



Marion County

License Review Board

Meeting Agenda

Tuesday, October 14, 2025

5:30 PM

Marion County Main Training
Room

"MEMBERS OF THE PUBLIC ARE ADVISED THAT THIS MEETING / HEARING IS A PUBLIC PROCEEDING, AND THE CLERK TO THE BOARD IS MAKING AN AUDIO RECORDING OF THE PROCEEDINGS, AND ALL STATEMENTS MADE DURING THE PROCEEDINGS, WHICH RECORDING WILL BE A PUBLIC RECORD, SUBJECT TO DISCLOSURE UNDER THE PUBLIC RECORDS LAW OF FLORIDA. BE AWARE, HOWEVER, THAT THE AUDIO RECORDING MAY NOT SATISFY THE REQUIREMENT FOR A VERBATIM TRANSCRIPT OF THE PROCEEDINGS, DESCRIBED IN THE NOTICE OF THIS MEETING, IN THE EVENT YOU DESIRE TO APPEAL ANY DECISION ADOPTED IN THIS PROCEEDING."

1. Invocation
2. Pledge of Allegiance
3. Roll Call
4. Adoption of Minutes of Previous Meeting
 - 4.1. Marion County License Review Board Minutes - September 9, 2025
5. License Review - Contractors - Exam & Reciprocity
 - 5.1. Jonathon James Merrit - Exam - Journeyman Electrician
 - 5.2. James Scott Tompkins - Exam - Concrete
 - 5.3. Gary Allen Yard - Exam - Demolition
 - 5.4. Terrence Blake Iverson - Reciprocity - Registered Electric
6. Unlicensed & Licensed Contractors
7. Old Business
 - 7.1. Brenda Williams v. Micah Joseph Ray / CG Consulting and Design, Inc
8. New Business
9. Other
10. Notation for Record

11. Public Comment



Marion County License Review Board

Agenda Item

File No.: 2025-20815

Agenda Date: 10/14/2025

Agenda No.: 4.1.

SUBJECT:

Marion County License Review Board Minutes - September 9, 2025



Marion County Board of County Commissioners

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

Marion County License Review Board Minutes September 9, 2025

The monthly meeting of the Marion County License Review Board was held at the Growth Management Building, 2710 E. Silver Springs Blvd., Ocala, FL 34470.

James Duryea on behalf of the Chairman called the meeting to order at 5:30 pm. An official recording of the meeting was made by the Marion County Building Safety Department with BIS recording software.

1. **INVOCATION**

2. **PLEDGE OF ALLEGIANCE**

3. **ROLL CALL:**

Board members present were: Lee Kitzmiller, Jeremiah Bennett, Fawn Singletary, James Duryea, Roger Sandor, Zachary Curry
Alternates– Charles Stokes, Alan O’Cull

Board members absent were: John Michael Gartner Jr.

Also attending: Antoinette Monticello, Marion County Board Secretary; Ryan Arbuckle, Marion County Supervisor of Licensing & Investigations, Valdoson Shealy, Assistant County Attorney for Marion County.

4. **ADOPTION OF MINUTES FROM PREVIOUS MEETING:**

James Duryea moves to adopt August 12, 2025 minutes. Roger Sandor seconds. All in favor. The motion passed unanimously.

5. **LICENSE REVIEW OF CONTRACTORS:**

Incoming Contractors through Letter of Reciprocity: None.

Applicants to take G.I.T.S Exam:

James Duryea moves to accept list of applicants for exam as presented on agenda. Roger Sandor seconds. All in favor. The motion passed unanimously

6. LIENS FOR UNLICENSED & LICENSED CONTRACTORS:

James Duryea moves to accept list of liens to be issued as presented on agenda. Zachary Curry seconds. All in favor. The motion passed unanimously

7. OLD BUSINESS: None.

8. NEW BUSINESS:

LRB 2025-6 Brenda Wilson v. Micah Joseph Ray / CG Consulting and Design Inc

Ryan Arbuckle, Supervisor of Licensing & Investigations for Marion County Building Department, present and advises Board that contractor was not properly noticed and request the case be postponed to the next regular License Review Board Hearing.

James Duryea moves to postpone case to the next regular meeting for notice of the contractor. Roger Sandor seconds the motion. All in favor.

This case will be scheduled on the next regular meeting date, October 14, 2025 @ 5:30 p.m.

9. OTHER BUSINESS:

Election of Officers – Charles Stokes motions to keep the Elected Officers Lee Kitzmiller-Chairman and Jeremiah Bennett – Vice Chairman. Alan O’Cull seconds the motion. All in favor.

Lee Kitzmiller will remain Chairman of the Board. Jeremiah Bennet will remain Vice Chairman of the Board.

The meeting adjourned at approx. 5:36 PM.

The next scheduled meeting will be Tuesday, October 14, 2025 at 5:30 PM.

10. NOTATION FOR RECORD: None.

11. PUBLIC COMMENT: None.

Respectfully submitted,

Lee Kitzmiller / Chair

Antoinette Monticello / Secretary

cc: Marion County Board of County Commissioners - Assistant County Attorney
Marion County Board of County Commissioners Record Clerk



Marion County License Review Board

Agenda Item

File No.: 2025-20820

Agenda Date: 10/14/2025

Agenda No.: 5.1.

SUBJECT:
Jonathon James Merrit - Exam - Journeyman Electrician



Marion County License Review Board

Agenda Item

File No.: 2025-20821

Agenda Date: 10/14/2025

Agenda No.: 5.2.

SUBJECT:
James Scott Tompkins - Exam - Concrete



Marion County License Review Board

Agenda Item

File No.: 2025-20819

Agenda Date: 10/14/2025

Agenda No.: 5.3.

SUBJECT:
Gary Allen Yard - Exam - Demolition



Marion County License Review Board

Agenda Item

File No.: 2025-20823

Agenda Date: 10/14/2025

Agenda No.: 5.4.

SUBJECT:

Terrence Blake Iverson - Reciprocity - Registered Electric



Marion County License Review Board

Agenda Item

File No.: 2025-20818

Agenda Date: 10/14/2025

Agenda No.: 7.1.

SUBJECT:

Brenda Williams v. Micah Joseph Ray / CG Consulting and Design, Inc



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

Action Order # 672681

Action Order # <u>672681</u>	FOR OFFICE USE: LRB Case #	2025-6
Code Case # _____		

COMPLAINT FORM - PART I

- Building Code Issues/Permitting Issues Fill out Part I
- Contractor/Licensing Issues Fill out Part I and Part II

COMPLAINANT INFORMATION: DATE OF YOUR CALL or VISIT: 5/6/25

Name: Brenda Williams

Address: 8917 SW 103rd Place Ocala, FL 34481

Daytime (8am-5pm) Phone Number: 931-214-9101 Cell Phone Number: 931-214-9101

Email (if you would prefer electronic correspondence): brelee57.bw@gmail.com

Address or Parcel ID that your complaint refers to: 8917 SW 103rd Place
(Pine Run)

Complaint is about: (circle)

- Mobile Home Building Addition Department Staff Member
- Shed Contractor Other: Windows were installed and the company has not permitted. Also, one window has buckled at the top. Leaving a space for water to get in.



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

NATURE OF COMPLAINT

NOTE: If the subject of your complaint is a contractor licensed by the State of Florida, a copy of this form will be sent to them, pursuant to 455.225(1) Florida Statutes.

Please provide the date(s) of occurrence and as much detail of the incident as you can. If applicable, provide copies of any quotes, invoices, or correspondence.

June 14th paid \$3,000 to Eco view for windows (6) to be installed. During June thru Oct. no windows were installed + the people I paid the deposit to left the company or that is what I was told. After emailing, calling every week, Eco view finally came out + put windows in. When I asked about the permit, they stated they had applied for it + were working with Marion County. This was March of 2025. I also paid the remaining balance of the windows \$3,000, I went out of town for a week + was told the permit would be scheduled when I returned. One of the windows in the back bedroom

IF FILING A COMPLAINT AGAINST A LICENSED CONTRACTOR: has bulked + may be leaking
You must sign and date that you have read and understood the following statement:

Florida Statute (837.06) False Official Statements: Whoever knowingly makes a false statement, in writing, with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

Brenda L. Williams
Signature (Required to file complaint)

5/7/2025
Date

They still have not come out + keep lying to me.



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

CONTRACTOR COMPLAINT FORM - PART II

SUBJECT OF COMPLAINT: (Fill in only if complaint is against a Licensed Contractor)

Name: George Beck - Carry Grim - Beverly Dorsett
Business Name: Eco View Windows + Doors North Florida
Address: 5105 Philips Highway ^{suite 5} Jacksonville, FL
Phone: 904-281-0067 = 904-463-3275 - Beverly Dorsett
License Number: ~~CR1330954~~ CRC1330954

In addition to your written statement in **PART I**, please document your contractual relationship with the Contractor and provide evidence of supporting allegations. Answer as many questions below as possible to assist us in investigating your complaint.

PROVIDE COPIES OF ANY OF THE FOLLOWING IF AVAILABLE:

1. Proof of the contract between you and the contractor
2. Proof of payment to the contractor – cancelled checks (front and back), receipts, closing statements, etc.
3. Liens, judgments and notices to owner, including copies of related work orders, bills, and subcontracts Warranties.

I am complaining in my capacity as the:

Homeowner [] Subcontractor [] Building Department [] Contractor

Check the category that best summarizes the work that was performed or what the contractor did for you:

- [] Built house [] Remodeled house [] Built addition to a house [] Commercial roof work
[] Re-roofed the entire house [] Built a commercial structure
[] Remodeled or built an addition to a commercial structure [] A/C or heating work at the residence
[] Installed a pool other, please explain Replaced 6 windows

Please circle the letter(s) for the category that best describes your basic complaint:

- A. Poor workmanship by contractor
 B. Job finished, but contractor will not correct problems
C. Roof leaks, and contractor will not repair
D. Contractor failed to pay subcontractors/suppliers
 E. Contractor taking an unreasonably long time to do the job - did not get permit
F. Contractor abandoned job
G. Financial dishonesty/misconduct by contractor
H. Contractor exceeded the scope of his/her license



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

PLEASE ANSWER ALL OF THE FOLLOWING QUESTIONS IN THIS SECTION. IF A QUESTION DOES NOT APPLY TO YOUR COMPLAINT, WRITE "N/A".

BASIC BACKGROUND DATA:

1. Is the work site located inside City limits or County limits?
2. What is the street address and city of the work site? 8917 SW 103rd Place Ocala, FL
3. These questions may relate to the contractor's building code compliance:
Was the contract in writing? YES NO
Contract Price: \$ 6,000 Date of Contract: June 10, 2024
Approximate Date that Work Began: March 14, 2025
Approximate Date that Work Ended: March 14, 2025
4. Was the permit obtained from the Marion County Building Department? YES NO
If NO, was a permit required? YES NO
5. What was the name of the person who pulled the permit? EcoView was suppose to
6. What was the permit number? NA
7. Was the permit obtained on time? YES NO
8. Was the Certificate of Occupancy issued? YES NO
9. If the Certificate of Occupancy was not issued, explain why. Didn't know
about any.
10. Were any inspections missed or performed late? YES NO
11. Was the Final Inspection passed? YES NO



**Marion County
Board of County Commissioners**

Building Safety • Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400

FINANCIAL QUESTIONNAIRE:

1. What was the total contract price? \$ 1,000
2. What was the total price paid to the contractor? \$ 1,000
3. If you hire another contractor what is the estimated cost to finish the job? \$ NA
(Attach estimates from licensed contractor(s))
4. Were you obligated to pay any subcontractors or suppliers that the contractor was required to pay?
[] YES [X] NO
5. Are there any unpaid bills owed to subcontractors or suppliers which the contractor was responsible to pay for? [] YES [X] NO
6. What is the total amount of the unpaid bills? \$ NA
7. Did the contractor sign any statements stating that the bills had been paid? [X] YES [] NO
8. Has the contractor been terminated? [] YES [X] NO
9. Has the job been finished by you or a new contractor? [] YES [X] NO

WORKMANSHIP:

1. List the three (3) most serious items of your complaint and/or those which your contractor will not repair. Use a separate sheet of paper if necessary.

no permit
bedroom window hasn't been fixed
they keep lying about the permit status

2. Has the contractor offered to repair any and all damage that was caused? [X] YES [] NO *But haven't*
3. Has the contractor made an attempt to repair the damage? [] YES [X] NO
If YES, how many times? NA
4. Have you had another licensed contractor, architect, or engineer inspect the work?
[] YES [X] NO
If YES, list the name of the other licensed contractor, architect, or engineer who performed the inspection: _____

**Pine Run Operations
55+ Adult Community
10379 SW 88th Ter.
352-292-6449**

June 11, 2024

**Brenda Williams
8917 SW 103rd Place
Ocala, FL 34481**

Dear Ms. Williams,

We have received and reviewed your request to replace your Windows. Based on the specs you provided, Contractor Ecoview Windows & Doors, with Vinyl Replacement Windows and no change to structure is made. You are approved to proceed.

Sincerely,

**Wayne Royce
Manager
Pine Run Estates**

CC: File



2023 - 2024 LOCAL BUSINESS TAX RECEIPT

JIM OVERTON, DUVAL COUNTY TAX COLLECTOR

231 E. Forsyth Street, Suite 130, Jacksonville, FL 32202-3370
Phone: (904) 255-5700, option 3 Fax: (904) 255-8403
<https://taxcollector.coj.net/>

Note – A penalty is imposed for failure to keep this receipt exhibited conspicuously at your place of business. This business tax receipt is furnished pursuant to Municipal Ordinance Code, Chapters 770-772, for the period October 01, 2023 through September 30, 2024 .

ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA
5105 PHILIPS HIGHWAY
SUITE 5
JACKSONVILLE, FL 32207

ACCOUNT NUMBER: 281790
BUSINESS NAME: ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA
PHYSICAL ADDRESS: 5105 PHILIPS HIGHWAY
SUITE 5
JACKSONVILLE, FL 32207
CLASSIFICATION CODE: 309001 CONTRACTOR - ALL TYPES

STATE LICENSE NO: CRC1330954

COUNTY TAX: 11.25
MUNICIPAL TAX: 36.25
COUNTY LATE PENALTY: 0.00
MUNICIPAL LATE PENALTY: 0.00
TOTAL TAX: 0.00

**VETERAN/MILITARY OR SPOUSE
RENEWAL**

VALID UNTIL September 30, 2024

2023 - 2024

*****ATTENTION*****

**THIS RECEIPT IS FOR BUSINESS TAX RECEIPT ONLY.
CERTAIN BUSINESSES MAY REQUIRE ADDITIONAL STATE LICENSING.**

This is a business tax receipt only. It does not permit the receipt holder to violate any existing regulatory or zoning laws of the County or City. It does not exempt the receipt holder from any other license or permit required by law. This is not a certification of the receipt holder's qualifications.

JIM OVERTON, TAX COLLECTOR

THIS BECOMES A RECEIPT AFTER VALIDATION.

Paid INT-24-00599152 08/04/2023 \$ 0.00

CRC #1330954

Customer: Brenda Williams
Address: 8917 Southwest 103rd Place
City: Ocala
State: FL Zip: 34481

Primary Phone: (931) 214-9101
Secondary Phone: _____
Primary Email: brelee57.bw@gmail.com
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL
WINDOWS				DOORS			
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS			
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754	
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984	
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388	
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130	
ECO 7000 Series				9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS			
	Double Hung (304)	PER UI			MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)	\$5,556	
5	Two Lite Slider (305)	PER UI	\$3,641		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS		
	Picture Window (306)	PER UI			EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447	
	Geometric Shapes (NON OPERATING HR, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766	
ECO 9000 Series				9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS			
	Double Hung (308)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599	
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 5'0" x 8'0" (409)	\$4,883	
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022	
	Picture Window (311)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014	
	Fixed Geometric Shapes (312)	PER UI			EcoView INOVO SGD - 9'0" x 8'0" (3 Panel - OXO) (412)	\$6,448	
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXO) (413)	\$10,400	
	Casements/Awning - Single (314)	PER UI			9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS		
ECO 9050 Series				9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS			
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545	
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126	
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 8'0" x 6'8" (416)	\$9,432	
ECO 9500 IMPACT Series				9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS			
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990	
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659	
	Three Lite Slider (317)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145	
	Picture Window (318)	PER UI			EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)	\$13,678	
	Fixed Geometric Shapes (320)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551	
	Casements - Single (319)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653	
	Awning - Single (319)	PER UI			SPR Sliding Glass Door (400)	Mgmt Provided	
	Casement Picture (354)	PER UI			SLIDING DOOR OPTIONS		
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Colonial Grids - FLAT (423)	PER UI	
Window Options				SLIDING DOOR OPTIONS			
	Oriel (add per window) (328)	\$65			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI	
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Diamond Grids - FLAT (438)	PER UI	
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Colonial Grids - SCULPTURED (439)	PER UI	
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI	
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Handle Color Upgrade - (9700 & 9750 Only) (428)	\$325	
	Geometric Specialty Grids - FLAT (335S)	\$562			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150	
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Exterior Painted Colors (Includes Handle Color Upgrade) (431)	\$1,775	
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336G)	ADD \$109			Secondary Lock/Foot bolt (432)	\$45	
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210	
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85			Blinds Between Glass (9700 Only-5'0,6'0 & 9'0 X 6'8 Only) (434)	\$945/Panel	
	Obscured Glass (337)	\$1/Ui			Turtle Glass (9750 Only) (435)	\$150	
	Tempered Glass (338)	\$2.50/Ui			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125	
	Tinted Glass (339)	\$4.50/Ui			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PANEL ONLY (437)	\$750	
	Turtle Glass (340)	\$2.50/Ui			LABOR OPTIONS		
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			6 Metal Window Removal/Wood Frame Modification (501)	\$99	\$594
	Interior Laminate Colors (343)	\$185			Mullion (502)	\$215	
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449			2nd & 3rd Story Installs (515)	\$35	
	Full Screen Upgrade(Extruded Frame-7000 & 9000 only) (345)	\$40			Steel Casement Cutouts (IN ADDITION TO MWR) (504)	\$59	
	Sound & Security Glass Package (9000 Only) (347)	\$4/Ui			Shucoo Frame Cut (IN ADDITION TO MWR) (505)	\$79	
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Shucoo Cut Back/Repair (Avg Price) (IN ADDITION TO MWR) (507)	\$895	
					Shucoo Cut Back/PVC Trim (IN ADDITION TO MWR)	PER LF	
					6 Specialty Trim/Wraps(Per WINDOW Removed-2x for Door) (503)	\$125	\$750
					Remove A/C Unit (Remove ONLY) (505)	\$50	
					Remove ONLY Burglar Bars (510)	\$40	
					Miscellaneous Labor - Amount to be provided by ISM (500)	TBD	
ENTRY DOORS				LABOR OPTIONS			
QTY SOLD	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS SOLD	Desc. Of Misc Labor				
		\$0					
		\$0					

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM
PROMOTIONS/ADJUSTMENTS:	-50	NONE	PAYMENT DUE TODAY	FORM OF PAYMENT	AMOUNT
	25.1%	-\$1,882	(50% DEPOSIT OR DOWN PAYMENT)	CHECK	\$3,000
ADMIN/DISPOSAL/PERMIT:	\$395		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000	
TOTAL PROJECT:	\$6,000		BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000	

Project Information: Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").

Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

NOTICE TO CUSTOMER: You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete. In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

Acceptance and Authorization: Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understands and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronically.

Accepted by: Brenda Williams 6/10/2024
Customer's Signature Date
Submitted by: B. Gin 6/10/2024
EcoView Representative Signature Date

Customer's Signature Date Phone Number Email Address

NOTICE OF CANCELLATION: CUSTOMER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY BY DELIVERING WRITTEN NOTICE TO ECOVIEW WINDOWS BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNING THIS AGREEMENT. THE STATE SUPPLEMENT ATTACHED HERETO CONTAINS A FORM TO USE IF ONE IS SPECIFICALLY PRESCRIBED BY LAW IN CUSTOMER'S STATE.

HOME IMPROVEMENT CONTRACT
PLEASE READ THIS

Responsibilities:

EcoView Windows will provide the Products Identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

CUSTOMER: will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the installation services prior to the installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused by installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

START and COMPLETION: Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

Pre-Existing & Incidental Damage: Our installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

CHANGES and CHANGE ORDERS: Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

FINAL INSPECTIONS: As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-Inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer, and must be paid to EcoView Windows immediately.

INITIAL *James O. Williams*

LIENS; SECURITY INTERESTS: As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

LIMITED WARRANTY: TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

WAIVER OF CERTAIN DAMAGES: EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

TERMINATION: If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

FINAL PAYMENT: Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a/are missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL *James O. Williams*

NON-PAYMENT: Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all pre-judgment and post-judgment collections efforts.

COMMUNICATION: Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including pre-recorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

RESOLUTION OF DISPUTES: If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

Thank you for choosing Ecoview Windows and Doors

Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.

1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.

2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.

3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.

4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.

5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.

6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.

7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.

8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.

9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.

11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total costs exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

CUSTOMER SIGNATURE



CUSTOMER SIGNATURE _____

**HOME IMPROVEMENT CONTRACT
PLEASE READ THIS**

Florida Construction Lien Law:

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

Florida Recovery Fund:

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2202
Phone 850.487.1395

Construction Defects:

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE



CUSTOMER SIGNATURE:



**IN HOME SALE OR SERVICE
NOTICE OF CANCELLATION**

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

I HEREBY CANCEL THIS TRANSACTION: _____

Customer Signature

DATE

5:58

5GUC 67%

(931) 214-9101
X Now Edit

FIRST HORIZON
P.O. BOX 84
MEMPHIS, TN 38101

BRENDA L WILLIAMS



BRENDA L WILLIAMS
131
FIRST HORIZON
P.O. BOX 84
MEMPHIS, TN 38101
13000

FIRST HORIZON
P.O. BOX 84
MEMPHIS, TN 38101
OK 1314 REF 4001436550 PD 06/18 AMT \$3,000.00

BRENDA L WILLIAMS
1374
FIRST HORIZON
P.O. BOX 84
MEMPHIS, TN 38101
15203

FIRST HORIZON
P.O. BOX 84
MEMPHIS, TN 38101
OK 1374 REF 4000476300 PD 07/01 AMT \$27.00

1370
FIRST HORIZON
P.O. BOX 84
MEMPHIS, TN 38101
1961.60

9:59

5GUC 91%



Payment receipt

Manage payment



You paid \$3000.00

to CG Consulting -Ecoview Windows and Doors DBA on 03/14/2025

Payment details

Request date	03/14/20
Payment method	VISA****69
Authorization ID	MU02416249
Total amount	\$3000.00

Description of goods or services

Windows

Please don't reply to this email, if you need any help regarding this message, please contact the business directly.

Thank you,

CG Consulting -Ecoview Windows And Doors DBA

+19044633275

accounting@cgconsultinganddesign.com

7999 Philips Hwy, Jacksonville, FL, 32256, US





Fwd: Window installation

1 message

Brenda Williams <breelee57_bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <breelee57_bw@gmail.com> wrote:
To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that Ameriflome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
931-214-9101



Kasey C <kaslynn1117@gmail.com>

Fwd: WILLIAMS_BRENDA_DOCS.pdf
1 message

Brenda Williams <breelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:12 PM

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <breelee57.bw@gmail.com> wrote:

Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.

Thank you for responding,
Brenda Williams

 WILLIAMS_BRENDA_DOCS.pdf
779K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



Fwd: EcoView Windows

1 message

Brenda Williams <brelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <brelee57.bw@gmail.com> wrote:

Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.

I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.

I would like for the company to refund my full 3,000 dollars.

Please make the wrong right and we can move forward.

Sincerely,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:

A letter to a customer Description automatically generated

2 attachments



image001.jpg
564K



Image001.jpg
564K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



~~James Cantrell <jwcan27@gmail.com>~~

Fwd: FW: EcoView issue

1 message

Kasey C <~~kaslynn1117@gmail.com~~>
To: ~~Jw <jwcan27@gmail.com>~~

Thu, May 8, 2025 at 11:12 AM

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>
Date: Thu, May 8, 2025 at 10:28 AM
Subject: Fwd: FW: EcoView issue
To: ~~Kasey C <kaslynn1117@gmail.com>~~

On Wed, Apr 16, 2025, 4:03 PM <bdorsett@ecoviewwindows.com> wrote:

Hi Brenda,
In the process of scheduling your final inspection, we were made aware that the previous Ecoview had requested to close your permit. Marion County is working with us to get this reinstated as quickly as possible, with a forecasted date as early as April 18th. Barring any unforeseen circumstances, we should have the final inspection completed by the beginning of next week & will reach to you with all updates. I know you're as eager as we are to get this taken care of & as always, we appreciate your patience.

thank you again,
Beverly Dorsett

On 2025-04-16 14:56, cmarschall@Ecoview.com wrote:

> From: Brenda Williams <brelee57.bw@gmail.com>
> Sent: Wednesday, April 16, 2025 9:54 AM
> To: cmarschall@ecoview.com
> Subject: Re: EcoView issue
>
> I am still waiting on my windows to be inspected. It is required in
> Marion County for the windows to be permitted. I haven heard back
> from anyone. Please let me know when this will be taken care of. The
> permitting was in my original contract.
>
> You can reach me at [9312149101](tel:9312149101). Address is [8917 SW 103rd PI, Ocala, FL](mailto:8917 SW 103rd PI, Ocala, FL 34481)
> 34481.

>
> Thank you,
>
> Brenda Williams
>
> On Wed, Mar 5, 2025, 12:00 PM Brenda Williams
> <brelee57.bw@gmail.com> wrote:

>
>> Hello,
>>
>> I still have not heard from anyone about my windows being installed.
>>
>> I have asked for someone to call me to let me know. I have
>> attempted to contact Beverly but her voicemail is full.
>>
>> Will someone please let me know when to expect my window install?
>>
>> I was told that Eco view is making this right.
>>
>> Thank you,
>>
>> Brenda Williams
>>
>> 931-214-9101
>>
>> On Wed, Feb 12, 2025, 1:50 PM Brenda Williams
>> <brelee57.bw@gmail.com> wrote:
>>
>> Thank you!
>>
>> On Wed, Feb 12, 2025, 10:50 AM <cmarshall@ecoview.com> wrote:
>>
>> I am forwarding this to Beverly and copying you in it.
>>
>> Candace
>>
>> From: Brenda Williams <brelee57.bw@gmail.com>
>> Sent: Wednesday, February 12, 2025 9:44 AM
>> To: cmarshall@ecoview.com
>> Subject: Re: EcoView issue
>>
>> Good morning! I am trying to speak to Beverly about my windows.
>>
>> I would like an update on when to expect them to be installed.
>>
>> Thank you,
>>
>> Brenda Williams
>>
>> [8917 SW 103rd PI, Ocala, FL 34481](mailto:8917_SW_103rd_PI,Ocala,FL_34481) [1]
>>
>> 931-214-9101
>>
>> On Tue, Jan 7, 2025, 2:27 PM <cmarshall@ecoview.com> wrote:
>>
>> Thank you for reaching out to EcoView. I apologize that you are in
>> this situation.
>>
>> If you could send me a copy of your agreement with your best contact

>> phone number, I can see what we can do to assist.
>>
>> Candace Marshall
>>
>> EcoView America, LLC
>>
>> Business Development Assistant
>>

>> 251-621-1616

>

>

> Links:

> -----

> [1]

> <https://www.google.com/maps/search/8917+SW+103rd+PI,+Ocala,+FL+34481?entry=gmail&source=g>



James Cantrell <jwcan27@gmail.com>

Fwd: Window installation

1 message

Kasey C <kaslynn1117@gmail.com>
To: Jw <jwcan27@gmail.com>

Thu, May 8, 2025 at 11:31 AM

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>
Date: Thu, May 1, 2025 at 10:11 PM
Subject: Fwd: Window installation
To: Kasey C <kaslynn1117@gmail.com>

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <brelee57.bw@gmail.com> wrote:

To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that AmeriHome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
931-214-9101



James Cantrell <jwcan27@gmail.com>

Fwd: EcoView Windows

1 message

Kasey C <kaslynn1117@gmail.com>
To: Jw <jwcan27@gmail.com>

Thu, May 8, 2025 at 11:31 AM

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>
Date: Thu, May 1, 2025 at 10:12 PM
Subject: Fwd: EcoView Windows
To: Kasey C <kaslynn1117@gmail.com>

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <brelee57.bw@gmail.com> wrote:

Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.

I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.

I would like for the company to refund my full 3,000 dollars.

Please make the wrong right and we can move forward.

Sincerely,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:

 A letter to a customer Description automatically generated

2 attachments



James Cantrell <jwcan27@gmail.com>

Fwd: Thank you for your submission

1 message

Kasey C <kaslynn1117@gmail.com>
To: Jw <jwcan27@gmail.com>

Thu, May 8, 2025 at 11:31 AM

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>
Date: Thu, May 1, 2025 at 10:12 PM
Subject: Fwd: Thank you for your submission
To: Kasey C <kaslynn1117@gmail.com>

On Wed, Jan 1, 2025, 2:50 PM form-processor <no-reply@multiscreensite.com> wrote:
We've received your message - thank you. One of our team members will get back to you soon.

Please don't reply to this email, as it's sent from a no-reply inbox.

We've included a copy of your submitted form response below.

First Name: Brenda
Last Name: Williams
Email: brelee57.bw@gmail.com
Phone: 9312149101

Message: I paid a 3,000 dollar deposit for windows to Eco view windows back in June of 2024 and still do not have my windows. I was told that your company took over the company and have not heard from anyone since October. I have asked for my full refund since I don't have the windows installed. Can someone please contact me?

Thank you,
Brenda Williams



James Cantrell <jwcan27@gmail.com>

Fwd: WILLIAMS_BRENDA_DOCS.pdf

1 message

Kasey C <kaslynn1117@gmail.com>

Thu, May 8, 2025 at 11:31 AM

To: Jw <jwcan27@gmail.com>

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>

Date: Thu, May 1, 2025 at 10:13 PM

Subject: Fwd: WILLIAMS_BRENDA_DOCS.pdf

To: Kasey C <kaslynn1117@gmail.com>

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <brelee57.bw@gmail.com> wrote:

Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.

Thank you for responding,
Brenda Williams

 **WILLIAMS_BRENDA_DOCS.pdf**
779K



James Cantrell <jwcan27@gmail.com>

Fwd: FW: EcoView issue

1 message

Kasey C <kaslynn1117@gmail.com>
To: Jw <jwcan27@gmail.com>

Thu, May 8, 2025 at 11:12 AM

----- Forwarded message -----

From: **Brenda Williams** <brelee57.bw@gmail.com>
Date: Thu, May 8, 2025 at 10:28 AM
Subject: Fwd: FW: EcoView issue
To: Kasey C <kaslynn1117@gmail.com>

On Wed, Apr 16, 2025, 4:03 PM <bdorsett@ecoviewwindows.com> wrote:

Hi Brenda,
In the process of scheduling your final inspection, we were made aware that the previous Ecoview had requested to close your permit. Marion County is working with us to get this reinstated as quickly as possible, with a forecasted date as early as April 18th. Barring any unforeseen circumstances, we should have the final inspection completed by the beginning of next week & will reach to you with all updates. I know you're as eager as we are to get this taken care of & as always, we appreciate your patience.

thank you again,
Beverly Dorsett

On 2025-04-16 14:56, cmarshall@Ecoview.com wrote:

> From: Brenda Williams <brelee57.bw@gmail.com>
> Sent: Wednesday, April 16, 2025 9:54 AM
> To: cmarshall@ecoview.com
> Subject: Re: EcoView issue
>
> I am still waiting on my windows to be inspected. It is required in
> Marion County for the windows to be permitted. I haven heard back
> from anyone. Please let me know when this will be taken care of. The
> permitting was in my original contract.
>
> You can reach me at 9312149101. Address is 8917 SW 103rd PI, Ocala, FL
> 34481.

>
> Thank you,
>
> Brenda Williams
>
> On Wed, Mar 5, 2025, 12:00 PM Brenda Williams

> <brelee57.bw@gmail.com> wrote:
>
>> Hello,
>>
>> I still have not heard from anyone about my windows being installed.
>>
>> I have asked for someone to call me to let me know. I have
>> attempted to contact Beverly but her voicemail is full.
>>
>> Will someone please let me know when to expect my window install?
>>
>> I was told that Eco view is making this right.
>>
>> Thank you,
>>
>> Brenda Williams
>>
>> 931-214-9101
>>
>> On Wed, Feb 12, 2025, 1:50 PM Brenda Williams
>> <brelee57.bw@gmail.com> wrote:
>>
>> Thank you!
>>
>> On Wed, Feb 12, 2025, 10:50 AM <cmarshall@ecoview.com> wrote:
>>
>> I am forwarding this to Beverly and copying you in it.
>>
>> Candace
>>
>> From: Brenda Williams <brelee57.bw@gmail.com>
>> Sent: Wednesday, February 12, 2025 9:44 AM
>> To: cmarshall@ecoview.com
>> Subject: Re: EcoView issue
>>
>> Good morning! I am trying to speak to Beverly about my windows.
>>
>> I would like an update on when to expect them to be installed.
>>
>> Thank you,
>>
>> Brenda Williams
>>
>> [8917 SW 103rd Pl, Ocala, FL 34481](mailto:brelee57.bw@gmail.com) [1]
>>
>> 931-214-9101
>>
>> On Tue, Jan 7, 2025, 2:27 PM <cmarshall@ecoview.com> wrote:
>>
>> Thank you for reaching out to EcoView. I apologize that you are in
>> this situation.
>>
>> If you could send me a copy of your agreement with your best contact

>> phone number, I can see what we can do to assist.
>>
>> Candace Marshall
>>
>> EcoView America, LLC
>>

>> Business Development Assistant

>>

>> 251-621-1616

>

>

> Links:

> -----

> [1]

> <https://www.google.com/maps/search/8917+SW+103rd+PI,+Ocala,+FL+34481?entry=gmail&source=g>



Dear Valued Client,

We appreciate your recent inquiry regarding the new line of products of EcoView Windows & Doors. The new line of products is currently in development and we will be launching it in the near future.

Our team is currently working with our manufacturing partners to ensure that our new products are of the highest quality and meet your expectations. We will be providing you with more information and samples in the coming weeks, and we will be happy to answer any questions you may have.

We appreciate your patience and understanding as we get this new line of products up and running. We will be sure to keep you updated on the progress and we will be happy to answer any questions you may have.

Thank you for choosing EcoView Windows & Doors. We look forward to serving you in the future.

image001.jpg
564K



Dear Valued Client,

We appreciate your recent inquiry regarding the new line of products of EcoView Windows & Doors. The new line of products is currently in development and we will be launching it in the near future.

Our team is currently working with our manufacturing partners to ensure that our new products are of the highest quality and meet your expectations. We will be providing you with more information and samples in the coming weeks, and we will be happy to answer any questions you may have.

We appreciate your patience and understanding as we get this new line of products up and running. We will be sure to keep you updated on the progress and we will be happy to answer any questions you may have.

Thank you for choosing EcoView Windows & Doors. We look forward to serving you in the future.

image001.jpg
564K



CUSTOMER NAME: Brenda Williams
 JOBSITE ADDRESS: 8917 Southwest 118th Place
 CITY: Ocala STATE: FL ZIP: 34481
 GATE CODE: NO HOA OR COA NEEDED: HOA
 DOES ASSN REQUIRE A MEETING? NO HOW OFTEN DO THEY MEET? NO

SOON AS
 YES
 34481
 HOA

PRIMARY PHONE: _____
 SECONDARY PHONE: _____
 EMAIL ADDRESS: brenda571hw@gmail.com

HOME BUILT PRE-1978
 WHEN DO THEY MEET NEXT? _____
 PROSPECT/JOB # 10534
 7 MONTHS
 AVG TIME FOR APPROVAL? _____

(931) 214-9101
 SHEET: 1 OF 1
 DATE: 6/10/2024

LINE #	EXISTING WINDOW			INSTALLATION METHOD (BOX, NAIL FIN, NAIL+STUCCO, NAIL+PVC)	NEW WINDOW or SLIDING GLASS DOOR			MEASUREMENTS			MULL TO PREVIOUS LINE?	WINDOW OPTIONS				GRID OPTIONS			DOOR OPTIONS				LABOR OPTIONS		MEASUREMENTS																
	LOCATION FLOOR ROOM	STYLE CODE	Existing Material Aluminum Wood Steel Vinyl		Opening Block Stucco Stucco Cat Wood Vinyl Hardie	STYLE CODE	SERIES	OPERATING METHOD DESCRIBE STYLE OR DIML SP FT	COLOR INTERIOR EXTERIOR	WIDTH		HEIGHT	LEG	IN	PREM. PKG. UPGRADE	SCREEN - HR, HE or F	TEMPERED LOCATION	OBSURED LOCATION	SOUND & SECURITY (9500)	GLASS TINT - BZ, GR, TU	TYPE (FLAT or SCULPT, 1" SCULPT)	PATTERN (C, PE, PR, etc)	TOP BOT ENDS or ALL	# VERTICAL or SPOKES	# HORIZONTAL	TOP BOT ENDS or ALL	# VERTICAL or SPOKES	# HORIZONTAL	HANDLE COLOR	FOOTBOLT	BLINDS BETWEEN GLASS	GLASS TINT - BZ, GR, TU	COASTAL HARDWARE	MISC ITEM CODE	WIDTH	HEIGHT	LEG	IN			
1	KIT	215	ALUM	WHYL	BOX	215	7000	XD	WH	WH	36	35	71	Y	HE																										
2	LIV	315	ALUM	WHRT	BOX	315	9000	1/4-1/2-1/4	WH	WH	84	47	131	Y	HE																										
3	BED1	215	ALUM	WHYL	BOX	215	7000		WH	WH	52	37	89	Y	HE																										
4	BED2	215	ALUM	WHYL	BOX	215	7000		WH	WH	52	37	89	Y	HE																										
5	BED3	215	ALUM	WHYL	BOX	215	7000		WH	WH	52	37	89	Y	HE																										
6	DRNK	215	ALUM	WHRT	BOX	215	7000		WH	WH	52	37	89	Y	HE																										
7																																									
8																																									
9																																									
10																																									
11																																									
12																																									
13																																									
14																																									
15																																									

Special Considerations:

CUSTOMER SIGNATURE: Brenda Williams

FUTURE INTEREST: NONE

WIND TO BE INSTALLED: 6
 # SGL TO BE INSTALLED: 6

SALES REP SIGNATURE: B. Spin

04/22/24

CBC #1338964

Customer: Brenda Williams
Address: 8917 Southwest 103rd Place
City: Ocala
State: FL Zip: 34481

Primary Phone: (931) 214-9101
Secondary Phone: _____
Primary Email: brelee57.bw@gmail.com
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL	
WINDOWS				DOORS				
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS				
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754		
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984		
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388		
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130		
ECO 7000 Series				MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)				\$5,556
	Double Hung (304)	PER UI		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS				
5	Two Lite Slider (305)	PER UI	\$3,641		EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447		
	Picture Window (306)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766		
	Geometric Shapes (NON OPERATING HR, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599		
ECO 9000 Series				ECOVIEW INOVO SGD - 5'0" x 8'0" (409)				\$4,883
	Double Hung (308)	PER UI			EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022		
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014		
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 9'0" x 6'8" (3 Panel - OXO) (412)	\$6,448		
	Picture Window (311)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXOX) (413)	\$10,400		
	Fixed Geometric Shapes (312)	PER UI		9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS				
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545		
	Casements/Awning - Single (314)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126		
ECO 9050 Series				EcoView IMPACT SGD - 8'0" x 6'8" (416)				\$9,432
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990		
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659		
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145		
ECO 9500 IMPACT Series				EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)				\$13,678
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551		
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653		
	Three Lite Slider (317)	PER UI		SPR Sliding Glass Door (400)				Mgmt Provided
	Picture Window (318)	PER UI		SLIDING DOOR OPTIONS				
	Fixed Geometric Shapes (320)	PER UI			Colonial Grids - FLAT (423)	PER UI		
	Casements - Single (319)	PER UI			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI		
	Awning - Single (319)	PER UI			Diamond Grids - FLAT (438)	PER UI		
	Casement Picture (354)	PER UI			Colonial Grids - SCULPTURED (439)	PER UI		
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI		
Window Options				Handle Color Upgrade - (9700 & 9750 Only) (428)				\$325
	Oriel (add per window) (328)	\$65			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150		
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Exterior Painted Colors (Includes Handle Color Upgrade) (431)	\$1,775		
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Secondary Lock/Foot bolt (432)	\$45		
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210		
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Blinds Between Glass(9700 Only-5'0,6'0 & 9'0 X 6'8 Only) (434)	\$945/Panel		
	Geometric Specialty Grids - FLAT (335S)	\$562			Turtle Glass (9750 Only) (435)	\$150		
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125		
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336G)	ADD \$109			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PNL ONLY (437)	\$750		
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375		LABOR OPTIONS				
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85		6	Metal Window Removal/Wood Frame Modification (501)	\$99	\$594	
	Obscured Glass (337)	\$1/Ui			Mullion (502)	\$225		
	Tempered Glass (338)	\$2.50/Ui			2nd & 3rd Story Installs (515)	\$25		
	Tinted Glass (339)	\$1.50/Ui			Steel Casement Cutouts (IN ADDITION TO MWRR) (504)	\$59		
	Turtle Glass (340)	\$2.50/Ui			Stucco Frame Cut (IN ADDITION TO MWRR) (509)	\$79		
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			Stucco Cut Back/Repair (Avg Price) (IN ADDITION TO MWRR) (507)	\$895		
	Interior Laminate Colors (343)	\$185			Stucco Cut Back/PVC Trim (IN ADDITION TO MWRR)	PER LF		
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449		6	Specialty Trim/Wraps(Per WINDOW Removed-2x for Door) (503)	\$125	\$750	
	Full Screen Upgrade(Extruded Frame-7000 & 9000 only) (345)	\$40			Remove A/C Unit (Remove ONLY) (505)	\$50		
	Sound & Security Glass Package (9000 Only) (347)	\$4/Ui			Remove ONLY Burglar Bars (510)	\$40		
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Miscellaneous Labor - Amount to be provided by ISM (500)	TBD		
ENTRY DOORS				ENTRY DOORS				
QTY SOLD	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS SOLD	Desc. Of Misc Labor					
		\$0						
		\$0						

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM
PROMOTIONS/ADJUSTMENTS:	-\$0	NONE	PAYMENT DUE TODAY	FORM OF PAYMENT	AMOUNT
	25.1%	-\$1,882	(50% DEPOSIT OR DOWN PAYMENT)	CHECK	\$3,000
ADMIN/DISPOSAL/PERMIT:	\$395		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000	
TOTAL PROJECT:	\$6,000		BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000	

Project Information: Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").

Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

NOTICE TO CUSTOMER: You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

Acceptance and Authorization: Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understands and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronic.

Accepted by: Brenda Williams Date: 6/10/2024
Customer's Signature Date
Subscribed by: B. Gin Date: 6/10/2024
EcoView Representative Signature Date
Customer's Signature Date Phone Number Email Address

HOME IMPROVEMENT CONTRACT
PLEASE READ THIS

Responsibilities:

EcoView Windows will provide the Products identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the Installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

CUSTOMER: will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the installation services prior to the installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused to installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

START and COMPLETION: Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

Pre-Existing & Incidental Damage: Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. If the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

CHANGES and CHANGE ORDERS: Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

FINAL INSPECTIONS: As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer and must be paid to EcoView Windows immediately.

INITIAL 

LIENS; SECURITY INTERESTS: As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

LIMITED WARRANTY: TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

WAIVER OF CERTAIN DAMAGES: EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

TERMINATION: If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

FINAL PAYMENT: Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a/are missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL 

NON-PAYMENT: Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all pre-judgment and post-judgment collections efforts.

COMMUNICATION: Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including pre-recorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

RESOLUTION OF DISPUTES: If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

Thank you for choosing Ecoview Windows and Doors

Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.

- 1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.
- 2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.
- 3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.
- 4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.
- 5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.
- 6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.
- 7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.
- 8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.
- 9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.
- 10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.
- 11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total cost exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

**HOME IMPROVEMENT CONTRACT
PLEASE READ THIS**

Florida Construction Lien Law:

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

Florida Recovery Fund:

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2202
Phone 850.487.1395

Construction Defects:

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE *Brenda Williams* CUSTOMER SIGNATURE: _____



IN HOME SALE OR SERVICE
NOTICE OF CANCELLATION

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

I HEREBY CANCEL THIS TRANSACTION:

Customer Signature

DATE

Pine Run Operations
55+ Adult Community
10379 SW 88th Ter.
352-292-6449

June 11, 2024

Brenda Williams
8917 SW 103rd Place
Ocala, FL 34481

Dear Ms. Williams,

We have received and reviewed your request to replace your Windows. Based on the specs you provided, Contractor Ecoview Windows & Doors, with Vinyl Replacement Windows and no change to structure is made. You are approved to proceed.

Sincerely,

Wayne Royce
Manager
Pine Run Estates

CC: File



2023 - 2024 LOCAL BUSINESS TAX RECEIPT

JIM OVERTON, DUVAL COUNTY TAX COLLECTOR

231 E. Forsyth Street, Suite 130, Jacksonville, FL 32202-3370
Phone: (904) 255-5700, option 3 Fax: (904) 255-8403
<https://taxcollector.coj.net/>

Note – A penalty is imposed for failure to keep this receipt exhibited conspicuously at your place of business. This business tax receipt is furnished pursuant to Municipal Ordinance Code, Chapters 770-772, for the period October 01, 2023 through September 30, 2024 .

ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA
5105 PHILIPS HIGHWAY
SUITE 5
JACKSONVILLE, FL 32207

ACCOUNT NUMBER: 281790
BUSINESS NAME: ECOVIEW WINDOWS & DOORS OF NORTH FLORIDA
PHYSICAL ADDRESS: 5105 PHILIPS HIGHWAY
SUITE 5
JACKSONVILLE, FL 32207
CLASSIFICATION CODE: 309001 CONTRACTOR - ALL TYPES

STATE LICENSE NO: CRC1330954

COUNTY TAX: 11.25
MUNICIPAL TAX: 36.25
COUNTY LATE PENALTY: 0.00
MUNICIPAL LATE PENALTY: 0.00
TOTAL TAX: 0.00

VETERAN/MILITARY OR SPOUSE
RENEWAL

VALID UNTIL September 30, 2024

2023 - 2024

*****ATTENTION*****

THIS RECEIPT IS FOR BUSINESS TAX RECEIPT ONLY.
CERTAIN BUSINESSES MAY REQUIRE ADDITIONAL STATE LICENSING.

This is a business tax receipt only. It does not permit the receipt holder to violate any existing regulatory or zoning laws of the County or City. It does not exempt the receipt holder from any other license or permit required by law. This is not a certification of the receipt holder's qualifications.

JIM OVERTON, TAX COLLECTOR

THIS BECOMES A RECEIPT AFTER VALIDATION.

Paid INT-24-00599152 08/04/2023 \$ 0.00

CRC #1330954

Customer: Brenda Williams
Address: 8917 Southwest 103rd Place
City: Ocala
State: FL Zip: 34481

Primary Phone: (931) 214-9101
Secondary Phone: _____
Primary Email: brelee57.bw@gmail.com
NOTIFICATION PREFERENCE: TEXT

QTY	DESCRIPTION	EACH	TOTAL	QTY	DESCRIPTION	EACH	TOTAL	
WINDOWS				DOORS				
ECO 3000 Series				7700 SERIES MAXVIEW SLIDING GLASS DOORS				
	Double Hung (301)	\$489			MaxView SGD - 5'0" x 6'8" (60 x 80) (401)	\$2,754		
	Two Lite Slider (302)	\$489			MaxView SGD - 6'0" x 6'8" (72 x 80) (402)	\$2,984		
	Picture Window (303)	\$489			MaxView SGD - 8'0" x 6'8" (96 x 80) (403)	\$4,388		
	3000 SERIES OVER 104 UI (321, 322, 323)	PER UI			MaxView SGD - 6'0" x 8'0" (72 x 96) (404)	\$4,130		
ECO 7000 Series				MaxView SGD - 9'0" x 6'8" (3 Panel - OXO Only) (405)				\$5,556
	Double Hung (304)	PER UI		9700 SERIES ECOVIEW INOVO SLIDING GLASS DOORS				
5	Two Lite Slider (305)	PER UI	\$3,641		EcoView INOVO SGD - 5'0" x 6'8" (406)	\$4,447		
	Picture Window (306)	PER UI			EcoView INOVO SGD - 6'0" x 6'8" (407)	\$4,766		
	Geometric Shapes (NON OPERATING HR, HRL, EBL ONLY) (307)	PER UI			EcoView INOVO SGD - 8'0" x 6'8" (408)	\$5,599		
ECO 9000 Series				EcoView INOVO SGD - 5'0" x 8'0" (409)				\$4,883
	Double Hung (308)	PER UI			EcoView INOVO SGD - 6'0" x 8'0" (410)	\$5,022		
	Two Lite Slider (309)	PER UI			EcoView INOVO SGD - 8'0" x 8'0" (411)	\$6,014		
1	Three Lite Slider (310)	PER UI	\$1,752		EcoView INOVO SGD - 9'0" x 6'8" (3 Panel - OXO) (412)	\$6,448		
	Picture Window (311)	PER UI			EcoView INOVO SGD - 12'0" x 6'8" (4 Panel - OXO) (413)	\$10,400		
	Fixed Geometric Shapes (312)	PER UI		9750 SERIES ECOVIEW IMPACT SLIDING GLASS DOORS				
	Fixed Casement/Fixed Awning (311A)	PER UI			EcoView IMPACT SGD - 5'0" x 6'8" (414)	\$6,545		
	Casements/Awning - Single (314)	PER UI			EcoView IMPACT SGD - 6'0" x 6'8" (415)	\$7,126		
ECO 9050 Series					EcoView IMPACT SGD - 8'0" x 6'8" (416)	\$9,432		
	Single Hung (352)	PER UI			EcoView IMPACT SGD - 6'0" x 8'0" (417)	\$7,990		
	Two Lite Single Slider (353)	PER UI			EcoView IMPACT SGD - 8'0" x 8'0" (418)	\$10,659		
	Operable Geometrics (313)	PER UI			EcoView IMPACT SGD - 9'0" x 6'8" (3 Panel - OXO Only) (419)	\$10,145		
ECO 9500 IMPACT Series					EcoView IMPACT SGD - 12'0" x 6'8" (3 Panel - OXO Only) (420)	\$13,678		
	Double Hung (315)	PER UI			EcoView IMPACT SGD - 9'0" x 8'0" (3 Panel - OXO Only) (421)	\$11,551		
	Two Lite Single Slider (316)	PER UI			EcoView IMPACT SGD - 12'0" x 8'0" (3 Panel - OXO Only) (422)	\$15,653		
	Three Lite Slider (317)	PER UI			SPR Sliding Glass Door (400)	Mgmt Provided		
	Picture Window (318)	PER UI		SLIDING DOOR OPTIONS				
	Fixed Geometric Shapes (320)	PER UI			Colonial Grids - FLAT (423)	PER UI		
	Casements - Single (319)	PER UI			Premium Grids (Not Diamond) - FLAT (424-426)	PER UI		
	Awning - Single (319)	PER UI			Diamond Grids - FLAT (438)	PER UI		
	Casement Picture (354)	PER UI			Colonial Grids - SCULPTURED (439)	PER UI		
6	PREMIUM UPGRADE PACKAGE (N/A 3000 Series) (327)	\$125	\$750		Premium Grids - SCULPTURED (N/A Diamond) FLAT (424-426)	PER UI		
Window Options					Handle Color Upgrade - (9700 & 9750 Only) (428)	\$325		
	Oriel (add per window) (328)	\$65			Tan Int. & Ext./or Driftwood for 9700 & 9750 only (429-430)	\$150		
	Non Geometric Grids - Colonial - FLAT (329) PER SASH	\$35			Exterior Painted Colors (Includes Handle Color Upgrade) (431)	\$1,775		
	Non Geometric Grids - Premium Patterns - FLAT (330-333)	\$85			Secondary Lock/Foot bolt (432)	\$45		
	Non Geometric Grids - Specialty - FLAT (Need Photo) (334)	\$529			Coastal Hardware (9700 Brushed Nickel Handles Only) (433)	\$210		
	Geometric Grids - Colonial & Premium - FLAT (335)	\$210			Blinds Between Glass (9700 Only-5'0,6'0 & 9'0 X 6'8 Only) (434)	\$945/Panel		
	Geometric Specialty Grids - FLAT (335S)	\$562			Turtle Glass (9750 Only) (435)	\$150		
	3/4" OR 1" Sculptured Grids (NON GEO - N/A 3000) (336)	ADD \$20			Tinted Glass (add per door Panel) (N/A 9750) (436)	\$125		
	3/4" OR 1" Sculptured Grids - GEOMETRICS (336G)	ADD \$109			MAKE 9700 OR 9750 SERIES CUSTOM SIZE - 2PNL ONLY (437)	\$750		
	3/4" OR 1" Sculptured Grids - ALL SPECIALTY (336S)	ADD \$375		LABOR OPTIONS				
	Make 3/4" Sculptured Grids - Two Tone (351)	ADD \$85		6	Metal Window Removal/Wood Frame Modification (501)	\$99	\$594	
	Obscured Glass (337)	\$1/Ui			Mullion (502)	\$225		
	Tempered Glass (338)	\$2.50/Ui			2nd & 3rd Story Installs (515)	\$25		
	Tinted Glass (339)	\$1.50/Ui			Steel Casement Cutouts (IN ADDITION TO MWR) (504)	\$59		
	Turtle Glass (340)	\$2.50/Ui			Stucco Frame Cut (IN ADDITION TO MWR) (509)	\$79		
	Tan Interior & Exterior/or Driftwood for 9000 or 9050 only (341-342)	\$75			Stucco Cut Back/Repair (Avg Price) (IN ADDITION TO MWR) (507)	\$895		
	Interior Laminate Colors (343)	\$185			Stucco Cut Back/PVC Trim (IN ADDITION TO MWR)	PER LF		
	Painted Exterior Colors (9000, 9050 & 9500 Series ONLY) (344)	\$449		6	Specialty Trim/Wraps(Per WINDOW Removed-2x for Door) (503)	\$125	\$750	
	Full Screen Upgrade(Extruded Frame-7000 & 9000 only) (345)	\$40			Remove A/C Unit (Remove ONLY) (505)	\$50		
	Sound & Security Glass Package (9000 Only) (347)	\$4/Ui			Remove ONLY Burglar Bars (510)	\$40		
	Manufacturer Frame Modification for Nail Fin Installs (348)	\$75			Miscellaneous Labor - Amount to be provided by ISM (500)	TBD		
ENTRY DOORS								
QTY SOLD	DOOR SPEC SHEET PAGE	TOTAL PRICE DOORS SOLD	Desc. Of Misc Labor					
		\$0						
		\$0						

Customer agrees to the terms of payment as follows:

TOTAL FROM ABOVE:	\$7,487	Future Interest	AMOUNT FINANCED	FINANCED BY	PROGRAM
PROMOTIONS/ADJUSTMENTS:	-\$0	NONE	PAYMENT DUE TODAY	FORM OF PAYMENT	AMOUNT
	25.1%	-\$1,882		CHECK	\$3,000
ADMIN/DISPOSAL/PERMIT:	\$395		(50% DEPOSIT OR DOWN PAYMENT)	FORM OF PAYMENT	AMOUNT
TOTAL PROJECT:	\$6,000		TOTAL AMOUNT RECEIVED AND/OR FINANCED	\$3,000	
			BALANCE DUE/TO BE FINANCED AT COMPLETION	\$3,000	

Project Information: Undersigned "Customer(s)", the owner(s) of the property located at the above installation address, agrees to buy, and EcoView Windows & Doors of North Florida ("EcoView Windows") agrees to furnish, deliver and arrange installation ("Installation") of all materials described above and on the attached measure sheet, all of which are incorporated into this contract by this reference, along with applicable state supplement attached hereto and any Change Orders (collectively, "Contract").

Customer agrees that, immediately upon completion of the work for each product, Customer will execute a Completion Certificate and pay any balance due. As applicable, each Customer under this Contract agrees to be jointly and severally obligated and liable here under.

EcoView Windows reserves the right to issue a Change Order or terminate this Contract to any portion herein, if EcoView Windows or its authorized service provider determine that it cannot perform its obligations due to a structural problem with the home, environmental hazards such as mold, asbestos or lead paint, other safety concerns, pricing errors or because work required to complete the job was not included in the Contract.

NOTICE TO CUSTOMER: You are entitled to a completely filled-in copy of the Contract at the time you sign. Do not sign a completion certificate before work is complete.

In the event of termination of this Contract, Customer agrees to pay EcoView Windows the costs of materials, labor, expenses and services provided by EcoView Windows or our Authorized Service Provider through the date of termination, plus any other amounts set forth in this Agreement or allowed under applicable law. ECOVIEW WINDOWS MAY WITHHOLD AMOUNTS OWED TO ECOVIEW WINDOWS FROM THE DEPOSIT PAYMENT OR OTHER PAYMENTS MADE, WITHOUT LIMITING ECOVIEW'S OTHER REMEDIES FOR RECOVERY OF SUCH AMOUNTS.

Acceptance and Authorization: Customer agrees and understands that this Agreement is the entire agreement between Customer(s) and EcoView Windows with regards to the Products and Installation services and supersedes all prior discussions and agrees that Customer has read, understands and voluntarily accepts the terms of and has received a copy of this agreement either printed or electronically.

Accepted by: Brenda Williams Date: 6/10/2024
Customer Signature Date
Submitted by: B. Gin Date: 6/10/2024
EcoView Representative Signature Date
Customer's Signature Date Phone Number Email Address

NOTICE OF CANCELLATION: CUSTOMER MAY CANCEL THIS AGREEMENT WITHOUT PENALTY BY DELIVERING WRITTEN NOTICE TO ECOVIEW WINDOWS BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNING THIS AGREEMENT. THE STATE SUPPLEMENT ATTACHED HERETO CONTAINS A FORM TO USE IF ONE IS SPECIFICALLY PRESCRIBED BY LAW IN CUSTOMER'S STATE.

HOME IMPROVEMENT CONTRACT
PLEASE READ THIS

Responsibilities:

EcoView Windows will provide the Products identified above and on the measure sheet, make arrangements to have the Authorized Service Provider perform the installation services in a professional and workmanlike manner, and arrange proper insurances. Unless otherwise expressly provided for herein, EcoView Windows will obtain required permits and provide permit numbers.

CUSTOMER: will identify any property lines, easements, covenants, underground or overhead utility lines, pre-existing physical or environmental hazards, building code violations or other legal encumbrances that could affect the installation services prior to the installation. Customer shall keep posted permits on display at all times. Customer is responsible for any delays or interference caused by installation by Customer or third party under Customer's direction or control including but not limited to Home Owners Associations, Historic Preservation Commission or similar.

START and COMPLETION: Subject to obtaining credit approval in the case of financed purchases, the work described in the Contract is estimated to begin within 12 weeks of the date of this contract and be substantially completed within 16 weeks of the date of this Contract. This is only an estimate and the project manager or coordinator will communicate with you from time to time to provide more detailed scheduling information and advise you with respect to project status and timing issues. EcoView Windows & Doors nor its employees has any control of our manufacturers, suppliers or shippers, however, everyone has the same desire to complete your project as expeditiously as possible.

Pre-Existing & Incidental Damage: Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. EcoView does not provide any painting service. 2. Window Sills (ceramic, porcelain, marble and wood) may become dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window or attaching the new window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. If the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

CHANGES and CHANGE ORDERS: Any changes to the work, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a written Change Order ("Change Order") signed by Customer and EcoView Windows and any additional products or services included in such Change Order will be paid for in full before any such change is made. EcoView or its authorized service provider will not attempt to remediate any such undisclosed, unidentified, unforeseen conditions and may immediately discontinue the installation or ask for a Change Order. Neither EcoView Windows nor its authorized service provider is responsible for delays caused by events beyond either's control including but not limited to acts of nature, governmental actions, delivery delays or damages caused by third parties, labor strikes, Customer's credit or financing, or any incorrect information or non-compliance with this Agreement by Customer.

FINAL INSPECTIONS: As noted on Install Policies & Procedures page, EcoView Windows will coordinate and schedule all required final inspections with Customer. Once scheduled, if not canceled prior to the arrival of the inspector, an inspection will be recorded as "Failed" if the inspector is unable to conduct the inspection due to not being able to gain access to the home. This will result in a \$50 Re-Inspection fee that must be paid to reschedule the inspection. Customer understands and agrees payment of this will be the responsibility of Customer, and must be paid to EcoView Windows immediately.

INITIAL *David Williams*

LIENS; SECURITY INTERESTS: As permitted by law, EcoView Windows has the right to place security interests against Customer's property if Customer fails to make required payments under this Agreement. If Customer makes the required payments, EcoView Windows will not place, or permit its Authorized Service Provider(s) to place, any security interests against Customer's property. After paying on any completed distinct phase of the work, Customer may request from any authorized service provider who filed a Notice To Owner, a signed lien release and waiver of any right to place any claim against Customer's property applicable to the work then completed.

LIMITED WARRANTY: TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ECOVIEW WINDOWS WARRANTS THE WORKMANSHIP OF THE WORK FOR A MINIMUM ONE (1) YEAR FROM ITS COMPLETION DATE. PROVIDED CUSTOMER NOTIFIES ECOVIEW WINDOWS DURING THE WARRANTY PERIOD, ECOVIEW WINDOWS WILL ARRANGE FOR REPAIR AT NO CHARGE TO CUSTOMER FOR ANY DEFECTS DUE TO FAULTY WORKMANSHIP. ECOVIEW WINDOWS WARRANTY DOES NOT COVER DAMAGE CAUSED BY ACTS OF GOD, INSTALLATION OR REPAIRS MADE BY PERSONS OTHER THAN ECOVIEW WINDOWS OR AUTHORIZED SERVICE PROVIDER, ABUSE, MISUSE, NEGLIGENCE, OR NORMAL WEAR AND TEAR. MERCHANDISE AND MATERIALS ARE COVERED EXCLUSIVELY BY THE MANUFACTURER'S WARRANTY, IF ANY. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS AND CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

WAIVER OF CERTAIN DAMAGES: EACH OF CUSTOMER AND ECOVIEW HEREBY WAIVE ANY CLAIMS AGAINST THE OTHER FOR LOST USE, LOST PROFIT, LOST REVENUE, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES RELATING TO THE WORK, THE MATERIALS OR SERVICES OF ECOVIEW WINDOWS OR OF ITS AUTHORIZED SERVICE PROVIDER OR THIS AGREEMENT, BUT EXCLUDING WAIVER OF CLAIMS FOR INJURY TO PERSONS. TO THE EXTENT CUSTOMER'S STATE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THIS SECTION MAY NOT APPLY.

TERMINATION: If Customer breaches this Agreement or declines a reasonable Change Order request, EcoView Windows may immediately terminate the Agreement without further obligation. If Customer terminates this Contract after the cancellation period but before the materials are ordered, Customer will pay a service charge equal to the greater of 10% of the Contract amount or the actual costs incurred to date. If any such termination by Customer occurs after the materials are ordered, Customer will pay a service charge equal to the greater of 25% of the Contract amount or the actual costs incurred to date.

FINAL PAYMENT: Customer understands that upon Substantial Completion of the contract, the Customer shall pay, or in case of financing enable payment by signing the completion certificate and/or confirming by phone with the finance company, all amounts due under this contract with its terms without any right to set-off or retention. Substantial completion is defined as the point in time when the work is completed to the extent that the Customer can make beneficial use of the work for the purposes intended and the point in time when warranties and guarantees go into effect. There may be a "Punch List" of minor warranty items and/or cosmetic deficiencies that remain to be completed or corrected following. In the event the project is substantially complete but there is a/are missing item(s), the customer will be entitled to retain the remaining 50% balance of the missing items only, but shall remit payment for the balance of all completed work. In the event customer does not pay balance in full within 30 days of due date, customer forfeits all warranties and guarantees.

INITIAL *David Williams*

NON-PAYMENT: Customer agrees that if payment is not received within the requisite time period that the Contractor reserves the right to charge the Customer finance charges at the highest allowable rate by law. The Customer agrees that they shall be responsible to pay the costs of collections incurred. The costs of collections include all fees and costs related to the collections of the debt; including but not limited to reasonable attorney fees and costs due for all pre-judgment and post-judgment collections efforts.

COMMUNICATION: Notwithstanding any current or prior election to opt in or opt out of receiving telemarketing calls or SMS messages (including text messages) from us, our agents, representatives, affiliates, or anyone calling on our behalf, you expressly consent to be contacted by us, our agents, representatives, affiliates, or anyone calling on our behalf for any and all purposes arising out of or relating to your loan and/or account, at any telephone number, or physical or electronic address you provide or at which you may be reached. You agree we may contact you in any way, including SMS messages (including text messages), calls using pre-recorded messages or artificial voice, and calls and messages delivered using auto telephone dialing system or an automatic texting system. Automated messages may be played when the telephone is answered, whether by you or someone else. In the event that an agent or representative calls, he or she may also leave a message on your answering machine, voice mail, or send one via text. You consent to receive SMS messages (including text messages), calls and messages (including prerecorded and artificial voice and autodialed) from us, our agents, representatives, affiliates or anyone calling on our behalf at the specific number(s) you have provided to us, or numbers we can reasonably associate with your account (through skip trace, caller ID capture or other means), with information or questions about your application, loan and/or account. You certify, warrant and represent that the telephone numbers that you have provided to us are your contact numbers. You represent that you are permitted to receive calls at each of the telephone numbers you have provided to us. You agree to promptly alert us whenever you stop using a particular telephone number. Your cellular or mobile telephone provider will charge you according to the type of plan you carry. You also agree that we may contact you by email, using any email address you have provided to us or that you provide to us in the future. We may listen to and/or record phone calls between you and our representatives without notice to you as permitted by applicable law. For example, we listen to and record calls for quality monitoring purposes.

RESOLUTION OF DISPUTES: If at any time a dispute arises between EcoView and Customer that EcoView deems a necessity of our use of an Attorney to resolve, and EcoView is determined to not be liable for damages, or Customer is found liable for any claims placed by EcoView, Customer will be responsible for all reasonable attorney fees and costs related to the dispute(s).

Thank you for choosing Ecoview Windows and Doors

Your new Ecoview Windows and Doors are made with your comfort in mind. In addition to that, you will find that Ecoview Windows and Doors add beauty and value to your home. Please take a few moments to review our installation procedures. While this will likely be a slight disruption of your daily life at home, we hope that years of enjoyment will make it worthwhile.

1) **Expected Delivery:** Our windows and doors are custom manufactured and then shipped to one of our many locations nationwide. Although we cannot guarantee how long this process will take, the time between when you place an order and delivery to your local dealership is typically between 12 and 16 weeks. When your products are delivered to the dealership location, we will contact you to arrange an installation date that is most convenient for you. If for some reason you cannot allow us to install within 2 weeks, we will store your windows for a reasonable period of time and arrange an installation date that works best for you. However, we will need to collect any balance due within 2 weeks of notification of delivery.

2) **Arrival Time:** We will advise you of approximate arrival time to expect our crew when we schedule the installation date. If for some reason beyond our control we will not be able to be at your home during that time frame, we will notify you as soon as possible. We typically will stay and work as long as there is daylight, especially if we feel the work can be completed in that same day. Please notify us if that will be a problem for you. We will always leave your property secure and weather-tight if we do not finish the job on the same day we start even if the windows/doors installed are not complete. Please do not critique at this time.

3) **Expect some disruption:** Removal and installation of windows and doors can be noisy. We appreciate your patience and will do our best to be as neat and quiet as possible. Remember, as with almost any remodel, it looks worse before it looks better. Please keep in mind that our installation crews are competent and will complete the job in a manner that you would expect from a professional. Your satisfaction is our ultimate goal.

4) **Window Coverings:** Please remove any mini blinds, vertical blinds, roll up shades, drapes, shutters and/or any other window covering including any mounting hardware or brackets inside the window opening(s) prior to our installation. We are not responsible for removal, re-installation or alterations that may be required to re-install them.

5) **Exterior Foliage:** Occasionally we will need to work in a landscaped area of your home that is adjacent to the windows and/or doors. Please take time to examine these areas for potential problems prior to our arrival. Trees and/or bushes may need to be pruned or cut back to give us access to your windows. We will, of course, respect your property. However, our attention will need to be focused on your windows and/or doors and our safety. Please remove or temporarily relocate plants or shrubs that may not survive accidentally being stepped on during this process.

6) **Work Area:** We will need approximately 2 feet in front of your windows and/or doors on the inside of your home. If furniture items are too heavy for you to move, we will be glad to assist you. Be aware that wind gust can blow after or during the removal of your old windows. Please remove any important papers or other items that may be disturbed as a result of this.

7) **Alarm System:** Our crews are not trained to remove or install alarm systems. Please contact your alarm service to arrange disconnect and reconnect around our installation.

8) **Pets:** Unfortunately, we are not always able to close a gate or door behind us during installation. Please secure your pets during the installation.

9) **Pre-Existing & Incidental Damage:** Our Installation Professionals take every reasonable step to prevent new or not worsen pre-existing damage. Due to sweating, leaks and/or age, some of this is completely unavoidable. Examples of, but not limited to, are: 1. Drywall, sheetrock, plaster or exterior stucco may fall out when the old windows are removed (in most cases we can seal this up with no issue, sometimes it may require patching and touch up paint. 2. Window Sills (ceramic, porcelain, marble and wood) often becomes dislodged since they are mostly held in place by the sealant between the sill and the existing window. More often than not, our installation professional will be able to set it right back in place and seal it to the new window. Sometimes there are voids beneath the sill that are completely invisible to the installer, that cause them to become easily cracked while extracting the existing window despite every effort to prevent the cracking from happening. 3. Old trim stops and wood trim or casing, that are old and have become brittle, may break or crack while being removed and you may choose for us to leave them off. Any wood or stop replacement not previously charged for (as recorded in contract) will be the responsibility of the homeowner. Neither EcoView, nor the installer can accept responsibility for any of these incidental damages, but will assist in correcting them to the best of our ability. IF the damages exceed the installer's capabilities of a quick fix, or if additional materials are needed, we will gladly quote a competitive rate for such repairs.

10) **Job Completion:** Upon completion, our crew leader will need someone of authority to inspect the job and sign a certificate of completion. We will ask that you call our office (or after-hours number) for a brief completion questionnaire. We will need to collect any balance due at this time unless prior arrangements have been made.

11) **FINAL INSPECTIONS (when needed):** If you live outside of the City of Jacksonville, or if you live inside the City of Jacksonville AND your project total costs exceed the pre-set threshold of the building department, you will need a final inspection. All inspections are conducted Monday through Friday at the time the municipality chooses. While we are more than happy to schedule the final inspection for you, however please understand, we have no control over when the inspection will take place other than the day. We can schedule inspections for the next day until 4:00 pm the day prior.

CUSTOMER SIGNATURE

Brenda Williams

CUSTOMER SIGNATURE _____

**HOME IMPROVEMENT CONTRACT
PLEASE READ THIS**

Florida Construction Lien Law:

ACCORDING TO FLORIDA'S CONSTRUCTION LIEN LAW (SECTIONS 713.001-713.37, FLORIDA STATUTES), THOSE WHO WORK ON YOUR PROPERTY OR PROVIDE MATERIALS AND SERVICES AND ARE NOT PAID IN FULL HAVE A RIGHT TO ENFORCE THEIR CLAIM FOR PAYMENT AGAINST YOUR PROPERTY. THIS CLAIM IS KNOWN AS A CONSTRUCTION LIEN. IF YOUR CONTRACTOR OR A SUBCONTRACTOR FAILS TO PAY SUBCONTRACTORS, SUB-SUBCONTRACTORS, OR MATERIAL SUPPLIERS, THOSE PEOPLE WHO ARE OWED MONEY MAY LOOK TO YOUR PROPERTY FOR PAYMENT, EVEN IF YOU HAVE ALREADY PAID YOUR CONTRACTOR IN FULL. IF YOU FAIL TO PAY YOUR CONTRACTOR, YOUR CONTRACTOR MAY ALSO HAVE A LIEN ON YOUR PROPERTY. THIS MEANS IF A LIEN IS FILED YOUR PROPERTY COULD BE SOLD AGAINST YOUR WILL TO PAY FOR LABOR, MATERIALS, OR OTHER SERVICES THAT YOUR CONTRACTOR OR A SUBCONTRACTOR MAY HAVE FAILED TO PAY. TO PROTECT YOURSELF, YOU SHOULD STIPULATE IN THIS CONTRACT THAT BEFORE ANY PAYMENT IS MADE, YOUR CONTRACTOR IS REQUIRED TO PROVIDE YOU WITH A WRITTEN RELEASE OF LIEN FROM ANY PERSON OR COMPANY THAT HAS PROVIDED TO YOU A "NOTICE TO OWNER." FLORIDA'S CONSTRUCTION LIEN LAW IS COMPLEX, AND IT IS RECOMMENDED THAT YOU CONSULT AN ATTORNEY.

Florida Recovery Fund:

FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND PAYMENT, UP TO A LIMITED AMOUNT, MAY BE AVAILABLE FROM THE FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND IF YOU LOSE MONEY ON A PROJECT PERFORMED UNDER CONTRACT, WHERE THE LOSS RESULTS FROM SPECIFIED VIOLATIONS OF FLORIDA LAW BY A LICENSED CONTRACTOR. FOR INFORMATION ABOUT THE RECOVERY FUND AND FILING A CLAIM, CONTACT THE FLORIDA CONSTRUCTION INDUSTRY LICENSING BOARD AT THE FOLLOWING TELEPHONE NUMBER AND ADDRESS:

Construction Industry Licensing Board
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2202
Phone 850.487.1395

Construction Defects:

CHAPTER 558 NOTICE OF CLAIM CHAPTER 558, FLORIDA STATUTES, CONTAINS IMPORTANT REQUIREMENTS YOU MUST FOLLOW BEFORE YOU MAY BRING ANY LEGAL ACTION FOR AN ALLEGED CONSTRUCTION DEFECT. SIXTY DAYS BEFORE YOU BRING ANY LEGAL ACTION, YOU MUST DELIVER TO THE OTHER PARTY TO THIS CONTRACT A WRITTEN NOTICE, REFERRING TO CHAPTER 558, OF ANY CONSTRUCTION CONDITIONS YOU ALLEGE ARE DEFECTIVE AND PROVIDE SUCH PERSON THE OPPORTUNITY TO INSPECT THE ALLEGED CONSTRUCTION DEFECTS AND TO CONSIDER MAKING AN OFFER TO REPAIR OR PAY FOR THE ALLEGED CONSTRUCTION DEFECTS. YOU ARE NOT OBLIGATED TO ACCEPT ANY OFFER WHICH MAY BE MADE. THERE ARE STRICT DEADLINES AND PROCEDURES UNDER THIS FLORIDA LAW WHICH MUST BE MET AND FOLLOWED TO PROTECT YOUR INTERESTS.

CUSTOMER SIGNATURE  CUSTOMER SIGNATURE:



**IN HOME SALE OR SERVICE
NOTICE OF CANCELLATION**

YOU MAY CANCEL THIS ENTIRE TRANSACTION OR ANY PORTION THEREOF WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS (EXCLUDING HOLIDAYS) OF THE DATE OF THE SALES CONTRACT. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE SALES CONTRACT, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TEN PERCENT (10%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL EXPENSES INCURRED TO DATE IF YOU CANCEL THIS TRANSACTION AFTER THE THIRD BUSINESS DAY FOLLOWING THE DATE OF SALE, BUT BEFORE MATERIALS ARE ORDERED. THERE WILL BE A SERVICE CHARGE EQUAL TO THE GREATER OF, TWENTY-FIVE PERCENT (25%) OF THE TOTAL CONTRACT AMOUNT OR ACTUAL COSTS INCURRED IF YOU CANCEL THIS TRANSACTION AFTER MATERIALS ARE ORDERED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THE SALES CONTRACT, OR YOU MAY COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN OF THE GOODS AT SELLER'S EXPENSE AND RISK.

IF YOU MAKE THE GOODS AVAILABLE TO SELLER BUT SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATIONS. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO SELLER AND FAIL TO DO SO, YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE SALES CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE TO ECOVIEW WINDOWS AND DOORS AT THE ADDRESS AT THE TOP OF THE SALES CONTRACT NO LATER THAN MIDNIGHT OF:

6/13/2024

*DATE MUST BE WITHIN THREE BUSINESS DAYS OF DATE CONTRACT IS SIGNED, EXCLUDING HOLIDAYS.

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF CANCELLATION

I hereby acknowledge receipt of an electronic copy of the completed Notice of Cancellation set forth above and that the Seller has orally informed me of the right to cancel.

6/10/2024

DATE

Customer Signature

I HEREBY CANCEL THIS TRANSACTION: _____
Customer Signature

DATE

5:58

5GUC 67%

(931) 214-9101



Edit

Now

FIRST HORIZON
P.O. BOX 84
MEMPHIS, TN 38101



BRENDA L WILLIAMS

BRENDA L WILLIAMS
 131
 FIRST HORIZON
 P.O. BOX 84
 MEMPHIS, TN 38101
 DEBIT
 OK 131 REF 4205436800 PD 06/18 AMT \$3,000.00

BRENDA L WILLIAMS
 1374
 FIRST HORIZON
 P.O. BOX 84
 MEMPHIS, TN 38101
 DEBIT
 OK 1374 REF 4200878300 PD 07/01 AMT \$27.00

BRENDA L WILLIAMS
 1375
 FIRST HORIZON
 P.O. BOX 84
 MEMPHIS, TN 38101
 DEBIT
 OK 1375 REF 4200878300 PD 07/01 AMT \$27.00

9:59

5G UC 91%



Payment receipt

Manage payment

✓ You paid \$3000.00

to CG Consulting -Ecoview Windows and Doors DBA on 03/14/2025

Payment details

Request date	03/14/20
Payment method	VISA****69
Authorization ID	MU02416249
Total amount	\$3000.00

Description of goods or services

Windows

Please don't reply to this email, if you need any help regarding this message, please contact the business directly.

Thank you,

CG Consulting -Ecoview Windows And Doors DBA

+19044633275

accounting@cgconsultinganddesign.com

7999 Philips Hwy, Jacksonville, FL, 32256, US





Kasey C <kaslynn1117@gmail.com>

Fwd: Window installation

1 message

Brenda Williams <breelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Fri, Nov 29, 2024, 8:37 AM Brenda Williams <breelee57.bw@gmail.com> wrote:
To whom it may concern,

I ordered my windows back in June and paid a 3,000 down payment. I was told they would be installed in 10 to 12 weeks. I understand that AmeriHome bought out Eco view windows who I bought my windows from. I have a contract and was told by my project manager that you would be installing my windows.

I emailed her every week in November and still have not heard anything other than she stated they were waiting on new permits.

Can someone please call me with information on whether or not you will be honoring the contract I have with Eco view.

Frustrated,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
931-214-9101



Kasey C <kaslynn1117@gmail.com>

Fwd: WILLIAMS_BRENDA_DOCS.pdf

1 message

Brenda Williams <brelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:12 PM

On Tue, Jan 7, 2025, 2:40 PM Brenda Williams <brelee57.bw@gmail.com> wrote:

Thank you for contacting me. Here is what I have. I paid a deposit of 3,000 in June and they were suppose to install them within 10 to 12 weeks. Then it was scheduled for October 15th but a week before I was told you had new owners and they were waiting on new permits. I just want my windows if they actually ordered them or a full refund. I am disappointed this was part of my retirement money.

Thank you for responding,
Brenda Williams

WILLIAMS_BRENDA_DOCS.pdf
779K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



Fwd: EcoView Windows

1 message

Brenda Williams <breelee57.bw@gmail.com>
To: Kasey C <kaslynn1117@gmail.com>

Thu, May 1, 2025 at 10:11 PM

On Thu, Dec 5, 2024, 10:17 AM Brenda Williams <breelee57.bw@gmail.com> wrote:

Thank you for responding to my email. However I have been patient with the business. I paid a 3,000 dollars deposit of my retirement money and was told and have in writing that would have my windows by October 15th and still do not have my windows.

I have been lied to and keep getting excuses and now it has been 6 months and no windows. I should not have to call you, someone should be calling me. I have asked for someone that can take care of this issue to call me.

I would like for the company to refund my full 3,000 dollars.

Please make the wrong right and we can move forward.

Sincerely,
Brenda Williams
8917 SW 103rd Pl, Ocala, FL 34481
9312149101

On Thu, Dec 5, 2024, 10:07 AM EcoView Information <EcoView.Information@ecoviewnfl.com> wrote:

A letter to a customer Description automatically generated

2 attachments



Dear Customer,
We are sorry to hear that you are having trouble with your windows. We will do our best to resolve this issue for you as quickly as possible. Please let us know if you have any questions or need further assistance.
Thank you for your patience and understanding.
Sincerely,
EcoView Windows & Doors

image001.jpg
564K



Dear Customer,
We are sorry to hear that you are having trouble with your windows. We will do our best to resolve this issue for you as quickly as possible. Please let us know if you have any questions or need further assistance.
Thank you for your patience and understanding.
Sincerely,
EcoView Windows & Doors

image001.jpg
564K



Dear Valued Clients,

We understand your concerns regarding the recent transition of EcoView of North Florida. Please note that the previous franchise has officially closed, and EcoView of Jacksonville has taken over as the new owner.

Our team is actively working with EcoView's corporate office to finalize a comprehensive plan to ensure all outstanding client needs from the previous owners are addressed. Your satisfaction and trust are our top priorities, and we are fully committed to resolving any issues and delivering the service you deserve.

We appreciate your patience and understanding as we navigate this transition. If you have any questions or concerns, please don't hesitate to reach out to us at 904-463-3275 or stop in at 7799 Philips Hwy, Suite 309.

Thank you for allowing us the opportunity to serve you better under new ownership.



Marion County Board of County Commissioners

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

August 12, 2025

CERTIFIED # 7020 2450 0002 0559 1257

BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481

Dear Brenda Williams;

Please be advised your formal complaint, **Case #LRB 2025-6** has been received against:
Contractors Name:

MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256

Before the Marion County License Review Board at their meeting on **Tuesday, September 9th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at, 2710 E. Silver Springs Blvd. A copy of the complaint has been sent to the contractor.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 352-438-2429 on **Monday, September 8th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

Antoinette Monticello
License Review Board Secretary



**Marion County
Board of County Commissioners**

Building Safety ▪ Licensing

2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org

August 12, 2025

CERTIFIED MAIL #7020 2450 0002 0559 1264

**MICAH JOSEPH RAY
CG CONSULTING AND DESIGN, INC
6593 POWERS AVE
SUITE 2
JACKSONVILLE, FL 32256
CT# 25683**

Dear Mr. Ray;

Please be advised a formal complaint, Case # **LRB 2025-6** has been brought against you by:

Complainant's Name:

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**

Before the Marion County License Review Board at their meeting on **Tuesday, September 9th, 2025 at 5:30 P.M.** In the Marion County Growth Management Building – Training Facility at 2710 E. Silver Springs Blvd. Enclosed is a copy of the complaint and supporting documentation.

It is requested that you attend this meeting. You may bring legal counsel to this meeting (if you so desire.) Any additional documentation substantiating your claim must be received ten (10) working days prior to the hearing as it is accepted as evidence and therefore becomes part of the case file. You will be given five (5) minutes to present your case and then a two (2) minute rebuttal.

Please contact the License Review Board Secretary at 352-438-2429 on **Monday, September 8th, 2025** to verify the status of this complaint. **Should you settle your dispute prior to the case date, please ask the complainant to send the Building Safety Department a written statement before the scheduled hearing date requesting the complaint be withdrawn.**

Please be advised, if any person or persons wish to appeal a decision of the license review board made at the above hearing, a record of the proceedings will be needed by such person or persons as well as a verbatim record. If you wish to preserve the testimony given at the hearing, you must make your own arrangements to do so. If any person requiring special equipment should contact the Board Secretary at least two (2) business days prior to the meeting.

Sincerely,

Antoinette Monticello
License Review Board Secretary

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

amr

For delivery information, visit our website at www.usps.com®.

AD # 672651 46205-10

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- Return Receipt (hardcopy) \$ _____
- Return Receipt (electronic) \$ _____
- Certified Mail Restricted Delivery \$ _____
- Adult Signature Required \$ _____
- Adult Signature Restricted Delivery \$ _____

Postage

\$

Total Postage and Fees

\$

Sent To

Street

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**

City

65

PS F

See Reverse for Instructions



7020 0200 2450 0002 0559 1257

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
- A unique identifier for your mailpiece.
- Electronic verification of delivery or attempted delivery.
- A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.

Important Reminders:

- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
- Certified Mail service is *not* available for international mail.
- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

- Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
- Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT
Domestic Mail Only

amz

For delivery information, visit our website at www.usps.com®.

AO# 6072681 URB 2025

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- Return Receipt (hardcopy) \$ _____
- Return Receipt (electronic) \$ _____
- Certified Mail Restricted Delivery \$ _____
- Adult Signature Required \$ _____
- Adult Signature Restricted Delivery \$ _____

Postage

\$

Total Postage and Fees

\$

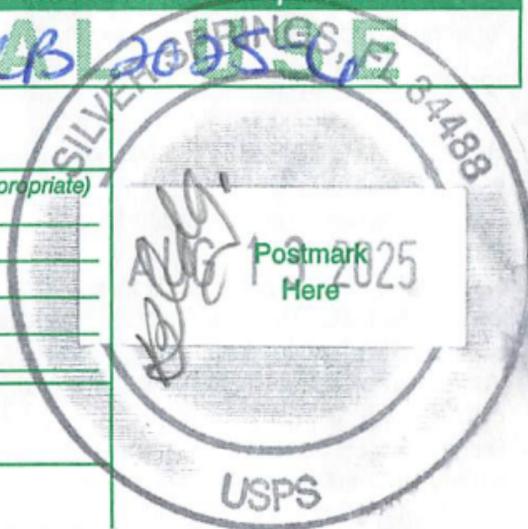
Sen

Michah Joseph Ray
CG Consulting And Design, Inc.
6593 Powers Ave
Suite 2
Jacksonville, FL 32256

Stre

City

PS



67

See Reverse for Instructions

7020 2450 0002 2000 0542 0202

492T 6550

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
- A unique identifier for your mailpiece.
- Electronic verification of delivery or attempted delivery.
- A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.

Important Reminders:

- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
- Certified Mail service is *not* available for international mail.
- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

- Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
- Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

**BRENDA WILLIAMS
8917 SW 103RD PL
OCALA, FL 34481**



9590 9402 5886 0038 4453 97

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1257

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

Brenda L. Williams

 Agent Addressee

B. Received by (Printed Name)

C. Date of Delivery

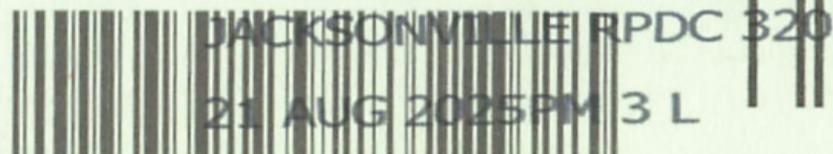
D. Is delivery address different from item 1? Yes
If YES, enter delivery address below: No

3. Service Type

- Adult Signature
- Adult Signature Restricted Delivery
- Certified Mail®
- Certified Mail Restricted Delivery
- Collect on Delivery
- Collect on Delivery Restricted Delivery
- Insured Mail
- Insured Mail Restricted Delivery (over \$500)

 Priority Mail Express® Registered Mail™ Registered Mail Restricted Delivery Return Receipt for Merchandise Signature Confirmation™ Signature Confirmation Restricted Delivery**69**

USPS TRACKING #



First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

9590 9402 5886 0038 4453 97

United States
Postal Service

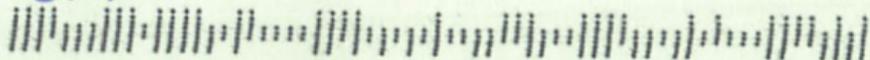
• Sender: Please print your name, address, and ZIP+4® in this box•

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

AO # 1672681

Amr

UKB 2025-6



700610

70

Tracking Number:

Remove X

70202450000205591264

Copy

Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

This is a reminder to arrange for redelivery of your item or your item will be returned to sender.

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivery Attempt

Reminder to Schedule Redelivery of your item

August 21, 2025

Notice Left (No Authorized Recipient Available)

JACKSONVILLE, FL 32217

August 16, 2025, 11:08 am

Arrived at USPS Regional Facility

JACKSONVILLE FL DISTRIBUTION CENTER

August 16, 2025, 5:39 am

Hide Tracking History

Feedback

[What Do USPS Tracking Statuses Mean?](https://faq.usps.com/s/article/Where-is-my-package) (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates



USPS Tracking Plus®





Product Information

See Less ^

Track Another Package

Need More Help?

Contact USPS Tracking support for further assistance.

[FAQs](#)

From: Monticello,Antoinette
To: starbannerlegals@gannett.com
Subject: Marion County Building Department - Govt Public Notices - Account #899052
Date: Thursday, September 11, 2025 3:27:00 PM
Attachments: [LRB 2025-6 - 10.14.25 - MICHAH JOSEPH RAY-CG CONSULTING AND DESIGN, INC - OCALA STAR BANNER LEGAL AD - 2025.pdf](#)

Good afternoon,

Please see the attached Government Public Notice for Micah Joseph Ray / CG Consulting and Design, Inc.

Please confirm receipt of this email and if there is anything else I need to provide, please let me know.

Thank you in advance,

Antoinette

Order Confirmation

Not an Invoice

Account Number:	899052
Customer Name:	Marion County Board of County Commissioners
Customer Address:	Marion County Board of County Commissioners 412 SE 25Th AVE Brenda Tsagaris Ocala FL 34471-2687
Contact Name:	Antoinette Hernandez
Contact Phone:	352-438-2400
Contact Email:	Antoinette.Hernandez@marionfl.org
PO Number:	

Date:	09/11/2025
Order Number:	11665367
Prepayment Amount:	\$ 0.00

Column Count:	1.0000
Line Count:	47.0000
Height in Inches:	3.9000

Print

Product	#Insertions	Start - End	Category
OCA Ocala Star-Banner	1	09/17/2025 - 09/17/2025	Govt Public Notices
OCA ocala.com	1	09/17/2025 - 09/17/2025	Govt Public Notices

As an incentive for customers, we provide a discount off the total order cost equal to the 3.99% service fee if you pay with Cash/Check/ACH. Pay by Cash/Check/ACH and save!

Total Cash Order Confirmation Amount Due	\$108.22
Tax Amount	\$0.00
Service Fee 3.99%	\$4.32
Cash/Check/ACH Discount	-\$4.32
Payment Amount by Cash/Check/ACH	\$108.22
Payment Amount by Credit Card	\$112.54

Order Confirmation Amount	\$108.22
----------------------------------	-----------------

Ad Preview

**Marion County
Board of County Commissioners
Building Safety - Licensing
2710 E. Silver Springs Blvd.
Ocala, FL 34470
Phone: 352-438-2400
buildinglicensing@marionfl.org**

NOTICE OF HEARING

TO: Micah Joseph Ray / CG Consulting and Design, Inc.
6593 Powers Ave
Suite 2
Jacksonville, FL 32256

PLEASE BE ADVISED that (1) formal complaint has been brought against you. The complaint will be heard before The Marion County License Review Board at their meeting on Tuesday, October 14th, 2025 at 5:30 P.M. at the Marion County Growth Management Building, Training Facility at 2710 E. Silver Springs Blvd.

LRB CASE # 2025-6

BE ADVISED if any person or persons wish to appeal a decision of The License Review Board, made at the above advertised meeting, a record of the proceedings will be needed by such person or persons and a verbatim record may also be necessary.

PLEASE BE GOVERNED ACCORDINGLY.

DATE THIS 9th day of September 2025

**LICENSE REVIEW BOARD
MARION COUNTY, FLORIDA**

9/17/25

Monticello,Antoinette

From: Gannett Legals Public Notices 7 <ganlegpubnotices7@gannett.com>
Sent: Thursday, September 11, 2025 4:03 PM
To: Monticello,Antoinette
Subject: RE: 11665367 Marion County Building Department - Govt Public Notices - Account #899052
Attachments: 11665367.pdf

CAUTION: THIS MESSAGE IS FROM AN EXTERNAL SENDER

This email originated from outside the organization. Do not click links, open attachments, or share any information unless you recognize the sender and know the content is safe. Report suspicious emails using the "Phish Alert" button in Outlook or contact the Helpdesk.

Please find your order confirmation and proof of ad attached.

Your ad is set to run in OCALA STAR BANNER on 9/17.

The order cost is \$108.22

The order number is 11665367.

This includes an affidavit, that will be mailed to you 7-10 business days after the last day of the ad printing.

Please reply with any changes by noon tomorrow.

All orders are subject to a non-refundable 3.99% service fee. As an incentive for customers, we provide a discount off the order cost equal to the 3.99% service fee if you pay by ACH. Pay by ACH and Save! Final order cost provided at time of payment and via a receipt.

Your notice is scheduled to run per your request and will publish unless you reply to this email requesting changes or to cancel.

Our invoicing is done on a monthly basis.

You will receive an invoice for this ad after the close of the month.

In the future, be on the lookout for access to our online self-serve ad portal in your local publication to conveniently place future legal notices.

Thanks,

*NOTE: We are not legally trained, and it is your responsibility to make sure your AD meets the requirements of your State/Court which includes wording and publication times. Please verify all information is there and that it is correct. If your ad is not compliant with applicable law and needs to be re-published you will be responsible for all additional fees incurred.

Mindy Kardane



Office: 833-790-0905

Tell my boss I rock [HERE!](#)

From: Monticello,Antoinette <Antoinette.Monticello@marionfl.org>

Sent: Thursday, September 11, 2025 3:27 PM

To: Ocala Legals <StarBannerLegals@gannett.com>

Subject: 11665367 Marion County Building Department - Govt Public Notices - Account #899052

You don't often get email from antoinette.monticello@marionfl.org. [Learn why this is important](#)

Good afternoon,

Please see the attached Government Public Notice for Micah Joseph Ray / CG Consulting and Design, Inc.

Please confirm receipt of this email and if there is anything else I need to provide, please let me know.

Thank you in advance,

Antoinette



Antoinette Monticello
Contractor Licensing Specialist
Building Safety

Marion County Board of County Commissioners
2710 E. Silver Springs Blvd.
Ocala, FL 34470
Main: 352-438-2400

[Empowering Marion for Success!](#)

Under Florida law, emails to our organization are public records. If you do not want your email reviewed in response to a public records request, contact this office by phone.

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

Am 2

For delivery information, visit our website at www.usps.com®.

URB 2025-6 OFFICIAL USE *SPRINGS, FL 34488*

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- Return Receipt (hardcopy)
- Return Receipt (electronic)
- Certified Mail Restricted Delivery
- Adult Signature Required
- Adult Signature Restricted Delivery



Postage

\$

Total Postage and Fees

\$

Sent To

Brenda Williams

Street and Apt. No., or PO Box No.

8917 SW 103rd PL

City, State, ZIP+4®

Ocala, FL 34481

78

7020 2450 0002 0559 1221

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
- A unique identifier for your mailpiece.
- Electronic verification of delivery or attempted delivery.
- A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.

Important Reminders:

- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
- Certified Mail service is *not* available for international mail.
- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does *not* change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

- Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
- Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

79

IMPORTANT: Save this receipt for your records.

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

CMJ

For delivery information, visit our website at www.usps.com®.

UBB 2025-10-16 10:16 AM
SILVER SPRINGS, FL 34408

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- Return Receipt (hardcopy) \$
- Return Receipt (electronic) \$
- Certified Mail Restricted Delivery \$
- Adult Signature Required \$
- Adult Signature Restricted Delivery \$



Postage

\$

Total Postage and Fees

\$

Sent to

Street and Apt. No., or PO Box No.

City, State, ZIP+4®

Mican Joseph Ray / CB Consulting and Design, Inc
16593 Powers Ave, Suite 2 80
Jacksonville, FL 32256.

7020 2450 0002 0559 1288
8921 6550 2000 0542 0202

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
 - A unique identifier for your mailpiece.
 - Electronic verification of delivery or attempted delivery.
 - A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.
- Important Reminders:**
- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
 - Certified Mail service is *not* available for international mail.
 - Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
 - For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece; for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.
 - Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
 - Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
 - Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
 - To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

81

IMPORTANT: Save this receipt for your records.

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

ams

For delivery information, visit our website at www.usps.com®.

URB 2025 Le Ad # 67268

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

- | | | |
|--|----|-------|
| <input type="checkbox"/> Return Receipt (hardcopy) | \$ | _____ |
| <input type="checkbox"/> Return Receipt (electronic) | \$ | _____ |
| <input type="checkbox"/> Certified Mail Restricted Delivery | \$ | _____ |
| <input type="checkbox"/> Adult Signature Required | \$ | _____ |
| <input type="checkbox"/> Adult Signature Restricted Delivery | \$ | _____ |

Postage

\$

Total Postage and Fees

\$

Sent To

Micah Joseph Ray / CG Consulting + Design Inc

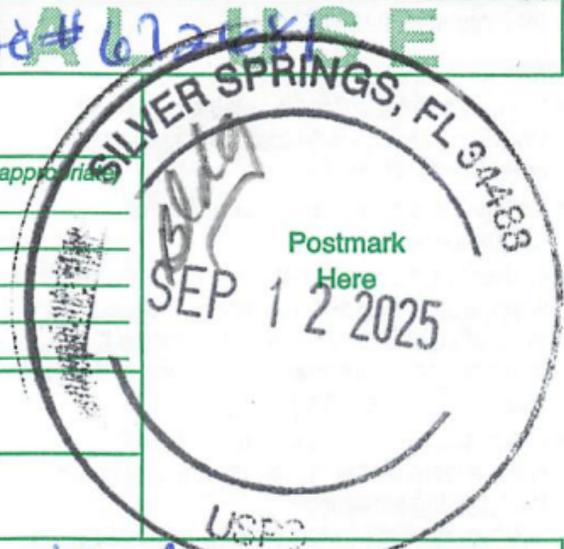
Street and Apt. No., or PO Box No.

1145 Linwood Loop

City, State, ZIP+4®

Saint Johns, FL 32259

82



7020 2450 0002 0550 6295

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
 - A unique identifier for your mailpiece.
 - Electronic verification of delivery or attempted delivery.
 - A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.
- Important Reminders:**
- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
 - Certified Mail service is *not* available for international mail.
 - Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
 - For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;
 - for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.
 - Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
 - Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
 - Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
 - To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

83

IMPORTANT: Save this receipt for your records.

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT

Domestic Mail Only

Qmz

For delivery information, visit our website at www.usps.com®.

LRB 2025-6

AD # 1081

Certified Mail Fee

\$

Extra Services & Fees (check box, add fees as appropriate)

- Return Receipt (hardcopy) \$
- Return Receipt (electronic) \$
- Certified Mail Restricted Delivery \$
- Adult Signature Required \$
- Adult Signature Restricted Delivery \$



Postage

\$

Total Postage and Fees

\$

Sent To

Mican Joseph Ray / GG Consulting and Design Inc

Street and Apt. No., or PO Box No.

7999 Phillips Highway, Suite 309 84

City, State, ZIP+4®

Duval, FL 32256

7020 2450 0002 0550 2000 0542 0202

Certified Mail service provides the following benefits:

- A receipt (this portion of the Certified Mail label).
- A unique identifier for your mailpiece.
- Electronic verification of delivery or attempted delivery.
- A record of delivery (including the recipient's signature) that is retained by the Postal Service™ for a specified period.

Important Reminders:

- You may purchase Certified Mail service with First-Class Mail®, First-Class Package Service®, or Priority Mail® service.
- Certified Mail service is *not* available for international mail.
- Insurance coverage is *not* available for purchase with Certified Mail service. However, the purchase of Certified Mail service does not change the insurance coverage automatically included with certain Priority Mail items.
- For an additional fee, and with a proper endorsement on the mailpiece, you may request the following services:
 - Return receipt service, which provides a record of delivery (including the recipient's signature). You can request a hardcopy return receipt or an electronic version. For a hardcopy return receipt, complete PS Form 3811, *Domestic Return Receipt*; attach PS Form 3811 to your mailpiece;

for an electronic return receipt, see a retail associate for assistance. To receive a duplicate return receipt for no additional fee, present this USPS®-postmarked Certified Mail receipt to the retail associate.

- Restricted delivery service, which provides delivery to the addressee specified by name, or to the addressee's authorized agent.
- Adult signature service, which requires the signee to be at least 21 years of age (not available at retail).
- Adult signature restricted delivery service, which requires the signee to be at least 21 years of age and provides delivery to the addressee specified by name, or to the addressee's authorized agent (not available at retail).
- To ensure that your Certified Mail receipt is accepted as legal proof of mailing, it should bear a USPS postmark. If you would like a postmark on this Certified Mail receipt, please present your Certified Mail item at a Post Office™ for postmarking. If you don't need a postmark on this Certified Mail receipt, detach the barcoded portion of this label, affix it to the mailpiece, apply appropriate postage, and deposit the mailpiece.

85

IMPORTANT: Save this receipt for your records.

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Brenda Williams
8917 SW 103rd Pl
Ocala, FL 34481



9590 9402 5886 0038 4454 10

2. Article Number (Transfer from service label)

7020 2450 0002 0559 1271

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X *Brenda Williams* Agent
 Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? Yes
If YES, enter delivery address below: No

3. Service Type

- | | |
|--|---|
| <input type="checkbox"/> Adult Signature | <input type="checkbox"/> Priority Mail Express® |
| <input type="checkbox"/> Adult Signature Restricted Delivery | <input type="checkbox"/> Registered Mail™ |
| <input checked="" type="checkbox"/> Certified Mail® | <input type="checkbox"/> Registered Mail Restricted Delivery |
| <input type="checkbox"/> Certified Mail Restricted Delivery | <input checked="" type="checkbox"/> Return Receipt for Merchandise |
| <input type="checkbox"/> Collect on Delivery | <input checked="" type="checkbox"/> Signature Confirmation™ |
| <input type="checkbox"/> Collect on Delivery Restricted Delivery | <input type="checkbox"/> Signature Confirmation Restricted Delivery |
| Insured Mail | |
| Insured Mail Restricted Delivery (over \$500) | |

86

USPS TRACKING #



9590 9402 5886 0038 4454 10



First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

United States
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box*

Marion County
Board of County Commissioners
Building Department
2710 East Silver Springs Blvd.
Ocala, FL 34470

LRB 2025-4

AMZ

AO# 672681