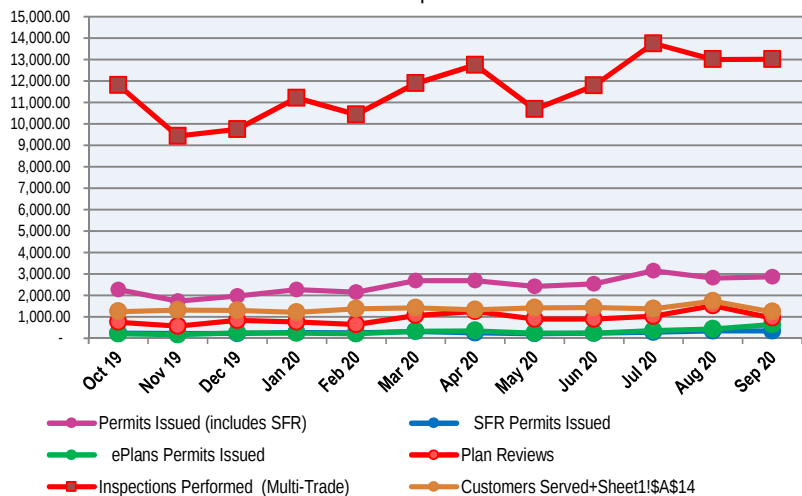


# Marion County Building Safety Department Productivity Report

| # Work Days per Month               | 22                | 19                | 20                | 21                | 20                | 22                | 21                | 22     | 21     | 21     | 23     | 19     | Totals              |
|-------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------|--------|--------|--------|--------|---------------------|
|                                     | Oct 20            | Nov 20            | Dec 20            | Jan 21            | Feb 21            | Mar 21            | Apr 21            | May 21 | Jun 21 | Jul 21 | Aug 21 | Sep 21 | FY 20/21            |
| Customers Served In Office          | 1,012.00          | 904.00            | 1,165.00          | 953.00            | 1,072.00          | 1,128.00          | 1,271.00          |        |        |        |        |        | 7,505.00            |
| Permits Issued ( includes SFR)      | 2,339.00          | 1,969.00          | 2,679.00          | 2,252.00          | 2,631.00          | 2,601.00          | 3,062.00          |        |        |        |        |        | 17,533.00           |
| <b>SFR Permits Issued</b>           | <b>407.00</b>     | <b>279.00</b>     | <b>379.00</b>     | <b>371.00</b>     | <b>418.00</b>     | <b>427.00</b>     | <b>472.00</b>     |        |        |        |        |        | <b>2,753.00</b>     |
| <b>ePermits Issued</b>              | <b>1,183.00</b>   | <b>973.00</b>     | <b>1,303.00</b>   | <b>1,118.00</b>   | <b>1,390.00</b>   | <b>1,347.00</b>   | <b>1,577.00</b>   |        |        |        |        |        | <b>8,891.00</b>     |
| <b>ePlans Permits Issued</b>        | <b>445.00</b>     | <b>384.00</b>     | <b>506.00</b>     | <b>557.00</b>     | <b>450.00</b>     | <b>366.00</b>     | <b>449.00</b>     |        |        |        |        |        | <b>3,157.00</b>     |
| Plan Reviews                        | 1,656.00          | 1,135.00          | 1,603.00          | 1,535.00          | 1,228.00          | 1,499.00          | 1,880.00          |        |        |        |        |        | 10,536.00           |
| Inspections Performed (Multi-Trade) | 13,219.00         | 11,116.00         | 15,227.00         | 13,289.00         | 15,938.00         | 14,751.00         | 16,393.00         |        |        |        |        |        | 99,933.00           |
| Advanced Property Searches          | 1,004.00          | 891.00            | 900.00            | 964.00            | 1,264.00          | 1,208.00          | 1,238.00          |        |        |        |        |        | 7,469.00            |
| Customer Calls Presented            |                   |                   |                   |                   |                   |                   | 8627              |        |        |        |        |        |                     |
| Average Queue Duration              |                   |                   |                   |                   |                   |                   | 0:00:58           |        |        |        |        |        |                     |
| <b>Revenues Collected</b>           | <b>\$ 736,859</b> | <b>\$ 428,215</b> | <b>\$ 546,558</b> | <b>\$ 459,922</b> | <b>\$ 550,041</b> | <b>\$ 466,285</b> | <b>\$ 568,905</b> |        |        |        |        |        | <b>\$ 3,756,785</b> |

| # Work Days per Month               | 22                | 19                | 20                | 21                | 20                | 22                | 21                | 22                | 21                | 21                | 23                | 19                | Totals              |
|-------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---------------------|
|                                     | Oct 19            | Nov 19            | Dec 19            | Jan 20            | Feb 20            | Mar 20            | Apr 20            | May 20            | Jun 20            | Jul 20            | Aug 20            | Sep 20            | FY 19/20            |
| Customers Served In Office          | 1,442.00          | 1,262.00          | 1,659.00          | 1,935.00          | 1,782.00          | 1,438.00          | -                 | 573.00            | 1,568.00          | 1,880.00          | 1,548.00          | 1,123.00          | 16,210.00           |
| Permits Issued ( includes SFR)      | 2,273.00          | 1,730.00          | 1,964.00          | 2,262.00          | 2,150.00          | 2,685.00          | 2,684.00          | 2,420.00          | 2,532.00          | 3,152.00          | 2,812.00          | 2,868.00          | 29,532.00           |
| <b>SFR Permits Issued</b>           | <b>237.00</b>     | <b>218.00</b>     | <b>227.00</b>     | <b>269.00</b>     | <b>259.00</b>     | <b>320.00</b>     | <b>258.00</b>     | <b>217.00</b>     | <b>231.00</b>     | <b>283.00</b>     | <b>342.00</b>     | <b>339.00</b>     | <b>3,200.00</b>     |
| <b>ePlans Permits Issued</b>        | <b>212.00</b>     | <b>161.00</b>     | <b>247.00</b>     | <b>243.00</b>     | <b>204.00</b>     | <b>325.00</b>     | <b>349.00</b>     | <b>231.00</b>     | <b>240.00</b>     | <b>360.00</b>     | <b>426.00</b>     | <b>639.00</b>     | <b>3,637.00</b>     |
| Plan Reviews                        | 752.00            | 567.00            | 840.00            | 758.00            | 642.00            | 1,066.00          | 1,258.00          | 893.00            | 892.00            | 1,026.00          | 1,515.00          | 947.00            | 11,156.00           |
| Inspections Performed (Multi-Trade) | 11,811.00         | 9,435.00          | 9,742.00          | 11,205.00         | 10,439.00         | 11,889.00         | 12,747.00         | 10,680.00         | 11,786.00         | 13,754.00         | 13,010.00         | 13,013.00         | 139,511.00          |
| Advanced Property Searches          | 798.00            | 561.00            | 646.00            | 703.00            | 791.00            | 830.00            | 615.00            | 668.00            | 803.00            | 674.00            | 1,356.00          | 926.00            | 9,371.00            |
| <b>Revenues Collected</b>           | <b>\$ 565,478</b> | <b>\$ 434,312</b> | <b>\$ 518,459</b> | <b>\$ 706,807</b> | <b>\$ 836,348</b> | <b>\$ 707,848</b> | <b>\$ 670,236</b> | <b>\$ 603,823</b> | <b>\$ 578,465</b> | <b>\$ 747,068</b> | <b>\$ 769,592</b> | <b>\$ 805,912</b> | <b>\$ 7,944,349</b> |

Work Processes Report FY 19/20



Work Processes Report FY 20/21

