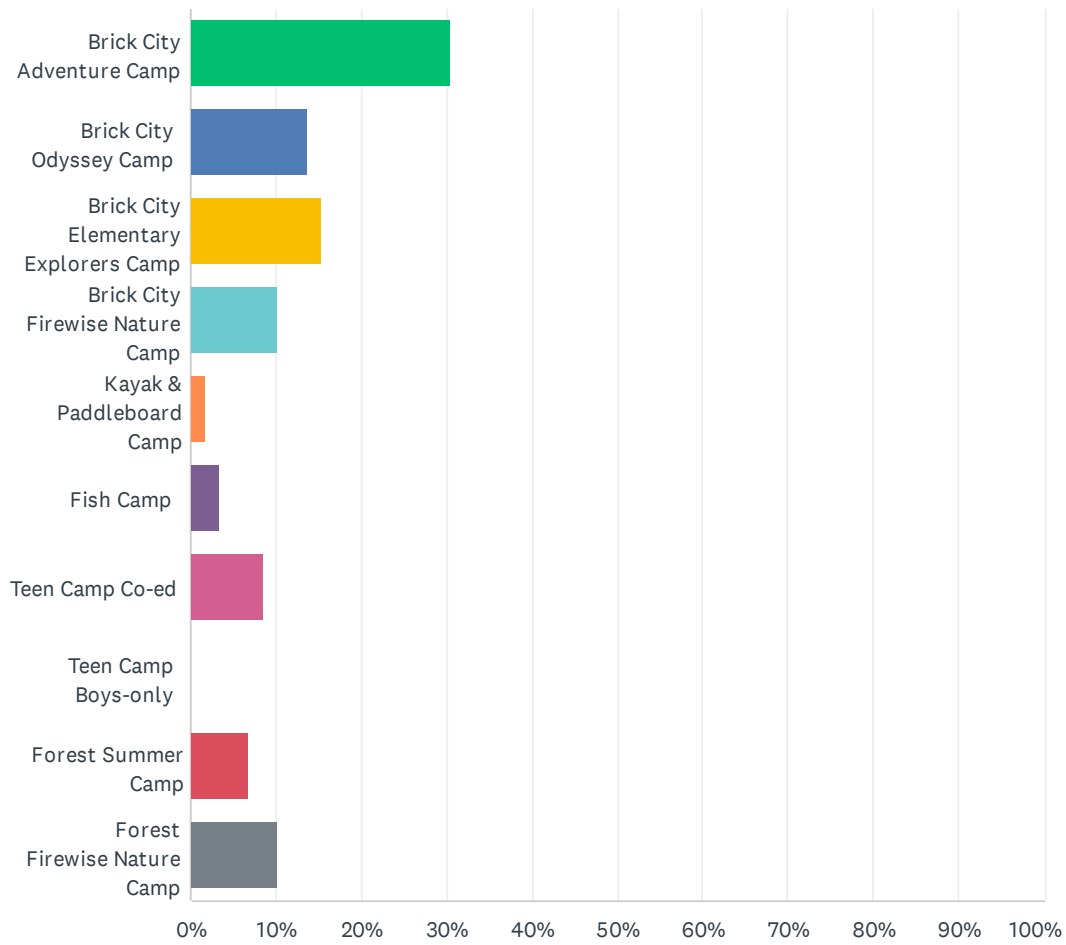


Q1 Which Camp program did your child(ren) attend?

Answered: 59 Skipped: 0

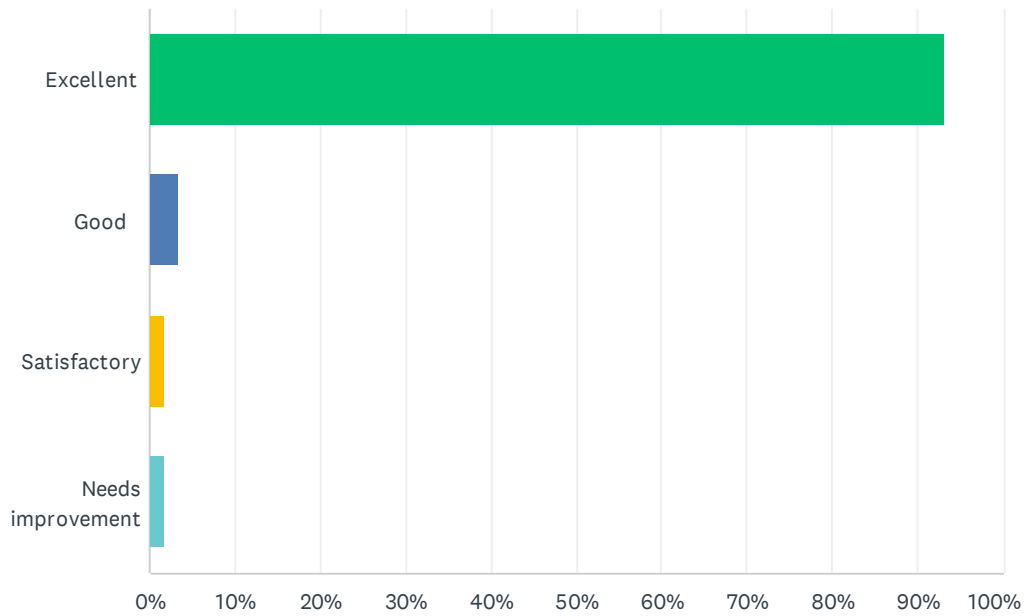


Marion County Parks & Recreation Summer Camp Survey

ANSWER CHOICES	RESPONSES	
Brick City Adventure Camp	30.51%	18
Brick City Odyssey Camp	13.56%	8
Brick City Elementary Explorers Camp	15.25%	9
Brick City Firewise Nature Camp	10.17%	6
Kayak & Paddleboard Camp	1.69%	1
Fish Camp	3.39%	2
Teen Camp Co-ed	8.47%	5
Teen Camp Boys-only	0.00%	0
Forest Summer Camp	6.78%	4
Forest Firewise Nature Camp	10.17%	6
TOTAL		59

Q2 How would you rate the value of this camp?

Answered: 58 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent	93.10%	54
Good	3.45%	2
Satisfactory	1.72%	1
Needs improvement	1.72%	1
TOTAL		58

Q3 How did you learn about our camps?

Answered: 55 Skipped: 4

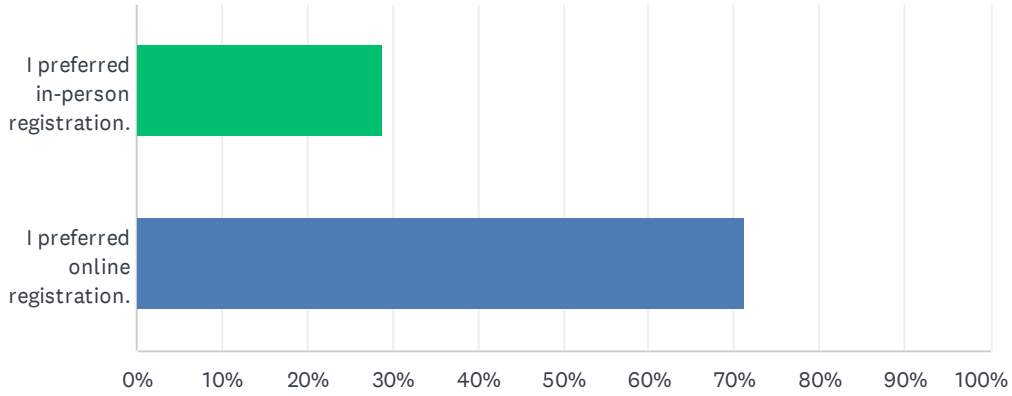
#	RESPONSES	DATE
1	Friends	6/28/2024 7:46 PM
2	Word of mouth	6/28/2024 7:31 PM
3	Friends	6/28/2024 6:59 PM
4	Online	6/28/2024 6:37 PM
5	Website	6/28/2024 6:31 PM
6	Employee	6/28/2024 6:29 PM
7	Facebook	6/28/2024 5:52 PM
8	Word of mouth	6/28/2024 5:50 PM
9	Friend	6/28/2024 5:50 PM
10	Website	6/28/2024 5:50 PM
11	Co worker	6/28/2024 5:49 PM
12	Website	6/28/2024 5:49 PM
13	Flyer from school	6/21/2024 6:30 PM
14	Friends	6/21/2024 6:24 PM
15	Online	6/21/2024 6:18 PM
16	Attended for last 2 years	6/21/2024 6:12 PM
17	Previous attendee.	6/21/2024 5:51 PM
18	Friend	6/21/2024 5:22 PM
19	Attended last yr	6/21/2024 5:21 PM
20	Online search	6/21/2024 4:06 PM
21	Word of mouth	6/21/2024 4:05 PM
22	She had went before	6/16/2024 8:00 PM
23	Online	6/15/2024 9:53 PM
24	From a friend	6/15/2024 5:58 PM
25	Community center	6/14/2024 7:02 PM
26	Other person	6/14/2024 6:56 PM
27	Online	6/14/2024 6:30 PM
28	My grandson has been going several years	6/14/2024 6:09 PM
29	Fun 4 ocala kids website	6/14/2024 6:04 PM
30	Child attended last summer.	6/14/2024 5:54 PM
31	Google	6/14/2024 5:22 PM
32	Website and Facebook, return camper	6/14/2024 5:19 PM
33	Acquaintance	6/14/2024 5:17 PM

Marion County Parks & Recreation Summer Camp Survey

34	Have been taking my children there for years	6/14/2024 5:17 PM
35	Website	6/14/2024 3:37 PM
36	Past camper	6/14/2024 3:28 PM
37	Fun4OcalaKids.com	6/14/2024 3:03 PM
38	Been coming for years	6/14/2024 3:01 PM
39	Facebook	6/14/2024 2:59 PM
40	word of mouth.	6/14/2024 2:50 PM
41	Online search	6/13/2024 4:59 AM
42	Family	6/11/2024 11:30 AM
43	Friend	6/11/2024 10:22 AM
44	Marion County Utilities employee.	6/10/2024 5:44 PM
45	4Ocala	6/10/2024 5:27 PM
46	Word of mouth	6/10/2024 3:41 PM
47	Word of mouth - good reputation	6/10/2024 2:27 PM
48	Fun4ocalakids	6/10/2024 1:01 PM
49	I am a County employee.	6/10/2024 12:57 PM
50	Internet	6/10/2024 12:48 PM
51	Very organized	6/10/2024 12:32 PM
52	Marion County Website	6/10/2024 11:31 AM
53	Online	6/10/2024 11:26 AM
54	Website	6/10/2024 11:23 AM
55	Online.	6/10/2024 11:19 AM

Q4 Which two of these options describe your opinion about this year's registration process?

Answered: 59 Skipped: 0



ANSWER CHOICES	RESPONSES	
I preferred in-person registration.	28.81%	17
I preferred online registration.	71.19%	42
TOTAL		59

Q5 Please let us know your thoughts on this year's registration process.

Answered: 43 Skipped: 16

#	RESPONSES	DATE
1	Simple	6/28/2024 7:46 PM
2	Online was very very slow. Luckily we had one parent that went in person to sign up in case online crashed.	6/28/2024 7:31 PM
3	Was easy. The wait list is fantastic.	6/28/2024 6:31 PM
4	It was easy. I couldn't delete a selection for camp when I chose the wrong age group and had to empty cart and start over. Only hiccup!!	6/28/2024 5:52 PM
5	It ran very slow. Also, it was not well organized on-line. You had to scroll so much to find the correct week and age group to sign up. It would be better if they were better categorized and keep the age in the search bar instead of having to do it for each search.	6/28/2024 5:50 PM
6	Easy	6/28/2024 5:50 PM
7	Easy	6/28/2024 5:50 PM
8	Hoping online registration works this year. I tried to do online registration but the link wasn't working. So I had to go in person. At that point the camps were filled and I was placed on waiting list.	6/28/2024 5:49 PM
9	Tough. Available spots go quick	6/28/2024 5:49 PM
10	It was relatively easy after I found out you had to register first	6/21/2024 6:30 PM
11	I had a difficult time registering my son.	6/21/2024 6:24 PM
12	Easy and simple	6/21/2024 6:18 PM
13	100% better than last year!	6/21/2024 6:12 PM
14	Long story short — it was an absolute disaster. I emailed Jessica a detailed account of our experience - I practiced in the weeks/days ahead of time and ultimately couldn't check out - fortunately because I had photos documenting the process we were able to secure some of the availability that Jessica smartly chose to reserve when they began having difficulty. It is the only complaint I have - everything else is a DREAM, best camp!!!!!!!!!!	6/21/2024 5:51 PM
15	Slow to checkout. The payment process didn't work. Lost weeks I initially signed up waiting for payment to process. The camp director did honor that all weeks were in my cart	6/21/2024 5:21 PM
16	Online is far better than in person. Work out the kinks next year and all should be good	6/21/2024 4:06 PM
17	I missed the first day, I called and was put on waiting list and thankfully was able to get my child in the camp. Thank you!!	6/21/2024 4:05 PM
18	My daughter did it so I really don't know	6/14/2024 7:02 PM
19	Easy	6/14/2024 6:56 PM
20	It was very confusing. The system crashed on sign up day and being on the wait list is very inconvenient. Working parents need certainty early on to be able to plan ahead for summer.	6/14/2024 6:30 PM
21	It was ok	6/14/2024 6:09 PM
22	It was easy and quick. Any questions I had were answered.	6/14/2024 6:04 PM
23	Technical difficulties	6/14/2024 5:54 PM
24	The website did not work for online registration.	6/14/2024 5:25 PM
25	I was very anxious. Afraid I wouldn't get my son registered for all the weeks I wanted	6/14/2024 5:22 PM

Marion County Parks & Recreation Summer Camp Survey

26	The online system was bogged down and did not work properly. We were doing online registration but also sent someone in person as a backup, which was good because the online glitched.	6/14/2024 5:19 PM
27	A little confusing at first but once the hiccups were figured out it was ok.	6/14/2024 5:17 PM
28	It worked great this year	6/14/2024 5:17 PM
29	Easy to complete.	6/14/2024 3:37 PM
30	Online was much smoother	6/14/2024 3:28 PM
31	It was easy to do.	6/14/2024 3:03 PM
32	Site was difficult to navigate	6/14/2024 2:59 PM
33	The registration process sucked, definitely need a new software system.	6/14/2024 2:50 PM
34	Confusing and it filled up so fast I only could get two weeks. The online process didn't work very well for me.	6/13/2024 4:59 AM
35	It was great. Had no issues	6/11/2024 10:22 AM
36	Online process did take a little long due to not being able to click multiple weeks to add to cart. They needed to be added individually.	6/10/2024 5:44 PM
37	At 8 am 1day of enrollment was unable to register. The option unable. Maybe camp was already full by then? Unsure	6/10/2024 5:27 PM
38	The server crashed/froze a few times. It was a bit stressful.	6/10/2024 2:27 PM
39	I got on website at 9am day of open enrollment. Website was down. I called the office and the camp was already full. I was put on a waiting list and fortunately my child was able to attend.	6/10/2024 1:01 PM
40	Internet registration became a little bit complicated however, I hope it will be smoother for the next year	6/10/2024 12:48 PM
41	Great	6/10/2024 12:32 PM
42	Technically Difficultly	6/10/2024 11:31 AM
43	It was very easy	6/10/2024 11:26 AM

Q6 How do you feel about the communication you received during camp?

Answered: 59 Skipped: 0

4.8★
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	1.69% 1	1.69% 1	8.47% 5	88.14% 52	59	4.83

Q7 How would your child rate their camp's staff?

Answered: 59 Skipped: 0

4.9★
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	0.00% 0	6.78% 4	93.22% 55	59	4.93

Q8 Any comments or suggestions to make our camp better?

Answered: 35 Skipped: 24

#	RESPONSES	DATE
1	My son loved all the camp counselors and had a blast! Special thanks to Drew for making it a great week!	6/28/2024 7:46 PM
2	We hear wonderful things about DJ Sean! Coach B (Brandon Farmer) was missed this week.	6/28/2024 7:31 PM
3	I wouldn't change a thing you guys are doing awesome	6/28/2024 6:59 PM
4	Provide more activities besides 4 square and dodgeball.	6/28/2024 6:37 PM
5	Yall are the best!	6/28/2024 6:29 PM
6	Excellent staff my son said they are the best and it's the best summer camp ever	6/28/2024 6:21 PM
7	Loved the whole experience! I feel we did more last year but maybe that is the next 4 camps we come to. When u take pics, a variety of kids would be great. I didn't get 1 pic of 1 kid and 6 of the other. And 1 of my niece. Just a thought to see what everyone is doing. BUT thank you for everything.	6/28/2024 5:52 PM
8	I appreciate all the camp leaders. Everyone is very nice and they really seem to care about what they do. I love seeing pictures and videos throughout the day. I appreciate how the camp leaders are very hands on and participate in the activities that the campers are doing. I like that they all have to wear the same shirt, I feel like they are safer this way. This is our first year with this camp and it has been the greatest experience.	6/28/2024 5:50 PM
9	Camp was great! Kids were very happy. Will be sending them back every summer!!	6/28/2024 5:50 PM
10	Fantastic summer program	6/28/2024 5:50 PM
11	The camp had been great!	6/28/2024 5:49 PM
12	Thank you	6/28/2024 5:49 PM
13	Fantastic experience. My grandson was happy every day when I picked him up and he got to have a week of special experiences that he will remember.	6/21/2024 6:30 PM
14	There were better field trips last year and the year before that. Overall, still satisfied with the camp. We appreciate you!	6/21/2024 6:24 PM
15	The camp, coaches, communication is phenomenal!! I pray we are able to secure spots for our children every year!! Registration was extremely difficult this year though, I would discontinue online registration in the future personally.	6/21/2024 5:51 PM
16	Love this camp but I feel like there is a lack of communication on where the kids are going everyday. I understand things can change due to weather but last year there was an email or Dojo message where they plan on going for the whole week. Thus year we have to ask at pick up where they are going next day. But that is the only criticism I can offer because otherwise we love this camp!	6/21/2024 5:22 PM
17	I wish class dojo communication was not open ended threads. If parents have questions or comments, that should be addressed to camp staff Individually. Otherwise, this camp is amazing. Great value. My kids come home tired. The staff are friendly and engaged with the children hands-on.	6/21/2024 5:21 PM
18	Keep doing what you're doing	6/21/2024 4:06 PM
19	Clone Mr Matt. He's amazing!!	6/21/2024 4:05 PM
20	Great camp, exceptional staff!!!	6/15/2024 9:53 PM
21	Just a bit better planning ahead. Make sure ppl are signed up to the right dojo groups, registration process goes more smoothly, shirts pre ordered on time so there are enough.	6/14/2024 6:30 PM

Marion County Parks & Recreation Summer Camp Survey

22	None at present	6/14/2024 6:09 PM
23	My child is loving camp. It is such a wonderful experience for her and she comes home happy and excited to tell me about what they did everyday. All of the camp staff are wonderful.	6/14/2024 6:04 PM
24	Camp is excellent.	6/14/2024 5:54 PM
25	Great staff, great trips, great fun - love this camp!	6/14/2024 5:19 PM
26	Love all the directors	6/14/2024 5:17 PM
27	They made some great changes to the schedule due to the predicted rain for the week!	6/14/2024 3:03 PM
28	Firewise camp staff are awesome, very structured.	6/14/2024 2:50 PM
29	He had the best time and enjoyed the counselors and activities. Made some new friends. It was a great experience!	6/13/2024 4:59 AM
30	None. My son loved it and I felt confident with the counselors and appreciated the communication they gave us.	6/11/2024 10:22 AM
31	This camp is fantastic. Loves all the pictures in class dojo. Please please have more than 2 sessions next year. Camp counselors were awesome. Thank you.	6/10/2024 1:01 PM
32	Wished I would have signed my son up for more weeks!	6/10/2024 12:32 PM
33	None	6/10/2024 11:31 AM
34	Can we incorporate lunch. It's very hard to bring lunch in every day. Thanks	6/10/2024 11:26 AM
35	Camp is already AWESOME! Thank you.	6/10/2024 11:19 AM