



EMPOWERING MARION FOR SUCCESS II

Extension Service

FY 24/25 – 1st Quarter Accomplishments (October - December):

Organizational Experience

1. Compensation
 - a. Salary compression was addressed to ensure fair compensation for Extension agents.
2. Customer Service
 - a. Increased department visibility through participation in local events
 - b. Tracked customer satisfaction for certain program areas to best evaluate areas we are excelling and others that could be changed.

Resources and Facilities

1. Highlighting Outdoor Assets
 - a. Extension programming focuses on multiple factors including the use of land and outdoor spaces. The edible garden program focuses on helping residents best utilize space while producing their own food.

Public Infrastructure

1. Protect Water Resources
 - a. Multiple Extension programs are offered that inform the community about water use, quality, and quantity. These programs have saved approximately 4.5 million gallons of water each year.

FY 24/25 – 2nd Quarter Goals (January - March):

Organizational Experience

1. Staff Development
 - a. Multiple professional development opportunities will be offered and a task management system will be put in place to maximize time management for county paid staff plus increase efficiency for Extension programs.
2. Communication and Customer Service
 - a. Extension will continue to find ways to increase visibility and communication among the communities we serve and internally as well

Resources and Facilities

1. Highlighting Outdoor Spaces
 - a. Planning and start of implementation of edible garden at Mcpherson complex



EMPOWERING MARION FOR SUCCESS II

Public Infrastructure

1. Protect Water Resources
 - a. Continue to offer high quality programs to inform the community on how to protect water resources

Public Safety

1. Community Paramedicine and Opioid Response
 - a. Promote access to community wellness resources through healthy living and nutrition programs offered in conjunction with hospital district