

THIRD AMENDMENT TO THE AGREEMENT

In accordance with the Patient Invoicing & Mailing Services Agreement entered into on July 6, 2021, and all of its amendments (if any), collectively (the "Agreement") this Third Amendment to the Agreement (this "Amendment") is made and entered into by and between **InfoSend, Inc.**, whose address is 4240 E. La Paloma Ave., Anaheim, CA 92807; possessing FEIN **33-0748516**, (hereinafter referred to as "FIRM") and Marion County, a political subdivision of the State of Florida, 601 SE 25th Avenue, Ocala, FL, 34471, (hereinafter referred to as "COUNTY").

WITNESSETH

WHEREAS this Amendment shall remain in full force and effect until completion of all services required of FIRM, and the parties wish to amend the Agreement.

IN CONSIDERATION of the mutual covenants and conditions contained herein, COUNTY and FIRM (singularly referred to as "Party", collectively "Parties") hereto agree as follows:

1. This Amendment shall be deemed to amend and become part of the Agreement in accordance with the project 21P-087, (the "Project"). All provisions of the Agreement not specifically amended herein shall remain in full force and effect.
2. This Amendment renews the Agreement for Two (2) year, effective August 1, 2024 and ending July 31, 2026 (the "Term"). All Work will proceed in a timely manner without delays.
3. This Amendment removes Exhibit B - Fee Schedule, from the Master Service Agreement and replaces it with Exhibit A - Fee Schedule, attached hereto. There shall be no provisions for pricing adjustments.

IN WITNESS WHEREOF the Parties have entered into this Amendment, as approved by the Marion County Board of County Commissioners, on the date of the last signature below.

ATTEST:

MARION COUNTY, A POLITICAL SUB-DIVISION OF THE STATE OF FLORIDA

GREGORY C. HARRELL, DATE
MARION COUNTY CLERK OF COURT

MICHELLE STONE DATE
CHAIRMAN

FOR USE AND RELIANCE OF MARION COUNTY ONLY, APPROVED AS TO FORM AND LEGAL SUFFICIENCY

BCC APPROVED: July 16, 2024
21P-087-CA-03 Patient Invoicing & Mailing Services

MATTHEW G. MINTER, DATE
MARION COUNTY ATTORNEY

WITNESS:

SIGNATURE

PRINTED NAME

WITNESS:

SIGNATURE

PRINTED NAME

INFOSEND, INC.

BY:

PRINTED:

ITS: (TITLE)

DATE

Exhibit A

Client Volume Assumptions

Customers Contacted or Billed Monthly

- Statements: 8,000 per month
- Letters: Unspecified Volume (assumed low)
- Electronic: Paperless Billing 0%

Number of Batches Monthly

- Files sent daily – Statements
- Files sent occasionally – Letters

InfoSend Data Processing, Print and Mail Pricing

Document Production Summary - Effective 07/01/2024

Statements Package includes: one printed page up to 1/1, InfoSend outgoing #10 envelope, InfoSend #9 return envelope	\$0.1405 per document
Letters Package includes: one printed page up to 1/1, InfoSend outgoing #10 envelope, InfoSend #9 return envelope	\$0.1405 per document

Finished mail pieces are delivered to the USPS **within one (1) business day**. If electronic PDF samples (proofs) are requested then the mailing will be completed within one day of sample approval. File upload deadline for next-day mailing is 1:30PM local time at the production facility designated for your account. If samples are required then they must be approved by 3:30PM local time for the file to be mailed by the next business day.

The below provides the components of the summary price given above. All pricing is based on "Client Volume Assumptions" listed below and excludes applicable sales tax.

Data Processing

Setup Fee - Express PDF Input Files	\$0.00 – Not Applicable
Setup Fee – Data Only Input Files	\$0.00 – Not Applicable
Document Re-Design Fee	\$150.00
Data Processing Fee (per document)	\$0.0065

Printing and Mailing Service

Statement or Letter Printing & Mailing Fee per Page with 1/1 Ink	\$0.0662
USPS Postage	Pass-through A postage deposit will be required prior to starting service.
Print Color Options (colors per side) *	\$0.0662 for 1/0 or 1/1 printing \$0.0682 for 2/0, 2/1 or 2/2 printing \$0.0702 \$0.0762 for 4/0 or 4/1 printing \$0.0812 for 4/4 printing
Inline Insert Print Fee*	\$0.0662 Black printing \$0.0812 Color printing
Batch Fee (per mailing batch under 200 mail pieces)	\$10.00
Excess Pages Handwork Surcharge (per mail piece)	\$0.35
Address Updates – per "hit" (address that gets updated)	\$0.35 NCOA \$0.35 ACS

*Prices assume normal ink/toner coverage for business documents. Flood coating the entire page in color or other types of extremely high coverage designs may cost more or not be technically feasible. Extremely high coverage designs can cause content to bleed through to the other side of the page or to cause the page to curl too much to work properly with high-speed mail inserting equipment.

Materials	
Standard 8.5" x 11" Paper Stock (per sheet)	\$0.0187
Standard Double Window Outgoing #10 Envelope	\$0.026
Standard Single Window Return #9 Envelope	\$0.023
Outgoing Flat Envelope – used for mail pieces with excess pages	\$0.19

Insert Services	
InfoSend Produced	Quoted based on specification
Envelope Messaging (Snipes)	Quoted based on specification
Electronic Inserts	\$0.02
Inserting Fee	\$0.02 per insert
<p>Fee to insert an InfoSend produced or Client provided marketing or informational insert. Client provided (drop-shipped) inserts must be professionally packaged and ready for usage. If folding is required then additional fees apply based on folding requirements. Minimum fee is \$0.01 per insert for folding. If inserts are not professionally packaged and damaged in shipment or require additional labor to prepare for inserting then additional fees can apply.</p> <p>Per item fee assumes the insert will be included in all mail pieces. Selective inserting is available but requirements must be reviewed on a case by case basis to determine if additional fees will apply for setup and handling.</p>	

Optional Document Services	
Final Doc Transfer (FDT)	<p>Option 1: \$0.02 per document. One PDF will be provided per batch with multiple documents in it. InfoSend standard batch file format provides account and page numbers for each record in the batch.</p> <p>Option 2: \$0.03 per document. Each document will be provided in a separate PDF file. A custom batch file format can be provided if the InfoSend standard format will not work.</p>
Professional Services Rate (per hour)	\$150.00
Returned Mail Handling	\$0.35 per reported returned mail piece