



1 Year PLT, BATT, PM

Quote Number: 11011279
 Version: 1
 Prepared For: MARION COUNTY FIRE RESCUE
 Attn:

Rep: Kellie Smith
 Email:
 Phone Number:

GPO: EMS
 Quote Date: 10/28/2024
 Expiration Date: 11/12/2024
 Contract Start: 10/01/2024
 Contract End: 09/30/2025

Service Rep: Thomas Pontius/ Jay Gray
 Email:

Delivery Address

Name: MARION COUNTY FIRE RESCUE
 Account #: 20041613
 Address: 981 NE 16TH ST BLDG 2
 Ocala
 Florida 34470

Sold To - Shipping

Name: MARION COUNTY FIRE RESCUE
 Account #: 20041613
 Address: 981 NE 16TH ST BLDG 2
 Ocala
 Florida 34470

Bill To Account

Name: MARION COUNTY FIRE RESCUE
 Account #: 20043399
 Address: 2511 SE THIRD ST
 Ocala
 Florida 34471-9101

ProCare Products:

#	Product	Description	Months	Qty	Discount %	Sell Price	Total
1.0	LIFEPK-FLD-PROCARE	PROCARE-SVC-LIFEPAK-FIELD-REPAIR Parts, Labor, Travel Preventative Maintenance Batteries Service	12	26	15.0%	\$1,873.40	\$48,708.40
2.0	LIFEPK-FLD-PROCARE	PROCARE-SVC-LIFEPAK-FIELD-REPAIR Parts, Labor, Travel Preventative Maintenance Batteries Service	12	25	15.0%	\$1,873.40	\$46,835.00
3.0	LIFEPK-FLD-PROCARE	PROCARE-SVC-LIFEPAK-FIELD-REPAIR 10/01/2024 - 12/31/2024 Parts, Labor, Travel Preventative Maintenance Batteries Service	3	6	15.0%	\$468.35	\$2,810.10
4.0	LIFEPK-FLD-PROCARE	PROCARE-SVC-LIFEPAK-FIELD-REPAIR 10/01/2024 - 12/31/2024 Parts, Labor, Travel Preventative Maintenance Batteries Service	3	33	15.0%	\$468.35	\$15,455.55
5.0	LUCAS-FLD-PROCARE	PROCARE-SVC-LUCAS-FIELD-REPAIR Parts, Labor, Travel Preventative Maintenance Batteries Service	12	16	15.0%	\$1,461.15	\$23,378.40
6.0	STR-CHAIR-PROCARE	PROCARE-SVC-STAIR-CHAIR Parts, Labor, Travel Preventative Maintenance	12	48	15.0%	\$259.25	\$12,444.00
7.0	POWERLOAD-PROCARE	PROCARE-SVC-POWER-LOAD Parts, Labor, Travel Preventative Maintenance Batteries Service	12	1	15.0%	\$1,932.05	\$1,932.05



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Service Rep: Thomas Pontius/ Jay
 Email: Gray

#	Product	Description	Months	Qty	Discount %	Sell Price	Total
8.0	POWERLOAD-PROCARE	PROCARE-SVC-POWER-LOAD Parts, Labor, Travel Preventative Maintenance Batteries Service	12	39	15.0%	\$1,932.05	\$75,349.95
9.0	POWERPRO-PROCARE	PROCARE-SVC-POWERPRO Preventative Maintenance	12	8	0.0%	\$305.00	\$2,440.00
10.0	POWERPRO-PROCARE	PROCARE-SVC-POWERPRO Parts, Labor, Travel Preventative Maintenance Batteries Service	12	61	15.0%	\$1,359.15	\$82,908.15
ProCare Total:							\$312,261.60

Price Totals:

 Authorized Customer Signer (Printed) Date

 Stryker Authorized Signature (Printed) Date

 Authorized Customer Signature Date

 Stryker Authorized Signature Date



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Contract Start: 10/01/2024
Contract End: 09/30/2025

Service Rep: Thomas Pontius
Email: tom.pontius@stryker.com

Purchase Order Number

Service Terms and Conditions:

The Terms and Conditions of this quote and any subsequent purchase order of the Customer are governed by the Terms and Conditions located at <https://techweb.stryker.com>. The terms and conditions referenced in the immediately preceding sentence do not apply where Customer and Stryker are parties to a Master Service Agreement.

Equipment Service Plan

Line Item #	Model	Serial #
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44246627
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44489564
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44473070
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44473218
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	46177207
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43232995
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43239181
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	46177178
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43239078
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43820694
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43717711
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43837867
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44473263
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44473010
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43717136
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43717794
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43738965
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43739113
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44246647
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44246706
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43239264
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43718788
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	43716263
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44246699
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44473108
1.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	44473166
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	48860300
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50223376
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	48689554
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	49225904
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	48689661
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50221442
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	49226136
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50221509
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	49167349
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	49412306
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	49226189
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	49225793
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50221421
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	48689693
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	48689663
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50650555
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50650626
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50669920
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50671136
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50671286
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50671613
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50673036

2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50673053
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50673253
2.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	50713686
3.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	40342635
3.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	41474398
3.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	40693411
3.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	40336483
3.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	40693251
3.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	41474635
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39651705
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39651701
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38840727
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38840723
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38852585
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38852922
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38839966
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38839958
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38790402
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39651706
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39651178
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39651704
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39054788
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38790408
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38790396
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39651700
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38839973
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39054822
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38839961
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38852920
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39651708
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39054787
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39054790
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39054777
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38839977
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38852583
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39054785
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38790398
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38852582
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38790407
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39803439
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	39054792
4.0	PROCARE-SVC-LIFEPAK-FIELD-REPAIR	38852928
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523EY17
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523EY14
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523EX87
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA49
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA40
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA43
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA37
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3522DQ59
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA36

5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA50
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523EY16
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3522DQ52
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3522DX18
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA48
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA39
5.0	PROCARE-SVC-LUCAS-FIELD-REPAIR	3523FA38
6.0	PROCARE-SVC-STAIR-CHAIR	2306010000419
6.0	PROCARE-SVC-STAIR-CHAIR	100141182
6.0	PROCARE-SVC-STAIR-CHAIR	2102010000200
6.0	PROCARE-SVC-STAIR-CHAIR	100541260
6.0	PROCARE-SVC-STAIR-CHAIR	100541258
6.0	PROCARE-SVC-STAIR-CHAIR	1908010000078
6.0	PROCARE-SVC-STAIR-CHAIR	100141179
6.0	PROCARE-SVC-STAIR-CHAIR	100141185
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6.0	PROCARE-SVC-STAIR-CHAIR	2008010000097
6.0	PROCARE-SVC-STAIR-CHAIR	2306010000417
6.0	PROCARE-SVC-STAIR-CHAIR	2306010000422
6.0	PROCARE-SVC-STAIR-CHAIR	2203010000078
6.0	PROCARE-SVC-STAIR-CHAIR	2102010000198
6.0	PROCARE-SVC-STAIR-CHAIR	2306010000418
6.0	PROCARE-SVC-STAIR-CHAIR	2306010000423
6.0	PROCARE-SVC-STAIR-CHAIR	2306010000421
6.0	PROCARE-SVC-STAIR-CHAIR	120840196
6.0	PROCARE-SVC-STAIR-CHAIR	2008010000105
6.0	PROCARE-SVC-STAIR-CHAIR	100141183
6.0	PROCARE-SVC-STAIR-CHAIR	100141180
6.0	PROCARE-SVC-STAIR-CHAIR	100541257
6.0	PROCARE-SVC-STAIR-CHAIR	2008010000106
6.0	PROCARE-SVC-STAIR-CHAIR	2008010000101
6.0	PROCARE-SVC-STAIR-CHAIR	2008010000098
6.0	PROCARE-SVC-STAIR-CHAIR	100541261
6.0	PROCARE-SVC-STAIR-CHAIR	100541259
6.0	PROCARE-SVC-STAIR-CHAIR	1908010000075
6.0	PROCARE-SVC-STAIR-CHAIR	100141181
6.0	PROCARE-SVC-STAIR-CHAIR	100141178
6.0	PROCARE-SVC-STAIR-CHAIR	100141184
6.0	PROCARE-SVC-STAIR-CHAIR	100141186
6.0	PROCARE-SVC-STAIR-CHAIR	120840197
6.0	PROCARE-SVC-STAIR-CHAIR	2203010000077
6.0	PROCARE-SVC-STAIR-CHAIR	2008010000104
6.0	PROCARE-SVC-STAIR-CHAIR	2008010000099
6.0	PROCARE-SVC-STAIR-CHAIR	2008010000102
6.0	PROCARE-SVC-STAIR-CHAIR	2102010000199
6.0	PROCARE-SVC-STAIR-CHAIR	2102010000197
6.0	PROCARE-SVC-STAIR-CHAIR	2306010000420
6.0	PROCARE-SVC-STAIR-CHAIR	2203010000076
6.0	PROCARE-SVC-STAIR-CHAIR	1908010000077
6.0	PROCARE-SVC-STAIR-CHAIR	1908010000080
6.0	PROCARE-SVC-STAIR-CHAIR	2008010000100

6.0	PROCARE-SVC-STAIR-CHAIR	2203010000075
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6.0	PROCARE-SVC-STAIR-CHAIR	1908010000079
6.0	PROCARE-SVC-STAIR-CHAIR	1908010000076
7.0	PROCARE-SVC-POWER-LOAD	2303012400041
8.0	PROCARE-SVC-POWER-LOAD	2211012700045
8.0	PROCARE-SVC-POWER-LOAD	2212012700047
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8.0	PROCARE-SVC-POWER-LOAD	2212012700052
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8.0	PROCARE-SVC-POWER-LOAD	2212012700057
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8.0	PROCARE-SVC-POWER-LOAD	2212012700021
8.0	PROCARE-SVC-POWER-LOAD	2211012700080
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8.0	PROCARE-SVC-POWER-LOAD	2211012700055
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8.0	PROCARE-SVC-POWER-LOAD	2211012700058
8.0	PROCARE-SVC-POWER-LOAD	2211012700021
8.0	PROCARE-SVC-POWER-LOAD	2210012700123
8.0	PROCARE-SVC-POWER-LOAD	2211012700050
8.0	PROCARE-SVC-POWER-LOAD	2210012700125
8.0	PROCARE-SVC-POWER-LOAD	2211012700048
8.0	PROCARE-SVC-POWER-LOAD	2211012700038
8.0	PROCARE-SVC-POWER-LOAD	2211012700023
8.0	PROCARE-SVC-POWER-LOAD	2212012700056
8.0	PROCARE-SVC-POWER-LOAD	2211012700047
8.0	PROCARE-SVC-POWER-LOAD	2211012700024
8.0	PROCARE-SVC-POWER-LOAD	2211012700042
8.0	PROCARE-SVC-POWER-LOAD	2211012700032
8.0	PROCARE-SVC-POWER-LOAD	2211012700039
8.0	PROCARE-SVC-POWER-LOAD	2211012700034
8.0	PROCARE-SVC-POWER-LOAD	2211012700037
8.0	PROCARE-SVC-POWER-LOAD	2211012700049
8.0	PROCARE-SVC-POWER-LOAD	2211012700044
8.0	PROCARE-SVC-POWER-LOAD	2212012700043
8.0	PROCARE-SVC-POWER-LOAD	2211012700064
8.0	PROCARE-SVC-POWER-LOAD	2210012700110
9.0	PROCARE-SVC-POWERPRO	2311020700034
9.0	PROCARE-SVC-POWERPRO	2311020700035
9.0	PROCARE-SVC-POWERPRO	2311020700044
9.0	PROCARE-SVC-POWERPRO	2311020700046
9.0	PROCARE-SVC-POWERPRO	2311020700048
9.0	PROCARE-SVC-POWERPRO	2311020700060
9.0	PROCARE-SVC-POWERPRO	2310020700090

9.0	PROCARE-SVC-POWERPRO	2403020700017
10.0	PROCARE-SVC-POWERPRO	150940577
10.0	PROCARE-SVC-POWERPRO	150940579
10.0	PROCARE-SVC-POWERPRO	141040408
10.0	PROCARE-SVC-POWERPRO	2205003500316
10.0	PROCARE-SVC-POWERPRO	2205003500317
10.0	PROCARE-SVC-POWERPRO	180339523
10.0	PROCARE-SVC-POWERPRO	180339518
10.0	PROCARE-SVC-POWERPRO	170442118
10.0	PROCARE-SVC-POWERPRO	170442126
10.0	PROCARE-SVC-POWERPRO	2103003500119
10.0	PROCARE-SVC-POWERPRO	150340696
10.0	PROCARE-SVC-POWERPRO	140339129
10.0	PROCARE-SVC-POWERPRO	150340694
10.0	PROCARE-SVC-POWERPRO	170442127
10.0	PROCARE-SVC-POWERPRO	170442124
10.0	PROCARE-SVC-POWERPRO	2103003500120
10.0	PROCARE-SVC-POWERPRO	160241676
10.0	PROCARE-SVC-POWERPRO	2205003500314
10.0	PROCARE-SVC-POWERPRO	170442117
10.0	PROCARE-SVC-POWERPRO	170442123
10.0	PROCARE-SVC-POWERPRO	170940266
10.0	PROCARE-SVC-POWERPRO	180339520
10.0	PROCARE-SVC-POWERPRO	170940261
10.0	PROCARE-SVC-POWERPRO	170940263
10.0	PROCARE-SVC-POWERPRO	180339522
10.0	PROCARE-SVC-POWERPRO	170940264
10.0	PROCARE-SVC-POWERPRO	1909003500302
10.0	PROCARE-SVC-POWERPRO	2007003500228
10.0	PROCARE-SVC-POWERPRO	140339127
10.0	PROCARE-SVC-POWERPRO	150639975
10.0	PROCARE-SVC-POWERPRO	150340693
10.0	PROCARE-SVC-POWERPRO	1909003500299
10.0	PROCARE-SVC-POWERPRO	1908003500558
10.0	PROCARE-SVC-POWERPRO	170940262
10.0	PROCARE-SVC-POWERPRO	180339519
10.0	PROCARE-SVC-POWERPRO	170940265
10.0	PROCARE-SVC-POWERPRO	180339521
10.0	PROCARE-SVC-POWERPRO	2103003500121
10.0	PROCARE-SVC-POWERPRO	2007003500229
10.0	PROCARE-SVC-POWERPRO	2007003500226
10.0	PROCARE-SVC-POWERPRO	150940578
10.0	PROCARE-SVC-POWERPRO	141040409
10.0	PROCARE-SVC-POWERPRO	160241679
10.0	PROCARE-SVC-POWERPRO	2205003500315
10.0	PROCARE-SVC-POWERPRO	170442125
10.0	PROCARE-SVC-POWERPRO	160241681
10.0	PROCARE-SVC-POWERPRO	141040407
10.0	PROCARE-SVC-POWERPRO	141040406
10.0	PROCARE-SVC-POWERPRO	140339128
10.0	PROCARE-SVC-POWERPRO	150940576

10.0	PROCARE-SVC-POWERPRO	1909003500301
10.0	PROCARE-SVC-POWERPRO	150639976
10.0	PROCARE-SVC-POWERPRO	160241678
10.0	PROCARE-SVC-POWERPRO	140339125
10.0	PROCARE-SVC-POWERPRO	150340695
10.0	PROCARE-SVC-POWERPRO	150940580
10.0	PROCARE-SVC-POWERPRO	160241680
10.0	PROCARE-SVC-POWERPRO	2007003500227
10.0	PROCARE-SVC-POWERPRO	1908003500559
10.0	PROCARE-SVC-POWERPRO	2103003500122
10.0	PROCARE-SVC-POWERPRO	1909003500300

DRAFT

Purchase Order Form



Account Manager _____
Cell Phone _____

Purchase Order Date _____
Expected Delivery Date _____
Stryker Quote Number _____

Check box if Billing same as Shipping

BILL TO		CUSTOMER #
Billing Account Num		
Company Name		
Contact or Department		
Street Address		
Add'l Address Line		
City, ST ZIP		
Phone		

SHIP TO		CUSTOMER #
Shipping Account Num		
Company Name		
Contact or Department		
Street Address		
Add'l Address Line		
City, ST ZIP		
Phone		

Authorized Customer Initials _____

Authorized Customer Initials _____

DESCRIPTION	QTY	TOTAL
REFERENCE QUOTE <input type="text"/>	<input type="text"/>	<input type="text"/>

Accounts Payable Contact Information

Name _____
Email _____
Phone _____

Stryker Terms and Conditions
www.stryker.com/stnc

Authorized Customer Signature

Printed Name _____
Title _____
Signature _____
Date _____

Attachment Stryker Quote Number

*Sales or use taxes on domestic (USA) deliveries will be invoiced in addition to the price of the goods and services on the Stryker Quote.

LIFEPAK[®] 15 service

Stryker has been notified by our global parts providers that some components used on certain LIFEPAK 15 monitor/defibrillator models (Part Numbers beginning with V15-2) are no longer available in the market. Service on the LIFEPAK 15 with Part Number beginning with v15-5 or v15-7 is unaffected.

Stryker will continue to offer service support for this subset of the LIFEPAK 15 as follows:

- All service parts with available inventory can be purchased by our end users
- Transactional service (time and material) is available for non-contract customers
 - o If a component has failed on your device, your local Sales Representative should be contacted for support
- Contractual service
 - o Stryker will continue to offer contractual service on a yearly basis only
 - o Preventive maintenance will continue to be done on devices less than eight (8) years old. After this point, we will cease to conduct preventative maintenance and shift to device inspections
 - o If a component fails on your device, please contact your local Sales Representative for support. A pro-rated credit for any pre-paid service will be provided should a unit become non-serviceable due to part availability

It is important to note that the LIFEPAK 15 has an expected life of eight (8) years from the date of manufacture. If you are uncertain of the manufacture date of your products, please contact your local Sales Representative for a full fleet assessment.

We want to ensure the highest quality products and services for our customers. As such, it is important to know that Stryker is the only FDA-approved service provider for our products. We do not contract with third party service providers, nor will we be providing them with any additional parts for these repairs. As such, we cannot guarantee the safety and efficacy of any device that is repaired by a third-party service agency.