



EMPOWERING MARION FOR SUCCESS II

911 Management and Public Safety Communications

FY 25/26 – 3rd Quarter Accomplishments (April - June):

Public Safety

1. Implement ESInet
 - a. The creation of this network is complete. *This item, while separate, is linked to the implementation of NGCS (Next Generation Core Services).
2. Regional Back-Up Plan
 - a. MOU with Alachua County is in place.
 - b. Meetings are ongoing to work out the logistics of how to best handle each other's 911 calls.
 - c. Continuing discussions to identify additional counties that would have the capacity to handle Marion County's 911 traffic should the need arise once NGCS is fully implemented.
3. Implementation of Next Generation 911 Core Services
 - a. INdigital our Next Generation Core Services (NGCS) provider has completed the coordination with different broadband providers to install circuits at each PSAP. All of the backroom equipment has been installed at each site and all but three carriers have migrated to the INdigital network.
 - b. Implementation of our Regional Mapping Repository continues –
 - GIS data has been updated to meet the NENA Standards.
 - Boundary facilitation meetings have been completed with all 7 surrounding counties and updates continue.
 - 100MHz circuits have been installed.

FY 25/26 – 4th Quarter Goals (July - September):

Public Safety

1. Implement ESInet – the network is installed and operational.
2. Regional Back-Up Plan
 - a. Continue to narrow down a short list of counties within the region that can serve as a reciprocal backup site for the uninterrupted processing of 911 calls should a catastrophic event affect Marion County's 911 communication operations.
3. Implementation of Next Generation 911 Core Services (NGCS).
 - a. INdigital is delivering the 911 calls for all carriers but three: Lumen, AT&T, and Verizon Business. Lumen has begun testing.