Recovery Fund:

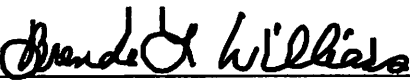
FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2202
Phone 850.487.1395

Construction Defects:

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE



CUSTOMER SIGNATURE:



IN HOME SALE OR SERVICE
NOTICE OF CANCELLATION

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

Brenda Williams

I HEREBY CANCEL THIS TRANSACTION:

Customer Signature

DATE

5:58

5GUC 67%

(931) 214-9101

× Now Edit

FIRST HORIZON
P.O. BOX 84
MEMPHIS, TN 38101

BRENDA L WILLIAMS

BRENDA L WILLIAMS
1374
OK 1374 REF 4000426300 PD 06/16 AMT \$3,000.00

BRENDA L WILLIAMS
1374
OK 1374 REF 4000426300 PD 07/01 AMT \$27.00

BRENDA L WILLIAMS
1374
OK 1374 REF 4000426300 PD 07/01 AMT \$27.00

9:59

5G UC 91%



Payment receipt

[Manage payment](#)**You paid \$3000.00**to CG Consulting -Ecoview Windows
and Doors DBA on 03/14/2025

Payment details

Request date 03/14/20

Payment method VISA****69

Authorization ID MU02416249

Total amount \$3000.00

Description of goods or services

Windows

Please don't reply to this email, if you need
any help regarding this message, please
contact the business directly.

Thank you,

**CG Consulting -Ecoview Windows
And Doors DBA**

+19044633275

accounting@cgconsultinganddesign.com

7999 Philips Hwy, Jacksonville, FL, 32256, US





Kasey C <kaslynn1117@gmail.com>

Fwd: Window installation

1 message

Brenda Williams <bree57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <bree57.bw@gmail.com> wrote:
To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that AmeriHome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
931-214-9101



Kasey C <kaslynn1117@gmail.com>

Fwd: WILLIAMS_BRENDA_DOCS.pdf
1 message

Brenda Williams <bree57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:12 PM

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <bree57.bw@gmail.com> wrote:
Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.

Thank you for responding,
Brenda Williams

WILLIAMS_BRENDA_DOCS.pdf
779K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



Kasey C <kaslynn1117@gmail.com>

Fwd: EcoView Windows
1 message

Brenda Williams <brelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <brelee57.bw@gmail.com> wrote:
Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.
I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.
I would like for the company to refund my full 3,000 dollars.
Please make the wrong right and we can move forward.

Sincerely,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:

 A letter to a customer Description automatically generated

2 attachments




image001.jpg
564K




Image001.jpg
564K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



~~James Cantrell <jwcan27@gmail.com>~~

Fwd: FW: EcoView issue

1 message

Kasey C <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:12 AM

To: ~~Jw <jwcan27@gmail.com>~~

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 8, 2025 at 10:28 AM

Subject: Fwd: FW: EcoView issue

To: ~~Kasey C <kaslynn1117@gmail.com>~~

On Wed, Apr 16, 2025, 4:03 PM <bdorsett@ecoviewwindows.com> wrote:

Hi Brenda,

In the process of scheduling your final inspection, we were made aware that the previous Ecoview

had requested to close your permit. Marion County is working with us to get this reinstated

as quickly as possible, with a forecasted date as early as April 18th.

Barring any unforeseen circumstances,

we should have the final inspection completed by the beginning of next week &

will reach to you with all updates.

I know you're as eager as we are to get this taken care of &

as always, we appreciate your patience.

thank you again,

Beverly Dorsett

On 2025-04-16 14:56, cmarshall@Ecoview.com wrote:

> From: Brenda Williams <brelee57.bw@gmail.com>

> Sent: Wednesday, April 16, 2025 9:54 AM

> To: cmarshall@ecoview.com

> Subject: Re: EcoView issue

>

> I am still waiting on my windows to be inspected. It is required in

> Marion County for the windows to be permitted. I haven't heard back

> from anyone. Please let me know when this will be taken care of. The

> permitting was in my original contract.

>

> You can reach me at 9312149101. Address is 8917 SW 103rd PI, Ocala, FL

> 34481.

>

> Thank you,

>

> Brenda Williams

>

> On Wed, Mar 5, 2025, 12:00 PM Brenda Williams

> <brelee57.bw@gmail.com> wrote:

>
>> Hello,
>>
>> I still have not heard from anyone about my windows being installed.
>>
>> I have asked for someone to call me to let me know. I have
>> attempted to contact Beverly but her voicemail is full.
>>
>> Will someone please let me know when to expect my window install?
>>
>> I was told that Eco view is making this right.
>>
>> Thank you,
>>
>> Brenda Williams
>>
>> 931-214-9101
>>
>> On Wed, Feb 12, 2025, 1:50 PM Brenda Williams
>> <brelee57.bw@gmail.com> wrote:
>>
>> Thank you!
>>
>> On Wed, Feb 12, 2025, 10:50 AM <cmarshall@ecoview.com> wrote:
>>
>> I am forwarding this to Beverly and copying you in it.
>>
>> Candace
>>
>> From: Brenda Williams <brelee57.bw@gmail.com>
>> Sent: Wednesday, February 12, 2025 9:44 AM
>> To: cmarshall@ecoview.com
>> Subject: Re: EcoView issue
>>
>> Good morning! I am trying to speak to Beverly about my windows.
>>
>> I would like an update on when to expect them to be installed.
>>
>> Thank you,
>>
>> Brenda Williams
>>
>> [8917 SW 103rd Pl, Ocala, FL 34481](#) [1]
>>
>> 931-214-9101
>>
>> On Tue, Jan 7, 2025, 2:27 PM <cmarshall@ecoview.com> wrote:
>>
>> Thank you for reaching out to EcoView. I apologize that you are in
>> this situation.
>>
>> If you could send me a copy of your agreement with your best contact

>> phone number, I can see what we can do to assist.
>>
>> Candace Marshall
>>
>> EcoView America, LLC
>>
>> Business Development Assistant
>>

>> 251-621-1616

>

>

> Links:

> -----

> [1]

> <https://www.google.com/maps/search/8917+SW+103rd+PI,+Ocala,+FL+34481?entry=gmail&source=g>



James Cantrell <jwcan27@gmail.com>

Fwd: Window installation

1 message

Kasey C <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:31 AM

To: Jw <jwcan27@gmail.com>

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 1, 2025 at 10:11 PM

Subject: Fwd: Window installation

To: Kasey C <kaslynn1117@gmail.com>

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <brelee57.bw@gmail.com> wrote:

To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that AmeriHome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
931-214-9101



James Cantrell <jwcan27@gmail.com>

Fwd: EcoView Windows

1 message

Kasey C <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:31 AM

To: Jw <jwcan27@gmail.com>

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 1, 2025 at 10:12 PM

Subject: Fwd: EcoView Windows

To: Kasey C <kaslynn1117@gmail.com>

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <brelee57.bw@gmail.com> wrote:

Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.

I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.

I would like for the company to refund my full 3,000 dollars.

Please make the wrong right and we can move forward.

Sincerely,
Brenda Williams
[8917 SW 103rd PI, Ocala, FL 34481](mailto:8917_SW_103rd_PI_Ocala_FL_34481_9312149101@ecoviewnfl.com)
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:

 A letter to a customer Description automatically generated

2 attachments



James Cantrell <jwcan27@gmail.com>

Fwd: Thank you for your submission

1 message

Kasey C <kaslynn1117@gmail.com>
To: Jw <jwcan27@gmail.com>

Thu, May 8, 2025 at 11:31 AM

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>
Date: Thu, May 1, 2025 at 10:12 PM
Subject: Fwd: Thank you for your submission
To: Kasey C <kaslynn1117@gmail.com>

On Wed, Jan 1, 2025, 2:50 PM form-processor <no-reply@multiscreensite.com> wrote:
We've received your message - thank you. One of our team members will get back to you soon.

Please don't reply to this email, as it's sent from a no-reply inbox.

We've included a copy of your submitted form response below.

First Name: Brenda
Last Name: Williams
Email: brelee57.bw@gmail.com
Phone: 9312149101

Message: I paid a 3,000 dollar deposit for windows to Eco view windows back in June of 2024 and still do not have my windows. I was told that your company took over the company and have not heard from anyone since October. I have asked for my full refund since I don't have the windows installed. Can someone please contact me?

Thank you,
Brenda Williams



James Cantrell <jwcan27@gmail.com>

Fwd: WILLIAMS_BRENDA_DOCS.pdf

1 message

Kasey C <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:31 AM

To: Jw <jwcan27@gmail.com>

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 1, 2025 at 10:13 PM

Subject: Fwd: WILLIAMS_BRENDA_DOCS.pdf

To: Kasey C <kaslynn1117@gmail.com>

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <brelee57.bw@gmail.com> wrote:

Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.

Thank you for responding,
Brenda Williams

**WILLIAMS_BRENDA_DOCS.pdf**

779K



James Cantrell <jwcan27@gmail.com>

Fwd: FW: EcoView issue

1 message

Kasey C <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:12 AM

To: Jw <jwcan27@gmail.com>

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 8, 2025 at 10:28 AM

Subject: Fwd: FW: EcoView issue

To: Kasey C <kaslynn1117@gmail.com>

On Wed, Apr 16, 2025, 4:03 PM <bdorsett@ecoviewwindows.com> wrote:

Hi Brenda,

In the process of scheduling your final inspection, we were made aware that the previous Ecoview

had requested to close your permit. Marion County is working with us to get this reinstated

as quickly as possible, with a forecasted date as early as April 18th.

Barring any unforeseen circumstances,

we should have the final inspection completed by the beginning of next week &

will reach to you with all updates.

I know you're as eager as we are to get this taken care of &

as always, we appreciate your patience.

thank you again,

Beverly Dorsett

On 2025-04-16 14:56, cmarshall@Ecoview.com wrote:

> From: Brenda Williams <brelee57.bw@gmail.com>

> Sent: Wednesday, April 16, 2025 9:54 AM

> To: cmarshall@ecoview.com

> Subject: Re: EcoView issue

>

> I am still waiting on my windows to be inspected. It is required in

> Marion County for the windows to be permitted. I haven't heard back

> from anyone. Please let me know when this will be taken care of. The

> permitting was in my original contract.

>

> You can reach me at 9312149101. Address is 8917 SW 103rd Pl, Ocala, FL

> 34481.

>

> Thank you,

>

> Brenda Williams

>

> On Wed, Mar 5, 2025, 12:00 PM Brenda Williams

> <brelee57.bw@gmail.com> wrote:
>
>> Hello,
>>
>> I still have not heard from anyone about my windows being installed.
>>
>> I have asked for someone to call me to let me know. I have
>> attempted to contact Beverly but her voicemail is full.
>>
>> Will someone please let me know when to expect my window install?
>>
>> I was told that Eco view is making this right.
>>
>> Thank you,
>>
>> Brenda Williams
>>
>> 931-214-9101
>>
>> On Wed, Feb 12, 2025, 1:50 PM Brenda Williams
>> <brelee57.bw@gmail.com> wrote:
>>
>> Thank you!
>>
>> On Wed, Feb 12, 2025, 10:50 AM <cmarshall@ecoview.com> wrote:
>>
>> I am forwarding this to Beverly and copying you in it.
>>
>> Candace
>>
>> From: Brenda Williams <brelee57.bw@gmail.com>
>> Sent: Wednesday, February 12, 2025 9:44 AM
>> To: cmarshall@ecoview.com
>> Subject: Re: EcoView issue
>>
>> Good morning! I am trying to speak to Beverly about my windows.
>>
>> I would like an update on when to expect them to be installed.
>>
>> Thank you,
>>
>> Brenda Williams
>>
>> 8917 SW 103rd Pl, Ocala, FL 34481 [1]
>>
>> 931-214-9101
>>
>> On Tue, Jan 7, 2025, 2:27 PM <cmarshall@ecoview.com> wrote:
>>
>> Thank you for reaching out to EcoView. I apologize that you are in
>> this situation.
>>
>> If you could send me a copy of your agreement with your best contact

>> phone number, I can see what we can do to assist.
>>
>> Candace Marshall
>>
>> EcoView America, LLC
>>

>> Business Development Assistant

>>

>> 251-621-1616

>

>

> Links:

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> [1]

> <https://www.google.com/maps/search/8917+SW+103rd+PI,+Ocala,+FL+34481?entry=gmail&source=g>



Dear Valued Client,

We are pleased to announce the opening of our new store in the heart of North Houston, Texas, at 11111 The Woodlands Parkway, Suite 100. This new location is just a short drive from the new center.

The new store is fully equipped with the latest technology and is designed to provide a seamless customer experience. Our team is excited to meet you and show you the difference we can make in your home. We are also offering a special promotion on all new window and door installations, including a free energy audit and a complimentary consultation with our design team.

We appreciate your partnership and look forward to serving you at this new location. If you have any questions or need more information, please don't hesitate to reach out to us at 281-281-1234 or visit our website at www.ecoview.com.

Thank you for choosing EcoView Windows & Doors. We look forward to making your home more comfortable and beautiful.

image001.jpg
564K



Dear Valued Client,

We are pleased to announce the opening of our new store in the heart of North Houston, Texas, at 11111 The Woodlands Parkway, Suite 100. This new location is just a short drive from the new center.

The new store is fully equipped with the latest technology and is designed to provide a seamless customer experience. Our team is excited to meet you and show you the difference we can make in your home. We are also offering a special promotion on all new window and door installations, including a free energy audit and a complimentary consultation with our design team.

We appreciate your partnership and look forward to serving you at this new location. If you have any questions or need more information, please don't hesitate to reach out to us at 281-281-1234 or visit our website at www.ecoview.com.

Thank you for choosing EcoView Windows & Doors. We look forward to making your home more comfortable and beautiful.

image001.jpg
564K



CUSTOMER NAME: Brenda Williams PHONE: (931) 214-9101 SHEET: 1 OF 1

JOBSITE ADDRESS: 8917 Southwest 103rd Place RELAND: YES

CITY: Ocala STATE: FL ZIP: 34481 PRIMARY PHONE: Brenda321bpc@aol.com DATE: 6/10/2024

GATE CODE: NO HOA OR COA NEEDED: HOA HOME BUILT PRE-1978: NO PROSPECT/IOB #: 10534

DOES ASSN REQUIRE A MEETING? NO HOW OFTEN DO THEY MEET? WHEN DO THEY MEET NEXT? AVG TIME FOR APPROVAL? 2 WEEKS

LINE #	EXISTING WINDOW			INSTALLATION METHOD (BOX, NAIL FIN, NAIL+STUCCO, NAIL+PVC)	NEW WINDOW or SLIDING GLASS DOOR			MEASUREMENTS			MULL TO PREVIOUS LINE?	WINDOW OPTIONS			NEW WINDOW or SLIDING GLASS DOOR			DOOR OPTIONS			LABOR OPTIONS	FINAL																
	LOCATION FLOOR ROOM	STYLE CODE	Existing Material Aluminum Wood Steel Vinyl		Operating Block Stucco Stucco Car Wood Vinyl Hardie	STYLE CODE	SERIES	OPERATING METHOD SLIDING SWITCH DRILL SPIT	COLOR	WIDTH		HEIGHT	LEG	IN	PREM. PKG. UPGRADE	SCREEN - HR, HE or F	TEMPERED LOCATION	OBSURED LOCATION	SOUND & SECURITY (99000)	GLASS TINT - BZ, GR, TU		TYPE (FLAT or SCULPT, 1" SCULPT)	PATTERN (C, PE, PR, etc)	TOP BOT ENDS or ALL	# VERTICAL or SPOKES	# HORIZONTAL	TOP BOT ENDS or ALL	# VERTICAL or SPOKES	# HORIZONTAL	HANDLE COLOR	FOOTBOLT	BLINDS BETWEEN GLASS	GLASS TINT - BZ, GR, TU	COASTAL HARDWARE	MISC. ITEM CODE	WIDTH	HEIGHT	LEG
1	KIT	215	ALUM	VINYL	BOX	215	7000	XD	WH	36	35	71	Y	HE																								
2	LIV	315	ALUM	VINYL	BOX	315	9000	1/4-1/2-1/4	WH	84	47	131	Y	HE																								
3	BED1	215	ALUM	VINYL	BOX	215	7000		WH	52	37	89	Y	HE																								
4	BED2	215	ALUM	VINYL	BOX	215	7000		WH	52	37	89	Y	HE																								
5	BED3	215	ALUM	VINYL	BOX	215	7000		WH	52	37	89	Y	HE																								
6	DINE	215	ALUM	VINYL	BOX	215	7000		WH	52	37	89	Y	HE																								
7																																						
8																																						
9																																						
10																																						
11																																						
12																																						
13																																						
14																																						
15																																						

Special Considerations:

CUSTOMER SIGNATURE: Brenda Williams FUTURE INTEREST: NONE # WIN TO BE INSTALLED: 6 SALES REP SIGNATURE: B. Giv DATE: 6/10/2024

Customer: Brenda Williams
Address: 8917 Southwest 103rd Place
City: Ocala
State: FL Zip: 34481Primary Phone: (931) 214-9101
Secondary Phone:
Primary Email: brelee57.bw@gmail.com
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL
WINDOWS				DOORS			
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS			
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754	
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984	
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388	
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130	
ECO 7000 Series					MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)	\$5,556	
	Double Hung (304)	PER UI		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS			
5	Two Lite Slider (305)	PER UI	\$3,641		EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447	
	Picture Window (306)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766	
	Geometric Shapes (NON OPERATING HR, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599	
ECO 9000 Series					EcoView INOVO SGD - 5'0" x 8'0" (409)	\$4,883	
	Double Hung (308)	PER UI			EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022	
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014	
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 9'0" x 6'8" (3 Panel - OXO) (412)	\$6,448	
	Picture Window (311)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXO) (413)	\$10,400	
	Fixed Geometric Shapes (312)	PER UI		9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS			
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545	
	Casements/Awning - Single (314)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126	
ECO 9050 Series					EcoView IMPACT SGD - 8'0" x 6'8" (416)	\$9,432	
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990	
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659	
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145	
ECO 9500 IMPACT Series					EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)	\$13,678	
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551	
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653	
	Three Lite Slider (317)	PER UI			SPR Sliding Glass Door (400)	Mgmt Provided	
	Picture Window (318)	PER UI		SLIDING DOOR OPTIONS			
	Fixed Geometric Shapes (320)	PER UI			Colonial Grids - FLAT (423)	PER UI	
	Casements - Single (319)	PER UI			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI	
	Awning - Single (319)	PER UI			Diamond Grids - FLAT (438)	PER UI	
	Casement Picture (354)	PER UI			Colonial Grids - SCULPTURED (439)	PER UI	
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI	
Window Options					Handle Color Upgrade - (9700 & 9750 Only) (428)	\$325	
	Oriel (add per window) (328)	\$65			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150	
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Exterior Painted Colors (includes Handle Color Upgrade) (431)	\$1,775	
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Secondary Lock/Foot bolt (432)	\$45	
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210	
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Blinds Between Glass (9700 Only-5'0,6'0 & 9'0 X 6'8 Only) (434)	\$945/Panel	
	Geometric Specialty Grids - FLAT (335S)	\$562			Turtle Glass (9750 Only) (435)	\$150	
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125	
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336S)	ADD \$109			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PNL ONLY (437)	\$750	
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375		LABOR OPTIONS			
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85		6	Metal Window Removal/Wood Frame Modification (501)	\$99	\$594
	Obscured Glass (337)	\$1/Ui			Mullion (502)	\$225	
	Tempered Glass (338)	\$2.50/Ui			2nd & 3rd Story Installs (515)	\$25	
	Tinted Glass (339)	\$1.50/Ui			Steel Casement Cutouts (IN ADDITION TO MWR) (504)	\$59	
	Turtle Glass (340)	\$2.50/Ui			Stucco Frame Cut (IN ADDITION TO MWR) (509)	\$79	
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			Stucco Cut Back/Repair (Avg Price) (IN ADDITION TO MWR) (507)	\$895	
	Interior Laminate Colors (343)	\$185			Stucco Cut Back/PVC Trim (IN ADDITION TO MWR)	PER LF	
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449		6	Specialty Trim/Wraps (Per WINDOW Removed-2x for Door) (503)	\$125	\$750
	Full Screen Upgrade (Extruded Frame-7000 & 9000 only) (345)	\$40			Remove A/C Unit (Remove ONLY) (505)	\$50	
	Sound & Security Glass Package (9000 Only) (347)	\$4/Ui			Remove ONLY Burglar Bars (510)	\$40	
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Miscellaneous Labor - Amount to be provided by ISM (500)	TBD	
ENTRY DOORS							
QTY	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS	Desc. Of				
SOLD		SOLD	Misc				
		\$0	Labor				
		\$0					

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM
PROMOTIONS/ADJUSTMENTS:		NONE	PAYMENT DUE TODAY	FORM OF PAYMENT	AMOUNT
	25.1%		\$3,000	CHECK	\$3,000
			(50% DEPOSIT OR DOWN PAYMENT)	FORM OF PAYMENT	AMOUNT
ADMIN/ DISPOSAL/PERMIT:	\$395		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000	
TOTAL PROJECT:	\$6,000		BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000	

Project Information: Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").

Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

NOTICE TO CUSTOMER: You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

Acceptance and Authorization: Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understands and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronic.

Accepted by: Brenda Williams 6/10/2024 Submitted by: B. Gin 6/10/2024
Customer's Signature Date EcoView Representative Signature Date
Customer's Signature Date Phone Number Email Address

HOME IMPROVEMENT CONTRACT
PLEASE READ THIS

Responsibilities:

EcoView Windows: will provide the Products identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the Installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

CUSTOMER: will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the installation services prior to the installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused to installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

START and COMPLETION: Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

Pre-Existing & Incidental Damage: Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. If the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

CHANGES and CHANGE ORDERS: Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

FINAL INSPECTIONS: As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer and must be paid to EcoView Windows immediately.

INITIAL 

LIENS; SECURITY INTERESTS: As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

LIMITED WARRANTY: TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

WAIVER OF CERTAIN DAMAGES: EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

TERMINATION: If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

FINAL PAYMENT: Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a/are missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL 

NON-PAYMENT: Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all prejudgment and post-judgment collections efforts.

COMMUNICATION: Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including prerecorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

RESOLUTION OF DISPUTES: If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

Thank you for choosing Ecoview Windows and Doors

Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.

- 1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.
- 2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.
- 3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.
- 4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.
- 5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.
- 6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.
- 7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.
- 8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.
- 9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.
- 10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.
- 11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total cost exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

**HOME IMPROVEMENT CONTRACT
PLEASE READ THIS**

Florida Construction Lien Law:

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

Florida Recovery Fund:

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2202
Phone 850.487.1395

Construction Defects:

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE



CUSTOMER SIGNATURE:



IN HOME SALE OR SERVICE
NOTICE OF CANCELLATION

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

Brenda Williams

I HEREBY CANCEL THIS TRANSACTION:

Customer Signature

DATE

Pine Run Operations
55+ Adult Community
10379 SW 88th Ter.
352-292-6449

June 11, 2024

Brenda Williams
8917 SW 103rd Place
Ocala, FL 34481

Dear Ms. Williams,

We have received and reviewed your request to replace your Windows. Based on the specs you provided, Contractor Ecoview Windows & Doors, with Vinyl Replacement Windows and no change to structure is made. You are approved to proceed.

Sincerely,

Wayne Royce
Manager
Pine Run Estates

CC: File



2023 - 2024 LOCAL BUSINESS TAX RECEIPT

JIM OVERTON, DUVAL COUNTY TAX COLLECTOR

231 E. Forsyth Street, Suite 130, Jacksonville, FL 32202-3370
Phone: (904) 255-5700, option 3 Fax: (904) 255-8403
<https://taxcollector.coj.net/>

Note – A penalty is imposed for failure to keep this receipt exhibited conspicuously at your place of business. This business tax receipt is furnished pursuant to Municipal Ordinance Code, Chapters 770-772, for the period October 01, 2023 through September 30, 2024 .

ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA
5105 PHILIPS HIGHWAY
SUITE 5
JACKSONVILLE, FL 32207

ACCOUNT NUMBER: 281790
BUSINESS NAME: ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA
PHYSICAL ADDRESS: 5105 PHILIPS HIGHWAY
SUITE 5
JACKSONVILLE, FL 32207

CLASSIFICATION CODE: 309001 CONTRACTOR - ALL TYPES

STATE LICENSE NO: CRC1330954

COUNTY TAX:	11.25
MUNICIPAL TAX:	36.25
COUNTY LATE PENALTY:	0.00
MUNICIPAL LATE PENALTY:	0.00
TOTAL TAX:	0.00

VETERAN/MILITARY OR SPOUSE
RENEWAL

VALID UNTIL September 30, 2024

2023 - 2024

ATTENTION

THIS RECEIPT IS FOR BUSINESS TAX RECEIPT ONLY.
CERTAIN BUSINESSES MAY REQUIRE ADDITIONAL STATE LICENSING.

This is a business tax receipt only. It does not permit the receipt holder to violate any existing regulatory or zoning laws of the County or City. It does not exempt the receipt holder from any other license or permit required by law. This is not a certification of the receipt holder's qualifications.

JIM OVERTON, TAX COLLECTOR

THIS BECOMES A RECEIPT AFTER VALIDATION.

Paid INT-24-00599152

08/04/2023 \$ 0.00



CUSTOMER NAME: Brenda Williams
JOB SITE ADDRESS: 8937 Southwest 103rd Place
CITY: Ocala
STATE: FL
ZIP: 34481
GATE CODE: NO
DOES ASSN REQUIRE A MEETING? NO
PRIMARY PHONE: (931) 214-9101
SECONDARY PHONE: [REDACTED]
EMAIL ADDRESS: [REDACTED]
HOME BUILT PRE-1978 NO
WHEN DO THEY MEET NEXT? 2 WEEKS
SHEET: 1 OF 1
DATE: 6/10/2024
PROSPECT/JOB # 10534

EXISTING WINDOW													NEW WINDOW or SLIDING GLASS DOOR													NEW WINDOW or SLIDING GLASS DOOR																		
LOCATION			Existing Material		Opening Back		NEW WINDOW or SLIDING GLASS DOOR			MEASUREMENTS			WINDOW OPTIONS			GRID LINES			DOOR OPTIONS			LABOR OPTIONS			FINAL																			
FLOOR	ROOM	STYLE CODE	Aluminum	Wood	Stucco	Steel	Box	Style Code	Series	Operating Direction	Interior	Exterior	Width	Height	Leg	UI	Mull to Previous Line?	Prem. Pkg. Upgrade	Screen - HR, HE or F	Tempered Location	Obscured Location	Sound & Security (9000)	Glass Tint - BZ, GR, TU	Type (Flat or Sculpt, 1" Sculpt)	Pattern (C, PE, PR, etc)	Grid Lines	Grid Lines	Grid Lines	Grid Lines	Handle Color	Footbolt	Blinds Between Glass	Glass Tint - BZ, GR, TU	Coastal Hardware	Misc. Item Code	Width	Height	Leg	UI					
1	1	ERT	215	ALUM				BOX	215	7000	XO	WH	WH	36	35	71		Y	HE																									
2	1	LV	315	ALUM				BOX	315	9000	1/4-1/2-1/4	WH	WH	84	47	131		Y	HE																									
3	1	BEOT	215	ALUM				BOX	215	7000		WH	WH	52	37	69		Y	HE																									
4	1	MERO	215	ALUM				BOX	215	7000		WH	WH	52	37	89		Y	HE																									
5	1	MERO	215	ALUM				BOX	215	7000		WH	WH	52	37	89		Y	HE																									
6	1	ONE	215	ALUM				BOX	215	7000		WH	WH	52	37	89		Y	HE																									
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14																																												
15																																												
Special Considerations:																																												
CUSTOMER SIGNATURE: Brenda Williams																FUTURE INTEREST				NONE				# REMOVALS # WIN TO BE INSTALLED # CSD TO BE INSTALLED				6				SALES REP SIGNATURE: B. Giv												
DATE: 06/11/2024																																												

Customer: Brenda Williams
Address: 8917 Southwest 103rd Place
City: Ocala
State: FL Zip: 34481Primary Phone: (931) 214-9101
Secondary Phone:
Primary Email: brelee57.bw@gmail.com
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL
WINDOWS				DOORS			
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS			
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754	
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984	
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388	
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130	
ECO 7000 Series					MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)	\$5,556	
	Double Hung (304)	PER UI		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS			
5	Two Lite Slider (305)	PER UI	\$3,641		EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447	
	Picture Window (306)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766	
	Geometric Shapes (NON OPERATING HR, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599	
ECO 9000 Series					EcoView INOVO SGD - 5'0" x 8'0" (409)	\$4,883	
	Double Hung (308)	PER UI			EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022	
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014	
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 9'0" x 8'0" (3 Panel - OXO) (412)	\$6,448	
	Picture Window (311)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXO) (413)	\$10,400	
	Fixed Geometric Shapes (312)	PER UI		9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS			
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545	
	Casements/Awning - Single (314)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126	
ECO 9050 Series					EcoView IMPACT SGD - 8'0" x 6'8" (416)	\$9,432	
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990	
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659	
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145	
ECO 9500 IMPACT Series					EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)	\$13,678	
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551	
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653	
	Three Lite Slider (317)	PER UI			SPR Sliding Glass Door (400)	Mgmt Provided	
	Picture Window (318)	PER UI		SLIDING DOOR OPTIONS			
	Fixed Geometric Shapes (320)	PER UI			Colonial Grids - FLAT (423)	PER UI	
	Casements - Single (319)	PER UI			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI	
	Awning - Single (319)	PER UI			Diamond Grids - FLAT (438)	PER UI	
	Casement Picture (354)	PER UI			Colonial Grids - SCULPTURED (439)	PER UI	
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI	
Window Options					Handle Color Upgrade - (9700 & 9750 Only) (428)	\$325	
	Oriel (add per window) (328)	\$65			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150	
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Exterior Painted Colors (Includes Handle Color Upgrade) (431)	\$1,775	
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Secondary Lock/Foot bolt (432)	\$45	
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210	
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Blinds Between Glass (9700 Only-5'0,6'0 & 9'0 X 6'8 Only) (434)	\$945/Panel	
	Geometric Specialty Grids - FLAT (335S)	\$562			Turtle Glass (9750 Only) (435)	\$150	
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125	
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336G)	ADD \$109			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PNI ONLY (437)	\$750	
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375		LABOR OPTIONS			
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85		6	Metal Window Removal/Wood Frame Modification (501)	\$99	\$594
	Obscured Glass (337)	\$1/Ui			Mullion (502)	\$225	
	Tempered Glass (338)	\$2.50/Ui			2nd & 3rd Story Installs (515)	\$25	
	Tinted Glass (339)	\$1.50/Ui			Steel Casement Cutouts (IN ADDITION TO MWR) (504)	\$59	
	Turtle Glass (340)	\$2.50/Ui			Stucco Frame Cut (IN ADDITION TO MWR) (509)	\$79	
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			Stucco Cut Back/Repair (Avg Price) (IN ADDITION TO MWR) (507)	\$895	
	Interior Laminate Colors (343)	\$185			Stucco Cut Back/PVC Trim (IN ADDITION TO MWR)	PER LF	
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449		6	Specialty Trim/Wraps(Per WINDOW Removed-2x for Door) (503)	\$125	\$750
	Full Screen Upgrade(Extruded Frame-7000 & 9000 only) (345)	\$40			Remove A/C Unit (Remove ONLY) (505)	\$50	
	Sound & Security Glass Package (9000 only) (347)	\$4/Ui			Remove ONLY Burglar Bars (510)	\$40	
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Miscellaneous Labor - Amount to be provided by ISM (500)	TBD	
ENTRY DOORS							
QTY SOLD	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS SOLD	Desc. Of Misc Labor				
		\$0					
		\$0					

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM	
PROMOTIONS/ADJUSTMENTS:	\$0	NONE	PAYMENT DUE TODAY	\$3,000	FORM OF PAYMENT CHECK	AMOUNT \$3,000
	25.1%	-\$1,882	(50% DEPOSIT OR DOWN PAYMENT)	FORM OF PAYMENT	AMOUNT	
ADMIN/DISPOSAL/PERMIT:	\$395		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000		
TOTAL PROJECT:	\$6,000		BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000		

Project Information: Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").

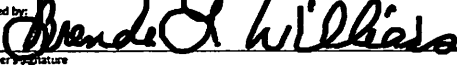
Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

NOTICE TO CUSTOMER: You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

Acceptance and Authorization: Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understood and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronically.

Accepted by: 	6/10/2024	Submitted by: 	6/10/2024
Customer's Signature	Date	EcoView Representative Signature	Date
Customer's Signature	Date	Phone Number	Email Address

NOTICE OF CANCELLATION: CUSTOMER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY BY DELIVERING WRITTEN NOTICE TO ECOVIEW WINDOWS BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNED THIS AGREEMENT. THE STATE SUPPLEMENT ATTACHED HERETO CONTAINS A FORM TO USE IF ONE IS SPECIFICALLY PRESCRIBED BY LAW IN CUSTOMER'S STATE.

HOME IMPROVEMENT CONTRACT
PLEASE READ THIS

Responsibilities:

EcoView Windows: will provide the Products Identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the Installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

CUSTOMER: will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the Installation services prior to the Installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused to Installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

START and COMPLETION: Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

Pre-Existing & Incidental Damage: Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. If the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

CHANGES and CHANGE ORDERS: Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the Installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

FINAL INSPECTIONS: As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-Inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer, and must be paid to EcoView Windows immediately.

INITIAL 

LIENS; SECURITY INTERESTS: As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

LIMITED WARRANTY: TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

WAIVER OF CERTAIN DAMAGES: EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

TERMINATION: If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

FINAL PAYMENT: Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a/are missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL 

NON-PAYMENT: Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all prejudgment and post-judgment collections efforts.

COMMUNICATION: Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including prerecorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

RESOLUTION OF DISPUTES: If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

04212024

Thank you for choosing Ecoview Windows and Doors

Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.

- 1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.
- 2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.
- 3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.
- 4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.
- 5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.
- 6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.
- 7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.
- 8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.
- 9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.
- 10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.
- 11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total costs exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

CUSTOMER SIGNATURE



CUSTOMER SIGNATURE _____

**HOME IMPROVEMENT CONTRACT
PLEASE READ THIS**

Florida Construction Lien Law:

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

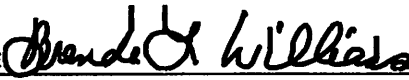
Florida Recovery Fund:

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2202
Phone 850.487.1395

Construction Defects:

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE  CUSTOMER SIGNATURE:



IN HOME SALE OR SERVICE
NOTICE OF CANCELLATION

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

Brenda Williams

I HEREBY CANCEL THIS TRANSACTION:

Customer Signature

DATE

5:58

5GUC 67%

X

Now

(931) 214-9101

Edit

FIRST HORIZON

P.O. BOX 84

MEMPHIS, TN 38101

BRENDA L WILLIAMS

BRENDA L WILLIAMS

131

FIRST HORIZON

131

OK 131 REF 4005436850 PD 06/18 AMT \$3,000.00

BRENDA L WILLIAMS

1314

FIRST HORIZON

1314

OK 1314 REF 4000783300 PD 07/01 AMT \$27.00

Download

Share

FIRST HORIZON

13175

OK 13175 REF 4000783300 PD 07/01 AMT \$27.00

9:59

5G UC 91%



Payment receipt

[Manage payment](#)**You paid \$3000.00**to CG Consulting -Ecoview Windows
and Doors DBA on 03/14/2025

Payment details

Request date	03/14/20
Payment method	VISA****69
Authorization ID	MU02416249
Total amount	\$3000.00

Description of goods or services

Windows

Please don't reply to this email, if you need
any help regarding this message, please
contact the business directly.

Thank you,

**CG Consulting -Ecoview Windows
And Doors DBA**

+19044633275

accounting@cgconsultinganddesign.com

7999 Philips Hwy, Jacksonville, FL, 32256, US





Kasey C <kaslynn1117@gmail.com>

Fwd: Window installation

1 message

Brenda Williams <breelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <breelee57.bw@gmail.com> wrote:
To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that Amerihome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
931-214-9101



Kasey C <kaslynn1117@gmail.com>

Fwd: WILLIAMS_BRENDA_DOCS.pdf

1 message

Brenda Williams <breelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:12 PM

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <breelee57.bw@gmail.com> wrote:
Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.

Thank you for responding,
Brenda Williams

WILLIAMS_BRENDA_DOCS.pdf
779K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



Kasey C <kaslynn1117@gmail.com>

Fwd: EcoView Windows
1 message

Brenda Williams <breelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <breelee57.bw@gmail.com> wrote:
Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.
I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.
I would like for the company to refund my full 3,000 dollars.
Please make the wrong right and we can move forward.
Sincerely,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:
 A letter to a customer Description automatically generated

2 attachments

image001.jpg
564K

image001.jpg
564K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

August 12, 2025

CERTIFIED # 7020 2450 0002 0559 1257

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**

Dear Brenda Williams;

Please be advised your formal complaint, **Case #LRB 2025-6** has been received against:
Contractors Name:

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256**

Before the Marion County License Review Board at their meeting on **Tuesday, September 9th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at, 2710 E. Silver Springs Blvd. A copy of the complaint has been sent to the contractor.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 352-438-2429 on **Monday, September 8th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

Antoinette Monticello
License Review Board Secretary



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

August 12, 2025

CERTIFIED MAIL #7020 2450 0002 0559 1264

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256
CT# 25683**

Dear Mr. Ray;

Please be advised a formal complaint, Case # **LRB 2025-6** has been brought against you by:

Complainant's Name:

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**

Before the Marion County License Review Board at their meeting on **Tuesday, September 9th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

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Sincerely,

Antoinette Monticello
License Review Board Secretary

U.S. Postal Service™
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AO# 472681 ALB 2025-10

Certified Mail Fee

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Extra Services & Fees (check box, add fee as appropriate)

- | | | |
|--|----|-------|
| ☐ Return Receipt (hardcopy) | \$ | _____ |
| ☐ Return Receipt (electronic) | \$ | _____ |
| ☐ Certified Mail Restricted Delivery | \$ | _____ |
| ☐ Adult Signature Required | \$ | _____ |
| ☐ Adult Signature Restricted Delivery | \$ | _____ |

Postage

\$

Total Postage and Fees

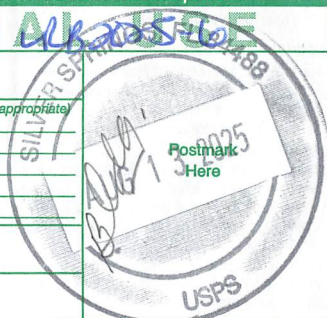
\$

Sent To

Street

City,

BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481



65

PS F

See Reverse for Instructions

7020 2450 0002 0559 1257

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
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- Electronic verification of delivery or attempted delivery.
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Important Reminders:

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- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

- Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
- Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
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U.S. Postal Service™
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amz

For delivery information, visit our website at www.usps.com®.

AO# 6072681 URB 200506

Certified Mail Fee

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Extra Services & Fees (check box, add fee as appropriate)

- ☐ Return Receipt (hardcopy) \$ _____
- ☐ Return Receipt (electronic) \$ _____
- ☐ Certified Mail Restricted Delivery \$ _____
- ☐ Adult Signature Required \$ _____
- ☐ Adult Signature Restricted Delivery \$ _____

Postage

\$

Total Postage and Fees

\$

Sen

Stre

City

Michah Joseph Ray
CG Consulting And Design, Inc.
6593 Powers Ave
Suite 2
Jacksonville, FL 32256



67

See Reverse for Instructions

492T 6550 2000 0542 0202

PS

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SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481



9590 9402 5886 0038 4453 97

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1257

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

B. Received by (Printed Name)

☐ Agent

☐ Addressee

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery

☒ Certified Mail®

☐ Certified Mail Restricted Delivery

☐ Collect on Delivery

☐ Collect on Delivery Restricted Delivery

☐ Insured Mail

Insured Mail Restricted Delivery
(over \$500)

☐ Priority Mail Express®

☐ Registered Mail™

☐ Registered Mail Restricted
Delivery

☒ Return Receipt for
Merchandise

☒ Signature Confirmation™

☐ Signature Confirmation

Restricted Del

69

USPS TRACKING#

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10



9590 9402 5886 0038 4453 97

United States
Postal Service

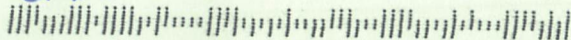
• Sender: Please print your name, address, and ZIP+4® in this box •

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

AD # 1672681

Qmr

UKB 2025-6



700610

70

Tracking Number:

Remove X

70202450000205591264

Copy Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

This is a reminder to arrange for redelivery of your item or your item will be returned to sender.

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivery Attempt

Reminder to Schedule Redelivery of your item

August 21, 2025

Notice Left (No Authorized Recipient Available)

JACKSONVILLE, FL 32217
August 16, 2025, 11:08 am

Arrived at USPS Regional Facility

JACKSONVILLE FL DISTRIBUTION CENTER
August 16, 2025, 5:39 am

Hide Tracking History

Feedback

[What Do USPS Tracking Statuses Mean?](https://faq.usps.com/s/article/Where-is-my-package) (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates

USPS Tracking Plus®

Product Information



See Less ^

Track Another Package

Enter tracking or barcode numbers

Need More Help?

Contact USPS Tracking support for further assistance.

FAQs

From: [Monticello,Antoinette](#)
To: starbannerlegals@gannett.com
Subject: Marion County Building Department - Govt Public Notices - Account #899052
Date: Thursday, September 11, 2025 3:27:00 PM
Attachments: [LRB 2025-6 - 10.14.25 - MICAH JOSEPH RAY-CG CONSULTING AND DESIGN, INC - OCALA STAR BANNER LEGAL AD - 2025.pdf](#)

Good afternoon,

Please see the attached Government Public Notice for Micah Joseph Ray / CG Consulting and Design, Inc.

Please confirm receipt of this email and if there is anything else I need to provide, please let me know.

Thank you in advance,

Antoinette

Order Confirmation

Not an Invoice

Account Number:	899052
Customer Name:	Marion County Board of County Commissioners
Customer Address:	Marion County Board of County Commissioners 412 SE 25Th AVE Brenda Tsagaris Ocala FL 34471-2687
Contact Name:	Antoinette Hernandez
Contact Phone:	352-438-2400
Contact Email:	Antoinette.Hernandez@marionfl.org
PO Number:	

Date:	09/11/2025
Order Number:	11665367
Prepayment Amount:	\$ 0.00

Column Count:	1.0000
Line Count:	47.0000
Height in Inches:	3.9000

Print

Product	#Insertions	Start - End	Category
OCA Ocala Star-Banner	1	09/17/2025 - 09/17/2025	Govt Public Notices
OCA ocala.com	1	09/17/2025 - 09/17/2025	Govt Public Notices

As an incentive for customers, we provide a discount off the total order cost equal to the 3.99% service fee if you pay with Cash/Check/ACH. Pay by Cash/Check/ACH and save!

Total Cash Order Confirmation Amount Due	\$108.22
Tax Amount	\$0.00
Service Fee 3.99%	\$4.32
Cash/Check/ACH Discount	-\$4.32
Payment Amount by Cash/Check/ACH	\$108.22
Payment Amount by Credit Card	\$112.54

Order Confirmation Amount	\$108.22
----------------------------------	-----------------

Ad Preview

**Marion County
Board of County Commissioners
Building Safety • Licensing
2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org**

NOTICE OF HEARING

TO: Micah Joseph Ray / CG Consulting and Design, Inc.
6593 Powers Ave
Suite 2
Jacksonville, FL 32256

PLEASE BE ADVISED that (1) formal complaint has been brought against you. The complaint will be heard before The Marion County License Review Board at their meeting on Tuesday, October 14th, 2025 at 5:30 P.M. at the Marion County Growth Management Building, Training Facility at 2710 E. Silver Springs Blvd.

LRB CASE # 2025-6

BE ADVISED if any person or persons wish to appeal a decision of The License Review Board, made at the above advertised meeting, a record of the proceedings will be needed by such person or persons and a verbatim record may also be necessary.

PLEASE BE GOVERNED ACCORDINGLY.

DATE THIS 9th day of September 2025

**LICENSE REVIEW BOARD
MARION COUNTY, FLORIDA**

9/17/25

Monticello,Antoinette

From: Gannett Legals Public Notices 7 <ganlegpubnotices7@gannett.com>
Sent: Thursday, September 11, 2025 4:03 PM
To: Monticello,Antoinette
Subject: RE: 11665367 Marion County Building Department - Govt Public Notices - Account #899052
Attachments: 11665367.pdf

CAUTION: THIS MESSAGE IS FROM AN EXTERNAL SENDER

This email originated from outside the organization. Do not click links, open attachments, or share any information unless you recognize the sender and know the content is safe. Report suspicious emails using the "Phish Alert" button in Outlook or contact the Helpdesk.

Please find your order confirmation and proof of ad attached.

Your ad is set to run in OCALA STAR BANNER on 9/17.

The order cost is \$108.22

The order number is 11665367.

This includes an affidavit, that will be mailed to you 7-10 business days after the last day of the ad printing.

Please reply with any changes by noon tomorrow.

All orders are subject to a non-refundable 3.99% service fee. As an incentive for customers, we provide a discount off the order cost equal to the 3.99% service fee if you pay by ACH. Pay by ACH and Save! Final order cost provided at time of payment and via a receipt.

Your notice is scheduled to run per your request and will publish unless you reply to this email requesting changes or to cancel.

Our invoicing is done on a monthly basis.

You will receive an invoice for this ad after the close of the month.

In the future, be on the lookout for access to our online self-serve ad portal in your local publication to conveniently place future legal notices.

Thanks,

*NOTE: We are not legally trained, and it is your responsibility to make sure your AD meets the requirements of your State/Court which includes wording and publication times. Please verify all information is there and that it is correct. If your ad is not compliant with applicable law and needs to be re-published you will be responsible for all additional fees incurred.

Mindy Kardane



Office: 833-790-0905

Tell my boss I rock [HERE!](#)

From: Monticello,Antoinette <Antoinette.Monticello@marionfl.org>

Sent: Thursday, September 11, 2025 3:27 PM

To: Ocala Legals <StarBannerLegals@gannett.com>

Subject: 11665367 Marion County Building Department - Govt Public Notices - Account #899052

You don't often get email from antoinette.monticello@marionfl.org. [Learn why this is important](#)

Good afternoon,

Please see the attached Government Public Notice for Micah Joseph Ray / CG Consulting and Design, Inc.

Please confirm receipt of this email and if there is anything else I need to provide, please let me know.

Thank you in advance,

Antoinette



Antoinette Monticello

Contractor Licensing Specialist
Building Safety

Marion County Board of County Commissioners
2710 E. Silver Springs Blvd.
Ocala, FL 34470
Main: 352-438-2400

[Empowering Marion for Success!](#)

Under Florida law, emails to our organization are public records. If you do not want your email reviewed in response to a public records request, contact this office by phone.

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OFFICIAL USE
URB 2025-6 SPRINGS, FL 34488
#6750681

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Extra Services & Fees (check box, add fee as appropriate)

- ☐ Return Receipt (hardcopy)
☐ Return Receipt (electronic)
☐ Certified Mail Restricted Delivery
☐ Adult Signature Required
☐ Adult Signature Restricted Delivery

\$
\$
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\$

SEP 1

2025

Postmark
Here

Postage

\$

Total Postage and Fees

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Sent To

Brenda Williams

Street and Apt. No., or PO Box No.

8917 SW 103rd PL

City, State, ZIP+4®

Ocala, FL 34481

78

7221 6550 2000 0542 0202

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79

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URB 2025-09-02 10:46:51

Certified Mail Fee

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Extra Services & Fees (check box, add fee as appropriate)

☐ Return Receipt (hardcopy) \$

☐ Return Receipt (electronic) \$

☐ Certified Mail Restricted Delivery \$

☐ Adult Signature Required \$

☐ Adult Signature Restricted Delivery \$

Postage

\$

Total Postage and Fees

\$

Sent to

Street and Apt. No., or PO Box No.

City, State, ZIP+4®

Mican Joseph Ray / Cb Consulting and Design, Inc.
16593 Powers Ave, Suite 2
Jacksonville, FL 32256.

80



982T 6550 2000 0542 0202

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81

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For delivery information, visit our website at www.usps.com®.

LB 2025-6 Ad # 672685

Certified Mail Fee

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Extra Services & Fees (check box, add fee as appropriate)

- | | |
|--|----|
| ☐ Return Receipt (hardcopy) | \$ |
| ☐ Return Receipt (electronic) | \$ |
| ☐ Certified Mail Restricted Delivery | \$ |
| ☐ Adult Signature Required | \$ |
| ☐ Adult Signature Restricted Delivery | \$ |

Postage

\$

Total Postage and Fees

\$

Sent To

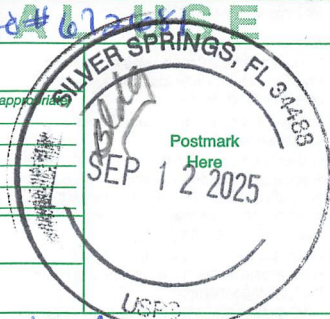
Micah Joseph Ray / CG Consulting + Design Inc

Street and Apt. No., or PO Box No.

1145 Linwood Loop

City, State, ZIP+4®

Saint Johns, FL 32259



82

7020 2450 0002 0550 2000 0540 0202

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83

IMPORTANT: Save this receipt for your records.

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

Qm2

For delivery information, visit our website at www.usps.com®.

LRB2025-6

AD # 17081

Certified Mail Fee

\$

Extra Services & Fees (check box, add fees as appropriate)

- ☐ Return Receipt (hardcopy) \$
- ☐ Return Receipt (electronic) \$
- ☐ Certified Mail Restricted Delivery \$
- ☐ Adult Signature Required \$
- ☐ Adult Signature Restricted Delivery \$

Postage

\$

Total Postage and Fees

\$

Sent To

micah joseph ray / GG Consulting and Design Inc

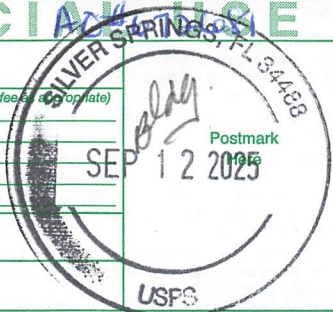
Street and Apt. No., or PO Box No.

7999 Phillips Highway, Suite 309

84

City, State, ZIP+4®

Duval, FL 32256



1067 6550 2000 0542 0202

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
- A unique identifier for your mailpiece.
- Electronic verification of delivery or attempted delivery.
- A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.

Important Reminders:

- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
- Certified Mail service is *not* available for international mail.
- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

- Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
- Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

85

IMPORTANT: Save this receipt for your records.

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Brenda Williams
8917 SW 103rd PL
Ocala, FL 34481



9590 9402 5886 0038 4454 10

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1271

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X *Brenda Williams*

☐ Agent☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)

☐ Priority Mail Express®☐ Registered Mail™☐ Registered Mail Restricted Delivery☒ Return Receipt for Merchandise☒ Signature Confirmation™☐ Signature Confirmation Restricted Delivery**86**

Domestic Return Receipt

USPS TRACKING #



9590 9402 5886 0038 4454 10



First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

United States
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box•

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

LRB 2025-4

Qm2

AO#672681

LOCALiQ

The Gainesville Sun | The Ledger
Daily Commercial | Ocala StarBanner
News Chief | Herald-Tribune

PO Box 631244 Cincinnati, OH 45263-1244

AFFIDAVIT OF PUBLICATION

Antoinette Monticello
Brenda Tsagaris
Marion County Board of County Commissioners
412 SE 25Th AVE
Ocala FL 34471-2687

Marion County
Board of County Commissioners
Building Safety • Licensing
2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

NOTICE OF HEARING

STATE OF WISCONSIN, COUNTY OF BROWN

Before the undersigned authority personally appeared, who on oath says that he or she is the Legal Coordinator of the Star Banner, published in Marion County, Florida; that the attached copy of advertisement, being a Govt Public Notices, was published on the publicly accessible website of Marion County, Florida, or in a newspaper by print in the issues of, on:

OCA Ocala Star-Banner 09/17/2025
OCA ocala.com 09/17/2025

Affiant further says that the website or newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.

Subscribed and sworn to before me, by the legal clerk, who is personally known to me, on 09/17/2025

Legal Clerk

Notary, State of WI, County of Brown

My commission expires

Publication Cost: \$108.22
Tax Amount: \$0.00
Payment Cost: \$108.22
Order No: 11665367 # of Copies: 1
Customer No: 899052
PO #:

THIS IS NOT AN INVOICE!

Please do not use this form for payment remittance.

KAITLYN FELTY
Notary Public
State of Wisconsin

TO: Micah Joseph Ray / CG Consulting and Design, Inc.
6593 Powers Ave
Suite 2
Jacksonville, FL 32256

PLEASE BE ADVISED that (1) formal complaint has been brought against you. The complaint will be heard before The Marion County License Review Board at their meeting on Tuesday, October 14th, 2025 at 5:30 P.M. at the Marion County Growth Management Building, Training Facility at 2710 E. Silver Springs Blvd.

LRB CASE # 2025-6

BE ADVISED if any person or persons wish to appeal a decision of The License Review Board, made at the above advertised meeting, a record of the proceedings will be needed by such person or persons and a verbatim record may also be necessary.

PLEASE BE GOVERNED ACCORDINGLY.

DATE THIS 9th day of September 2025

**LICENSE REVIEW BOARD
MARION COUNTY, FLORIDA**

9/17/25

CERTIFIED MAIL®



Marion County
Board of County Commissioners

Building Safety

2710 E. Silver Springs Blvd.
Ocala, FL 34470



7020 2450 0002 0559 1288

JACKSONVILLE RPDC 320
13 SEP 2025 PM 2 L



quadiant

FIRST-CLASS MAIL
IMI

\$010.73⁰

09/12/2025 ZIP 34470
043M31260914

US POSTAGE

LN
09/15

Micah Joseph Ray
CG Consulting and Design, Inc.
6593 Powers Ave
Suite
Jacksonville

32217-881952
34470>7006

NIXIE 326 DE 1 0010/03/25

RETURN TO SENDER
UNCLAIMED
UNABLE TO FORWARD

BC: 34470700610 *1639-00620-13-27

89

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

micah joseph Ray
CG Consulting and Design Inc
6593 Powers Ave
Suite 2
Jacksonville, FL 32256



9590 9402 5886 0038 4502 78

2. Article Number (Transfer from)

7020 2450 0002 0559 1288

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent

☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery

- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☒ Return Receipt for Merchandise
- ☒ Signature Confirmation™
- ☐ Signature Confirmation Restricted Delivery

- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

**BEFORE THE MARION COUNTY LICENSE REVIEW BOARD
OF MARION COUNTY, FLORIDA**

**CERTIFIED MAIL: 7020 2450 0002 0559 1271
7020 2450 0002 0559 1288**

LRB 2025-6

Brenda Williams
Petitioner

v.

Micah Joseph Ray
Contractor
CT# 25683/CGC1505627

BOARD ORDER

The matter coming to be heard before the Marion County License Review Board for consideration of the complaint filed against the Contractor/Respondent.

Service of this complaint was made by certified mail, and the Respondent was duly advised.

The License Review Board hereby finds as fact: **that Micah Joseph Ray / CG Consulting and Design, Inc was not properly noticed.**

And as a conclusion of law finds the Contractor:

- ☐ Performed work in a manner which shows a lack of competency
- ☐ Performed work in a negligent manner
- ☐ Performed work which is in violation of Marion County code and Florida Statute
- ☐ Misrepresented the cost/scope/quality or timetable of work performed
- ☐ Engaged in dishonest trade practices by not paying the concrete company.
- ☐ Allowed his/her contractor's certificate to be used by others
- ☐ Engaged in an activity which reflects upon his/her competency as a contractor

And; **therefore, the Board's decision is to postpone the case to the upcoming License Review Board meeting on October 14, 2025.**

Based upon the gravity of the offense, the License Review Board of Marion County has taken the following action on this case:

- ☐ Postponed 30 days
- ☐ Dismissed ☐ with prejudice ☐ without prejudice
- ☐ Withholding of permitting privileges until case has been resolved.
- ☐ Revoke permitting privileges in Marion County
- ☐ Letter of Reprimand on file with DBPR
- ☐ Made to pay restitution in the amount \$1,000.00
- ☐ Fine in the amount of \$
- ☐ Suspension of Certificate
- ☐ Revocation of Certificate

A copy of this Order will be placed in the records of the Marion County Building Department and, if Contractor is State Certified/Registered, this ORDER will also be forwarded to the Department of Business and Professional Regulation, State of Florida.

A contractor may petition the Board to rehear a decision of revoking or suspending their certificate of competency or authorizing withholding of building permits. **The petition must be received by the Marion County Building Department on a form provided by the Department by 5:00 p.m. on the tenth (10th) calendar day after the date of execution of this Order.** A decision of the License Review Board may be appealed by writ of certiorari to the Circuit Court in and for Marion County within thirty (30) days after the date of execution.

FURTHER, the Marion County License Review Board makes the RECOMMENDATION to the Florida Construction Industry Licensing Board (FCIL Board), Jacksonville, FL to impose on the State Registration the following penalty:

- ☐ No further action
- ☐ Postponed 90 days
- ☐ Dismissed
- ☐ Withholding of permitting privileges until restitution is made
- ☐ Suspension of permitting privileges in Marion County
- ☐ Made to pay restitution in the amount of \$
- ☐ Fine in the amount of \$

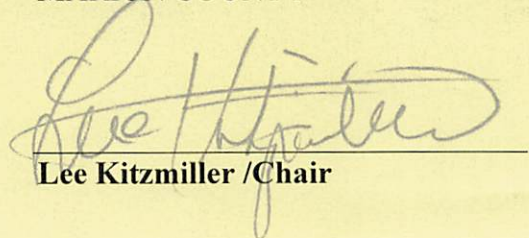
In accordance with Florida Statutes, Chapter 489.131(7) (c) and (d), the disciplined contractor, the complainant, or the Department of Business and Professional Regulation may challenge the local enforcement body's recommended penalty to the FCIL Board. A challenge shall be filed within sixty (60) days of the issuance of the recommended penalty with the FCIL Board in Jacksonville, Florida. If challenged, there is a presumptive finding of probable cause, and the case may proceed before the FCIL Board without the need for a probable cause hearing.

Failure of the disciplined contractor, the complainant, or the Department of Business and Professional Regulation to challenge the local enforcement body's recommended penalty within the time period set forth above shall constitute a waiver of the right to a hearing before the FCIL Board.

A waiver of the right to a hearing before the FCIL Board shall be deemed an admission of the violation, and the penalty recommended shall become the final order according to the procedures developed by FCIL Board rule without further FCIL Board action. The disciplined contractor may Appeal this Board action to the district court.

DONE AND ORDERED by the Marion County License Review Board this September 9th, 2025.

LICENSE REVIEW BOARD OF
MARION COUNTY



Lee Kitzmiller /Chair



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

2ND NOTICE

September 10, 2025

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256**

CERTIFIED MAIL #7020 2450 0002 0559 1288

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
1145 LINWOOD LOOP
SAINT JOHNS, FL 32259**

CERTIFIED MAIL #7020 2450 0002 0559 1295

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
7999 PHILIPS HIGHWAY
SUITE 309
DUVAL, FL 32256**

CERTIFIED MAIL #7020 2450 0002 0559 1301

CT# 25683

Dear Mr. Ray;

Please be advised a formal complaint, Case # **LRB 2025-6** has been brought against you by:

Complainant's Name:

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**

Before the Marion County License Review Board at their meeting on **Tuesday, October 14th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file.

Please contact the License Review Board Secretary at 352-438-2429 on **Monday, October 13th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,



Antoinette Monticello
License Review Board Secretary



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

**BEFORE THE MARION COUNTY LICENSE REVIEW BOARD
OF MARION COUNTY, FLORIDA**

**CERTIFIED MAIL: 7020 2450 0002 0559 1400
7020 2450 0002 0559 1417**

LRB 2025-6

Brenda Williams
Petitioner

v.

Micah Joseph Ray
Contractor
CT# 25683/CGC1505627

BOARD ORDER

The matter coming to be heard before the Marion County License Review Board for consideration of the complaint filed against the Contractor/Respondent.

Service of this complaint was made by certified mail, and the Respondent was duly advised.

The License Review Board hereby finds as fact: **that Micah Joseph Ray / CG Consulting and Design, Inc. has performed work which is in violation of the Marion County Licensing Code 5.5-33 (i) (1) and Florida Statute 489.533 (1) (p)**

And as a conclusion of law finds the Contractor:

- ☐ Performed work in a manner which shows a lack of competency
- ☐ Performed work in a negligent manner
- ☒ Performed work which is in violation of Marion County code and Florida Statute
- ☐ Misrepresented the cost/scope/quality or timetable of work performed
- ☐ Engaged in dishonest trade practices by not paying the concrete company.
- ☐ Allowed his/her contractor's certificate to be used by others
- ☐ Engaged in an activity which reflects upon his/her competency as a contractor

And; **therefore, the Board is directing the Building Official to temporarily withhold Micah Joseph Ray / CG Consulting and Design, Inc.'s permitting privileges until this case has a final decision and is reserving on a restitution amount to be presented by the homeowner before the board at the next available meeting on December 9, 2025 @ 5:30 p.m.**

Based upon the gravity of the offense, the License Review Board of Marion County has taken the following action on this case:

- ☐ Postponed 30 days
- ☐ Dismissed ☐ with prejudice ☐ without prejudice
- ☐ Withholding of permitting privileges until case has been resolved.
- ☐ Revoke permitting privileges in Marion County
- ☐ Letter of Reprimand on file with DBPR
- ☐ Made to pay restitution in the amount \$1,000.00
- ☐ Fine in the amount of \$
- ☐ Suspension of Certificate
- ☐ Revocation of Certificate

A copy of this Order will be placed in the records of the Marion County Building Department and, if Contractor is State Certified/Registered, this ORDER will also be forwarded to the Department of Business and Professional Regulation, State of Florida.

A contractor may petition the Board to rehear a decision of revoking or suspending their certificate of competency or authorizing withholding of building permits. **The petition must be received by the Marion County Building Department on a form provided by the Department by 5:00 p.m. on the tenth (10th) calendar day after the date of execution of this Order.** A decision of the License Review Board may be appealed by writ of certiorari to the Circuit Court in and for Marion County within thirty (30) days after the date of execution.

FURTHER, the Marion County License Review Board makes the RECOMMENDATION to the Florida Construction Industry Licensing Board (FCIL Board), Jacksonville, FL to impose on the State Registration the following penalty:

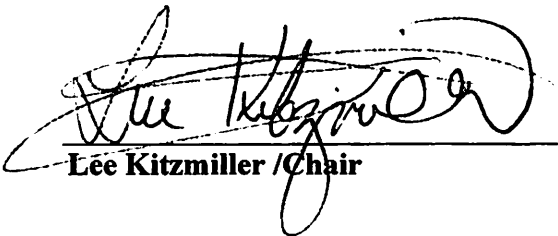
- ☐ No further action
- ☐ Postponed 90 days
- ☐ Dismissed
- ☐ Withholding of permitting privileges until restitution is made
- ☐ Suspension of permitting privileges in Marion County
- ☐ Made to pay restitution in the amount of \$
- ☐ Fine in the amount of \$

In accordance with Florida Statutes, Chapter 489.131(7) (c) and (d), the disciplined contractor, the complainant, or the Department of Business and Professional Regulation may challenge the local enforcement body's recommended penalty to the FCIL Board. A challenge shall be filed within sixty (60) days of the issuance of the recommended penalty with the FCIL Board in Jacksonville, Florida. If challenged, there is a presumptive finding of probable cause, and the case may proceed before the FCIL Board without the need for a probable cause hearing.

Failure of the disciplined contractor, the complainant, or the Department of Business and Professional Regulation to challenge the local enforcement body's recommended penalty within the time period set forth above shall constitute a waiver of the right to a hearing before the FCIL Board.

A waiver of the right to a hearing before the FCIL Board shall be deemed an admission of the violation, and the penalty recommended shall become the final order according to the procedures developed by FCIL Board rule without further FCIL Board action. The disciplined contractor may Appeal this Board action to the district court.

DONE AND ORDERED by the Marion County License Review Board this **October 14th, 2025.**

LICENSE REVIEW BOARD OF
MARION COUNTY

Lee Kitzmiller /Chair



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

3rd NOTICE

October 15, 2025

CERTIFIED MAIL #7020 2450 0002 0559 1417

MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256
CT# 25683

Dear Mr. Ray;

Please be advised a formal complaint, Case # **LRB 2025-6** has been brought against you by:

Complainant's Name:

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**

Before the Marion County License Review Board at their meeting on **Tuesday, December 9th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file.

Please contact the License Review Board Secretary, 352-438-2429 on **Monday, December 8th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,


Antoinette Monticello
License Review Board Secretary

**Taken 16 May 2025
by Ryan Arbuckle
ref. LRB 2025-6**



**Taken 16 May 2025
by Ryan Arbuckle
ref. LRB 2025-6**



**Taken 9 September 2025
by Ryan Arbuckle
ref. LRB 2025-6**



Taken 9 September 2025
by Ryan Arbuckle
ref. LRB 2025-6



Permits

Permit No. **2025051700** Status **APPLY** Permit Type **M23WDS** ePlans Status **NOB** Address **8917 SW 103RD PL** Office **EPERMIT**

M23 W:

Appl Info Location / Survey Zoning / Lot Building Additional Info Inspection Info Assoc. Tables Dates Update Info

Master No. **2025051700** Model Model Description WWP ☒

COA Contractor Est. Value **6000** P/G **P** Customer WO#

ECC Code **434** **NOB** RESIDENTIAL ADDITIONS/ALTERATIONS/CONV

Address No. **123811** **NOB** Wind Borne **B**

Applicant

Type **CONTRACTOR** Name **MICAH JOSEPH RAY**

Contact Name Contact Phone **904-323-1371**

Job Description (100 char) **6 WINDOW REPLACEMENT FL5179.15**

Email

Owner

Name **WILLIAMS BRENDA**

Address **514 PINE ST**

City **BYRDSTOWN**

St **TN** Zip **385492434**

Phone **931-214-9101**

Certificate No **25683** **NOB** DBA Name **CG CONSULTING AND DESIGN, INC** License No **CGC1505627** **ACTIVE**

Job Phone **904-323-1371** Job Fax Job Email **CORINNA.CGSERVICES@OUTLOOK.CC**

Browse 10/14/2025 11:52 AM

103

**MARION COUNTY
BOARD OF COUNTY COMMISSIONERS
COMPLETE PERMIT HISTORY PRINT**

PERMIT NBR: 2025051700 JOB DESC: 6 WINDOW REPLACEMENT FL5179.15

STATUS: APPLY

JOB LOCATION: 8917 SW 103RD PL

SUBDIVISION 5241 / PINE RUN ESTATES (I)

BLOCK: P

LOT: 002

MASTER NBR: 2025051700

TRS:

UNIT:

TRACT:

TAZ: 3908

WATER:

SEWER:

COA:

FLOOD ZONE:

OWNER NAME: WILLIAMS BRENDA

JOB PHONE: 904-323-1371

CERT NBR: 25683 DBA: CG CONSULTING AND DESIGN, INC

JOB VALUE: \$6,000.00

CONTACT NAME:

CONTACT PHONE: 904-323-1371

SETBACKS

FRONT:

REAR:

LEFT:

RIGHT:

SPECIAL:

IMPORTANT DATES:

APPLICATION

APPROVAL

ISSUED

CO

EXPIRATION

CANCEL

EXTENDED
EXPIRATION

5/15/2025

11/11/2025

DIRECTIONS: 40 WEST T/L ONTO 441 T/R ONTO FL 200 T/R ONTO SW 88TH TERR T/L ONTO SW 103RD PL
HOUSE ON RIGHT

ADDTL INFO:

SUBCONTRACTORS

CERT NBR	SUB STATUS	START DATE	END DATE	STATUS	SUB CLASS	DBA
----------	------------	------------	----------	--------	-----------	-----

SUBPERMITS

PERMIT NBR	STATUS	TYPE	CERT NBR	DBA	JOB DESC
2025051700	APPLY	M23WD	25683	CG CONSULTING AND DESIGN, INC	6 WINDOW REPLACEMENT FL5179.15

FEES

FEE CODE	STATUS	DESCRIPTION	WAIVE	AMOUNT DUE	ENTER DATE
B092	POSTED	PERMIT DEPOSIT	N	75.00	5/15/2025

COMMENTS

STATUS	ORIG USER	ORIG DATETIME	COMMENT
--------	-----------	---------------	---------

Plan Review

Permit Number: 2025051700

Review Dept.: PRMT

Rejected By: BU341JV02

Rejected By: BU341JV02

NEED TO LET US KNOW HOW MANY WINDOWS ARE
CHANGING. JCVICIO

In accordance with HB 267 - Florida statute 553.73 requirements
for the replacement of windows, doors or
a garage door in existing one-family or two-family dwellings or
town houses:

- 1) Product approval numbers and a copy of the manufacturer's
instructions is required to
be submitted with the permit application for each window size,
door or garage door.
- 2) List of the size(s) of old window(s) and size(s) of new
window(s) / old size door and new size
door or / old size garage door and new size garage door.

Permit Number: 2025051700

Review Dept.: REVIEW

REQ	CLASS	DESCRIPTION/REMARKS	PRI	REQ DATE	RESULT CODE	RES DATE	INSPECTOR
108	ST	108 FINAL STRUCTURAL	0				
113	ST	113 FRAMING	0				

Monticello,Antoinette

From: Gannett Legals Public Notices 7 <ganlegpubnotices7@gannett.com>
Sent: Wednesday, October 15, 2025 9:48 AM
To: Monticello,Antoinette
Subject: RE: 11758786 Marion County Building Department - Govt Public Notices - Account # 899052
Attachments: 11758786.pdf

CAUTION: THIS MESSAGE IS FROM AN EXTERNAL SENDER

This email originated from outside the organization. Do not click links, open attachments, or share any information unless you recognize the sender and know the content is safe. Report suspicious emails using the "Phish Alert" button in Outlook or contact the Helpdesk.

Hello Antoinette,

Please find your order confirmation and proof of ad attached.

Your ad is set to run in **Ocala Star Banner** on **10/20/2025**

The total cost is **\$76.58** which includes an affidavit that will be mailed to you **7-10 business days** after the last day of the ad printing. Please reply by **2PM Today, October 15, 2025** with any changes.

Your notice is scheduled to run per your request and will publish unless you reply to this email requesting changes or to cancel.

Our invoicing is done on a monthly basis.
You will receive an invoice for this ad after the close of the month.

All orders are subject to a non-refundable 3.99% service fee. As an incentive for customers, we provide a discount off the order cost equal to the 3.99% service fee if you pay by ACH. Pay by ACH and Save! Final order cost provided at time of payment and via a receipt.

If you would like to utilize our online self-serve ad portal to place your legal notices in the future, please visit your local publication's online classifieds legal section. There, you can conveniently submit and immediately preview your notices anytime, 24/7.

***NOTE: We are not legally trained, and it is your responsibility to make sure your AD meets the requirements of your State/Court which includes wording and publication times. Please verify all information is there and that it is correct. If your ad is not compliant with applicable law and needs to be re-published you will be responsible for all additional fees incurred.**

Thanks,



Office: 833-790-0905

** Please always include Acct # & Name of Publication requested*

To sign up for the convenience of having your invoice **emailed** to you, contact abgspecial@gannett.com. Once enrolled, you can also enjoy the convenience of making online payments!

From: Monticello,Antoinette <Antoinette.Monticello@marionfl.org>
Sent: Wednesday, October 15, 2025 9:22 AM
To: Ocala Legals <StarBannerLegals@gannett.com>
Subject: 11758786 Marion County Building Department - Govt Public Notices - Account #899052

Good afternoon,

Please see the attached Government Public Notice for Micah Joseph Ray / CG Consulting and Design, Inc.

Please confirm receipt of this email and if there is anything else I need to provide, please let me know.

Thank you in advance,

Antoinette



Marion
County
FLORIDA

Antoinette Monticello
Contractor Licensing Specialist
Building Safety

Marion County Board of County Commissioners
2710 E. Silver Springs Blvd.
Ocala, FL 34470
Main: 352-438-2400

Empowering Marion for Success!

Under Florida law, emails to our organization are public records. If you do not want your email reviewed in response to a public records request, contact this office by phone.

Order Confirmation

Not an Invoice

Account Number:	899052
Customer Name:	Marion County Board of County Commissioners
Customer Address:	Marion County Board of County Commissioners 412 SE 25Th AVE Brenda Tsagaris Ocala FL 34471-2687
Contact Name:	Antoinette Hernandez
Contact Phone:	352-438-2400
Contact Email:	Antoinette.Hernandez@marionfl.org
PO Number:	

Date:	10/15/2025
Order Number:	11758786
Prepayment Amount:	\$ 0.00

Column Count:	1.0000
Line Count:	33.0000
Height in Inches:	2.7400

Print

Product	#Insertions	Start - End	Category
OCA Ocala Star-Banner	1	10/20/2025 - 10/20/2025	Govt Public Notices
OCA ocala.com	1	10/20/2025 - 10/20/2025	Govt Public Notices

As an incentive for customers, we provide a discount off the total order cost equal to the 3.99% service fee if you pay with Cash/Check/ACH. Pay by Cash/Check/ACH and save!

Total Cash Order Confirmation Amount Due	\$76.58
Tax Amount	\$0.00
Service Fee 3.99%	\$3.06
Cash/Check/ACH Discount	-\$3.06
Payment Amount by Cash/Check/ACH	\$76.58
Payment Amount by Credit Card	\$79.64

Order Confirmation Amount	\$76.58
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Ad Preview

NOTICE OF HEARING

**TO: Micah Joseph Ray / CG
Consulting and Design, Inc.**

6593 Powers Ave

Suite 2

Jacksonville, FL 32256

PLEASE BE ADVISED - (1) formal complaint has been brought against you. The complaint will be heard before The Marion County License Review Board Meeting on Tuesday, October 14th, 2025, at 5:30 P.M. at the Marion County Growth Management Building, Training Facility at 2710 E. Silver Springs Blvd. Ocala, FL 34470.

LRB CASE # 2025-6

BE ADVISED if any person or person wishes to appeal a decision of The License Review Board, made at the above advertised meeting, a record of the proceedings will be needed by such person or persons and a verbatim record may also be necessary.

PLEASE BE GOVERNED ACCORDINGLY.

DATE THIS 15th day of October 2025

**LICENSE REVIEW BOARD
MARION COUNTY, FLORIDA**

#11758786

ALERT: IMPACTS OF HEAVY RAIN AND FLOODING IN THE SOUTHWEST, EASTERN COAST OF ...

Tracking Number:

70202450000205591288

Remove X

Copy

Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item arrived at our USPS facility in JACKSONVILLE FL DISTRIBUTION CENTER on October 12, 2025 at 10:46 pm. The item is currently in transit to the destination.

Get More Out of USPS Tracking:
USPS Tracking Plus®

Moving Through Network
Arrived at USPS Regional Facility
JACKSONVILLE FL DISTRIBUTION CENTER
October 12, 2025, 10:46 pm

Arrived at USPS Regional Facility
JACKSONVILLE FL DISTRIBUTION CENTER
October 11, 2025, 9:31 am

See All Tracking History

Feedback

What Do USPS Tracking Statuses Mean? (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates

▼

USPS Tracking Plus®

▼

Product Information



See Less ^

Track Another Package

Enter tracking or barcode numbers

Need More Help?

Contact USPS Tracking support for further assistance.

FAQs

ALERT: IMPACTS OF HEAVY RAIN AND FLOODING IN THE SOUTHWEST, EASTERN COAST OF ...

USPS Tracking®

FAQs >

Tracking Number:

Remove X

70202450000205591295

Copy Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item could not be delivered on October 7, 2025 at 2:50 pm in JACKSONVILLE, FL 32256. It was held for the required number of days and is being returned to the sender.

Get More Out of USPS Tracking:

USPS Tracking Plus®

Feedback

Alert

Unclaimed/Being Returned to Sender

JACKSONVILLE, FL 32256
October 7, 2025, 2:50 pm

Unclaimed/Being Returned to Sender

JACKSONVILLE, FL 32256
October 6, 2025, 10:36 am

See All Tracking History

[What Do USPS Tracking Statuses Mean?](https://faq.usps.com/s/article/Where-is-my-package) (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates

USPS Tracking Plus®

Product Information



See Less ^

Track Another Package

Enter tracking or barcode numbers

Need More Help?

Contact USPS Tracking support for further assistance.

FAQs

ALERT: IMPACTS OF HEAVY RAIN AND FLOODING IN THE SOUTHWEST, EASTERN COAST OF ...

USPS Tracking®

FAQs >

Tracking Number:

70202450000205591301

Remove X

Copy

Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your package is moving within the USPS network and is on track to be delivered to its final destination. It is currently in transit to the next facility.

Get More Out of USPS Tracking:
USPS Tracking Plus®

Moving Through Network
In Transit to Next Facility

October 12, 2025

Arrived at USPS Regional Facility
JACKSONVILLE FL DISTRIBUTION CENTER
October 11, 2025, 2:58 pm

See All Tracking History

Feedback

What Do USPS Tracking Statuses Mean? (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates

▼

USPS Tracking Plus®

▼

Product Information

▼

See Less ^

Track Another Package

Enter tracking or barcode numbers

Need More Help?

Contact USPS Tracking support for further assistance.

FAQs

CERTIFIED MAIL



Marion County
Board of County Commissioners

Building Safety

2710 E. Silver Springs Blvd.
Ocala, FL 34470



JACKSONVILLE RPDC 320

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09/12/2025 ZIP 34470
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9/20

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09/22

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Micah Joseph Ray
CG Consulting and Design, Inc.
7999 Phillips Hwy, Suite 309
Suite 309 32256
Duv

NIXIE

326 DE 1

0010/09/25

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UNCLAIMED
UNABLE TO FORWARD

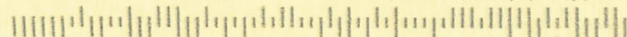
.. 9AZK0103009000099

FLUOT

BC: 34470700610

*1639-00222-13-27

32256 44048



116

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Milan Joseph Ray
Co Consulting + Design, Inc.
7999 Phillips Hwy
Suite 309
Duval FL 32256



9590 9402 5886 0038 4504 14

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1301

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent

☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery

- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☒ Return Receipt for Merchandise
- ☒ Signature Confirmation™
- ☐ Signature Confirmation Restricted Delivery

Insured Mail
Insured Mail Restricted Delivery
(over \$500)

Domestic Return Receipt

PS Form 3811, July 2015 PSN 7530-02-000-9053



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

2ND NOTICE

September 10, 2025

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256**

CERTIFIED MAIL #7020 2450 0002 0559 1288

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
1145 LINWOOD LOOP
SAINT JOHNS, FL 32259**

CERTIFIED MAIL #7020 2450 0002 0559 1295

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
7999 PHILIPS HIGHWAY
SUITE 309
DUVAL, FL 32256**

CERTIFIED MAIL #7020 2450 0002 0559 1301

CT# 25683

Dear Mr. Ray;

Please be advised a formal complaint, Case # **LRB 2025-6** has been brought against you by:

Complainant's Name:

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**

Before the Marion County License Review Board at their meeting on **Tuesday, October 14th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file.

Please contact the License Review Board Secretary at 352-438-2429 on **Monday, October 13th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

A handwritten signature in blue ink, appearing to read "Antoinette Monticello". The signature is fluid and cursive, with the first name and last name clearly distinguishable.

Antoinette Monticello
License Review Board Secretary



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

**BEFORE THE MARION COUNTY LICENSE REVIEW BOARD
OF MARION COUNTY, FLORIDA**

CERTIFIED MAIL: 7020 2450 0002 0559 1271
7020 2450 0002 0559 1288

LRB 2025-6

Brenda Williams
Petitioner

v.

Micah Joseph Ray
Contractor
CT# 25683/CGC1505627

BOARD ORDER

The matter coming to be heard before the Marion County License Review Board for consideration of the complaint filed against the Contractor/Respondent.

Service of this complaint was made by certified mail, and the Respondent was duly advised.

The License Review Board hereby finds as fact: that Micah Joseph Ray / CG Consulting and Design, Inc was not properly noticed.

And as a conclusion of law finds the Contractor:

- ☐ Performed work in a manner which shows a lack of competency
- ☐ Performed work in a negligent manner
- ☐ Performed work which is in violation of Marion County code and Florida Statute
- ☐ Misrepresented the cost/scope/quality or timetable of work performed
- ☐ Engaged in dishonest trade practices by not paying the concrete company.
- ☐ Allowed his/her contractor's certificate to be used by others
- ☐ Engaged in an activity which reflects upon his/her competency as a contractor

And; therefore, the Board's decision is to postpone the case to the upcoming License Review Board meeting on October 14, 2025.

Based upon the gravity of the offense, the License Review Board of Marion County has taken the following action on this case:

- ☐ Postponed 30 days
- ☐ Dismissed ☐ with prejudice ☐ without prejudice
- ☐ Withholding of permitting privileges until case has been resolved.
- ☐ Revoke permitting privileges in Marion County
- ☐ Letter of Reprimand on file with DBPR
- ☐ Made to pay restitution in the amount \$1,000.00
- ☐ Fine in the amount of \$
- ☐ Suspension of Certificate
- ☐ Revocation of Certificate

A copy of this Order will be placed in the records of the Marion County Building Department and, if Contractor is State Certified/Registered, this ORDER will also be forwarded to the Department of Business and Professional Regulation, State of Florida.

A contractor may petition the Board to rehear a decision of revoking or suspending their certificate of competency or authorizing withholding of building permits. The petition must be received by the Marion County Building Department on a form provided by the Department by 5:00 p.m. on the tenth (10th) calendar day after the date of execution of this Order. A decision of the License Review Board may be appealed by writ of certiorari to the Circuit Court in and for Marion County within thirty (30) days after the date of execution.

FURTHER, the Marion County License Review Board makes the RECOMMENDATION to the Florida Construction Industry Licensing Board (FCIL Board), Jacksonville, FL to impose on the State Registration the following penalty:

- ☐ No further action
- ☐ Postponed 90 days
- ☐ Dismissed
- ☐ Withholding of permitting privileges until restitution is made
- ☐ Suspension of permitting privileges in Marion County
- ☐ Made to pay restitution in the amount of \$
- ☐ Fine in the amount of \$

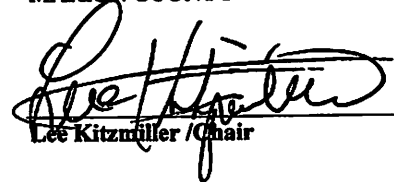
In accordance with Florida Statutes, Chapter 489.131(7) (c) and (d), the disciplined contractor, the complainant, or the Department of Business and Professional Regulation may challenge the local enforcement body's recommended penalty to the FCIL Board. A challenge shall be filed within sixty (60) days of the issuance of the recommended penalty with the FCIL Board in Jacksonville, Florida. If challenged, there is a presumptive finding of probable cause, and the case may proceed before the FCIL Board without the need for a probable cause hearing.

Failure of the disciplined contractor, the complainant, or the Department of Business and Professional Regulation to challenge the local enforcement body's recommended penalty within the time period set forth above shall constitute a waiver of the right to a hearing before the FCIL Board.

A waiver of the right to a hearing before the FCIL Board shall be deemed an admission of the violation, and the penalty recommended shall become the final order according to the procedures developed by FCIL Board rule without further FCIL Board action. The disciplined contractor may Appeal this Board action to the district court.

DONE AND ORDERED by the Marion County License Review Board this September 9th, 2025.

LICENSE REVIEW BOARD OF
MARION COUNTY



Lee Kitzmiller / Chair

LOCALiQ

The Gainesville Sun | The Ledger
Daily Commercial | Ocala StarBanner
News Chief | Herald-Tribune

PO Box 631244 Cincinnati, OH 45263-1244

AFFIDAVIT OF PUBLICATION

Antoinette Hernandez
Brenda Tsagaris
Marion County Board of County Commissioners
412 SE 25Th AVE
Ocala FL 34471-2687

STATE OF WISCONSIN, COUNTY OF BROWN

Before the undersigned authority personally appeared, who on oath says that he or she is the Legal Coordinator of the Star Banner, published in Marion County, Florida; that the attached copy of advertisement, being a Govt Public Notices, was published on the publicly accessible website of Marion County, Florida, or in a newspaper by print in the issues of, on:

OCA Ocala Star-Banner 10/20/2025
OCA ocala.com 10/20/2025

Affiant further says that the website or newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.

Subscribed and sworn to before me, by the legal clerk, who is personally known to me, on 10/20/2025

Legal Clerk

Notary, State of WI, County of Brown

My commission expires

Publication Cost: \$76.58
Tax Amount: \$0.00
Payment Cost: \$76.58
Order No: 11758786
Customer No: 899052
PO #:

of Copies:
1

THIS IS NOT AN INVOICE!

Please do not use this form for payment remittance.

KAITLYN FELTY
Notary Public
State of Wisconsin

NOTICE OF HEARING
TO: Micah Joseph Ray / CG
Consulting and Design, Inc.
6593 Powers Ave
Suite 2
Jacksonville, FL 32256

PLEASE BE ADVISED - (1) formal complaint has been brought against you. The complaint will be heard before The Marion County License Review Board Meeting on Tuesday, October 14th, 2025, at 5:30 P.M. at the Marion County Growth Management Building, Training Facility at 2710 E. Silver Springs Blvd. Ocala, FL 34470.

LRB CASE # 2025-6

BE ADVISED if any person or person wishes to appeal a decision of The License Review Board, made at the above advertised meeting, a record of the proceedings will be needed by such person or persons and a verbatim record may also be necessary.

PLEASE BE GOVERNED ACCORDINGLY.

DATE THIS 15th day of October 2025

LICENSE REVIEW BOARD
MARION COUNTY, FLORIDA

#11758786

Monticello,Antoinette

From: Gannett Legals Public Notices <GanLegPubNotices@gannett.com>
Sent: Monday, October 20, 2025 11:47 AM
To: Monticello,Antoinette
Subject: 11758786
Attachments: 11758786.pdf

CAUTION: THIS MESSAGE IS FROM AN EXTERNAL SENDER

This email originated from outside the organization. Do not click links, open attachments, or share any information unless you recognize the sender and know the content is safe. Report suspicious emails using the "Phish Alert" button in Outlook or contact the Helpdesk.

Good morning,

Attached is the affidavit you requested.

The original will be sent via U.S. mail.

Thank you!

Kaitlyn Felty

Public Notice Representative – Affidavits Team

ganlegpubnotices@gannett.com

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Extra Services & Fees (check box, add fee as appropriate)

- ☐ Return Receipt (hardcopy) \$ _____
- ☐ Return Receipt (electronic) \$ _____
- ☐ Certified Mail Restricted Delivery \$ _____
- ☐ Adult Signature Required \$ _____
- ☐ Adult Signature Restricted Delivery \$ _____

Postage

\$

Total Postage and Fees

\$

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\$

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Brenda Williams
8917 SW 103rd Pl
Ocala, FL 34481



124

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- Certified Mail service is *not* available for international mail.
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- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

- Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
- Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

125

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Domestic Mail Only

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For delivery information, visit our website at www.usps.com®.

LRB2005-6



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Extra Services & Fees (check box, add fee as appropriate)

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|--|----|-------|
| ☐ Return Receipt (hardcopy) | \$ | _____ |
| ☐ Return Receipt (electronic) | \$ | _____ |
| ☐ Certified Mail Restricted Delivery | \$ | _____ |
| ☐ Adult Signature Required | \$ | _____ |
| ☐ Adult Signature Restricted Delivery | \$ | _____ |

Postage

\$

Total Postage and Fees

\$

Sent

Street

City, S

MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256

126

PS Fo

April 2015 PSN 7530-02-000-9047

See Reverse for Instructions

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- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
- Certified Mail service is *not* available for international mail.
- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

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- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
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IMPORTANT: Save this receipt for your records.



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

**BEFORE THE MARION COUNTY LICENSE REVIEW BOARD
OF MARION COUNTY, FLORIDA**

CERTIFIED MAIL: 7020 2450 0002 0559 1271
7020 2450 0002 0559 1288

LRB 2025-6

Brenda Williams
Petitioner

v.

Micah Joseph Ray
Contractor
CT# 25683/CGC1505627

BOARD ORDER

The matter coming to be heard before the Marion County License Review Board for consideration of the complaint filed against the Contractor/Respondent.

Service of this complaint was made by certified mail, and the Respondent was duly advised.

The License Review Board hereby finds as fact: that Micah Joseph Ray / CG Consulting and Design, Inc was not properly noticed.

And as a conclusion of law finds the Contractor:

- ☐ Performed work in a manner which shows a lack of competency
- ☐ Performed work in a negligent manner
- ☐ Performed work which is in violation of Marion County code and Florida Statute
- ☐ Misrepresented the cost/scope/quality or timetable of work performed
- ☐ Engaged in dishonest trade practices by not paying the concrete company.
- ☐ Allowed his/her contractor's certificate to be used by others
- ☐ Engaged in an activity which reflects upon his/her competency as a contractor

And; therefore, the Board's decision is to postpone the case to the upcoming License Review Board meeting on October 14, 2025.

Based upon the gravity of the offense, the License Review Board of Marion County has taken the following action on this case:

- ☐ Postponed 30 days
- ☐ Dismissed ☐ with prejudice ☐ without prejudice
- ☐ Withholding of permitting privileges until case has been resolved.
- ☐ Revoke permitting privileges in Marion County
- ☐ Letter of Reprimand on file with DBPR
- ☐ Made to pay restitution in the amount \$1,000.00
- ☐ Fine in the amount of \$
- ☐ Suspension of Certificate
- ☐ Revocation of Certificate

A copy of this Order will be placed in the records of the Marion County Building Department and, if Contractor is State Certified/Registered, this ORDER will also be forwarded to the Department of Business and Professional Regulation, State of Florida.

A contractor may petition the Board to rehear a decision of revoking or suspending their certificate of competency or authorizing withholding of building permits. The petition must be received by the Marion County Building Department on a form provided by the Department by 5:00 p.m. on the tenth (10th) calendar day after the date of execution of this Order. A decision of the License Review Board may be appealed by writ of certiorari to the Circuit Court in and for Marion County within thirty (30) days after the date of execution.

FURTHER, the Marion County License Review Board makes the RECOMMENDATION to the Florida Construction Industry Licensing Board (FCIL Board), Jacksonville, FL to impose on the State Registration the following penalty:

- ☐ No further action
- ☐ Postponed 90 days
- ☐ Dismissed
- ☐ Withholding of permitting privileges until restitution is made
- ☐ Suspension of permitting privileges in Marion County
- ☐ Made to pay restitution in the amount of \$
- ☐ Fine in the amount of \$

In accordance with Florida Statutes, Chapter 489.131(7) (c) and (d), the disciplined contractor, the complainant, or the Department of Business and Professional Regulation may challenge the local enforcement body's recommended penalty to the FCIL Board. A challenge shall be filed within sixty (60) days of the issuance of the recommended penalty with the FCIL Board in Jacksonville, Florida. If challenged, there is a presumptive finding of probable cause, and the case may proceed before the FCIL Board without the need for a probable cause hearing.

Failure of the disciplined contractor, the complainant, or the Department of Business and Professional Regulation to challenge the local enforcement body's recommended penalty within the time period set forth above shall constitute a waiver of the right to a hearing before the FCIL Board.

A waiver of the right to a hearing before the FCIL Board shall be deemed an admission of the violation, and the penalty recommended shall become the final order according to the procedures developed by FCIL Board rule without further FCIL Board action. The disciplined contractor may Appeal this Board action to the district court.

DONE AND ORDERED by the Marion County License Review Board this September 9th, 2025.

LICENSE REVIEW BOARD OF
MARION COUNTY



Lee Kitzmiller / Chair



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

2ND NOTICE

September 10, 2025

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256**

CERTIFIED MAIL #7020 2450 0002 0559 1288

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
1145 LINWOOD LOOP
SAINT JOHNS, FL 32259**

CERTIFIED MAIL #7020 2450 0002 0559 1295

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
7999 PHILIPS HIGHWAY
SUITE 309
DUVAL, FL 32256**

CERTIFIED MAIL #7020 2450 0002 0559 1301

CT# 25683

Dear Mr. Ray;

Please be advised a formal complaint, Case # **LRB 2025-6** has been brought against you by:

Complainant's Name:

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**

Before the Marion County License Review Board at their meeting on **Tuesday, October 14th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file.

Please contact the License Review Board Secretary at 352-438-2429 on **Monday, October 13th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,



Antoinette Monticello
License Review Board Secretary



Marion County
Board of County Commissioners

Building Safety

2710 E. Silver Springs Blvd.
Ocala, FL 34470

CERTIFIED MAIL®

JACKSONVILLE RPDC 320



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09/12/2025 ZIP 34470
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US POSTAGE

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9/15/25

micah Joseph Ray
CG Consulting + Design Inc.
1145 Linwood Loop
St. Johns, FL 32259

NIXIE

326 SE 1

7210/19/25

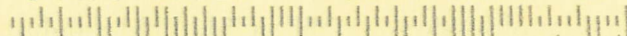
RETURN TO SENDER
UNCLAIMED
UNABLE TO FORWARD

UNC

BC: 34470700610

*1639-08954-13-26

32259-423645



132

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Michael Joseph Ray
GG Consulting + Design, Inc.
1145 Linwood Loop
St. Johns, FL 32259



9590 9402 5886 0038 4451 75

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1295

PS Form 3811, July 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent

☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)
- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☒ Return Receipt for Merchandise
- ☒ Signature Confirmation™
- ☐ Signature Confirmation Restricted Delivery

Domestic Return Receipt

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Brenda Williams
8917 SW 103rd Pl
Ocala, FL 34481



9590 9402 5886 0038 4503 77

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1400

COMPLETE THIS SECTION ON DELIVERY

A. Signature

☒ Brenda Williams ☐ Agent
☒ Addressee

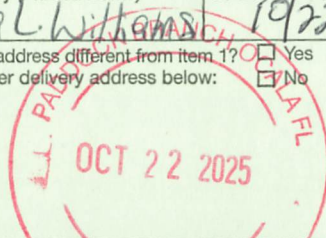
B. Received by (Printed Name)

Brenda L. Williams

C. Date of Delivery

10/22/25

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☒ No



3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)
- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☐ Return Receipt for Merchandise
- ☒ Signature Confirmation™
- ☒ Signature Confirmation Restricted Delivery

USPS-3447

134

USPS TRACKING #

JACKSONVILLE RPDC 320

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First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

9590 9402 5886 0038 4503 77

United States
Postal Service

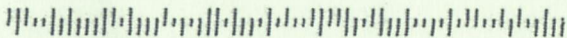
• Sender: Please print your name, address, and ZIP+4® in this box •

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

AO[#] 672681

LRB 2025-6

Qm2



135



Marion County License Review Board

Agenda Item

File No.: 2025-21152

Agenda Date: 12/9/2025

Agenda No.: 8.1.

SUBJECT:

LRB 2025-7 Douglas & Penny Norkus v. Andrea Hope Samuel / Ray's Construction of Ocala Inc



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

Action Order # 675370 **FOR OFFICE USE:** LRB Case # 2025-7
Code Case # _____

COMPLAINT FORM - PART I

- ☐ Building Code Issues/Permitting Issues Fill out Part I
- ☐ Contractor/Licensing Issues Fill out Part I *and* Part II

COMPLAINANT INFORMATION: **DATE OF YOUR CALL or VISIT:** _____

Name: _____

Address: _____

Daytime (8am-5pm) Phone Number: _____ Cell Phone Number: _____

Email (if you would prefer electronic correspondence): _____

Address or Parcel ID that your complaint refers to: _____

Complaint is about: (circle)

Mobile Home

Building Addition

Department Staff Member

Shed

Contractor

Other: _____



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

NATURE OF COMPLAINT

NOTE: If the subject of your complaint is a contractor licensed by the State of Florida, a copy of this form will be sent to them, pursuant to 455.225(1) Florida Statutes.

Please provide the date(s) of occurrence and as much detail of the incident as you can. If applicable, provide copies of any quotes, invoices, or correspondence.

IF FILING A COMPLAINT AGAINST A LICENSED CONTRACTOR:

You must sign and date that you have read and understood the following statement:

Florida Statute (837.06) False Official Statements: Whoever knowingly makes a false statement, in writing, with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

Signature (Required to file complaint)

Date



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

CONTRACTOR COMPLAINT FORM - PART II

SUBJECT OF COMPLAINT: (Fill in only if complaint is against a Licensed Contractor)

Name: _____

Business Name: _____

Address: _____

Phone: _____

License Number: _____

In addition to your written statement in **PART I**, please document your contractual relationship with the Contractor and provide evidence of supporting allegations. Answer as many questions below as possible to assist us in investigating your complaint.

PROVIDE COPIES OF ANY OF THE FOLLOWING IF AVAILABLE:

1. Proof of the contract between you and the contractor
2. Proof of payment to the contractor – cancelled checks (front and back), receipts, closing statements, etc.
3. Liens, judgments and notices to owner, including copies of related work orders, bills, and subcontracts Warranties.

I am complaining in my capacity as the:

☐ Homeowner ☐ Subcontractor ☐ Building Department ☐ Contractor

Check the category that best summarizes the work that was performed or what the contractor did for you:

- ☐ Built house ☐ Remodeled house ☐ Built addition to a house ☐ Commercial roof work
☐ Re-roofed the entire house ☐ Built a commercial structure
☐ Remodeled or built an addition to a commercial structure ☐ A/C or heating work at the residence
☐ Installed a pool ☐ other, please explain _____

Please circle the letter(s) for the category that best describes your basic complaint:

- A. Poor workmanship by contractor
- B. Job finished, but contractor will not correct problems
- C. Roof leaks, and contractor will not repair
- D. Contractor failed to pay subcontractors/suppliers
- E. Contractor taking an unreasonably long time to do the job
- F. Contractor abandoned job
- G. Financial dishonesty/misconduct by contractor
- H. Contractor exceeded the scope of his/her license



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

PLEASE ANSWER ALL OF THE FOLLOWING QUESTIONS IN THIS SECTION. IF A QUESTION DOES NOT APPLY TO YOUR COMPLAINT, WRITE "N/A".

BASIC BACKGROUND DATA:

1. Is the work site located inside ☐ City limits or ☐ County limits?
2. What is the street address and city of the work site? _____
3. These questions may relate to the contractor's building code compliance:

Was the contract in writing? ☐ YES ☐ NO

Contract Price: \$ _____ Date of Contract: _____

Approximate Date that Work Began: _____

Approximate Date that Work Ended: _____
4. Was the permit obtained from the Marion County Building Department? ☐ YES ☐ NO
If NO, was a permit required? ☐ YES ☐ NO
5. What was the name of the person who pulled the permit? _____
6. What was the permit number? _____
7. Was the permit obtained on time? ☐ YES ☐ NO
8. Was the Certificate of Occupancy issued? ☐ YES ☐ NO
9. If the Certificate of Occupancy was not issued, explain why. _____

10. Were any inspections missed or performed late? ☐ YES ☐ NO
11. Was the Final Inspection passed? ☐ YES ☐ NO



Marion County Board of County Commissioners

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

FINANCIAL QUESTIONNAIRE:

1. What was the total contract price? \$ _____
2. What was the total price paid to the contractor? \$ _____
3. If you hire another contractor what is the estimated cost to finish the job? \$ _____
(Attach estimates from licensed contractor(s))
4. Were you obligated to pay any subcontractors or suppliers that the contractor was required to pay?
[] YES [] NO
5. Are there any unpaid bills owed to subcontractors or suppliers which the contractor was responsible to pay for? [] YES [] NO
6. What is the total amount of the unpaid bills? \$ _____
7. Did the contractor sign any statements stating that the bills had been paid? [] YES [] NO
8. Has the contractor been terminated? [] YES [] NO
9. Has the job been finished by you or a new contractor? [] YES [] NO

WORKMANSHIP:

1. List the three (3) most serious items of your complaint and/or those which your contractor will not repair. Use a separate sheet of paper if necessary.

2. Has the contractor offered to repair any and all damage that was caused? [] YES [] NO
3. Has the contractor made an attempt to repair the damage? [] YES [] NO
If YES, how many times? _____
4. Have you had another licensed contractor, architect, or engineer inspect the work?
[] YES [] NO
If YES, list the name of the other licensed contractor, architect, or engineer who performed the inspection: _____

Attachment 1

Formal Complaint to Marion County Building License Department Regarding Ray's Construction, LLC (General Contractor)

Documenting Construction Issues and Request for County Review

Introduction

We are writing to submit a formal complaint to the Marion County licensure board regarding the conduct and performance of Rafael (Ray) Samuel (License # CBC058061), who has been engaged as the licensed general contractor for the construction on our property located at 8231 SW 41st Place Road, Ocala, FL 34481 (Parcel ID 21357-021-00, permit 2024102663). As residents and property owners within your jurisdiction, we are seeking the county's intervention to address several serious concerns that have arisen over the course of this project. Our aim is not only to resolve the current code violation problem, but also to ensure that this specific contractor's behavior be addressed in whatever means are available to address his unprofessional communication and failure to follow appropriate county approvals and code compliance expected of licensed General Contractors. Additionally, holding this licensed GC accountable will encourage future contractors operating within the county are held to and perform to the highest standards of professionalism, safety, and accountability.

Background of the Project

The project commenced on or about October 1, 2024, following the approval of all relevant permits issued by the county. The scope of work included demolishing a modular home, building a new home in the approximate footprint of the modular home with screened-in porches, addressing existing electrical power distribution, and movement of existing carport to ensure a uniform aesthetic for the two (2) intended occupants. The intended occupants are the fathers of both customers (Penny T. and Douglas A. Norkus). The agreement with Ray's Construction, LLC was finalized after reviewing references, viewing

samples of work, and confirming their licensure, bonding, and insurance as per county requirements. An initial payment of \$20,000 was made on Nov 12, 2024 to initiate upfront payment to the draw schedule and commence with modular home demolition. This was after paying for the drawings (August 8, 2024). All draws have been made per the contracted schedule along with costs of changes or adjustments to the contractor/customer work splits. The final draw of ~\$45000 remains as work has stopped by GC since late May 2025.

Unfortunately, early 2025, we have encountered repeated issues that have not only delayed completion but have also compromised the integrity and quality of the construction. Communication from the contractor was one-sided directives rather than collaboration. We had to engage to do some of the work expected of the contractor to find materials when the only solution offered from them was to completely change chosen design elements to other materials that were easier to procure. Despite our efforts to resolve these multiple matters directly with the contractor, including written correspondence that was ignored and (admittedly by the contractor thrown away unread) the problems have persisted, leaving us with no option but to request the county's assistance at this time.

Summary of Complaints

1. Failure to Adhere to Project Schedule

The contractor has failed to provide a written milestones schedule as requested. The verbal completion date provided by Ray Samuel has necessitated rescheduling associated work four times. Ray's Construction reported that they have gone on week-long vacations no less than four times in eight months despite lagging progress. There have been periods of inactivity without explanation; the most significant being the work stoppage from the end of May 2025 wherein everything remaining on the contract could have been completed whilst working with the county on addressing the final electrical inspection issue. This has resulted in significant inconvenience, significant uncertainty, additional costs, and the inability to utilize our property as intended for our ailing, elderly fathers.

2. Lack of Communication, Transparency and Respect

From the outset, communication with this GC has been sporadic and unreliable. Calls and emails are frequently ignored. Meetings never once happened as scheduled for both Andrea and Ray. Updates on the status of the project are rarely provided despite numerous requests. Although voicemails can be left for Andrea, they cannot be left for Ray due to his chronically full voice mailbox, and he refuses to leave voice messages when calling the customer. He leaves curt texts when convenient for himself, but not when it benefits the

customer. Responses given are routinely vague or misleading, making it difficult to make informed decisions or plan accordingly. On the odd occasion of providing responses to questions, Mr. Samuel says unhelpful phrases like ‘you don’t need to know this,’ ‘it’s not time to go over that,’ ‘the draw says the singles have to be on the roof – they don’t have to be installed to get the money,’ with no follow-up.

A specific example of untrustworthy responses occurred regarding the purchase of roof shingles. This was particularly egregious, breaking all trust in communications with Andrea. The planned roof shingles that we selected a few weeks prior were out of production or unavailable and selection from their remaining two choices was required. No alternative was approach was provided. After just a day of our research online and a call to the manufacturer, an acceptable alternative identical to our chosen shingle was found that was locally available and less costly. This demonstrated clearly the lack of customer concern from Andrea and a lack of initiative or capability. In the interest of finishing as quickly as possible, we shifted at that time to direct communication with Ray Samuel. This did improve understanding of issues but degraded over time due to a similar lack of concern regarding customer experience and what became a belligerent dictatorial approach.

This GC’s aggressive style has escalated over time. Ray Samuel has walked away from several non-heated face-to-face inquires and has hung up mid-conversation on the phone displaying a robust self-centered perspective on communication. Ray called Doug ‘a liar’ when Doug informed Ray that he had been in the ER on a day of question: this is hostile nonsense. Ray texted Doug an unexpected \$2000 up-charge as the resolution to the long-standing meter issue the GC created while Doug was in ICU 2 days after open heart surgery: the Samuels were notified that he was in Shands for major surgery.

3. Non-Compliance with County Codes and Permits

A fundamental error and blatant violation of professional ethics is Mr. Samuel’s working outside of drawing requirements or County Codes without getting appropriate approvals in advance. From the laying of the foundation, there have been deviations from the drawing and contractually agreed work. As there was limited discussion initially to resolve issues, those deviations were acceptable by the customer. As the project proceeded, stilted and frustrated communications became the main impediment to working with the general contractor. **The one specific issue holding up work currently that is an apparent code violation is the installation of two electrical meters instead of one.** In this specific instance, unbeknown to the customer, work commenced without the proper drawing update reviewed and approved by the county showing two electrical meters. The contractual agreement in place has always been two meters, as the residence has been

built to accommodate two elderly fathers. It was not understood by the project customer that anything was not per code until the county failed the final electrical inspection because a single-family residence is expected to have only one meter. The initial answer from the general contractor was that he just needed to submit a drawing update, which he did on ~ June 6th. Electrical work was complete and power on at this time. In fact, it was already two weeks past Ray Samuel's initial verbal completion date and power had been applied to the house for several weeks. Had the contractor followed appropriate professional standards of notification and approval of work through the county, this would have been addressed before work commenced and avoided much delay, pain, and suffering. The contractor is now attempting to hold the customer hostage of not completing any work until an additional \$2000 (no invoice or explanation of cost) is provided to address his lack of following county code and protocol of having approval prior to commencing work.

Relevant to this issue and evidence of general contractor incompetence, lack of expected knowledge or willful disregard for county codes and protocol as well as questionable ethics is provided as follows: the county held a specific meeting on June 25, 2025, to ensure all parties understood the county concerns and path forward. One issue was the presence of a doorway between the two units of what appeared to be a duplex but submitted as a single-family residence. Prior to this meeting, unbeknownst to us, the contractor had agreed with the county to remove a center door of the building to resolve one issue, however this was without customer approval and defeated the entire intent of the structure. During the June 25, 2025, meeting, Mr. Savage specifically gave Mr. Samuel the solution to the second issue, namely the presence of two electrical meters. This is something the contractor should already have known/provided and supposedly was the basis of the \$2000 charge already sent to the customer as a 'fix'. Mr. Samuel took no action to resolve the issue until August 12th, even though he had already sent the customer a text stating that "the fix" would cost \$2000 (sent June 16th, whilst the customer was in Shands hospital undergoing major heart surgery). On August 12th, Mr. Samuel met with SECO and the customer to review his solution stating that it was directed from the county via drawings he had received and had his electrician review. During the meeting the SECO representative (Marshall) was able to provide an alternative solution at the customer's request to minimize power outage and disturbance of concrete poured after the current electrical ground power was installed. The alternate solution has benefits of less power outage and less disturbance to previous work (less costly). However, Mr. Samuel did not hear this alternative as he had already walked off the job when his edict that no work would be done until the \$2000 cost was paid was not agreed to by the customer. Mr. Samuel failed to attend a pre-arranged meeting with the county that same day during which

following the solution provided by SECO was agreed. This meeting was specifically arranged to ensure Mr. Samuel's presence. Another example of open disrespect for both the customer and the county inspection personnel helping resolve his oversight.

This unprofessional, bullying approach of Mr. Samuel raises serious concerns about the safety and legality of the construction. I fear it may affect the property's value and my ability to sell or insure it in the future.

5. Strong-arm Cost Escalation Discrepancies

Invoices submitted by the contractor have been inconsistent in content and descriptions of work completed. Demand for 'Verification of Funds and a deposit' three months after the project commenced based on 'fear of your not having the needed resources and the tight schedule of cash flow I have on the project' (according to Andrea Samuel). During these communications, the loose contract language was used to disregard customer concerns, such as when the roof installation had failed inspection. The response from Mr. Samuel was 'the contract doesn't state the shingles have to be installed' for the draw. According to Mr. Samuel, that was his exclusive purview, and the customer had no right to know or consider that in discussions. There is a lack of transparency in billing and scheduling with requests for information going unanswered.

Attempts to Resolve the Issues

Before contacting the county, I have made numerous attempts to resolve these issues directly with both Andrea and Ray of Ray's Construction, LLC, including:

- Submitting (e-mail) specific letter to Andrea and hand-delivered letter to Ray.
- Agreeing to verbal change orders between Doug Norkus and Ray Samuel as Andrea repeatedly failed to send accurate written change orders as per the contract.
- Submitting verbal and text requests for repair and remediation with no response.
- Requesting meetings to discuss scheduling, costs, and quality concerns.
- Consulting with third-party inspectors and experts to document deficiencies.
- Paid for a lawyer to send a demand letter requesting professionalism and respectful communications throughout the remainder of our project.

Despite these efforts, little or no progress has been made, and the contractor has failed to honor their contractual obligations in a timely manner.

Impact on Property and Residents

The ongoing issues have had a significant impact on our health, quality of life and ability to enjoy our property. It has directly interfered with the future occupant's ability to enjoy the property as intended. Both intended occupants have limited time remaining (92-year-old veteran with stage 5 chronic kidney disease and 81-year-old with dementia.) The initial completion provided verbally by Ray Samuel was the end of May 2025. Previous requests for 'rough order' of schedule requested of Andrea were dismissed. A letter to re-align to a collaborative approach was sent to the Samuels by the customer. Andrea, after stating "I don't know what I could have done to warrant a 2-page letter", therefore I have not read the letter and will 'put my head down and complete the job as quickly as possible'. This was ~ March 11, 2025. After this, Ray was provided a printed copy of the same correspondence and hand-delivered by his Son that was working on the job during return of tile samples. After asking for follow-up face to face with Ray in which he stated he hadn't yet read the letter, he admitted ~ 2 weeks later that he 'threw the letter away' and stated he would only talk directly to me and since I hadn't told him the letter was coming, he threw it away. During that conversation, he also stated "I don't care about your feelings regarding the job completion." We have had to reschedule moving of personal belongings 4 times since May based on Ray moving the completion out, often with less than a few days' notice, or only after the estimated date passed. **To this date, there is still no agreed completion date.** Work essentially stopped at the site ~ late May 2025 when they removed dumpster, port-a-potties, etc. from the work site. Ray was provided workmanship issues (re-wiring of electrical box specifically) about which he challenged, requesting 'proof' and commenting that 'he believed his subcontractor's (James of Mini-electric) word regarding the work more than mine.' The proof was provided the day requested (June 6, 2025). Mr. Samuel made a similar expression that Doug was being untruthful regarding medical conditions as he had seen Doug leave the property the day he indicated he could not call him as demanded (via text) because he was in-disposed. Ray refused to address the issue via text as requested, but he did text repeatedly, 'call me.'

No repair work has been scheduled to date. An electrical box re-worked by Mini-Electric under the contract for the duplex is still missing power to the well house. This power is currently provided by an electrical cord from the house to the well house; one of the reasons power interruptions for the subsequent meter correction is a sensitivity. There are several items that could be worked in parallel with resolution of the meter issue, however, Mr. Samuel refused to do the work or address customer concerns. The stress on our entire family and inconvenience caused by delays and uncertainty have been considerable.

Documentation Provided

To assist the county in reviewing this complaint, I am submitting the following documentation:

- Copies of the original contract.
- Invoices, payment records, and billing statements.

I am prepared to provide additional information or access to the property for county inspectors if required.

Requested Action from the County

We respectfully request that the county undertake the following actions:

- Conduct a thorough inspection of the project property to identify code violations and assess the quality of workmanship.
- Review the conduct of Mr. Ray Samuels and Ms. Andrea Samuels in relation to county licensing, permitting, and contracting standards.
- Provide guidance on available remedies, including enforcement actions, mediation, or legal recourse.
- Assist in ensuring the completion of the project to code and in accordance with contractual specifications.
- Advise on steps to protect my rights as a property owner and prevent future occurrences.

Conclusion

As residents of Marion County, we trust that the county shares my commitment to ensuring that construction projects are carried out safely, ethically, and in accordance with all applicable laws. It is our hope that this complaint will prompt a thorough investigation and lead to a resolution that protects the interests of property owners and upholds the integrity of the community.

Thank you for your attention to this matter. We look forward to your prompt response and the opportunity to work collaboratively toward a satisfactory resolution. Please do not hesitate to contact us at 434.989.1822 or douglas.allen.norkus@gmail.com if further information is required.

Attachment 2

Payment Table to Ray's Construction, LLC (General Contractor) for work performed at 8231 SW 41st Place Road (Parcel ID 21357-021-00, permit 2024102663)

Date	Check #	Amount	Purpose	Contract Remaining	Comments
8/8/2024	162	\$2268.00	Construction Drawings	\$290,000.00	
11/12/2024	163	\$20,000.00	Start-up and Demolition	\$270,000.00	
1/1/2025	164	\$45,000.00	Draw 1 – Slab	\$225,000.00	
2/24/2025	166	\$45,200.00	Draw 2 – Framing	\$180,000.00	\$200 net change for removing screen porch and adding workshop electric
3/5/2025	168	\$45,000.00	Draw 3 – Dry-in	\$135,000.00	
4/1/2025	169	\$45,000.00	Cabinet – Drywall plus	\$90,000.00	
5/12/2025	172	\$45,646.80	Cabinets, Flooring, etc.	\$45,000.00	\$646.80 net change for disputed French door panel blinds
PENDING COMPLETION OF WORK	NA	\$45,000.00	Final Draw, Certificate of Occupancy, complete walkthrough	PENDING COMPLETION OF WORK	Customer has credit for materials furnished, payments to SECO energy, and damage to CenturyLink phone line; Contractor demanding additional \$2000 to meet county electrical code

RAY'S CONSTRUCTION OF OCALA, INC.

6300 SE 41st Court Ocala, FL 34475 352-622-1129 Office 352 266-7325 Cell
website: raysconstructionofocala.com email: Raysconstruct@aol.com Lic. # CBC058061

C O N T R A C T

RESIDENTIAL CONSTRUCTION AGREEMENT AND SPECIFICATIONS

FOR

Douglas & Penny Norkus
Ocala, FL 34482
434 989-1822

- 1. PLANS AND SPECIFICATIONS:** Builder will construct an approx 2,268 total sq.ft.
2 Bedroom 2 Bath concrete block residence as per plans submitted to meet Florida Southern Building Codes.

The specifications are as follows:

2 Bedroom 2 Bath Split plan Residence

1. PLANS- N/A
2. PERMITS- Obtain the Building, Plumbing, Electrical, HVAC, & Septic Permits, as needed.
3. FOUNDATION- Build a 12" X 20" Monolithic foundation, to code.
4. TERMITE TREATMENT- Pretreat foundation for subterranean termites. *Termite*
5. EXTERIOR WALLS- 8" concrete blocks with steel reinforcements, to code.
6. TRUSS- Install pre-engineered truss with pitch per plan.
7. SUB FACIA- Install 2 x 6 spruce.
8. SOFFITS- Vented aluminum soffits.
9. SHINGLES- 25 - 30 yr warranty Fungus Resistant.
10. RIDGE VENT- 20 to 30 feet of aluminum ridge vent.
11. WINDOWS- Double Insulated Low "E" with screens.
12. EXTERIOR DOORS- Per plan, insulated doors w/ a decorative front.
13. EXTERIOR FINISH- Stucco block complete, with decorative front.
14. EXTERIOR PAINT- Apply two coats of exterior paint to match existing.
15. INTERIOR WALLS- 2X4 Stud walls (16" O.C).
16. INTERIOR INSULATION- R-5 Insulation board on block, R-30 to 38 in ceiling.
17. INTERIOR CEILING- (Per plan) 9'4".
18. INTERIOR FINISH- 1/2" Drywall with knock-down texture thru out.
19. INTERIOR TRIM- Wood 3 1/2" baseboards.
20. INTERIOR DOORS- Painted large panel 6'8" interior doors.
21. INTERIOR PAINT- Apply two coats of vinyl latex semi-gloss or low luster paint, to include trim painting.
22. SHELVING- Closet Maid coated continuous shelving in closets.
23. HARDWARE- Kwik set interior and exterior locks.
24. FLOORING- LVP thru out up to \$2.25.
25. SHOWERS- Install ceramic tile in wet areas, tiles not to exceed \$1.50 per/sq. ft.
26. LIGHT FIXTURES- Install fan boxes in all rooms plus \$500 allow for light fixture per unit.
27. PLUMBING- Standard Briggs white w/ Comfort Height Toilets. Chrome or Satin Nickel Fix.
28. CENTRAL HEAT & AIR- Lennox Energy Saving Heat Pump or equivalent to code.
29. CABINETS- Wood w/ raise panels custom cabinet and upgraded formica counter tops.

Building on Quality

RAY'S CONSTRUCTION OF OCALA, INC.

6300 SE 41st Court Ocala, FL 34475 352-622-1129 Office 352 266-7325 Cell
 website: raysconstructionofocala.com email: Raysconstruct@aol.com Lic. # CBC058061

30. APPLIANCES- Micro hoods or \$600 allowance to purchase and installation.
 31. LANDSCAPING- General grading and up to 5,200 sq. ft. sod for disturb areas.
 32. Miscellaneous- Doorbells, Window sills, smoke alarms, door stops, Dead bolt locks, toggle switches with dim, 150 Amp Service Panel, Lever Door handles, & fan light front porch.
 33. DEMOLITION- Pull permit to remove existing trailer, screen room & deck not to exceed \$7k
 34. COVERED LANAI- Remove existing covered porch and reinstall upon completion.
 35. SEPTIC SYSTEM- Connect to existing. Carport
 36. WELL- Connect to existing.
 37. EXTRAS- Mirrored Medicine Cabinet & Mirrors over toilets in baths, ADA toilets, handheld showerheads, lever lav faucets, Screen front porch w/ door, wire for wall ovens & cooktops, disconnecting water softener, electricity, & water, ceiling fans, and purchase & install grab bars.
- *The builder agrees to make every effort to demo and reconstruct without interrupting water & electricity to existing building. However, builder does not guarantee. Builder will seek owners advice, counsel and permission on any adverse or unexpected conditions.

Any additions, deletions, or other changes as the parties may hereafter agree to, shall be made by written change order and signed by both parties to this agreement and shall specify any changes in price, if applicable, resulting from said change order.

3. **CONTRACT PRICE AND METHOD OF PAYMENT:** Owner(s) shall pay builder for said construction the cost of construction for a sum of \$ 290,000, in U.S. funds. This price is valid for 60 days. The builder request at least \$10k start up draw to be paid at Commencement. The balance of the contract to be paid in accordance to the draw schedule as follows:

Residential Cost Break Down

House 2/2 2,268 sq.ft. ----- \$125sqft----- \$290,000
 This amount includes the demolition, not to exceed \$7000 to contractor

Norkus Draw Schedule

Start Up Draw COMMENCEMENT- Permitting	10,000
DEMO Draw- Upon completion of Demo of Manufactured Home	10,000
Draw 1 SLAB- Rough Plumbing, Footer, Slab Pour	45,000
Draw 2 FRAMING -Blocks, Lintels, Framing Roof Deck, Windows, Drs	45,000
Draw 3 DRY-IN- Shingles, Rough Electrical, Plumbing, Hvac	45,000
✓ Draw 4 CABINET- Drywall, Trim Carpentry, Painting, Tile, Septic ✓	45,000
Draw 5 Cabinets, Flooring, Mirrors, Shelving, Grass, Water	45,000
0 FINAL DRAW Trim Extras, Certificate of Occupancy, complete walkthrough	45,000
	\$290,000

The above is a Draw Schedule. It is not a cost breakdown. Please use for the purpose of payments.

4. **COMMENCEMENT OF CONSTRUCTION:** Builder will commence construction upon authorization by Owner(s). Construction shall be completed by the builder within a reasonable time estimated by the parties at 300 days and not to exceed 365 days from the day permit is issued. However, it is recognized that building materials desired for use may not be available and delays caused thereby shall not be counted as part of the time provided, nor shall delays caused by strikes or acts of God. Also, change orders made on the home, may delay construction and add to the time of construction.

5. **PERMITS:** Builder shall apply for all permits necessary to the execution and completion of the work within 30 days of closing. Builder shall also comply with all laws and requirements bearing on the conduct of the work.

Building on Quality

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6. **RISK OF LOSS:** Buyer shall obtain adequate builder's risk to insure home and property Against Vandalism or acts of God that will result in a loss of material or structure during construction. The Builder agrees to carry adequate insurance to cover personal and public property damage to cover any claims for injury or damage arising out of the performance of the Agreement. The liability insurance limits will comply with all requirements of the City and the State of Florida.
7. **WARRANTY:** All materials shall be new and of good quality and all labor performed in good workmanlike manner. The Builder shall observe and obey all rules, regulations, and laws pertaining to such construction including minimum building codes and regulations. Builder shall permit Owner(s) and owner's representative to inspect all work and materials at ALL reasonable times and shall, after receiving notice verbally or in writing prior to final acceptance by owner, remove all defective materials and rework all defective work. The same shall apply to any work or materials found to be unsatisfactory by a public official's inspection.
- In no event shall Owner(s) be charged for replacing defective material or reworking defective work. Builder shall guarantee all materials and workmanship performed by a builder, hired contractors, for a period of one (1) year from completion, except for items covered by the manufacturer's warranties, which may be longer.
8. **ASSIGNMENT:** The rights and /or obligations hereunder shall not be reassigned and/or transfer without the prior written consent of the parties hereto.
9. **ATTORNEY'S FEES:** In connection with any litigation arising out of this Agreement, the prevailing party shall be entitled to recover all costs incurred, including reasonable attorney's fees.
10. **FINAL CLEANUP:** Upon completion the Builder will clear the building and area of any debris or building wastes.

This Agreement shall be binding upon the parties hereto, their heirs, successors, or assigns upon commencement of construction.

IN WITNESS WHEREOF, the parties have affixed their hands and seals and executed this Agreement the day and year first above written.

Signed, sealed and delivered in our presence as witnesses:

Andrea Samuel 9/23/2024
Andrea Samuel
Douglas A. Harkins September 29, 2024
Owner Date Owner Date

RAY'S CONSTRUCTION OF OCALA, INC.

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INVOICE

Douglas & Penny Norkus
8235 SW 41st Place Rd
Ocala, FL 34482
434 989-1822

Norkus Draw Schedule

Start Up Draw Signing of NOC & Permitting	10,000
DEMO Draw- Upon completion of Demo of Manufactured Home	10,000
Draw 1 SLAB- Rough Plumbing, Footer, Slab Pour	45,000
Draw 2 FRAMING -Blocks, Lintels, Framing Roof Deck, Windows, Drs	45,000
Draw 3 DRY-IN- Shingles, Rough Electrical, Plumbing, Hvac	45,000
Draw 4 CABINET- Drywall, Trim Carpentry, Painting, Tile, Septic	45,000
Draw 5 Cabinets, Flooring, Mirrors, Shelving, Grass, Water	45,000
FINAL DRAW Trim Extras, Certificate of Occupancy, complete walkthrough	45,000
	\$290,000

11/12/24 START UP DRAW & SIGNING OF NOC & PERMITTING	\$10,000
11/12/24 DEMO DRAW	\$10,000

TOTAL \$20,000

CHK #163 Rec'd 11/12/24
Payment Receipt
Samuel

RAY'S CONSTRUCTION OF OCALA, INC.

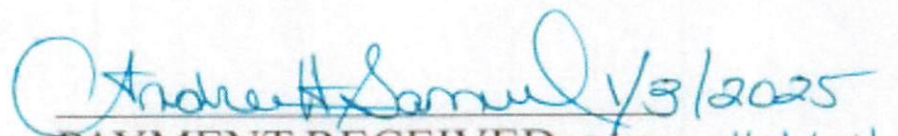
6300 SE 41st Ct. Ocala, FL 34480 352-622-1129 Office 352 629-1121 Fax 352 266-7325 Cell
website: raysconstructionofocala.com email: Raysconstruct@aol.com Lic. # CBC058061

INVOICE

Slab Draw Receipt

Douglas & Penny Norkus
8231 NW 41st PL RD
OCALA, FL 34481

Start Up Draw COMMENCEMENT- Permitting	10,000
DEMO Draw- Upon completion of Demo of Manufactured Home	10,000
Draw 1 SLAB- Rough Plumbing, Footer, Slab Pour	45,000
Draw 2 FRAMING -Blocks, Lintels, Framing Roof Deck, Windows, Drs	45,000
Draw 3 DRY-IN- Shingles, Rough Electrical, Plumbing, Hvac	45,000
Draw 4 CABINET- Drywall, Trim Carpentry, Painting, Tile, Septic	45,000
Draw 5 Cabinets, Flooring, Mirrors, Shelving, Grass, Water	45,000
FINAL DRAW Trim Extras, Certificate of Occupancy, complete walkthrough	45,000
	\$290,000


PAYMENT RECEIVED CHK #164

Building on Quality

RAY'S CONSTRUCTION OF OCALA, INC.

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30. APPLIANCES- Micro hoods or \$600 allowance to purchase and installation.
 31. LANDSCAPING- General grading and up to 5,200 sq. ft. sod for disturb areas.
 32. Miscellaneous- Doorbells, Window sills, smoke alarms, door stops, Dead bolt locks, toggle switches with dim, 150 Amp Service Panel, Lever Door handles, & fan light front porch.
 33. DEMOLITION- Pull permit to remove existing trailer, screen room & deck not to exceed \$7k
 34. COVERED LANAI- Remove existing covered porch and reinstall upon completion.
 35. SEPTIC SYSTEM- Connect to existing.
 36. WELL- Connect to existing.
 37. EXTRAS- Mirrored Medicine Cabinet & Mirrors over toilets in baths, ADA toilets, handheld showerheads, lever lav faucets, Screen front porch w/ door, wire for wall ovens & cooktops, disconnecting water softener, electricity, & water, ceiling fans, and purchase & install grab bars.
- *The builder agrees to make every effort to demo and reconstruct without interrupting water & electricity to existing building. However, builder does not guarantee. Builder will seek owners advice, counsel and permission on any adverse or unexpected conditions.*

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Residential Cost Break Down

House 2/2 2,268 sq.ft. -----\$125sqft-----\$290,000

This amount includes the demolition, not to exceed \$7000 to contractor

Norkus Draw Schedule

Start Up Draw COMMENCEMENT- Permitting	10,000
DEMO Draw- Upon completion of Demo of Manufactured Home	10,000
Draw 1 SLAB- Rough Plumbing, Footer, Slab Pour	45,000
Draw 2 FRAMING -Blocks, Lintels, Framing Roof Deck, Windows, Drs	45,000
Draw 3 DRY-IN- Shingles, Rough Electrical, Plumbing, Hvac	45,000
Draw 4 CABINET- Drywall, Trim Carpentry, Painting, Tile, Septic	45,000
Draw 5 Cabinets, Flooring, Mirrors, Shelving, Grass, Water	45,000
FINAL DRAW Trim Extras, Certificate of Occupancy, complete walkthrough	45,000
	\$290,000

The above is a Draw Schedule. It is not a cost breakdown. Please use for the purpose of payments.

4. **COMMENCEMENT OF CONSTRUCTION:** Builder will commence construction upon authorization by Owner(s). Construction shall be completed by the builder within a reasonable time estimated by the parties at 300 days and not to exceed 365 days from the day permit is issued. However, it is recognized that building materials desired for use may not be available and delays caused thereby shall not be counted as part of the time provided, nor shall delays caused by strikes or acts of God. Also, change orders made on the home, may delay construction and add to the time of construction.

5. **PERMITS:** Builder shall apply for all permits necessary to the execution and completion of the work within 30 days of closing. Builder shall also comply with all laws and requirements bearing on the conduct of the work.

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6300 SE 41st Ct. Ocala, FL 34480 352-622-1129 Office 352 629-1121 Fax 352 266-7325 Cell
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INVOICE

Framing Draw Receipt

Douglas & Penny Norkus
8231 NW 41st PL RD
OCALA, FL 34481

Start Up Draw COMMENCEMENT- Permitting	10,00
DEMO Draw- Upon completion of Demo of Manufactured Home	10,00
Draw 1 SLAB- Rough Plumbing, Footer, Slab Pour	45,00
Draw 2 FRAMING -Blocks, Lintels, Framing Roof Deck, Windows, Drs	45,00
Draw 3 DRY-IN- Shingles, Rough Electrical, Plumbing, Hvac	45,00
Draw 4 CABINET- Drywall, Trim Carpentry, Painting, Tile, Septic	45,00
Draw 5 Cabinets, Flooring, Mirrors, Shelving, Grass, Water	45,00
FINAL DRAW Trim Extras, Certificate of Occupancy, complete walkthrough	45,00
	\$290,00

Received 2/24/25 Draw 2 Framing Check#166 Paid \$45,200.
Draw 2 per draw schedule \$45,000 plus
Electrical Extras of \$200.

Andrea H Samuel
PAYMENT RECEIVED

Building on Quality

RAY'S CONSTRUCTION OF OCALA, INC.

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INVOICE

Dry-In Draw

Douglas & Penny Norkus
8231 NW 41st PL RD
OCALA, FL 34481

Start Up Draw COMMENCEMENT- Permitting	10,00
DEMO Draw- Upon completion of Demo of Manufactured Home	10,00
Draw 1 SLAB- Rough Plumbing, Footer, Slab Pour	45,00
Draw 2 FRAMING -Blocks, Lintels, Framing Roof Deck, Windows, Dry	45,00
Draw 3 DRY-IN- Shingles, Rough Electrical, Plumbing, Hvac	45,00
Draw 4 CABINET- Drywall, Trim Carpentry, Painting, Tile, Septic	45,00
Draw 5 Cabinets, Flooring, Mirrors, Shelving, Grass, Water	45,00
FINAL DRAW Trim Extras, Certificate of Occupancy, complete walkthrough	45,00
	\$290,00

DRAW #3 Paid in full Check #168

Samuel

Andrea H

Rec'd

March 5, 2025

Building on Quality

RAY'S CONSTRUCTION OF OCALA, INC.

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website: raysconstructionofocala.com email: Rayconstruct@aol.com Lic. # CBC058061

INVOICE Draw Receipt

Douglas & Penny Norkus
8231 NW 41st PL RD
OCALA, FL 34481

Start Up COMMENCEMENT- Permitting	10,000	
DEMO- Upon completion of Demo of Manufactured Home	10,000	
Draw 1 SLAB- Rough Plumbing, Footer, Slab Pour	45,000	
Draw 2 FRAMING -Blocks, Lintels, Framing Roof Deck, Windows, Drs	45,000	
Draw 3 DRY-IN- Shingles, Rough Electrical, Plumbing, Hvac	45,000	
Draw 4 CABINET- Dry wall, Trim Carpentry, Painting, Tile, Septic	45,000	PAID 4/1/25
Draw 5 Cabinets, Flooring, Mirrors, Shelving, Grass, Water	45,000	
FINAL FINAL- Certificate of Occupancy, complete walkthrough	40,000	
	\$285,000	

Andrea H Samuel

PAYMENT RECEIVED

Chk # 169

RAY'S CONSTRUCTION OF OCALA, INC.

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website: raysconstructionofocala.com email: Raysconstruct@aol.com Lic. # CBC058061

INVOICE Slab Draw Receipt

Douglas & Penny Norkus
8231 NW 41st PL RD
OCALA, FL 34481

Start Up Draw COMMENCEMENT- Permitting	10,000
DEMO Draw- Upon completion of Demo of Manufactured Home	10,000
Draw 1 SLAB- Rough Plumbing, Footer, Slab Pour	45,000
Draw 2 FRAMING -Blocks, Lintels, Framing Roof Deck, Windows, Drs	45,000
Draw 3 DRY-IN- Shingles, Rough Electrical, Plumbing, Hvac	45,000
Draw 4 CABINET- Drywall, Trim Carpentry, Painting, Tile, Septic	45,000
Draw 5 Cabinets, Flooring, Mirrors, Shelving, Grass, Water (95% Complete)	45,000
FINAL DRAW Trim Extras, Certificate of Occupancy, complete walkthrough	45,000
	\$290,000

Paid CK# 172
5/12/24 Amount
45,646.80

CK# 172
\$45,646.80

Extras: Garage Door Opener
Garbage Disposals

LESS SECO 12.20

\$450.00

\$340.00

\$790.00

143.20

\$646.80

Andrea H Samuel

Communication to Marion County Building License Review Board regarding Ray's Construction of Ocala, Inc. (General Contractor)

This is to summarize my experience working with Ray and Andrea Samuel of Ray's Construction of Ocala, Inc. for the past thirteen months. Although a contractor may operate their business in nearly any fashion they wish, allowing the market to primarily address performance issues, as a Licensed General Contractor, the business must also meet ethical and operational expectations to ensure community safety and integrity standards are met. I do not believe Ray's Construction of Ocala, Inc. met the standards expected of a licensed contractor in Marion County when working the project at 8231 SW 41st Place Road, Ocala, FL 34481. While there are further examples beyond those discussed here, I am focusing on what I consider to be the primary ethical and county standards that were breached. From my perspective, the fundamental shortcomings in the arrangement were the Samuel's having a fixed mindset regarding their interpretation of codes and contract terms mixed with an unwillingness to collaborate with their customer, and perhaps their sub-contractors. Several questions during the build would be addressed as 'we'll re-do that after the inspection'. Other common responses were 'you don't need to know that'; 'that [information] isn't needed yet'; 'I didn't allot/account for that in the project' (e.g. concrete, painting), sometimes with an expectation of additional cost to the customer. There was also a pattern of not doing the work to original intent of the drawing/contract with expectation of accepting the undesirable condition or incurring additional costs to rectify (workshop cabinet, carport electrical panel, electrical light/fan switches.) This would occur even when informed ahead of time so work would not have to be redone, as in the case of the cabinets and appliance installation. A specific instance of this occurred regarding the need to have separate fan/light toggle switches. James of Mini-electric (Electrical sub-contractor) had a similar response of "I'll come back after inspection and fix it." The inspection is done, but no repairs have been made. My experience is that they would leave details unstated or, from their perspective 'none of [the customer's] business' until after the deviation was brought to their attention by the customer or county inspectors. All projects have deviations and changes. We attempted to minimize occurrence of change, misunderstandings, or quality issues through drawing review and discussions prior to signing the contract and by following the construction process. We did not expect zero issues or changes. We did expect professional, collaborative problem-solving aligned with the original intent of the project. Unfortunately, when issues occurred, instead of open discussion, the primary response was directives or demands with a take it or leave it proposition, sometimes adding "I don't care how you feel about this." We also did not anticipate undisclosed practices peculiar to Ray's Construction of Ocala, Inc.

stated as ‘that’s how we normally do it’. An additional complication on this project was the unwillingness or inability of Andrea to create a consistent, cogent Change Order document. We asked for a change order when Andrea suggested changing the sliding glass door to French Doors. We never received a change order and subsequently had different understanding of the verbal agreement, costing us an additional ~\$640 based on Andrea’s interpretation that inner blind options constituted window treatments, which are not part of the contract. Andrea provided an itemized list of electrical components and their costs to record the workshop’s electrical modifications, but the list failed to accurately reflect the extra work performed and did not correctly total the net cost difference (\$200 owed by us). I provided a paragraph list of the changes to which Ray and I had agreed, suggesting we could sign this, but that was not acceptable to Andrea. The absence of structured change order procedures led Ray and me to manage these modifications through direct verbal agreements. It would have been better had we stuck to the contract requirement to have changes documented in writing, with a standard form and process. As other discussion points (deviations or contract interpretations more so than requested changes from either party) developed, the default expectation from the General Contractor (GC) was for us to accept deviations, lack of adherence to the drawing or contract even when brought to their attention. An early example on the project occurred with the house positioning on the lot. During drawing review, alignment to a pre-existing carport was used as an anchor point to establish the position and orientation of the house. Based on this, one of the covered porches was extended to enable covered access to the carport, adding to the cost. During construction, this was changed to make construction easier and less costly by not requiring removal of existing concrete. This was resolved collaboratively (no change order). The acceptance was based on a common desire of efficiency and the promise of moving the carport relative to the new position of the house. However, the carport was not moved as one of the unstated limits/job estimates was the allocated concrete for the project. The carport would be moved if we paid for additional concrete required in the new location. An additional relevant example was the height of the block walls. The print indicated ~8' heights, but the contract specified 9' 4". Andrea’s first request was to accept the condition as is, even though it would change a significant design feature of the dwelling. We did not agree, and the wall height was added to the structure, but not repaired, causing knock-on issues for electrical installation. I don’t know if the drawings submitted to the county were revised or are required to be revised, however, I don’t want there to be downstream issues with the county once the project is complete. I have lost any confidence or trust of Ray’s Construction of Ocala, Inc to be an honest broker with the county and ask the board to weigh in on my concern.

I am providing three attachments with supporting detail regarding my most concerning ethical or standards violations: Attachment 1, Formal Communication from me to Andrea and Ray attempting to resolve a concern Andrea had regarding payments and requesting a formal Verification of Funds (VOF). Attachment 2, Timeline of project abandonment exceeding 90 days. Attachment 3, Timeline of Electrical Code violation. Although the abandonment/delay of the project and the electrical code violation could be seen as related, I am separating them for clarity as well as recognition that no attempts from me personally, the county representatives, or our legal counsel has changed the belligerent 'take it or leave it' approach from Ray's Construction of Ocala, Inc. While I am not a lawyer, it seems Ray's deliberate work delay and request for \$2000 to fix the electrical code violation could be considered extortion. It is irrelevant he eventually acquiesced as the threat had already been made and followed through on by delaying the project nearly ten weeks by then. I had also expended significant time work to find alternate electrical service providers as well as incurring attorney's fees.

Attachment 1 Narrative

Attempt to resolve Ray's Construction of Ocala, Inc. cashflow concern and improve communications

This is submitted as demonstration of the seriousness to which having a positive relationship and project outcome was to me. I have not experienced any improvement in demonstrated respect from the General Contractor, Ray Samuel, despite multiple informal requests and a formal request from my attorney. In fact, as of today (October 22, 2025) the disrespect is worse as Ray has made good on his Oct 7 statement that he will not talk to me anymore. The electrical subcontractor was scheduled to install the single box for the meter today (see attachment 3). He did not show up to the job site and as of 7:30 PM no communication from Ray indicating when the work will be rescheduled has been received. This dereliction of basic courtesy is absent. My effort to positively impact on the communications and therefore the project outcome began in March 2025. Andrea came to our house to collect Draw #3 (Dry-In: Shingles, Rough Electrical, Plumbing, HVAC). During this conversation Andrea expressed concerns that I would not have the funds to complete the project. There was no explanation as to why she thought this was a possibility as we had paid the start-up and demo draw together, draw #1 and draw #2 as requested. However, she also stated that she had not managed the project payments for cash flow properly as this was the first project for them that did not go through a bank financing process. Early in the conversation, I had called Ray as I felt he should be part of the conversation as he and I had agreed to be the primary conduit of communication since I had lost trust in Andrea's willingness to be forthcoming when I had to do her job to

address the roof shingles being out of production. It was during this phone conversation that Ray not only considered it solely a funding rather than a quality/performance issue but also stated the contract did not state the Shingles had to be installed to get the draw. It is this duplicitous self-serving changing rationale to suit their desired outcome from both Andrea and Ray that is at the root of the ethical and code violations that ultimately required the county inspection organization to help resolve. Please accept attachment 1 as an extemporaneous statement of facts at the time. I also include Andrea's response that she 'did not read it as she could not imagine anything she would have done to warrant a 2-page letter.' It was a few weeks later that Ray stated something to the effect of 'I tore up your letter without reading it.' This was during an in-person discussion from his telling me he had not read the letter yet multiple times. This is given here as an example of the dishonest communication that became the cornerstone of Ray's unwillingness or inability to hear opposing views or customer concerns in a reasonable manner. In this discussion, as I had included the VOF letter from Merrill Lynch as they had requested even though there was no apology as requested in my letter before doing so. I was shocked when he added insult to injury by stating, "I won't give you an apology, I've done nothing wrong. I don't care how you feel about this project." This was likely the first, but not the last time Ray stated to me "I don't care how you feel about this job." This was from a man that thought it appropriate to chastise me when I inadvertently said 'hell' in a discussion with his wife, telling me that 'it affects the relationship and follow on communications.' I apologized to both by text and email after his criticism. Despite not believing I acted improperly or disrespectfully, I wanted to rectify the issue out of respect for their expressed concern. In the case of the VOF letter, he had implied several times that he merely hadn't read the letter yet, not that he had intentionally ripped up the correspondence, not reading it and destroying the very proof of funding they had requested. This was more insulting than the original slight of accusing me of not having sufficient funds and I stated so with "Shame on You" response. In the letter was also an offer to discuss the cash flow of the project as I did not want them concerned about either funding or be in a negative cashflow situation. Since they could not bring themselves to discuss the topic, I don't know if it led to cutting corners on the work or quality of the workmanship, which was my concern. I do know that an incorrect bathroom vanity cabinet was intentionally installed in the workshop only to be removed and the cabinet specified in the drawing was never installed. That is an example of poor quality that could have been the result of their response to this issue. My concerns were validated with workmanship on the project (specifically with cabinets having to be re-done, some of which could not be repaired, and the workshop cabinet removed based on schedule drivers, never re-installed when Ray slipped the completion by 4 months without notification or discussion). Please validate everything Ray or Andrea present as explanation of meeting the ethical and code of conduct expectations of a licensed General

Contractor. They seem to have a very narrow and specific perspective from which they operate that doesn't always align with independent views. Neither Ray or Andrea ever simply asked 'how can we make the project go more smoothly', they did not 'put their heads down and finish the job as soon and as efficiently as possible' as asserted in Andrea's e-mail response to my letter attempting to improve the situation.

Attachment 2 Narrative

Timeline of project abandonment exceeding 90 days.

Ray had stated in early May 2025 that the project would be complete by the end of May. He had even removed the dumpster, port-a-potty, and other items from the job site in preparation of completion. The last meaningful job performed by a subcontractor was the electrical panel under the carport that was re-wired in early June (that work remains incomplete even though Ray was notified specifically via Text on June 6, 2025 of an issue). In a brief call on October 7, 2025, Ray stated he would not be doing any of that 'old work', laughing once again at the question. The water treatment system is powered via electrical extension cord as shown to Ray in June to this date. Although there were additional bathroom installations and repair/bump-out items to do, no additional work was performed until October 15, 2025, when Steve Charleston (MITRE Man of Ocala) installed the safety grab bars in the bathrooms. This too was only done after an initial attempt of deviating from the contract and specific lay-out provided to Ray in March 2025 in order to prevent wasted time and effort. There remain contract and bump-out items remaining to this date.

No final walk-through has been conducted to date. Although Ray had adjusted completion estimates previously to the end of June no current completion estimate has been provided by Ray. In fact, on a 10/7/2025 call, Ray specifically stated that he did not have to provide me any schedule or completion date and would not be doing so. When viewing the attachment 2 time-line adjacent to attachment 3 time-line, it is my proposal that Ray used the time available in the contract and the time in which the permit would expire to exert maximum pressure on us to pay his demand of \$2000 instead of completing the project professionally and in good faith as expected of Marion County General Contractors. I also believe this meets the definition of extortion. I know the coercion felt like extortion. I was no longer willing to give into this inappropriate, disrespectful bullying. Although it is not relevant to a code violation, I would like the board to understand for whom this project is being done: My father and father-in-law. One is a 92-year-old Korean Vet with Chronic

Kidney Disease (CKD). During the last 5 months of intentionally delayed work, he declined from Stage 4 to Stage 5 CKD, which is the terminal stage. The other is an 81-year-old widower with Dementia currently in a memory care unit. Andrea and Ray are keenly aware of our situation and I believe were using our desire for quick resolution as leverage to coerce additional funds. There were many options available to Ray, other than delaying the work. He could have responded with 'A mistake was made, and although I don't accept full responsibility, I am going to meet the county's requirements and we will settle the cost disagreement during the final draw.' This obvious kicking of the issue down the road would not have resolved it until later, however, it would have resulted in the project being complete far closer to the contractual expectation of 300 days from permit start and maximum of 365 days. That would also have resulted in some level of good will, however, as in the example of attachment 1, that is not the way of Ray's Construction of Ocala, Inc. That is why consequences from the board, an authority which should garner respect from the GC, is essential as nothing else has or will impact their egregious business practices.

Attachment 3 Narrative

Timeline of Electrical Code violation.

Although this item is what ultimately caused the biggest issue with Marion County code enforcement regarding permitting and final inspections, the behaviors from the Samuel's during restitution was indicative of what we have been dealing with since having to find a source for the roof shingles in Feb, 2025 when Andrea refused to find alternative solutions other than her requesting we select an inferior style from the 3 options originally presented (the remaining 2 options were nothing like our desired choice). It is with the skepticism of that experience we engaged on the electrical installation issue in June 2025.

The building was powered on with 2 meters on May 6th, 2025. This was per discussions with Andrea of Ray's Construction of Ocala, Inc. and arranged through SECO. The first time we knew of a county code concern was when we were called by Marissa Switcher on June 10, 2025. She was setting up a meeting with Mr. Mike Savage and staff to discuss the failed electrical inspection. Although she wanted to set the meeting for June 13, 2025, I could not support that day as I was scheduled for open-heart surgery in Gainesville. On a personal note, Ray called me a liar on a few occasions leading to this event wherein he declared that because he saw me earlier in the day, I couldn't have been in an emergency clinic unable to talk (as opposed to texting) him as he was demanding. Soon after recovering from surgery, we reached out to Marissa at the county to resume our discussion, but were told the issue

had been resolved with the contractor and that we should follow up with them. We requested the follow-up meeting as we did not trust the contractor to represent our interests in good faith. This meeting occurred on June 25th, 2025, led by Mr. Mike Savage and attended by several county personnel as well as Andrea, Ray, and us (Doug & Penny Norkus). In that meeting, we discovered that Andrea had agreed to remove the door between the two sides of the dwelling as well as to install a single electrical meter. Removal of the door would completely change the functionality of the property and was unacceptable to us. We explained to the group the intent of the property was as a home to be shared by our father and father-in-law. That was the purpose of building 2 sides and having separate utility billing. We worked with Cindy Garr of zoning to sign paperwork for the Single-Family zoning so the door could remain. Although I would have preferred to keep the two panels that had been installed since ~ April and powered on since May, having passed two county inspections, the county was firm on allowing only a single meter to the dwelling. The use and design of the structure was known by the General Contractor from the onset of the contract. It is the General Contractor's responsibility to build to Marion County code. What I have discovered over the last four months working to resolve this issue leads me to conclude Ray's Construction of Ocala, Inc. did not follow required process. Whether through ignorance, incompetence, or intentionally, the result was an unacceptable code violation for which they were contractually and professionally obligated to meet. Instead of acknowledging the issue and expediting rectification and project completion, Ray attempted to charge us \$2000 from us to fix the issue he should have prevented. When that did not work, Ray's Construction of Ocala, Inc. delayed the project to add pressure to us to concede through illegitimate casting blame on the county or his electrical contractor (James of Mini-Electric) as cause of the delay. The most relevant evidence to support my argument (noted in the timeline) are: (1) June 16th, 2025, Text from Ray Samuel stating the county requires us to change the service to a single meter at the cost [to us] of \$2000. (2) June 25, 2025 meeting with County leadership in which Mr. Savage made it clear only one meter was allowed per code, (3) July 7th, 2025 Ray Samuel text "Good morning I'm back and am checking to see what the county said", (4) July 14th, 2025 Ray Samuel text [identical to text of July 7th] "Good morning I'm back and am checking to see what the county said" (5) August 12th, 2025, meeting with Ray Samuel, Marshall of SECO Energy and Doug Norkus during which Ray stated, "The work will not get done until you pay me \$2000". He then proceeded to walk off the jobsite with me telling him "It's your responsibility and I'm not paying you to fix what should never have happened. Just do your job." (6) On August 12th, 2025, I met with Mike Biganali, County Inspection Manager, Tito, Lead County Electrical Inspector, and an additional county electrical inspector to ensure alignment of expectations among all parties. Ray Samuel was invited by the county and expected to be present. He did not attend. I relayed to the group the conversation with

Ray, Marshall, and I from earlier in the day to the group. (6) I don't have specific records of the phone calls wherein Ray Samuel stated various excuses for the delay such as: he was waiting on the county for a drawing; that the county had just emailed him a drawing to follow (did not provide copy as requested) and that he doesn't know electrical, James of Mini-electric would be working it). It is my view that Ray was not an honest broker of information in his communication with the County Building Inspection organization. (7) In addition to the significant delay imposed on us by Ray, I exerted many hours getting alternate electrical sub-contractors to bid on installing the single meter so the build project could be finished in a timely manner. Just as I was selecting a contractor and attempting to engage the county to take over the permit, Ray called to state he would complete the work without charge. Ray's intentional delay wasted many resources, including other Marion County Electrical Contractors bidding on this job mismanaged by Ray. The work is scheduled for the week of October 20, 2025. As of this writing, it is 2 days behind schedule with no communications from Ray indicating when it will be completed.

If I understand the county approval process correctly, I believe what should have occurred regarding the meter installation is: The GC should have submitted drawings to the county for approval showing 2 meters prior to doing the electrical installation. This would have been in March or early April 2025. The county would have approved or disapproved this update in the normal course of project/permitting. By installing them without this approval recorded, Ray's Construction of Ocala, Inc. gave the county the impression of dishonesty. It also exposed the entire project to risk of delay and unanticipated cost which were both realized when the final electrical inspection failed. Whether it was an 'honest mistake,' incompetence, or something else is for the board to decide.

I would appreciate the board considering this complaint is not primarily about the \$2000 cost Ray demanded. His intentional delay has cost us far more in on-going care expenses for our fathers as well as the unrecoverable quality of time with them in the dwelling. This issue is about a consistent pattern of unethical coercion by a Licensed Marion County GC. Ray's Construction of Ocala, Inc. incompetently engaged with the Marion County review process in an unprofessional manner, then expected their customer to 'foot the bill.' When refused, the customer was retaliated against through delay of the project, exclusion from problem-solving and schedule collaboration. At no point did Ray Samuel straightforwardly say, "I made a mistake," or "A mistake was made . . . what can we do to work it out?" Instead, he continued his on-going disrespect of the customer, the county building organization, and the profession of General Building Contracting. They should not be allowed to impose this on other Marion County residents, which I believe they will do without consequences levied from the board, as it is 'how they like to work.'

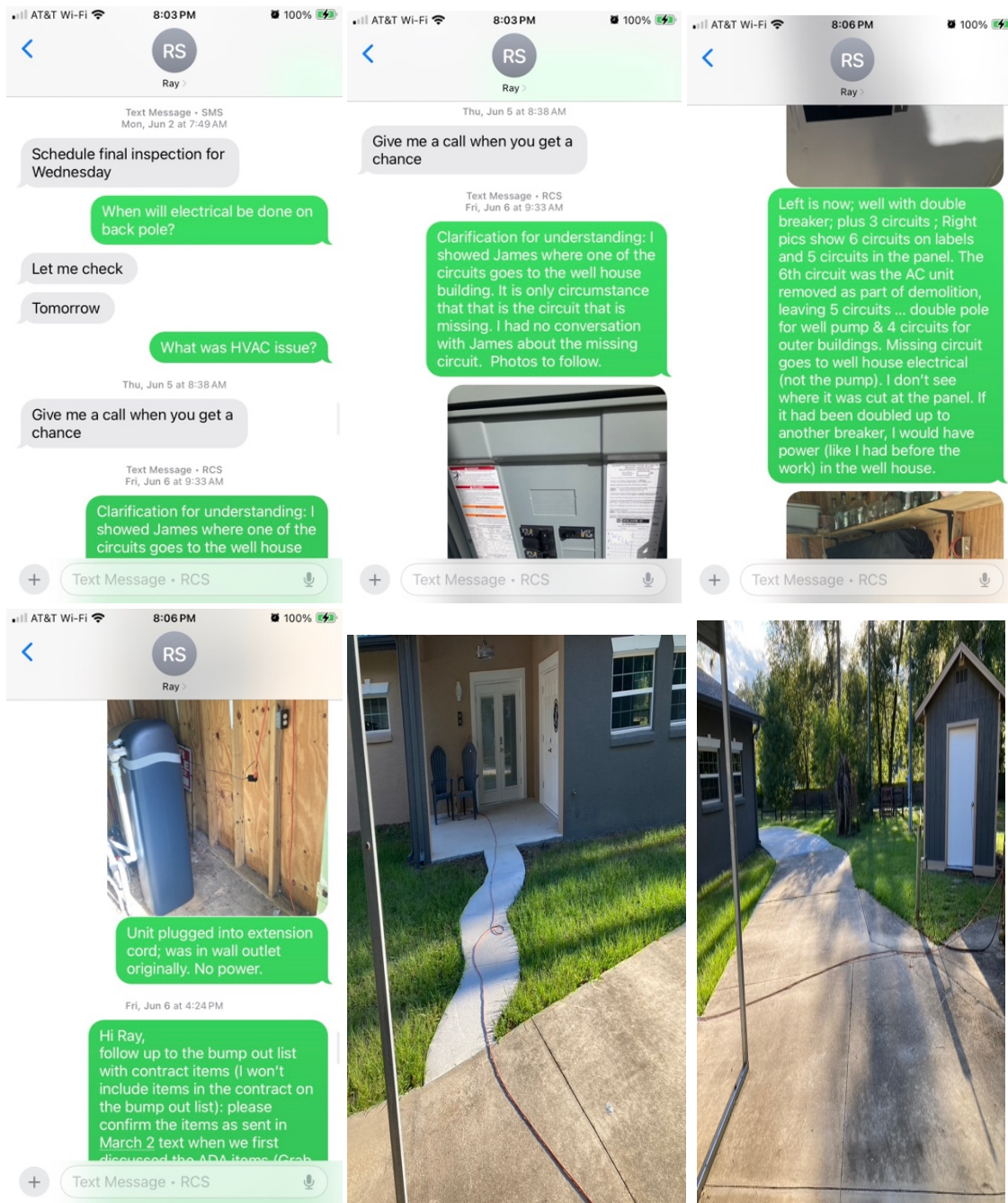
Even if I trusted Ray's Construction of Ocala, Inc. to finish the rest of the project and warranty work in good faith, which I do not, his conduct between June and October 2025 regarding the electrical meter code violation alone is unacceptable and justifies intervention by the licensing board. His intentional delay of the project, lack of communication, unprofessional behavior and strong-arming actions fall far below the Marion County General Contractor ethical expectations and adherence to code compliance. I am requesting the board administer the appropriate consequences that Ray's Construction of Ocala, Inc. does not repeat this stress-inducing and costly experience with any other Marion County residents. It is clear they will not change their approach without some intervention from a source of authority which they must respect.

Thank you for your consideration,

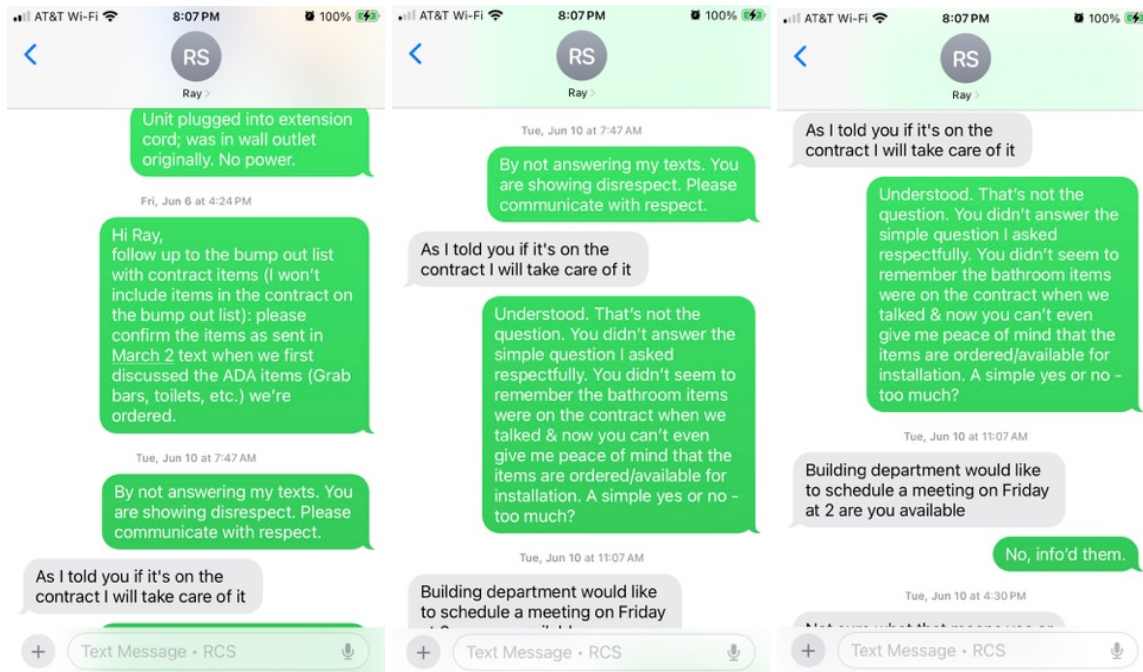
Douglas A. Norkus

Attachment 2: Timeline of Project Abandonment Exceeding 90 Days

- ~ May 30, 2025 (end of May): Removal of dumpster and work support items from the site. This coincided with the original verbal completion estimate provided by Ray Samuel.
- ~ June 2, 2025: Final Electrical inspection scheduled, Carport Electrical panel work performed with error in need of repair reported to Ray via phone conversation and text. In that conversation, Ray stated that “James said he did all the work correctly and I believe him more than I believe you.” He also stated if I have the proof that I discussed, I was to provide it. Ray was very sensitive to my talking to sub-contractors that were working on my property, so I became overly sensitive to ensuring I did not have quality or schedule conversations with sub-contractors [explanation of my comment in text regarding my conversation with James of Mini-Electric regarding the carport panel work]. The EcoWater Systems technician installed the aeration unit, which needed electrical power in the building before the power was disrupted by the carport panel work. Ray never returned to the job-site to review this defect, yet in a conversation with Ray on October 7, 2025 at 5:17 PM when asked about completing this repair work, Ray laughingly stated “Doug, were not going to go back through that old stuff.” The temporary electrical power provided through an extension cord from the house is still in place as of Oct 20, 2025.

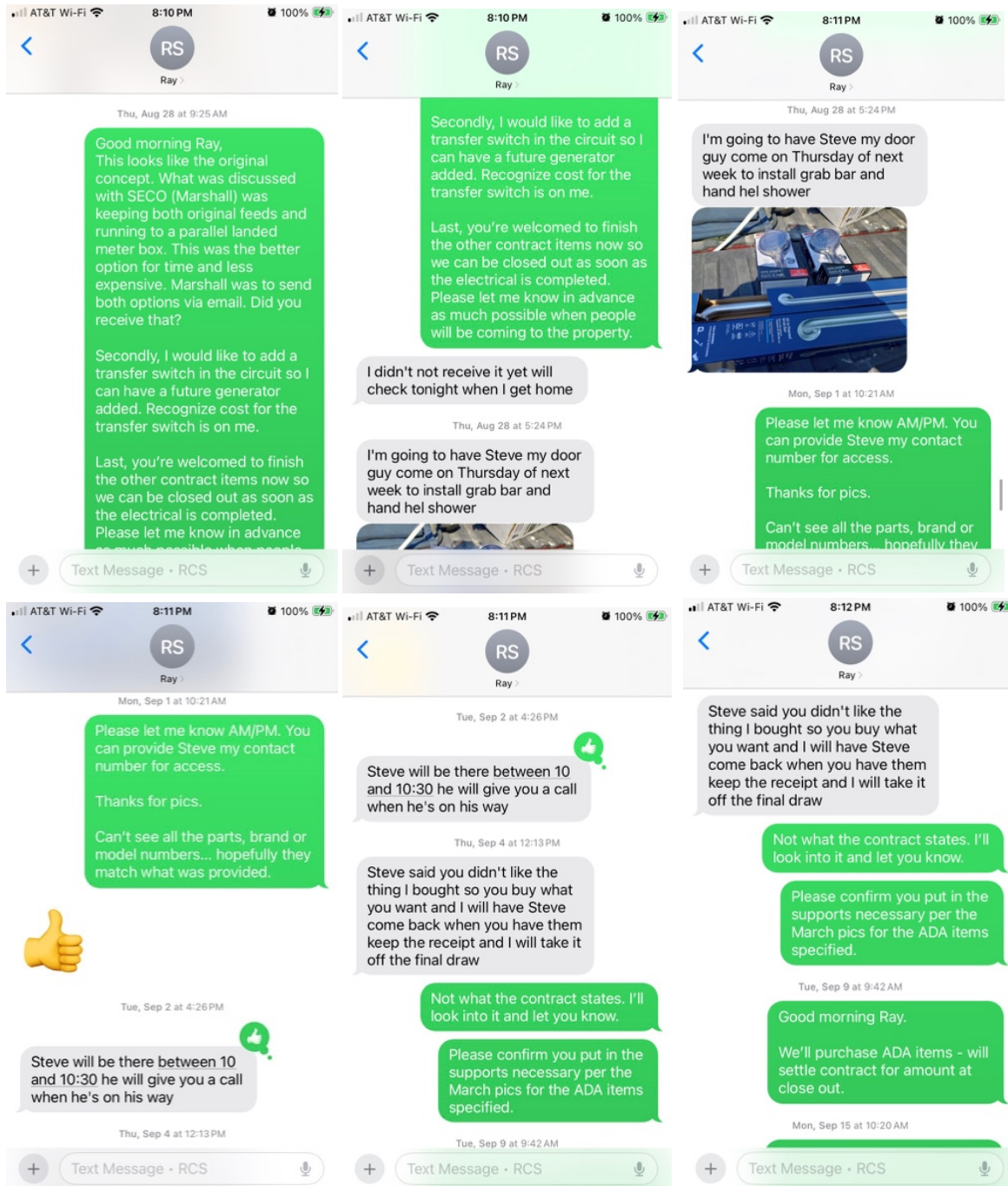


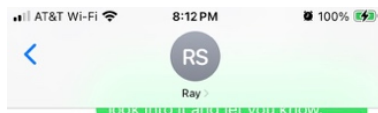
- June 6, 2025: Request for assurance that the bathroom items specifically called out in the contract for Ray's Construction of Ocala, Inc. to '... purchase and install ... had been ordered [original text provided to show the desired items and lay-out was provided March 2, 2025]. This exchange also demonstrates the approach Ray took by not answering simple questions he deemed either 'none of my business' or discounted and ignored for whatever personal reason he had to behave disrespectfully.



- June 10 – Oct 24, 2025: Failure of electrical meter installation will be covered in Attachment 3. This was a significant delay in the project. Ray Samuel may have delayed the project to avoid accountability and charge an extra \$2000. My position is that the General Contractor should know the codes and should have abided by them, informing us of the rationale.
- Aug 27 – Oct 15, 2025: Concerns with electrical meter drawing and on-going request to complete the remaining non-electrical work incomplete since the job was stopped in May 2025. My goal was to gain occupancy as soon as allowed based on declining health of both Fathers. During this time, Ray conceded to install the bathroom items (ADA Grab bars, Hand-held shower, and Medicine cabinets according to the contract). However, as had become the pattern, he instructed his sub-contractor to do very specific work and refused to adjust based on my expressed concerns or questions. My approach changed to be present for the work, stop it if confirmed wrong, and attempt to work with Ray to correct. On Aug 28th I attempted to correct the bathroom installation items (had been provided to Ray in March 2025 and requested confirmation of items and structural supports in June.). Ray set the work for Sep 4th, 2025, but when I met the sub-contractor (Steve Charleston of Miter Man of Ocala), Steve said Ray only asked him to install a single 42" grab bar and a hand-held shower head. Ray subsequently told me (via text) to purchase what items I wanted, assuring me he would reimburse me afterward. On October 7, 2025, he reversed his position in a phone call, simultaneously claiming I misunderstood the contract and that he would follow the contract by purchasing

and installing the items. I retorted that I had already purchased the items per his direction and my response after consideration documented all via text. He disputed the text history, so it is included below. I stated to him that I had a specific conversation with Andrea regarding that line-item negotiation and she increased the contract price by \$5000 to accommodate that work. Therefore, I expected a return of that cost. I have found this indicative of Ray's Construction of Ocala, Inc. They have an undocumented approach to contracting and build that when deviated from expect the customer to bear the schedule and cost burdens irrespective of the contract or drawings. This is unprofessional and inconsistent with Marion County expectations of General Contractors. The original layout images were provided to Ray Samuel upon request on March 2, 2025, and to Steve Charleston on September 4, 2025. My understanding from Steve is that he also sent them to Ray and referenced them during their discussion of the work. Regarding the bathroom installation, only the ADA-compliant grab bars were installed on October 15, 2025. According to Steve, no backing support was installed in the side wall of the shower, so those grab-bars had to be secured with anchors. The hand-held showers have yet to be installed, nor the medicine cabinets (which can no longer be per contract as planned because they installed their 'normal' arrangement and did not review the contract requirements). Alternative shelving was purchased to accommodate the current bathroom configuration rather than rectifying the installation error. The only item purchased and installed by Ray's Construction of Ocala, Inc. was the ADA toilet, which did not match the March 2 picture in either brand or functionality. We have adjusted to this unprofessional approach in order to get the job finished and our father's gaining occupancy as soon as practical.





look into it and let you know.

Please confirm you put in the supports necessary per the March pics for the ADA items specified.

Tue, Sep 9 at 9:42 AM

Good morning Ray.

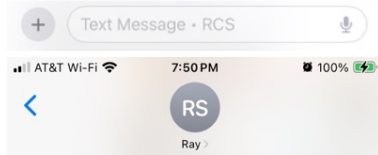
We'll purchase ADA items - will settle contract for amount at close out.

Mon, Sep 15 at 10:20 AM

Good morning Ray,
Do you have the updated meter drawing?

Thu, Sep 18 at 2:31 PM

Good afternoon Ray,
What is the latest estimate on completion?



Hi Ray,

Attached are idea of the ADA grab bars. Not to scale, but tried to show our thoughts of placement. Below description is to help in case picture is difficult to read.

Should be: 2-42" bars; 8-24" bars 2-36" bars and 2-17" grab bars with toilet roll holder. Model #s are all glacier bay, including toilet. Only Adrinfly model # are the toilet roll grab bars (17")



know when I head back from him a crew out there pl. I'll let you and give me a date we can have take a look at the job this week The crew supervisor is doing to

work schedule.
left: indicating about this week's no voice message able to be

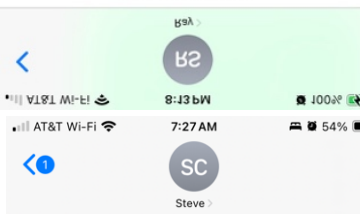
Message received

for installation.
Bathroom items delivered, ready

Message received

accordingly.
Please provide a schedule for my dad to move in. I need to provide 30 days notice Good afternoon Ray

Message received



Text Message - SMS
Thu, Sep 4 at 10:55 AM



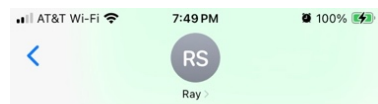
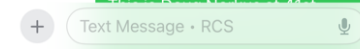
1 of 2 sent to Ray in March 2025



2 of 2

Text Message - RCS
Wednesday 8:55 AM

Good morning Steve,



Text Message - RCS
Fri, Feb 28 at 1:52 PM

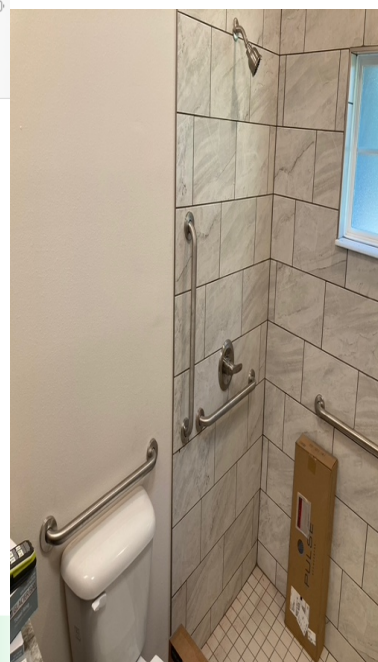
Check with Andrea she said you didn't order blinds

Sun, Mar 2 at 5:21 PM



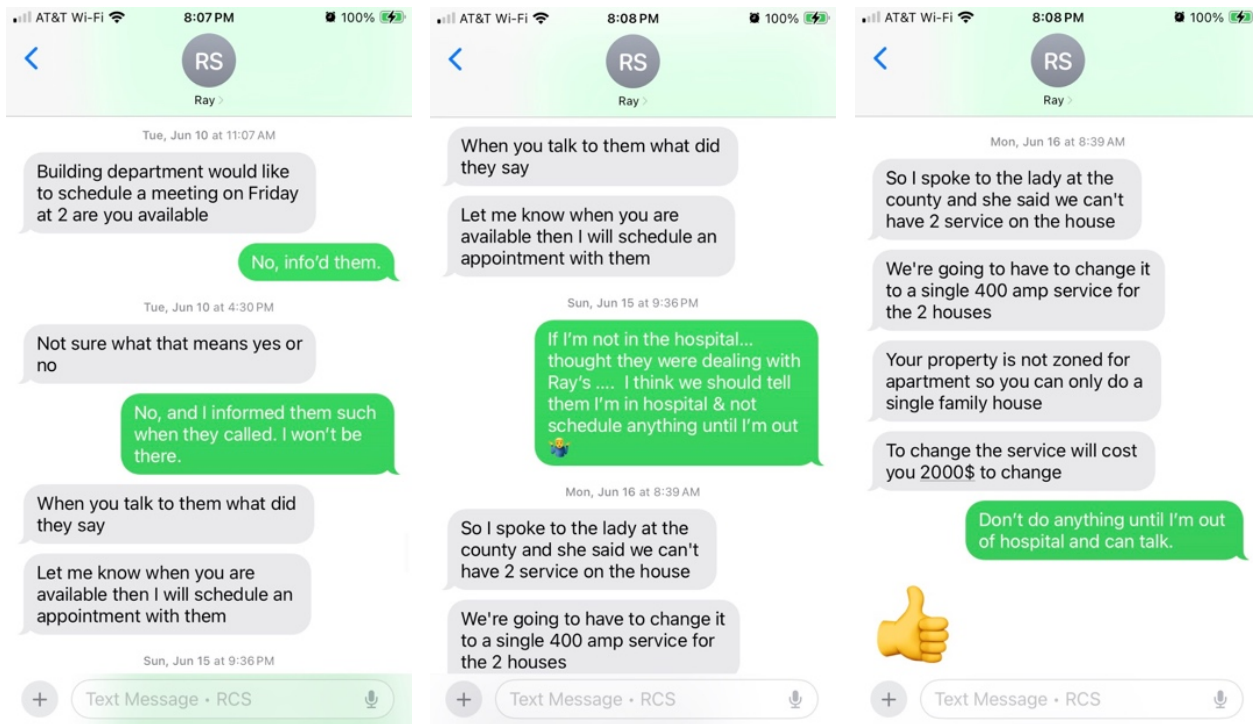
Hi Ray,

Attached are idea of the ADA



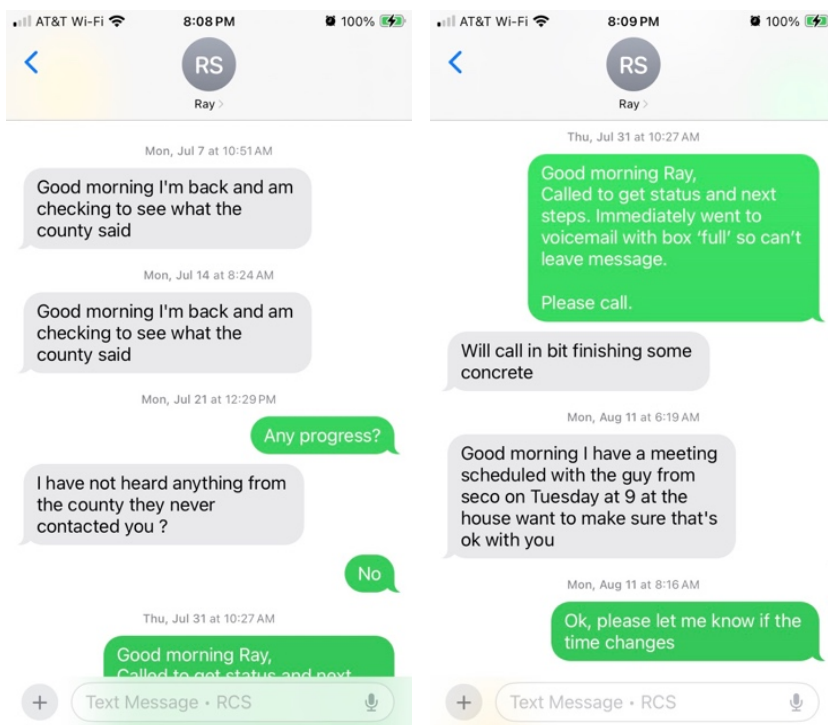
Attachment 3: Timeline of Electrical Code Violation

- May 6, 2025: SECO applies power to the building through 2 meters as planned and coordinated through Andrea Samuel. The electrical sub-contractor was informed via text as the Samuel's were on vacation and project work was pending power application. No project work was done until they returned from vacation. I found out later that the a sub-contractor had wanted to complete his work, but could not contact Andrea and did not have my contact information or the gate access as other sub-contractors had been provided.
- June 2 – 6, 2025 Final inspections were conducted in anticipation of project completion by mid-June. After the failed electrical inspection, Ray Samuel stated the county just needed the drawing updated to clear the inspection and he anticipated completing the project by the end of the month. During this period the electrical panel under the carport was modified (original expectation was to remove the panel and incorporate the circuits in the existing primary meter or determine alternate means to power the existing out-building circuits). Each time this was discussed with Ray, he consistently acknowledged his lack of expertise in this area and insisted his electrical sub-contractor would take care of it. Although I had communicated clear expectations with contractual requirements, Ray's Construction of Ocala, Inc. did not translate those to the sub-contractor, causing confusion and disruption in the build process.
- June 10 - 16, 2025: Initiation of coordination of county inspection meeting regarding the failed electrical inspection of ~ June 5, 2025. Marissa Switcher (Mr. Savage's administrative assistant) was arranging the meeting by calling directly to both parties. My wife informed Marissa that we could not make the meeting on June 13th, 2025, due to my scheduled open-heart surgery. We said we would be happy to attend another time. My understanding is Marissa communicated that to the Samuels. I informed Ray on June 10th, 2025, that I would not be at the meeting and that I had informed the county. The text message I sent on June 15, 2025, was inadvertently directed to Ray, although it was intended for my wife. She had assumed responsibility for communications with Ray's Construction of Ocala, Inc. during my heart surgery and hospital recovery. In this exchange, Ray clearly had a solution costed at \$2000 for which he expected payment. He had spoken with the county and 'resolved' the matter. I informed him that he was not to proceed with any work until I was released from the hospital. On June 16th, 2025, my wife sent a very specific text to both Andrea and Ray that they were not to contact me further until I was out of the hospital.



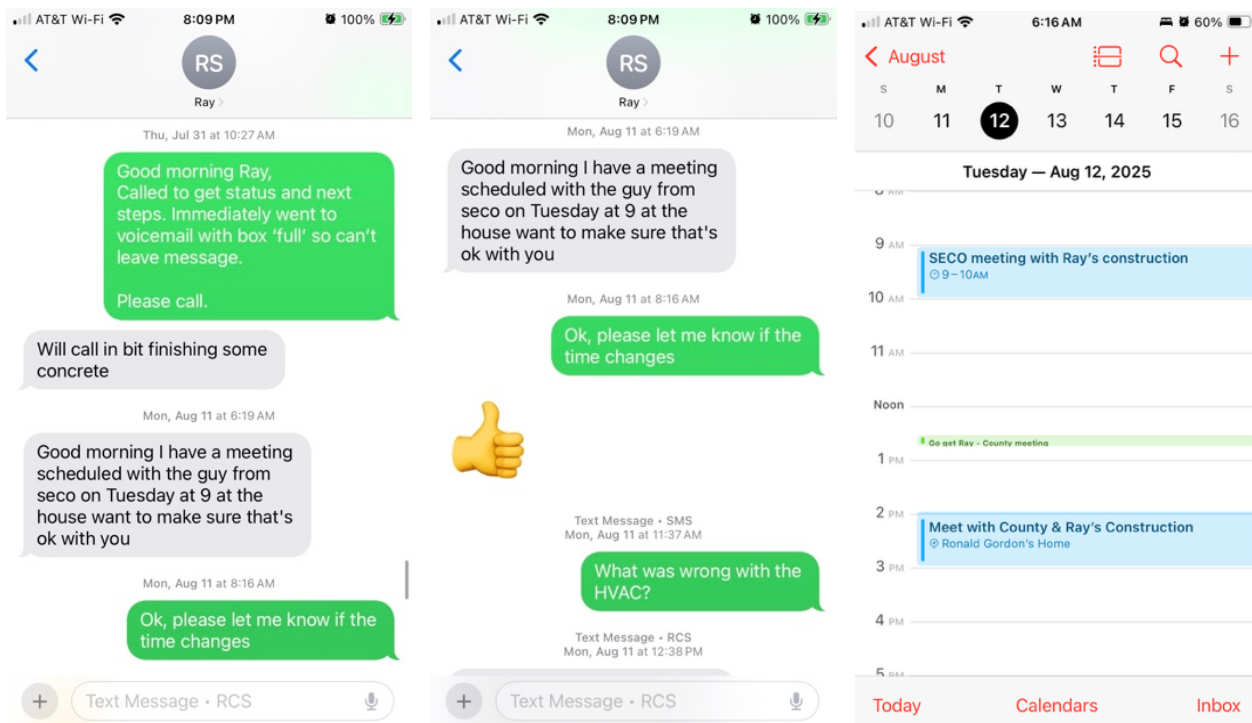
- June 18 – 25, 2025: I was discharged from the hospital on June 18, 2025, we called Marissa Switcher to arrange for the meeting missed. It was then that we were informed the contractor had resolved the issue and advised to contact the General Contractor for an update. We informed her that we had lost trust in the contractor to represent our interests in good faith and would like to have a meeting of all parties as originally planned for June 13, 2025. The meeting took place on June 25, 2025; official minutes are available from the county upon request. We learned at the meeting that Ray's Construction of Ocala, Inc. had 'resolved' the issue by agreeing to remove the door between the two living areas, which changed the intent of the design that was in place from the outset. Our concern that the contractor was not addressing the issue with our best interest in mind was validated. The primary actions were to satisfy zoning (Cindy Garr) regarding the door between the units (completed July 1, 2025) and change electrical service to one meter (pending completion scheduled for week of Oct 20, 2025).
- July 7 - 31, 2025: Ray returns from vacation, communicating that he was working with the county to complete the electrical work. In phone communications with Ray during this period, he claimed to be waiting on the county for a drawing. However, whenever I reached out to the county, they directed me back to Ray to address the issue, specifically mentioning the meeting from June 25, 2025. I believe Ray intentionally mislead both myself and the county (if any communication occurred between Ray's Construction of Ocala, Inc. and the county) during this period to delay the work and add

completion time-pressure to strengthen his leverage for the \$2000 cost demanded on June 15, 2025. I believe I was extremely patient, perhaps overly patient with Ray's Construction of Ocala, Inc. and the county during this frustrating period of non-performance. The customer/property owner should not have needed to reach out to the contractor or the county to move the project forward, however with Ray Samuel's lack of progress and dismissive/misleading communication, I did need to engage. Later in the process they would indicate they were waiting on their electrical contractor (James of Mini-electric). For this reason, we brought in an attorney who possesses strong communication skills to assist us in navigating the process with both the county and the general contractor. Ray repeatedly dismissed our attorney's points, saying, "If your attorney had anything on us, you would have already filed." Once again, Ray misinterpreted our reaching out for help to resolve the difficult situation and continued his open disrespect for the customer, our attorney, and the county.



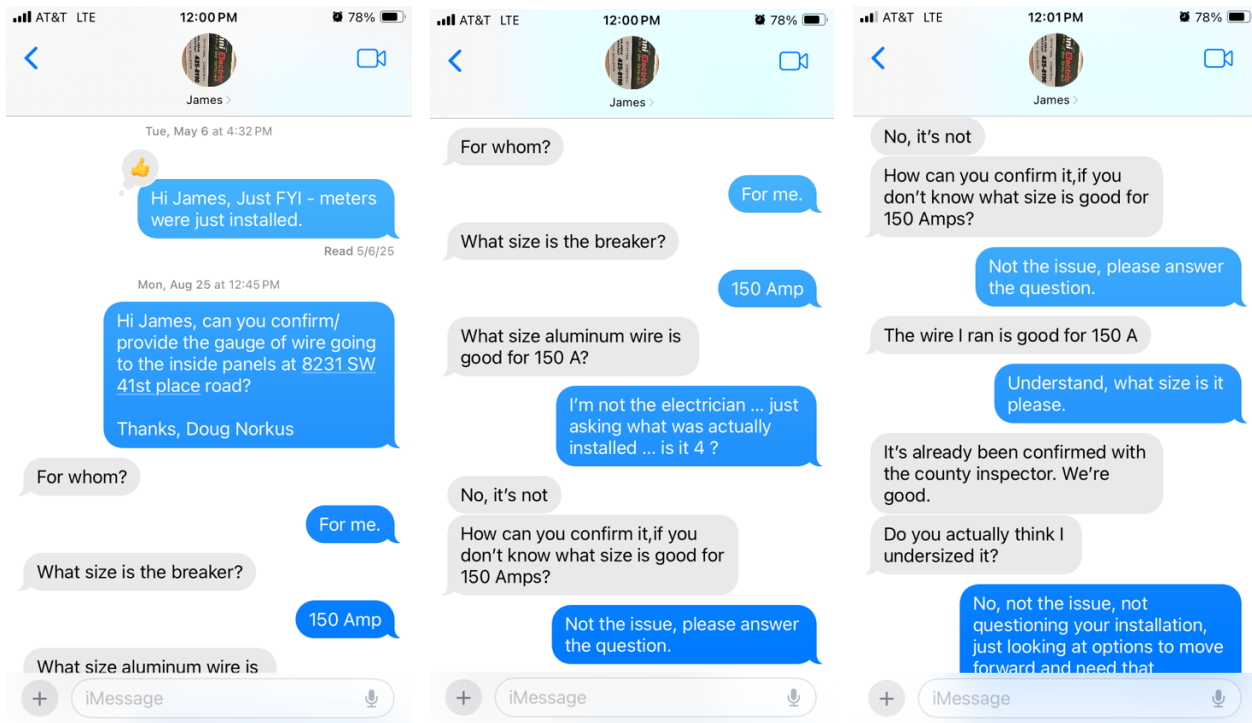
- Aug 11 – 28, 2025 Electrical panel discussions and planning; 2nd demand for \$2000 payment prior to completion of work. 9:00 AM August 12, 2025, Ray arranged to meet with SECO to review work of removing 2 meters installed and replacing with 1 meter. The county had arranged to meet with the county inspection leadership (Mr. Mike B, lead electrical inspector Tito, and one of the area's inspectors), Ray Samuel of Ray's Construction of Ocala, Inc., and myself to ensure alignment of the parties (per Mr. Savage, County Director of the Building Division). The on-site meeting resulted from the June 25, 2025 meeting and subsequent communications, aiming to align all parties and

promptly address the code violation. It was specifically scheduled for Ray Samuel to attend. He did not show up and did not inform any of the other parties of his declining the meeting or rationale for not attending as planned. At 9:00 AM, Ray had met with SECO and me at the property, repeating his demand for \$2000. In my assessment, this was the point at which Ray's actions transitioned from proposing a cost to engaging in extortion, as he explicitly stated that no further work would proceed until payment of \$2,000 was received. I responded that I would not pay for his mistake and told him to do his job.



- Aug 13 – 27, 2025 - I concluded from Ray not attending the county meeting that he was abandoning the job and proceeded to file a licensing complaint to the county and interview electrical contractors to complete the required meter work. It is my belief that Ray intentionally separated the meetings to make the demand away from the county leadership and did not attend the previously arranged county meeting to ensure the parties would not be aligned for a smooth project completion. As I worked with electrical contractors interested in the work (list can be provided), I contacted James of Mini-electric to get information about the current installation so work could be transitioned. James was unhelpful, stating he might provide the information if contacted by my lawyer, which he could have only learned from Ray. On August 27, 2025, Ray submitted the initial drawing outlining the corrective work required to

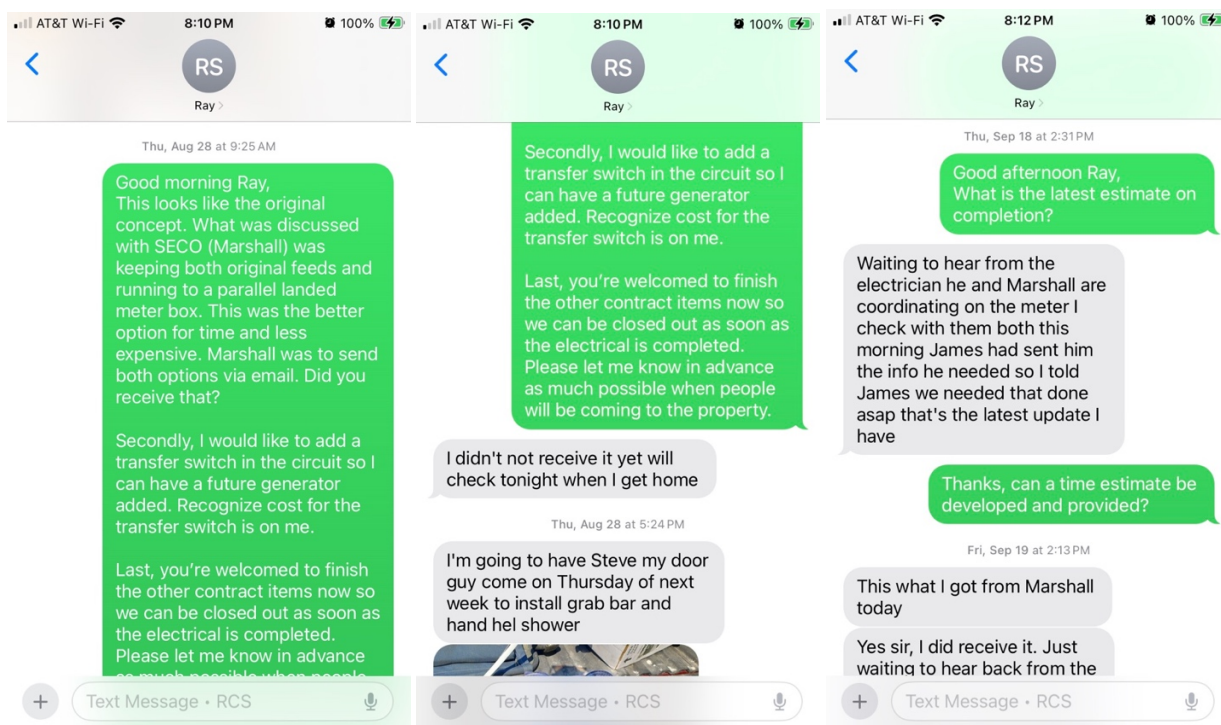
address the code violation. I don't believe the drawing was provided by the county as Ray had stated, I believe it was drawn by James of Mini-electric. Ray's demand for \$2,000—first requested by text on June 15, 2025, and repeated in person on August 12, 2025—was based on the concept, if not the drawing. On August 12, he also refused to proceed with any work until receiving the additional payment. Whether it is deemed by the board to be extortion or not, it is unprofessional and unethical based on Marion County expectations of General Contractors.

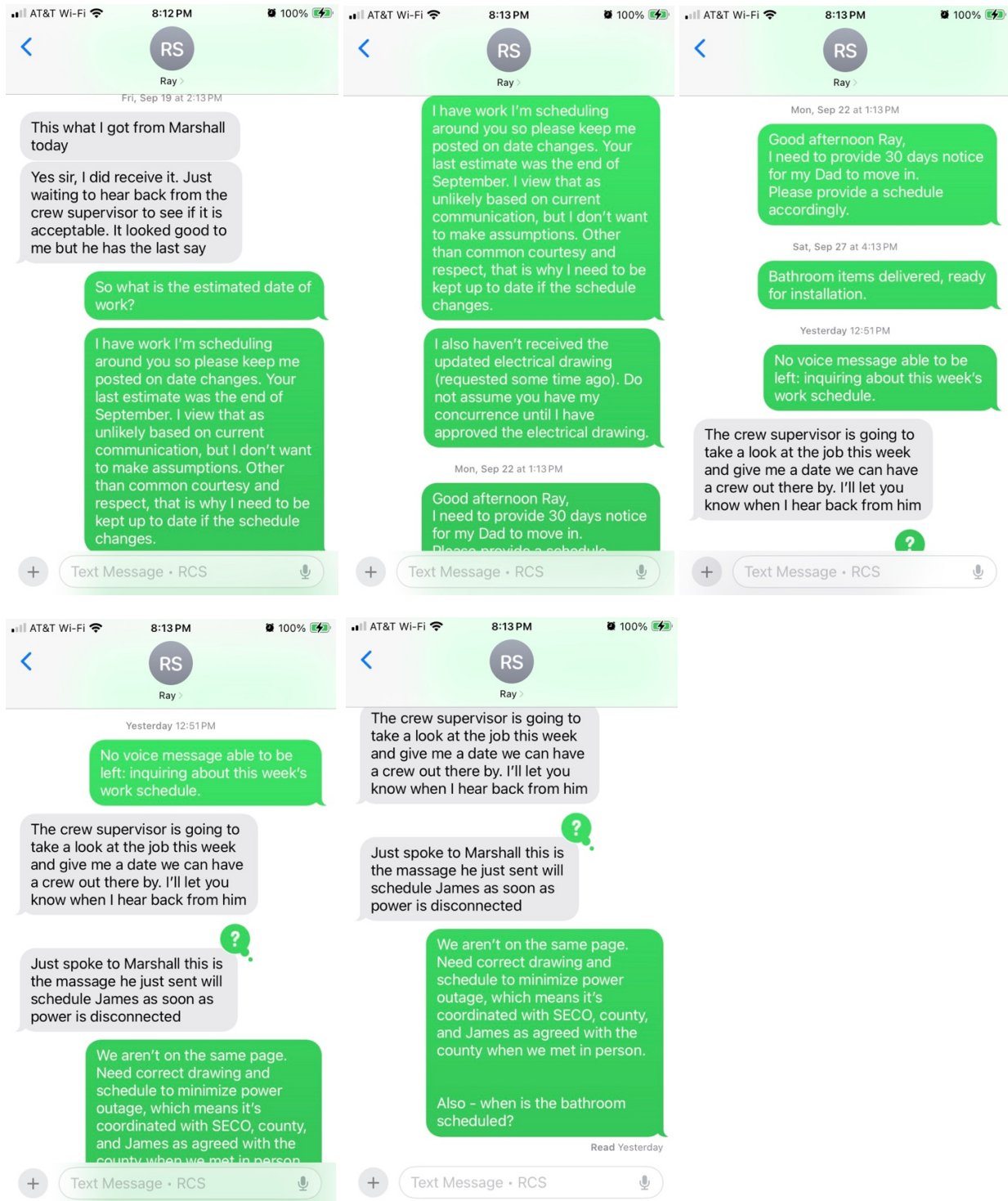




- Aug 28 – Oct 24, 2025: I responded to Ray's circuit drawing with concerns it did not match what was discussed with SECO and the county and requested an updated drawing to ensure alignment. I never received an updated drawing. However, he did inform me via phone call that he was going to complete the electrical panel work at no additional charge. I requested a transfer switch for the circuit at my expense, but Ray continued to ignore my communications that he preferred not to answer. My primary means of keeping informed was contacting SECO. This was frustrating and added to my concerns the work would have implementation issues and not be accepted by the county. I was not aware until my phone conversation with Ray on October 7, 2025, that he had intentionally chosen to communicate exclusively through Marshall of SECO rather than speaking with me directly. He told Marshall, but not me. This is the same unprofessional, 'my way or the highway' inappropriate and uncommunicated approach Ray has demonstrated during most of the project. It is far below the Marion County expectations of General Contractors. I stated that it was his job to communicate with me as his customer, but it made no impact. I was informed by Ray that James of mini-electric was in contact with Marshall and would complete the work only after the power had been scheduled to be disconnected. Marshall stated the drawing provided by Ray was incorrect, but their crew would be able to support the proper installation as agreed to with the county. Based on this, I arranged for SECO to disconnect power on Oct 20, 2025 for James' work to be complete on Oct 21, 2025. Ray informed me via text on Oct 15 that James' work would slip to Oct 22. On October 21, SECO disconnected the power to both meters. The reason both meters were disconnected, as Ray and James wanted but didn't tell SECO, was because I was present at the site during the

disconnection. SECO was operating to the original plan with Marshall and the County of disconnecting one meter so HVAC and some functionality could remain on one side whilst the meter re-work was done, minimizing power outage time. I present this to the board as further evidence Ray did not ensure the work would be done correctly and timely. He did not do what he stated and ensure James, SECO, and the county were coordinated. I will provide a status update during the meeting. As of October 22, 2025, James did not show up to install the electrical panel, no notification from Ray or James. There was no call to inform me of the reschedule plan and now the structure has no electrical power. For the project, there is still no estimated completion date, walkthrough date, or resolution plan for the existing defects. I do not trust Ray's Construction of Ocala, Inc. to perform warranty work effectively or timely during the contracted warranty period.







**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

October 10, 2025

CERTIFIED # 7020 2450 0002 0559 1387

**DOUGLAS & PENNY NORKUS
8231 SW 41ST PLACE RD
OCALA FL 34481**

Dear Douglas & Penny Norkus;

Please be advised of your formal complaint, **Case #LRB 2025-7** has been received against:
Contractors Name:

**ANDREA HOPE SAMUEL
RAY'S CONSTRUCTION OF OCALA INC
6300 SE 41ST COURT
OCALA, FL 34480**

Before the Marion County License Review Board at their meeting on **Tuesday, December 9th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at, 2710 E. Silver Springs Blvd. A copy of the complaint has been sent to the contractor.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary, 352-438-2429 on **Monday, December 8th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person(s) as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

Antoinette Monticello
License Review Board Secretary
Cc: Ethan A. White, Attorney at Law



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

October 10, 2025

CERTIFIED MAIL #7020 2450 0002 0559 1394

ANDREA HOPE SAMUEL
RAY'S CONSTRUCTION OF OCALA INC
6300 SE 41ST COURT
OCALA, FL 34480
CT # 1498

Dear Andrea Samuel,

Please be advised of a formal complaint, Case # **LRB 2025-7** has been brought against you by:

Complainant's Name: **DOUGLAS & PENNY NORKUS**
8231 SW 41ST PLACE RD
OCALA FL 34481

Before the Marion County License Review Board at their meeting on **Tuesday, December 9th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file.

Please contact the License Review Board Secretary, 352-438-2429 on **Monday, December 8th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person(s) as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

Antoinette Monticello
License Review Board Secretary
Cc: Ethan A. White, Attorney at Law

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

Am2

For delivery information, visit our website at www.usps.com®.

URB 2025-01A0#67537E

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- | | | |
|--|----|-------|
| ☐ Return Receipt (hardcopy) | \$ | _____ |
| ☐ Return Receipt (electronic) | \$ | _____ |
| ☐ Certified Mail Restricted Delivery | \$ | _____ |
| ☐ Adult Signature Required | \$ | _____ |
| ☐ Adult Signature Restricted Delivery | \$ | _____ |

Postage

\$

Total Postage and Fees

\$

\$

\$

\$

\$

\$

\$

\$

\$

Andrea Hope Samuel
Ray's Construction of Ocala Inc
6300 SE 41st Court
Ocala, FL 34480



185

See Reverse for Instructions

7020 2450 0002 0550 2000 0542 0207

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
- A unique identifier for your mailpiece.
- Electronic verification of delivery or attempted delivery.
- A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.

Important Reminders:

- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
- Certified Mail service is *not* available for international mail.
- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece; for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.
 - Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
 - Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
 - Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

186

IMPORTANT: Save this receipt for your records.

U.S. Postal Service™
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For delivery information, visit our website at www.usps.com®.

URB 2025-7 AD#675370

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- ☐ Return Receipt (hardcopy) \$
- ☐ Return Receipt (electronic) \$
- ☐ Certified Mail Restricted Delivery \$
- ☐ Adult Signature Required \$
- ☐ Adult Signature Restricted Delivery \$

Postage

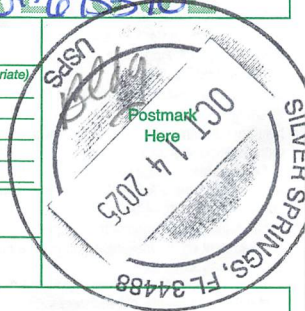
\$

Total Postage and Fees

\$

Douglas & Penny Norkus
8231 SW 41st Place Rd.
Ocala, FL 34481

187



7020 2450 0002 0550 2000 0542 0202

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
- A unique identifier for your mailpiece.
- Electronic verification of delivery or attempted delivery.
- A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.

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- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

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188

IMPORTANT: Save this receipt for your records.

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Andrea Hope Samuel
Ray's Construction of Ocala Inc
6300 SE 41st Court
Ocala, FL 34480



9590 9402 5886 0038 4503 84

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1387

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent

☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes

If YES, enter delivery address below: ☐ No

3. Service Type

☐ Adult Signature

☐ Adult Signature Restricted Delivery

☒ Certified Mail®

☐ Certified Mail Restricted Delivery

☐ Collect on Delivery

☐ Collect on Delivery Restricted Delivery

☐ Insured Mail

☐ Insured Mail Restricted Delivery
(over \$500)

☐ Priority Mail Express®

☐ Registered Mail™

☐ Registered Mail Restricted
Delivery

☒ Return Receipt for
Merchandise

☒ Signature Confirmation™

☐ Signature Confirmation
Restricted Delivery

189

Domestic Return Receipt

USPS TRACKING #

JACKSONVILLE RPDC 320



18 OCT 2025 PM 12 L

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

9590 9402 5886 0038 4503 84

United States
Postal Service

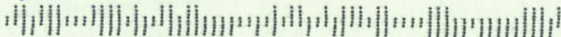
• Sender: Please print your name, address, and ZIP+4® in this box•

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

ULB-2025-7

Amr

AO# 1675370



190

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Douglas & Penny Norkus
8231 SW 41st Place Rd.
Ocala, FL 34481



9590 9402 5886 0038 4503 91

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1394

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent☒ Addressee

B. Received by (Printed Name)

D.A. Norkus

C. Date of Delivery

10/20/25

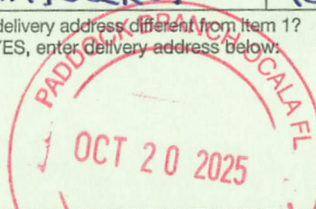
D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)

☐ Priority Mail Express®☐ Registered Mail™☐ Registered Mail Restricted Delivery☒ Return Receipt for Merchandise☒ Signature Confirmation™☐ Signature Confirmation Restricted

191



USPS TRACKING #



First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

9590 9402 5886 0038 4503 91

United States
Postal Service

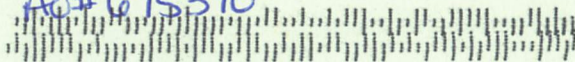
• Sender: Please print your name, address, and ZIP+4® in this box•

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

LRB 2025-7

AO# 675370

Cumz



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ETHAN A. WHITE

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Fax: 352-732-7754

40 SE 11th Avenue

Ocala, Florida 34471

ethan@kleinandkleinpa.com

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