



Voice Rate Sheet
Deal# 11674355
Quote# 12914310

Term Plan					
Product	Customer Name	Currency	Term	Rates Good Until	Exchange Rate Effective Date
Voice Complete	Marion County, Florida, a political subdivision of the State of Florida	USD	3 Years	6/15/2026	3/17/2026 12:14:52 PM

CCP (Concurrent Call Path)							
CCP Plans							
Currency	CCP Plan 1	CCP Plan 2	CCP Plan 3	CCP Plan 4	CCP Plan 5	Measured	
	MRC	MRC	MRC	MRC	MRC	MRC	
USD	6.99	27.00	34.00	38.00	87.00	8.00	
GBP	5.37	20.73	26.10	29.17	66.78	6.14	
EUR	5.91	22.84	28.76	32.14	73.58	6.77	

*Plan maximum included minutes of 5000 minutes per CCP.

- Plan 1 includes United States Local Calling
- Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France
- Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany
- Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands
- Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium as well as United Kingdom Mobile: 3 Mobile, O2, EE (Orange, T-Mobile), Vodafone
- Measured: Every call is rated.

CCP (Concurrent Call Path)						
Call Type Feature						
Currency	Voice Order Change Charge		Expedite Charge per ckt end (separate from LEC charges)		Account and Authorization Codes	
	MRC	NRC	MRC	NRC	MRC	NRC
USD		100.00		250.00	10.00	15.00
GBP		76.76		191.90	7.68	11.51
EUR		84.58		211.45	8.46	12.69

Feature Packs						
Currency	Feature Pack 1		Feature Pack 2		Mobility Feature Pack	
	MRC	NRC	MRC	NRC	MRC	NRC
USD			3.00		1.50	
GBP			2.30		1.15	
EUR			2.54		1.27	

Prepaid Minute Plan USD					
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5

	MRC	MRC	MRC	MRC	MRC
10,000 Prepaid Minutes	24.00	99.75	127.05	168.00	360.94
50,000 Prepaid Minutes	120.00	448.88	635.25	813.75	1804.69
100,000 Prepaid Minutes	240.00	997.50	1270.50	1627.50	3609.38
250,000 Prepaid Minutes	570.00	2418.94	3017.44	3865.31	8572.27
500,000 Prepaid Minutes	1116.00	4738.13	5907.83	7567.88	16783.60
750,000 Prepaid Minutes	1620.00	6957.56	8575.88	10985.63	24363.29
1,000,000 Prepaid Minutes	2112.00	8977.50	11179.65	14322.00	31762.50
Customized Prepaid Minutes					

Prepaid Minute Plan GBP					
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5
	MRC	MRC	MRC	MRC	MRC
10,000 Prepaid Minutes	18.42	76.57	97.52	128.96	277.06
50,000 Prepaid Minutes	92.11	344.56	487.62	624.64	1385.28
100,000 Prepaid Minutes	184.22	765.68	975.24	1249.27	2770.56
250,000 Prepaid Minutes	437.53	1856.78	2316.19	2967.02	6580.08
500,000 Prepaid Minutes	856.64	3636.99	4534.86	5809.11	12883.11
750,000 Prepaid Minutes	1243.51	5340.63	6582.85	8432.58	18701.29
1,000,000 Prepaid Minutes	1621.17	6891.14	8581.51	10993.58	24380.93
Customized Prepaid Minutes					

Prepaid Minute Plan EUR					
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5
	MRC	MRC	MRC	MRC	MRC
10,000 Prepaid Minutes	20.30	84.37	107.46	142.09	305.28
50,000 Prepaid Minutes	101.49	379.65	537.28	688.25	1526.37
100,000 Prepaid Minutes	202.99	843.67	1074.56	1376.51	3052.74
250,000 Prepaid Minutes	482.09	2045.89	2552.09	3269.20	7250.26
500,000 Prepaid Minutes	943.89	4007.42	4996.73	6400.76	14195.24
750,000 Prepaid Minutes	1370.16	5884.57	7253.31	9291.43	20605.99
1,000,000 Prepaid Minutes	1786.29	7592.99	9455.53	12113.27	26864.10
Customized Prepaid Minutes					

□ Plan 1 includes United States Local Calling

□ Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France as well as International Calling to Canada, UK, UK-London, Italy, and Sweden

□ Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), and the Netherlands

□ Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, and Spain

□ Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium. UK mobile Calling: 3 Mobile, O2, EE (Orange, T-Mobile), Vodafone, as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, Spain, Luxembourg, USA (Hawaii), and Belgium

National Voice Services - United States						
	MRC			NRC		
	USD	GBP	EUR	USD	GBP	EUR
Directory Listing Additional Listing	5.00	3.84	4.23	3.00	2.30	2.54
Directory Listing Caption	5.00	3.84	4.23	3.00	2.30	2.54
Directory Listing Foreign Additional Listing	12.00	9.21	10.15	3.00	2.30	2.54
Directory Listing Non Pub	3.00	2.30	2.54	3.00	2.30	2.54
Directory Listing Primary Listing						
Directory Listing Un Listed	3.00	2.30	2.54	3.00	2.30	2.54
Interstate - Per Call Surcharge Directory Assistance				1.99	1.53	1.68

Intrastate - Per Call Surcharge Directory Assistance				0.69	0.53	0.58
LD Oper Chg: Person-to-Person Per Call Surcharge				3.50	2.69	2.96
LD Oper Chg: Station-to-Station Per Call Surcharge				1.75	1.34	1.48
Telephone Number Vanity Charge				100.00	76.76	84.58
Telephone Number	0.15	0.12	0.13			
Port Charge Per Telephone Number						
Telephone Number with Teams/Lync 911	0.35	0.27	0.30	2.00	1.54	1.69

National Voice Services Outbound - United States									
Rates are per minute / 18 second minimum / 6 second rounding									
	Rate Per Minute			Rate Per Call			Minimum Call Charge		
	USD	GBP	EUR	USD	GBP	EUR	USD	GBP	EUR
Interstate	.0125	.0096	.0106						
Intrastate (All States)	.0125	.0096	.0106						
Local	.0125	.0096	.0106						

Toll Free/Free Phone - United States							
		MRC			NRC		
		USD	GBP	EUR	USD	GBP	EUR
United States Toll Free Number	800 Number	3.00	2.30	2.54			
United States Toll Free Call Type Feature	Area Code Blocking				25.00	19.19	21.14
United States Toll Free Call Type Feature	Info Digit Blocking	10.00	7.68	8.46			
United States Toll Free Call Type Feature	Info Digit Routing	10.00	7.68	8.46			
United States Toll Free Call Type Feature	Info Digit Screening	15.00	11.51	12.69	15.00	11.51	12.69
United States Toll Free Call Type Feature	National Directory Assistance	20.00	15.35	16.92			
United States Toll Free Call Type Feature	Origin of Call Blocking	10.00	7.68	8.46			
United States Toll Free Call Type Feature	Origin of Call Routing	10.00	7.68	8.46			
United States Toll Free Call Type Feature	Payphone Surcharge (per call)				0.62	0.48	0.52
United States Toll Free Call Type Feature	Percent Allocation Routing	10.00	7.68	8.46			
United States Toll Free Call Type Feature	Time of Day Routing	10.00	7.68	8.46			
United States Toll Free Call Type Feature	Vanity Number						

Toll Free/Free Phone - United States					
Rates are per minute / 18 second minimum / 6 second rounding					
		Rate Per Minute			
		USD	GBP	EUR	
United States Interstate	Interstate		.0150	.0115	.0127
United States Canadian Origination	United States		.0700	.0537	.0592
United States Intrastate	Alabama		.0150	.0115	.0127
United States Intrastate	Alaska		.0180	.0138	.0152
United States Intrastate	Arizona		.0150	.0115	.0127
United States Intrastate	Arkansas		.0180	.0138	.0152
United States Intrastate	California		.0150	.0115	.0127
United States Intrastate	Colorado		.0150	.0115	.0127
United States Intrastate	Connecticut		.0150	.0115	.0127
United States Intrastate	Delaware		.0150	.0115	.0127
United States Intrastate	Florida		.0150	.0115	.0127
United States Intrastate	Georgia		.0150	.0115	.0127
United States Intrastate	Hawaii		.0180	.0138	.0152

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

United States Intrastate	Idaho	.0180	.0138	.0152
United States Intrastate	Illinois	.0150	.0115	.0127
United States Intrastate	Indiana	.0150	.0115	.0127
United States Intrastate	Iowa	.0250	.0192	.0211
United States Intrastate	Kansas	.0180	.0138	.0152
United States Intrastate	Kentucky	.0180	.0138	.0152
United States Intrastate	Louisiana	.0150	.0115	.0127
United States Intrastate	Maine	.0180	.0138	.0152
United States Intrastate	Maryland	.0180	.0138	.0152
United States Intrastate	Massachusetts	.0150	.0115	.0127
United States Intrastate	Michigan	.0150	.0115	.0127
United States Intrastate	Minnesota	.0180	.0138	.0152
United States Intrastate	Mississippi	.0180	.0138	.0152
United States Intrastate	Missouri	.0150	.0115	.0127
United States Intrastate	Montana	.0250	.0192	.0211
United States Intrastate	Nebraska	.0180	.0138	.0152
United States Intrastate	Nevada	.0150	.0115	.0127
United States Intrastate	New Hampshire	.0180	.0138	.0152
United States Intrastate	New Jersey	.0150	.0115	.0127
United States Intrastate	New Mexico	.0150	.0115	.0127
United States Intrastate	New York	.0180	.0138	.0152
United States Intrastate	North Carolina	.0150	.0115	.0127
United States Intrastate	North Dakota	.0550	.0422	.0465
United States Intrastate	Ohio	.0150	.0115	.0127
United States Intrastate	Oklahoma	.0180	.0138	.0152
United States Intrastate	Oregon	.0150	.0115	.0127
United States Intrastate	Pennsylvania	.0180	.0138	.0152
United States Intrastate	Rhode Island	.0180	.0138	.0152
United States Intrastate	South Carolina	.0150	.0115	.0127
United States Intrastate	South Dakota	.0180	.0138	.0152
United States Intrastate	Tennessee	.0150	.0115	.0127
United States Intrastate	Texas	.0150	.0115	.0127
United States Intrastate	Utah	.0150	.0115	.0127
United States Intrastate	Vermont	.0180	.0138	.0152
United States Intrastate	Virginia	.0180	.0138	.0152
United States Intrastate	Washington	.0150	.0115	.0127
United States Intrastate	West Virginia	.0180	.0138	.0152
United States Intrastate	Wisconsin	.0180	.0138	.0152
United States Intrastate	Wyoming	.0180	.0138	.0152

International

International Outbound

Rates are per minute / 18 second minimum / 6 second rounding

Country	Dedicated	Dedicated	Dedicated
	Rate Per Minute (USD)	Rate Per Minute (GBP)	Rate Per Minute (EUR)
Afghanistan	.3000	.2303	.2537
Afghanistan-Mobile	.3200	.2456	.2706
Albania	.2400	.1842	.2030
Albania-Mobile	.6000	.4606	.5075
Algeria	.1000	.0768	.0846

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Algeria-Mobile	.6800	.5220	.5751
American Samoa	.0500	.0384	.0423
Andorra	.1800	.1382	.1522
Andorra-Mobile	.3500	.2687	.2960
Angola	.1000	.0768	.0846
Angola-Mobile	.2600	.1996	.2199
Anguilla	.4000	.3070	.3383
Anguilla-Mobile	.4200	.3224	.3552
Antarctica	2.6000	1.9958	2.1990
Antarctica-Norfolk Island	1.6638	1.2771	1.4072
Antigua and Barbuda	.3000	.2303	.2537
Antigua and Barbuda-Mobile	.4015	.3082	.3396
Argentina	.0330	.0253	.0279
Argentina-Buenos Aires	.0330	.0253	.0279
Argentina-Mobile	.2200	.1689	.1861
Armenia	.3800	.2917	.3214
Armenia-Mobile	.3800	.2917	.3214
Aruba	.1500	.1151	.1269
Aruba-Mobile	.3300	.2533	.2791
Ascension Islands	1.7500	1.3433	1.4801
Australia	.0200	.0154	.0169
Australia-Melbourne	.0120	.0092	.0101
Australia-Mobile	.0354	.0272	.0299
Australia-Perth	.0120	.0092	.0101
Australia-Sydney	.0120	.0092	.0101
Austria	.0800	.0614	.0677
Austria-Mobile	.0800	.0614	.0677
Austria-NGN	.3494	.2682	.2955
Azerbaijan	.5000	.3838	.4229
Azerbaijan-Mobile	.4000	.3070	.3383
Bahamas	.3535	.2713	.2990
Bahamas-Mobile	.3521	.2703	.2978
Bahrain	.2200	.1689	.1861
Bahrain-Mobile	.2200	.1689	.1861
Bahrain-NGN	.2200	.1689	.1861
Bangladesh	.0600	.0461	.0507
Bangladesh-Mobile	.0600	.0461	.0507
Barbados	.2200	.1689	.1861
Barbados-Mobile	.3200	.2456	.2706
Belarus	.4500	.3454	.3806
Belarus-Mobile	.4500	.3454	.3806
Belgium	.0500	.0384	.0423
Belgium-Mobile	.3682	.2826	.3114
Belgium-Mobile Base	.1127	.0865	.0953
Belgium-Mobile Mobistar	.0846	.0649	.0716
Belgium-Mobile Proximus	.0718	.0551	.0607
Belgium-NGN	.3660	.2809	.3096
Belize	.3100	.2380	.2622
Benin	.4200	.3224	.3552
Bermuda	.0700	.0537	.0592
Bhutan	.0750	.0576	.0634

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Bhutan-Mobile	.0750	.0576	.0634
Bolivia	.3500	.2687	.2960
Bolivia-La Paz	.3500	.2687	.2960
Bolivia-Mobile	.3500	.2687	.2960
Bosnia/Herzegovina	.1997	.1533	.1689
Bosnia/Herzegovina-Mobile	.7219	.5541	.6106
Botswana	.2000	.1535	.1692
Botswana-Mobile	.2800	.2149	.2368
Brazil	.0200	.0154	.0169
Brazil-Belo Horizonte	.0120	.0092	.0101
Brazil-Brasilia	.0120	.0092	.0101
Brazil-Curitiba	.0120	.0092	.0101
Brazil-Florianapolis	.0120	.0092	.0101
Brazil-Fortaleza	.0120	.0092	.0101
Brazil-Goiania	.0120	.0092	.0101
Brazil-Governador Valadares	.0120	.0092	.0101
Brazil-Mobile	.1200	.0921	.1015
Brazil-Porto Alegre	.0120	.0092	.0101
Brazil-Recife	.0120	.0092	.0101
Brazil-Rio de Janeiro	.0120	.0092	.0101
Brazil-Salvador	.0120	.0092	.0101
Brazil-Sao Paulo	.0120	.0092	.0101
Brazil-Vitoria	.0120	.0092	.0101
British Virgin Islands	.2329	.1788	.1970
British Virgin Islands-Mobile	.2329	.1788	.1970
Brunei	.0600	.0461	.0507
Brunei-Mobile	.0616	.0473	.0521
Bulgaria	.1000	.0768	.0846
Bulgaria-Mobile	.4000	.3070	.3383
Burkina Faso	.4500	.3454	.3806
Burkina Faso-Mobile	.4500	.3454	.3806
Burundi	1.0242	.7862	.8662
Burundi-Mobile	1.0242	.7862	.8662
Cambodia	.1000	.0768	.0846
Cambodia-Mobile	.1000	.0768	.0846
Cameroon	.1810	.1389	.1531
Cameroon-Mobile	.4500	.3454	.3806
Canada	.0100	.0077	.0085
Canada-Yukon and NW Territories 867	.0566	.0434	.0479
Cape Verde Islands	.3394	.2605	.2871
Cape Verde Islands-Mobile	.4659	.3576	.3940
Cayman Islands	.2000	.1535	.1692
Cayman Islands-Mobile	.2000	.1535	.1692
Cayman Islands-NGN	.2000	.1535	.1692
Central African Republic	.6500	.4989	.5498
Chad	.8500	.6525	.7189
Chad-Mobile	.8500	.6525	.7189
Chile	.1000	.0768	.0846
Chile-Easter Island	.7653	.5874	.6473
Chile-Mobile	.1000	.0768	.0846

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Chile-NGN	.1000	.0768	.0846
China	.0750	.0576	.0634
Colombia	.0500	.0384	.0423
Colombia-Mobile	.0500	.0384	.0423
Comoros	.6500	.4989	.5498
Comoros-Mobile	.6500	.4989	.5498
Congo	.6500	.4989	.5498
Cook Islands	2.5000	1.9190	2.1145
Costa Rica	.0400	.0307	.0338
Costa Rica-Mobile	.0900	.0691	.0761
Costa Rica-NGN	.0900	.0691	.0761
Croatia	.2200	.1689	.1861
Croatia-Mobile	.3800	.2917	.3214
Croatia-NGN	.2200	.1689	.1861
Cuba	.8500	.6525	.7189
Cyprus	.0600	.0461	.0507
Cyprus-Mobile	.1000	.0768	.0846
Cyprus-NGN	.0600	.0461	.0507
Czech Republic	.0500	.0384	.0423
Czech Republic-Mobile	.1500	.1151	.1269
Czech Republic-Prague	.0253	.0194	.0214
Dem. Rep. of Congo	.7597	.5831	.6425
Dem. Rep. of Congo-Mobile	.6899	.5296	.5835
Dem. Rep. of Congo-NGN	.7597	.5831	.6425
Denmark	.0180	.0138	.0152
Denmark-Mobile	.0500	.0384	.0423
Denmark-NGN	.0500	.0384	.0423
Diego Garcia	2.5626	1.9671	2.1674
Djibouti	.5500	.4222	.4652
Djibouti-Mobile	.5500	.4222	.4652
Dominica	.3500	.2687	.2960
Dominica-Mobile	.3500	.2687	.2960
Dominican Republic	.0500	.0384	.0423
Dominican Republic-Mobile	.1200	.0921	.1015
Ecuador	.2000	.1535	.1692
Ecuador-Mobile	.3000	.2303	.2537
Egypt	.1500	.1151	.1269
Egypt-Mobile	.1500	.1151	.1269
El Salvador	.2800	.2149	.2368
El Salvador-Mobile	.2800	.2149	.2368
Equatorial Guinea	.7000	.5373	.5920
Eritrea	.4000	.3070	.3383
Estonia	.0450	.0345	.0381
Estonia-Mobile	.5000	.3838	.4229
Estonia-NGN	1.5714	1.2062	1.3291
Eswatini	.2500	.1919	.2114
Eswatini-Mobile	.2500	.1919	.2114
Ethiopia	.3500	.2687	.2960
Ethiopia-Mobile	.3500	.2687	.2960
Falkland Islands	1.2645	.9706	1.0695
Faroe Islands	.0693	.0532	.0586

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Fiji	.4500	.3454	.3806
Fiji-Mobile	.4500	.3454	.3806
Finland	.3450	.2648	.2918
Finland-Corporate Services	.3450	.2648	.2918
Finland-Helsinki	.3450	.2648	.2918
Finland-Mobile	.3900	.2994	.3299
Finland-NGN	.3450	.2648	.2918
France	.0300	.0230	.0254
France-Mobile	.1322	.1015	.1118
France-Mobile Orange	.1322	.1015	.1118
France-Mobile SFR	.1322	.1015	.1118
France-NGN	.3627	.2784	.3068
France-Paris	.0300	.0230	.0254
French Antilles/Martinique	.0160	.0123	.0135
French Antilles/Martinique-Mobile	.1500	.1151	.1269
French Guiana	.1500	.1151	.1269
French Guiana-Mobile	.2000	.1535	.1692
French Polynesia	.3500	.2687	.2960
French Polynesia-Mobile	.3500	.2687	.2960
Gabon	.5500	.4222	.4652
Gabon-Mobile	.5500	.4222	.4652
Gambia	3.0000	2.3028	2.5373
Gambia-Mobile	.6500	.4989	.5498
Georgia	.3000	.2303	.2537
Georgia-Mobile	.5000	.3838	.4229
Germany	.0120	.0092	.0101
Germany-Berlin	.0104	.0080	.0088
Germany-Frankfurt	.0104	.0080	.0088
Germany-Hamburg	.0104	.0080	.0088
Germany-Mobile	.0420	.0322	.0355
Germany-Munich	.0104	.0080	.0088
Germany-NGN	.0120	.0092	.0101
Ghana	.3200	.2456	.2706
Ghana-Mobile	.3200	.2456	.2706
Gibraltar	.0700	.0537	.0592
Gibraltar-Mobile	.2500	.1919	.2114
Global Mobile	11.6967	8.9784	9.8928
Greece	.0400	.0307	.0338
Greece-Athens	.0400	.0307	.0338
Greece-Mobile	.1500	.1151	.1269
Greenland	.7500	.5757	.6343
Greenland-Mobile	.7500	.5757	.6343
Grenada	.3200	.2456	.2706
Grenada-Mobile	.3200	.2456	.2706
Guadeloupe	.0500	.0384	.0423
Guadeloupe-Mobile	.1500	.1151	.1269
Guam	.0500	.0384	.0423
Guatemala	.1800	.1382	.1522
Guatemala-Mobile	.1800	.1382	.1522
Guinea	.7000	.5373	.5920

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Guinea Bissau	.7187	.5517	.6079
Guinea Bissau-Mobile	.7187	.5517	.6079
Guinea-Mobile Areeba	.7000	.5373	.5920
Guinea-NGN	.7000	.5373	.5920
Guyana	.3500	.2687	.2960
Guyana-Mobile	.3500	.2687	.2960
Haiti	.4200	.3224	.3552
Haiti-Mobile	.3500	.2687	.2960
Haiti-NGN	.4200	.3224	.3552
Honduras	.2000	.1535	.1692
Honduras-Mobile Celtel	.2063	.1584	.1745
Hong Kong	.0433	.0332	.0366
Hong Kong-Mobile	.0450	.0345	.0381
Hungary	.0750	.0576	.0634
Hungary-Mobile	.0750	.0576	.0634
Iceland	.0300	.0230	.0254
Iceland-Mobile	.0900	.0691	.0761
India	.0193	.0148	.0163
India-Mobile	.0185	.0142	.0156
Indonesia	.0450	.0345	.0381
Indonesia-Mobile	.0600	.0461	.0507
Inmarsat	12.3156	9.4535	10.4163
Iran	.3000	.2303	.2537
Iran-Mobile	.3000	.2303	.2537
Iraq	.2500	.1919	.2114
Iraq-Mobile	.2500	.1919	.2114
Iraq-NGN	.2500	.1919	.2114
Ireland	.0150	.0115	.0127
Ireland-Mobile	.0718	.0551	.0607
Ireland-NGN	.0150	.0115	.0127
Israel	.0193	.0148	.0163
Israel-Mobile	.0450	.0345	.0381
Israel-Paltel	.2662	.2043	.2251
Israel-Paltel Mobile	.2662	.2043	.2251
Italy	.0150	.0115	.0127
Italy-Milan	.0150	.0115	.0127
Italy-Mobile	.0280	.0215	.0237
Italy-NGN	.0150	.0115	.0127
Italy-Rome	.0150	.0115	.0127
Ivory Coast	.4600	.3531	.3891
Ivory Coast-Mobile	.4600	.3531	.3891
Jamaica-658	.2800	.2149	.2368
Jamaica-876	.2800	.2149	.2368
Jamaica-Mobile	.2800	.2149	.2368
Japan	.0400	.0307	.0338
Japan-IP Phone	.0400	.0307	.0338
Japan-Mobile	.1000	.0768	.0846
Jordan	.3000	.2303	.2537
Jordan-Mobile	.3200	.2456	.2706
Kenya	.2800	.2149	.2368
Kenya-Mobile	.3000	.2303	.2537

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Kiribati/Gilbert Island	3.1186	2.3938	2.6377
Kuwait	.1600	.1228	.1353
Kuwait-Mobile	.1800	.1382	.1522
Kuwait-NGN	.1600	.1228	.1353
Kyrgyzstan	.2200	.1689	.1861
Kyrgyzstan-Mobile	.3000	.2303	.2537
Laos	.1600	.1228	.1353
Laos-Mobile	.1600	.1228	.1353
Latvia	.6500	.4989	.5498
Latvia-Mobile	.9000	.6908	.7612
Latvia-NGN	.6500	.4989	.5498
Lebanon	.1965	.1508	.1662
Lebanon-Mobile	.2600	.1996	.2199
Lesotho	.4695	.3604	.3971
Lesotho-Mobile	.4695	.3604	.3971
Liberia	.5200	.3992	.4398
Libya	.3975	.3051	.3362
Libya-Mobile	.5285	.4057	.4470
Liechtenstein	.0900	.0691	.0761
Liechtenstein-Mobile	1.0500	.8060	.8881
Liechtenstein-NGN	.0900	.0691	.0761
Lithuania	.2500	.1919	.2114
Lithuania-Mobile	.7130	.5473	.6030
Lithuania-NGN	1.7714	1.3597	1.4982
Luxembourg	.2150	.1650	.1818
Luxembourg-Mobile	.2650	.2034	.2241
Macau	.1572	.1207	.1330
Madagascar	.8200	.6294	.6935
Madagascar-Mobile	.8200	.6294	.6935
Malawi	.4500	.3454	.3806
Malaysia	.0340	.0261	.0288
Malaysia-Johar Bahru	.0340	.0261	.0288
Malaysia-Kuala Lumpur	.0340	.0261	.0288
Malaysia-Mobile	.0340	.0261	.0288
Maldives	1.2000	.9211	1.0149
Maldives-Mobile	1.2000	.9211	1.0149
Mali	.3985	.3059	.3370
Mali-Mobile	.5375	.4126	.4546
Malta	.3000	.2303	.2537
Malta-Mobile	.3800	.2917	.3214
Marshall Islands	.4350	.3339	.3679
Mauritania	.8400	.6448	.7105
Mauritius	.2400	.1842	.2030
Mexico	.0120	.0092	.0101
Mexico-Guadalajara	.0120	.0092	.0101
Mexico-Mexico City	.0120	.0092	.0101
Mexico-Mobile	.0120	.0092	.0101
Mexico-Monterrey	.0120	.0092	.0101
Mexico-Satellite	.0144	.0111	.0122
Micronesia	.8485	.6513	.7176
Moldova	.5500	.4222	.4652

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Moldova-Mobile	.5500	.4222	.4652
Monaco	.1500	.1151	.1269
Monaco-Mobile	.3910	.3001	.3307
Monaco-Mobile KFOR	.5530	.4245	.4677
Mongolia	.0296	.0227	.0250
Mongolia-NGN	.0296	.0227	.0250
Montenegro	.4250	.3262	.3595
Montenegro-Mobile	.4750	.3646	.4017
Montenegro-NGN	.4250	.3262	.3595
Montserrat	.3500	.2687	.2960
Morocco	.2000	.1535	.1692
Morocco-Mobile	.5500	.4222	.4652
Morocco-NGN	.2000	.1535	.1692
Mozambique	.1774	.1362	.1500
Mozambique-Mobile	.3200	.2456	.2706
Myanmar	.2450	.1881	.2072
Namibia	.1300	.0998	.1100
Namibia-Mobile	.1850	.1420	.1565
Nauru	1.8800	1.4431	1.5901
Nepal	.1950	.1497	.1649
Nepal-Mobile	.1950	.1497	.1649
Netherland Antilles	.2090	.1604	.1768
Netherland Antilles-Mobile	.1577	.1211	.1334
Netherland Antilles-NGN	.2090	.1604	.1768
Netherland Antilles-St Maarten	.1577	.1211	.1334
Netherlands	.1253	.0962	.1060
Netherlands-Mobile	.0600	.0461	.0507
Netherlands-Mobile Orange	.0600	.0461	.0507
Netherlands-NGN	.0363	.0279	.0307
New Caledonia	.4855	.3727	.4106
New Zealand	.0250	.0192	.0211
New Zealand-Mobile	.0750	.0576	.0634
Nicaragua	.1950	.1497	.1649
Nicaragua-Mobile	.2800	.2149	.2368
Niger	.5900	.4529	.4990
Niger-Mobile	.5900	.4529	.4990
Niger-NGN	.5900	.4529	.4990
Nigeria	.1700	.1305	.1438
Nigeria-Lagos	.1298	.0996	.1098
Nigeria-Mobile	.1700	.1305	.1438
Niue	2.8500	2.1877	2.4105
North Korea	.8560	.6571	.7240
North Macedonia	.2425	.1861	.2051
North Macedonia-Mobile	.5500	.4222	.4652
Northern Marianas	.0719	.0552	.0608
Norway	.0165	.0127	.0140
Norway-Mobile	.0300	.0230	.0254
Norway-Mobile Tele2	.0300	.0230	.0254
Norway-Mobile Telenor	.0300	.0230	.0254
Norway-NGN	.0985	.0756	.0833

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Oman	.2800	.2149	.2368
Oman-Mobile	.3700	.2840	.3129
Pakistan	.0560	.0430	.0474
Pakistan-Mobile	.0560	.0430	.0474
Pakistan-NGN	.0560	.0430	.0474
Palau	.4000	.3070	.3383
Palestinian Authority	.1997	.1533	.1689
Palestinian Authority-Mobile	.2263	.1737	.1914
Panama	.0350	.0269	.0296
Panama-Mobile	.1800	.1382	.1522
Papua New Guinea	1.4200	1.0900	1.2010
Papua New Guinea-NGN	1.4200	1.0900	1.2010
Paraguay	.0700	.0537	.0592
Paraguay-Mobile	.1000	.0768	.0846
Peru	.0200	.0154	.0169
Peru-Lima	.0075	.0058	.0063
Peru-Lima-Mobile	.0075	.0058	.0063
Peru-Mobile	.0200	.0154	.0169
Peru-Rural	.2656	.2039	.2246
Philippines	.1525	.1171	.1290
Philippines-Mobile	.1525	.1171	.1290
Poland	.1540	.1182	.1303
Poland-Mobile	.1540	.1182	.1303
Poland-Mobile P4	.1540	.1182	.1303
Poland-NGN	.1540	.1182	.1303
Portugal	.0320	.0246	.0271
Portugal-Mobile	.1540	.1182	.1303
Principe and Sao Tome	2.5460	1.9543	2.1534
Qatar	.3000	.2303	.2537
Qatar-Mobile	.3000	.2303	.2537
Reunion Island	.6504	.4992	.5501
Reunion Island-Mobile	.2161	.1659	.1828
Romania	.0120	.0092	.0101
Romania-Mobile	.0300	.0230	.0254
Russia	.1200	.0921	.1015
Russia-Kazakhstan Mobile	.1800	.1382	.1522
Russia-Kazakhstan NGN	.1800	.1382	.1522
Russia-Mobile	.2500	.1919	.2114
Russia-Moscow	.0248	.0190	.0210
Rwanda	.4240	.3255	.3586
Rwanda-Mobile	.4240	.3255	.3586
San Marino	.2500	.1919	.2114
San Marino-Mobile	.2500	.1919	.2114
Satellite Network	11.6967	8.9784	9.8928
Saudi Arabia	.1265	.0971	.1070
Saudi Arabia-Mobile	.2150	.1650	.1818
Saudi Arabia-Riyadh	.1265	.0971	.1070
Senegal	.4515	.3466	.3819
Senegal-Mobile	.4515	.3466	.3819
Senegal-NGN	.4905	.3765	.4149
Serbia	.3200	.2456	.2706

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Serbia-Kosovo	.3893	.2988	.3293
Serbia-Mobile	.4500	.3454	.3806
Seychelles Island	1.1979	.9195	1.0132
Sierra Leone	.6900	.5296	.5836
Sierra Leone-Mobile	.6900	.5296	.5836
Singapore	.0230	.0177	.0195
Singapore-Mobile	.0230	.0177	.0195
Sint Maarten	.1600	.1228	.1353
Slovakia	.0120	.0092	.0101
Slovakia-Mobile	.0844	.0648	.0714
Slovenia	.2335	.1792	.1975
Slovenia-Mobile	.5200	.3992	.4398
Slovenia-Mobile Mobitel	.5200	.3992	.4398
Slovenia-Mobile Simobil	.5200	.3992	.4398
Slovenia-Mobile Vega	.5200	.3992	.4398
Solomon Islands	1.5000	1.1514	1.2687
Somalia	.6950	.5335	.5878
South Africa	.2945	.2261	.2491
South Africa-Mobile	.2150	.1650	.1818
South Africa-NGN	.2945	.2261	.2491
South Korea	.0200	.0154	.0169
South Korea-Mobile	.0450	.0345	.0381
South Sudan	.7000	.5373	.5920
Spain	.0150	.0115	.0127
Spain-Mobile	.0651	.0500	.0551
Spain-Mobile Orange	.0651	.0500	.0551
Spain-Mobile Telefonica	.0651	.0500	.0551
Spain-Mobile Vodafone	.0651	.0500	.0551
Spain-NGN	.4000	.3070	.3383
Sri Lanka	.2200	.1689	.1861
Sri Lanka-Mobile	.2200	.1689	.1861
St. Helena	2.6347	2.0224	2.2284
St. Kitts/Nevis	.2502	.1921	.2116
St. Kitts/Nevis-Mobile	.2502	.1921	.2116
St. Lucia	.2800	.2149	.2368
St. Lucia-Mobile	.2800	.2149	.2368
St. Pierre and Miquelon	.2959	.2271	.2503
St. Vincent/Grenadines	.2100	.1612	.1776
St. Vincent/Grenadines-Mobile	.2642	.2028	.2235
Sudan	.2900	.2226	.2453
Sudan-Mobile	.2900	.2226	.2453
Suriname	.3350	.2571	.2833
Suriname-Mobile	.3350	.2571	.2833
Sweden	.0200	.0154	.0169
Sweden-Mobile	.0200	.0154	.0169
Sweden-Mobile Telia	.0200	.0154	.0169
Sweden-NGN	.0121	.0093	.0102
Switzerland	.0200	.0154	.0169
Switzerland-Mobile	.0800	.0614	.0677
Switzerland-Mobile	.0800	.0614	.0677

Voice Rates prepared for Marion County, Florida, a political subdivision of the State of Florida- Quote# 12914310

Swisscom			
Switzerland-NGN	.0200	.0154	.0169
Switzerland-Zurich	.0200	.0154	.0169
Syria	.2650	.2034	.2241
Syria-Mobile	.3000	.2303	.2537
Taiwan	.0280	.0215	.0237
Taiwan-Mobile	.1200	.0921	.1015
Tajikistan	.1800	.1382	.1522
Tanzania	.4292	.3295	.3630
Tanzania-Mobile	.4292	.3295	.3630
Thailand	.0515	.0395	.0436
Thailand-Mobile	.0515	.0395	.0436
Timor Leste	.4659	.3576	.3940
Togo	.4200	.3224	.3552
Togo-Mobile	.4200	.3224	.3552
Tokelau	1.9300	1.4815	1.6324
Tonga	1.2500	.9595	1.0572
Trinidad and Tobago	.1975	.1516	.1670
Trinidad and Tobago-Mobile	.1975	.1516	.1670
Tunisia	.9438	.7245	.7982
Tunisia-Mobile	.9438	.7245	.7982
Turkey	.0505	.0388	.0427
Turkey-Istanbul	.0505	.0388	.0427
Turkey-Mobile	.2185	.1677	.1848
Turkey-Mobile Turkcell	.2185	.1677	.1848
Turkey-Mobile Vodafone	.2185	.1677	.1848
Turkey-North Cyprus	.0505	.0388	.0427
Turkey-North Cyprus Mobile	.2185	.1677	.1848
Turkmenistan	.1925	.1478	.1628
Turks and Caicos	.2478	.1902	.2096
Turks and Caicos-Mobile	.2478	.1902	.2096
Tuvalu	2.1175	1.6254	1.7909
Uganda	.3872	.2972	.3275
Uganda-Mobile	.3872	.2972	.3275
UK	.0036	.0028	.0030
UK-Freephone	.0036	.0028	.0030
UK-London	.0036	.0028	.0030
UK-Mobile	.1934	.1485	.1636
UK-Mobile H3G	.0133	.0102	.0112
UK-Mobile O2	.0133	.0102	.0112
UK-Mobile Orange	.0133	.0102	.0112
UK-Mobile T-Mobile	.0133	.0102	.0112
UK-Mobile Vodafone	.0133	.0102	.0112
UK-NGN	.2662	.2043	.2251
UK-NGN 84	.2662	.2043	.2251
UK-NGN 845	.2662	.2043	.2251
UK-NGN 870	.2662	.2043	.2251
UK-VoIP and Multimedia	.0700	.0537	.0592
UK-Wide	.0314	.0241	.0266
Ukraine	.2950	.2264	.2495
Ukraine-Mobile	.2950	.2264	.2495

United Arab Emirates	.2400	.1842	.2030
United Arab Emirates-Dubai	.2400	.1842	.2030
United Arab Emirates-Mobile	.2400	.1842	.2030
Uruguay	.0800	.0614	.0677
Uruguay-Mobile	.2100	.1612	.1776
US Virgin Islands	.0145	.0111	.0123
USA	.0125	.0096	.0106
USA-Alaska	.0165	.0127	.0140
USA-Hawaii	.0150	.0115	.0127
USA-Puerto Rico	.0150	.0115	.0127
Uzbekistan	.1162	.0892	.0983
Uzbekistan-Mobile	.1162	.0892	.0983
Vanuatu	1.8150	1.3932	1.5351
Vatican City	.0225	.0173	.0190
Venezuela	.0250	.0192	.0211
Venezuela-Caracas	.0250	.0192	.0211
Venezuela-Maracaibo	.0250	.0192	.0211
Venezuela-Mobile	.1445	.1109	.1222
Venezuela-Valencia	.0250	.0192	.0211
Vietnam	.0850	.0652	.0719
Vietnam-Mobile	.0850	.0652	.0719
Wallis and Futuna Islands	1.7692	1.3580	1.4964
Western Samoa	2.2500	1.7271	1.9030
Yemen	.2065	.1585	.1747
Yemen-Mobile	.2065	.1585	.1747
Zambia	.4375	.3358	.3700
Zambia-Mobile	.4840	.3715	.4094
Zimbabwe	.2487	.1909	.2103
Zimbabwe-Mobile	.4800	.3684	.4060

Terms and Conditions Governing This Order

1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.

2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.

3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.

4. The Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at : <https://lumen.com/en-us/about/legal/business-customer-terms-conditions.html> or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Notwithstanding to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 day's written notice. If the service agreement or applicable service specific

terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.

5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.

6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.

7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit www.lumen.com/taxes.

8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.

9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.

10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers.

11. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

911 ACKNOWLEDGEMENT

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT, OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT <http://www.centurylink.com/legal/HVIQSIP/911advisory.pdf>.

Declarations and Signatures

By signing below, the Customer agrees that the above rates shall apply to the applicable Services and are hereby incorporated into the Customer's Agreement with Lumen.

Customer
Signature:
Name:
Title:
Date: